November/December 2002

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# CALENDAR

#### November 27-28

Society of Broadcast Engineers, National Marketing Meeting; Verona, NY. Troy Pennington, 317-846-9120.

#### January 7-21

Evangelical Christian Publishers Association Trade Shows. www.ecpa.org

#### **January 21-31**

CBA Expo, Indianapolis, IN. www.cbaonline.org

### **February 7-11, 2003**

60th Annual NRB Convention & Exposition; Opryland Hotel, Nashville, TN. Patsy Smith, 703-330-7000, ext. 503, psmith@nrb.org.

#### April 6-10

Gospel Music Association; Nashville, TN. www.gospelmusic.org



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OF COURSE I'M WILLING TO START AT THE BOTTOM. LOOK WHERE YOU'RE LOCATED ON THE DIAL.



# **COVER STORY**

### 28 Reaching Goals Through the Power of a Motivated Staff

BY DON CARTMELL

The Christian workplace is filled with family dynamics, replete with the joy and conflict that mark familial relationships. Learn how to be a better motivator of the "family of God."

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NOVEMBER/DECEMBER 2002 NRB 3



## **SIGNING ON**



My wife, Karin, and I have five children. The youngest three, all teenagers, are proficient in operating CDs and DVDs. Records in the 33 or 45 rpm formats are obsolete in their lives. It's not in their experience to know the joy of placing a diamond-tipped needle on an album just cleaned of dust, enjoying the static-free sound. They consider the technology outdated.

The music industry mostly has forsaken audiocassette tapes. If it weren't for local churches that sell and distribute this older technology, audiocassettes indeed would be obsolete.

With the FCC's recent adoption of IBOC as the technology to move radio from analog to digital and the fast-approaching convergence between the computer, telephone and TV, Christian broadcasters are faced with an enormous challenge: How do we attain greater access for the Gospel on these new technologies? Although many are struggling with the idea of simply maintaining the level of access they currently possess, our real challenge remains attaining greater access.

I am concerned that we, as Christian broadcasters, can soon become obsolete, especially in this technological TV industry. It is a common occurrence to pick up a TV Guide anywhere in America and see scores of cable TV channels without one Christian channel listed. In the mind of some TV Guide executives, we apparently are obsolete.

Sometimes as Christians, we are most guilty of not being able to make the necessary shift in our thinking and operations. But when it comes to media, it's a new, digitized day. We must make the necessary adjustments in order for our products, programs, stations and networks to avoid being – or becoming – obsolete.

Let us embrace new

technologies as opportunities to expand the Kingdom of our Lord and King, Jesus Christ. In order to make the necessary transition into this new world of digital convergence, wisdom would call for Christian youth to make themselves available. It's a great reason to include many young people in the various established organizations within our Association.

These next few years promise to be filled with many excellent opportunities and exciting changes. Expect it, prepare for it and flow with it, and we will avoid obsolescence.

### T-A-GLANCE MEMBER GUIDE (703) 330-7000, ext. 510 • www.nrb.org

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Christian Retirement Coalition, (888) 879-1376, ext. 218
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Insurance: Vision

- Vision Care Discount (Outlook Vision), (703) 330-7000, ext. 510
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NRB Chairman/CEO Glenn R. Plummer is president/CEO of Christian Television Network in Southfield, M1. Contact him at pastorplummer@ aol.com or 248-559-4200.

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9510 Technology Drive, Manassas, VA 20110 Phone 703-330-7000 Fax 703-330-6996 www.nrb.org EXECUTIVE COMMITTEE Chairman/CEO: Glenn Plummer, Christian Television Network; First Vice Chairman: Michaei Little, Christian Broadcasting Network; Second Vice Chairman: Bill Blount, Blount Communications; Secretary: Bill

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National Religious Broadcasters November/December 2002

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# call it KCCV, "Kansas ST. HORK 's Christian Voice."

# 2002

Christian Voice) has begun its wn the AM dial. The w broadcasts its pro-760, a frequency not in use in the Kansas

KCCV-AM (Kansas City's

tion, the station will ontinue to broadcast on 1510 until the end of the year. KCCV has used that frequency for 28 years

KCCV-AM

# idependence stat lagship of Chris proadcasting

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010

That first broadcast relayed the dictum of the station. SQUING alternative To strive to serve the people of this community with family programing."

NOVEMBER 12, 1962

It was the Back to the Bible broadcast," he remembers. "The speaker was talking about Moses living in the desert for so many years before God called him to lead the Hebrews out of Egypt. The message was that we should wait and be patient in the Lord. It may sound a bit strange, but it struck right home to me. . . I was being too and should wait and should not doncentrate



cause

the company, the first being

radio family grew to include

/ in Fort Wayne, Ind., in 1980,

in St. Louis in 1982 and WCRV

emphis, Tenn., in 1986. Bott's

in Oklahoma City in 1975.

r station

**Dick Bott** President

# Yes, <u>We Have Changed...</u> **But Our Commitment Remains The Same!**

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### The Divine Instrument?

Since the "Discover The Champion in You" commercial campaign was created a few months ago for Lakewood Church in Houston, TX, Christian broadcasters have been asking me, "How did you do that?" People seem fascinated that Lakewood has grown to the point of moving into the 18,000-seat Compaq Center in Houston, and that the video campaign we created to share that vision with the congregation and TV viewers has been so successful. Following are some insights into how a major promotional campaign was created, as well as some of the most important steps in the process.

- Assemble a Great Team. For breakthrough projects you have to hire qualified and experienced people who understand breakthrough thinking.
- Brainstorm. I wrote and directed the campaign only after an intense day sitting with the creative team exploring many different options.
   Few ministry organizations really understand

the power of brainstorming and the incredible results it can yield. If you can eliminate negative thinking, criticism, premature editing and ego from a brainstorming session, the ideas generated will amaze you.

- Commit to a Quality Product. Many ministries spend hundreds of thousands of dollars on their TV program yet produce a remarkably poorlooking program. Most viewers take only a few seconds to decide to watch your program. In a culture where perception is more important than reality, if you can't get the viewer to watch long enough to hear the message, you've failed.
- Understand the Culture. Today, popular culture is the heartbeat of this country. The apostle Paul understood the power of culture when he approached the philosophers at Mars Hill. He could have said, "I'm going to preach the message of the Gospel no matter what." Instead, he respected their culture, values and ideas and

won their respect, which enabled him to reach them in a far deeper way.

- Know What Works. We need to know why MTV, Nickelodeon and other successful networks work, and how Nike, Budweiser and other companies produce successful advertising. Unless we understand our target audience, we won't make the slightest dent in the greater culture.
- Never Stop Growing. I've had the opportunity to work with Pastor Joel Osteen and Lakewood Church for about 15 years, and during that time we've continued to change, update and grow. We never feel that "we've arrived." Don't make your goal success — make it growth. That way, you'll never stop learning, trying new options and increasing your reach.

Phil Cooke, President, Phil Cooke Pictures, phil@cookefilm.com



# $\bigcirc$

### The Unattainable Triad

D id you just finish another tough, all-night edit session? Did you come home to a spouse who ignores you, to children running away yelling "Stranger! Stranger!" and to a dog baring its teeth? It could be you're in the wrong house, but most likely you've been gone too long. Why? You don't understand the golden triangle of production: the unattainable triad.

Okay, what does every client/boss want? They want high quality — right now and inexpensively. It sounds good and we all want to meet all three criteria, but production services are rarely scalable. Sure, experience and technology will give you efficiencies, but we are primarily in the warm-body business. To do more work and to do it faster means more bodies, and more bodies cost money. So what do we do when we need to explain this dilemma to high-minded, visionary clients/bosses? We use the paradigm of the unattainable triad.

#### The Triad

The three points on the triad are: good, fast and cheap. Experience tells us it's impossible to attain all three points of the triad in any project. Pick any two and you can't have the third. Its logic:

- · If it's good and fast it won't be cheap
- · If it's fast and cheap it won't be good
- · If it's cheap and good it won't be fast

When the client/boss says, "I want aerial shots with lots of candid video of people smiling and enjoying themselves, plus a new logo design with 3D animation by next Thursday... and keep it under \$500," you can say, "Let me show you why that can't happen." You whip the handy-dandy unattain-

> able triad you've cut out from this magazine and you explain that he must provide more money or time, or lower the quality. This takes the monkey off your back and puts the decision-making on him. He can choose his own destiny.

Now, clients and bosses generally like choices, so you will need to be prepared to show how one change can affect the balance between good, cheap and fast. (a.k.a. objectives, resources and time). But — and this is important you'll need to have clear alternatives and show their impact on the triad.

Start using the paradigm of the unattainable triad and have alternatives available for your client/boss. Work will be less stressful, the spouse will kiss you,

the kids will hug you and the dog will be gone. It wasn't your dog anyway.

Jim Barnwell, Director of Media Production, Bellevue Baptist Church, jbarnwell@bellevue.org. (Editor's Note: Jim Barnwell will be leading a workshop session on "Preparing for the Big Event" at NRB 2003.)

#### GOOD



"For many years, our income had been flat, despite working with two respected agencies. The need in L.A. was growing and we weren't going to be able to keep up with it if the flat trend continued. Thanks to innovative strategies and creative work from Masterworks, we've had six straight years of growth. Beyond that, Masterworks' fixed fees and no-commission policy has helped us substantially reduce costs and consistently stay right on budget.

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# CHRISTIAN FRIENDS NOW!

SRAEL IS FIGHTING A WAR

NATIONS OF THE WORLD, EXCEPT FOR THE UNITED STATES AND A FEW OTHERS ARE SIDING WITH THE ARABS. WE MUST LET PRESIDENT BUSH KNOW THAT WE APPROVE OF HIS STANDING BY ISRAEL. AT THE SAME TIME, WE MUST EXPRESS OUR OPPOSITION TO THE ESTABLISHMENT OF A PALESTINIAN STATE ON LAND GIVEN BY GOD IN AN EVERLASTING COVENANT AS AN ETERNAL POSSESSION TO THE JEWISH PEOPLE (GENESIS 15:18). WE MUST ACGO ADVISE PRESIDENT BUSH THAT WE ARE OPPOSED TO UPROOTING JEWISH COMMUNITIES IN ISRAEL'S BIBLICAL HEARTLAND-JUDEA, SAMARIA AND GAZA-AND TRANS-FERRING THIS LAND TO ARAB TERRORISTS.

### HERE'S HOW YOU CAN BE BIBLICALLY BASED AND PRO ISRAEL

The Bible instructs us to BLESS Israel (Genesis 12:3)-God's covenant people- and to PRAY "for the peace of Jerusalem," thus receiving the blessing, "May they prosper who love You" (Psalm 122:6). We are also instructed to SPEAK OUT on behalf of Israel and the Jewish people worldwide (Isaiah 62:6), and to COMFORT Israel (Isaiah 40:1,2).

#### STAND WITH THE BIBLE

Join PRO ISRAEL's efforts. Read our letter to President Bush and complete the coupon. Add your name to the roster of those who support Israel.

#### WHD WE ARE

PRO ISRAEL is a decade-old, non-profit organization consisting of Bible-believing Jews and Christians, active in Israel and the USA. We are now launching Project Amos to educate and mobilize American Christians and others to influence Congress and the Administration in support of Israel.

Please add my name to the letter to the President.	
NAME:	
POSITION:	
E MAAIL.	

TELEPHONE:		
ADDRESS:	 	

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Please clip and send to: PRO ISRAEL/PROJECT AMOS P.O. Box 20214, Greeley Square Station,

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As an organization of Bible-believing Jews and Christians, PRO ISRAEL strongly suggests the following: Dear Mr. President. God gave the Land of Caruan, now Israel, as an elemal possession to the Jews, as part of an everlasting coverant (Genesis 15:18, Joshua 1:34, Dealer, 105:8-1 1). The also permissed that users the neuronal the means from with the straid sever aroun surgest them from their Lord First, we firmly believe your Middle East policies should conform to clear biblical principles. Using give the Land of Carlain, now israel, as an element possession to the Jevs, as part of an evenasing covertant (Correst 12:16, Josh 105:8-11). He also promised that when He returned His people from exile. He would never again uproof them from their Land  $P_{\rm CARLER}$  (Correct P-11) is

The Lord has now restored. His people to their Land exactly as He promised. We profoundly believe that no earthly power should defy God's will by attempting to force Israel to give away parts of its biblical heartland of Judea, and Sumania. (the specified "West Pank") and Caza The Lord has now restored. His people to their Land exactly as the promised. We profoundly believe that no earthly power should exactly attempting to force Israel to give away parts of its biblical heartland of Judea and Samaria. (the so-called "West Bank") and Gaza

Second, in accordance with the biblical covenant, we urge your Administration to take a strong stand against esta blishing a Palestinian A rab state west of the Jordan River.

The Arab states surrounding Israel rejected a two-state solution by the United Nations in 1948 and launched a war against the Jewish state. Is it right to powert the Arabs now for that reservices by given them land that is local? In 1974, the PLO's leaders issued their "plan of phases" to destroy Israel in stages. Their current professed desire for a Palestinian state is only part of their Traininghouse tradies to being about the destruction of the lowish state. the Jordan River.

Third, Israel's Prime Minister, Ariel Sharon, is a great patriot and ally of America. He must not be restrained from destroying the Palestinian terrorist inference on the United Scale Aret with Al Owels, and the Tableon I hind, israel s Prime Minister, Anel Sharon, is a great parnot and aity of America. He must not be restrained from destroying the Pale infrastructure. We urge that he be free to deal with the Palestinian terrorists as the United States dealt with AlQueda and the Tailhan. Fourth, we are appalled by the use of the term "occupied lands" by members of your Administration when referring to the lands Israel liberated in the 1967 Arab war of accession. These lands hales hales Samaria and Gaza – are rent of lened's hibbard bearbard. Leves settled there more than three thereand years and it was Fourth, we are appalled by the use of the term "occupied lands" by members of your Administration when referring to the lands Israel liberated in the 1967 Arab war of aggression. These lands Judea, Samaria and Gaza – are part of Israel's biblical heardand. Jews settled there more than three thousand years ago. It was from this sentement, that our biblical heritage came, have every right to live them. We encour are one to orthink the issue of Javieh communities in

viar of aggression. These lands – Judea, Samara and Gaza – are part of Israel's biblical heartand. Jews settled there more than three thousand years ago. It is for this settlement, that our biblical heritage came. Jews have every right to live there. We encour age you to rethink the issue of Jewish communities in Judea. Samaria and Gaza – are part of Israel's biblical heartand. Jews settled there more than three thousand years ago. It is the settlement that our biblical heritage came. Jews have every right to live there. We encour age you to rethink the issue of Jewish communities in Judea. Samaria and Gaza – are part of Israel's biblical heartand. Jews settled there more than three thousand years ago. It is this settlement that our biblical heritage came. Jews have every right to live there. We encour age you to rethink the issue of Jewish communities in Judea. Samaria and Gaza – are part of Israel's biblical heartand. Jews settled there more than three thousand years ago. It is the settlement that our biblical heritage came. Jews have every right to live there. We encour age you to rethink the issue of Jewish communities in Judea. Samaria and Gaza – are part of the settlement we would encour are your Administration in do everything in its nower to summer their settlement of the settlem from this settlement that our biblical heritage came. Jews have every right to live there. We encour age you to rethink the issue of Jewish communities Judea, Samaria and Gaza. None should be abandoned. We would encour age your Administration to do everything in its power to support their de velopment Finally, the restoration of Israeli sovereignty throughout the land of Israel, from the Jordan to the Mediterranean, is essential for peace and regional stability. This is predet if Israel is to note an effective supporting role to the US in its current effects to delaylos Sacham Hussian and free the lawit reserve Finally, the restoration of israeli sovereignly inroughout the land of israel, from the Jordan to the Mediterranean, is essential for peace and re-is needed iffished is to play an effective supporting role to the US. In its current efforts to disiodge Saddam Hussein and free the Iraqi people. As leaders of the Jewish and Christian communities who love Israel and believe that God willbless those who bless Israel (Genes is 12:3), we respectfully ask that we use environmentations of the service consideration of the out recommendation of the service environmentation of the serv de velopment.

As leaders of the Jewish and Christian communities who love Israel and believe that God willbless those who bless Israel (Genes is12:3), we respectfully ask that wu give serious consideration to our recommendations. With deepest gratitude and appreciation for your strong convictions and resolute stand against removing and with continued pravers on wur behalf, we remain

and with continued prayers on your behalf, we remain

1 Stule Respectfulh

PROJECT AMOS DIRFCTOR

AFFILIATES: Aliyah For The Land of Israel Movement – American Academics for Israel's Future – Generals of "Gamla Won't Fall a Second Time"– Ichud Harabanim Haolami (International Babbinic Coalition for Israel) – IDF Officers for National Strength – Operation Chizuk – Professors for a Strong Israel **AFFILIATES**: Aliyah For The Land of Israel Movement – American Academics for Israel's Future – Generals of "Gamla Won't Fall a Second Time"– Ichuc Harabanim Haolami (International Rabbinic Coalition for Israel) – IDF Officers for National Strength – Operation Chizuk – Professors for a Strong Israel



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### **EMERGING TECHNOLOGIES**

### Practical Network Security

very day, hundreds of organizations are victims of identity theft, fraud or disruption. Worse, many never know that they have been targeted. Criminals are interested in any organization that they can successfully attack. Significant nefarious activity occurs through electronic channels, providing criminals an anonymous and often-untraceable attack vector. Here is a brief list of practical measures your organization can take to defend against the casual electronic attacker.

- Use passwords. Your passwords are your first line of defense and are often the weakest point. If someone you do not know asks for your password, do not give it to them! Tech support people do not, and should not, need your password. If you must give your password for some reason, change it once the necessary work has completed.
- Protect sensitive information. Computers containing confidential information such as Social Security numbers, bank accounts or personnel files never should be plugged into a public network. Computers containing this data should be put behind a firewall or on a private network, restricted from other computers. Most computer stores sell inexpensive firewall devices that do this job well.
- Stay current on software fixes. Many organizations use software that comes with their computers to run a Web server or to

handle their e-mail. If these are attached to the Internet, however, they become prime targets for teenagers with too much time. If you use Microsoft Windows products, check Microsoft's Web page frequently for new patches and hot fixes. If you prefer an occasional e-mail, subscribe to your vendor's security advisory e-mail list. Vendors use these lists to notify their customers of security-related flaws in their products.

Security for your information systems cannot simply be bought. Protecting your resources and sensitive information requires some planning and diligence. If your organization regularly handles confidential data, create a formal security policy, even if it is a very general description. Creating such a document will help your colleagues become more aware of security in their daily routines. It is far better to plan one hour now for security than to spend five or six hours picking up the pieces.

The Internet is filled with useful references for those who want to learn more. If you're tech savvy, go to www.sans.org/newlook/resources. For a less technical discussion of computer security, read Bruce Schneier's book Secrets and Lies: Digital Security in a Networked World (John Wiley & Sons, 2000).

Jonathan Keim, Network Administrator, formerly with a Fortune 100 company, jonkeim@princeton.edu.



### **Sharathon Game Plan**

hen it comes to sharathon production, think of yourself as a head coach. As a sports broadcaster, I covered successful athletic teams that had at least one thing in common: a great coach. Scotty Bowman, Bo Schembechler and Phil Jackson are just a few who had different coaching styles, but shared some winning points that also apply in using sharathon production elements.

Know the Roster. A great coach knows his players and each one's strengths and weaknesses. Know exactly what is available in the production arena and how to use it. Even a five-second dry voice liner of an artist played over her latest song has a strong effect on the overall sharathon sound. A good roster includes custom and generic promo announcements for use before, during and after the sharathon; artist and programmer endorsements; stingers and liners; countdowns to event; true stories, testimony spots and montages; giving and Scripture elements; and music beds and sound effects.

Stick to the Game Plan. The greatest athlete I saw in action was Barry Sanders of the Detroit Lions. He was always the focal point of the offense and broke numerous records, but when Detroit got behind he wouldn't always be used. The same principle applies to your sharathon. You can have a great promo or testimony and forget about it or be afraid to use it. Use your great players and work with stop sets. Even the most experienced sharathon host can get caught up in a busy hour and blow off a planned stop set, but as a coach you can't let that happen.

**Be Ready for Anything.** Scotty Bowman of the Red Wings was great at adapting to changing game conditions. He had his plan in place but was flexible to the flow of the game. Sharathon production is no different. For example, using a long, three-minute stop set during a busy drive-time kills momentum, so use a shorter promo spot with a stinger and keep the momentum going. During a serious appeal, use slower background music. There also could be a time when a serious testimony spot during a stop set could slow the tempo during a busy hour. Even humorous promos can be inappropriate at times. Be ready to adapt without totally abandoning your game plan.

John Brock, Broadcast Consultant/Sharathon Producer/Host, ShareMedia Services, john@sharemediaservices.com

## INSPIRATION

### **Being Relational**



he comment over lunch seemed so innocuous. "The most important thing for Christian radio today, if it's going to make a difference, is to be relevant." I mulled that over for a moment, and then replied, "The most important thing for Christian radio today is to be relational." And the debate was on.

Actually, it wasn't much of a debate. We both agreed that the Word of God is relevant, profitable for guiding our lives as Christians and for drawing the lost to the Savior. Chuck Swindoll in his book, *The Finishing Touch*, says the Gospel "...is to cut into each generation, like a flashing sword sharpened on the stone of Scripture, tempered in the furnace of reality, relevance and need." If our focus is centered on His Word, it will be relevant. So what about the relationship business?

My contention is that unless we build relationships, many will miss the message God intends for their heart. An encyclopedia is relevant, however, it's not very inviting for me to crack the pages and discover the relevant truth. Occasionally if I'm curious, or if I'm helping with the kids' homework, I'll pull the volume off the shelf and look up the information. Relevant, but not part of my daily life. On the other hand, if we build relationships, if we become like best friends or family, then we have more opportunities to share insights from the Lord that will be profitable. So, how do we relate to those God has drawn to our ministry or into any facet of our lives?

First, be aware of the listener's world. Jesus did that. To the Samaritan woman at Jacob's well He talked about water. He started from her daily routine and quickly led her to know there was an everlasting supply of living water found in the Savior. Traffic conditions, tragedy in the news, the daily to-do list, a sunrise, sports or a school event can become a springboard for spiritual insight.

Second, let the listener see into your life and your heart. The apostle Paul tells us of the battle that rages within him in Romans 7:15-19 when he says he ends up doing the things he doesn't want to do, and not doing the things he really wants to do. And we say, "Man, that's where I live." We relate to Paul. Then when he directs us to the high calling in Christ Jesus, we hear and we heed his words. We can share our lives in ways that make us real to the listeners. Wayne Watson has a song that illustrates the point. He sings, "I'm growing and I don't like it." Honest. Real. Relational.

Finally, let the words you speak come from the heart of a Spirit-led life. As God grows you, share from the fresh experience of the Lord. The Scriptures that we hide in our heart should emerge to shed light. We must take the most relevant Truth ever proclaimed and share that message. The greatest impact will come when we have touched someone where they live, shared our own spiritual journey and spoken from the overflow of a growing follower of Christ.

Ron Harris, CEO/GM, Criswell Communications, ronh@kcbi.org

# "KMA has taken the radio ministry of *The Urban Alternative* to another level."

Dr. Tony Evans The Urban Alternative On working with KMA

### Proven Strategies and Experience

As a good steward of God's resources, you want to invest in strategies that are proven by past experience. We believe our history with some of the most successful media ministries in America—including Insight for Living with Chuck Swindoll, The Urban Alternative with Tony Evans, Love Worth Finding with Adrian Rogers, Living on the Edge with Chip Ingram, and the Bible Answer Man with Hank Hanegraaff—speaks for itself.

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Where Ministries Turn ... to grow resources for greater impact





## **Hispanic Vision Unveils Plans for NRB 2003**

HNRB Convention and is celebrated in tandem with the NRB Convention at the Opryland Hotel in Nashville, TN. Hispanic Vision is getting a new look for the 2003 Convention.

At the 2002 convention, Hispanic Vision went bilingual for the first time, with the annual showcase highlighted by a bilingual panel of Hispanic market, media, production and programming experts. The change is an effort to encourage growth of Hispanic ministry and outreach to traditionally Anglo markets. Over the last few years the HNRB has experienced such dynamic growth that we have found it has become impossible to showcase all the available Spanish-language programs, services, ministries and stations during the three-hour showcase.

The new format for Hispanic Vision 2003 will consist of a series of three events held Saturday and Sunday. Each event will feature a specialized bilingual panel/workshop to provide detailed and technical information regarding Hispanic media and market strategies, and a showcase of interactive presentations from featured organizations. These bilingual events are relevant to all who are interested in Spanish language communications.

The first leg of Hispanic Vision launches Saturday from 2-4 p.m., featuring a panel on Spanish radio. Topics include programming, production, penetrating the radio market, marketing your program and tools for starting a station. The showcase features Spanish-language radio producers and programmers.

The second leg occurs Sunday from 2-4 p.m., featuring the Hispanic market. This open, bilingual event will educate the participant on the Hispanic market and its unique features and characteristics, as well as explore techniques to better reach the market. Experienced marketing agencies and varied ministries will lead the panel and even showcase the services and tools available to help you in your goal of communicating the Gospel to Hispanic America.

The final leg is Sunday from 4-6 p.m., featuring a panel on Spanish television. Programming, production, dubbing and subtitling options and technologies, as well as media options for the Hispanic TV Market will be addressed.

Further development for the 2003 Convention is a Hispanic Vision section in the NRB Exhibition Hall. Don't miss this brand new section of the NRB Exhibition, featuring national and international Hispanic communications ministries and organizations and their products and services.

We invite you to attend the Hispanic Vision events and look forward to partnering with you to reach this country's largest minority challenge!

Néstor Colombo, Manager of Spanish Ministries, In Touch Ministries, nestor@intouch.org



### BENEFITS

### Health Care: What Can Employers Do?

uring our challenging economic times, you may think about discontinuing your organization's health benefits as a way to reduce your overall costs. While that move may save money in the short term, over time it could hurt employee morale and hamper your organization's ability to attract good employees. While there are no quick-fix answers, let's explore options for change.

- Change to a PPO Plan. Most people want more choice in which doctors they can select, so there has been a sweeping trend toward employers nixing their HMO plan and offering a more flexible PPO (Preferred Provider Organization) plan.
- Increase Deductible/Co-payment Amount.
   Another option is to keep the plan you currently have but move to a higher deductible amount and a higher co-payment amount. That way you can balance out the cost of rising premiums and still retain the same level of benefits.
- Combine a high deductible health plan with a Health Reimbursement Account (HRA). HRAs enable employers to provide more freedom of choice while controlling their own costs. The employer gets a high deductible plan and puts the savings in premium into accounts for each

employee. Funds grow, tax-deferred, and are used to reimburse employees for their medical expenses. HRAs are entirely employer-funded and unused amounts may carry over year to year. Plus, HRAs allow employees to save money for future healthcare needs, such as retirement health-care expenses. For more information about HRA plans, visit the Employers Council on Flexible Compensation Web site at www.HRAhelper.com.

- Carry a high deductible plan and provide supplemental plans to bridge the gap. Supplemental plans offer discounted rates for specific expenses.
- Choose a health-care plan with high deductibles with a Medical Savings Account (MSA) available. The MSA is a personal account for the employee's health-care expenses. The employee only or both the employee and employer contribute to the deductible portion. If funds in the MSA are not used, they remain in the account for future use.
- Use a long-term tax efficient savings plan with funds designated for medical expenses after retirement. The new Variable Employee Medical Account (VEMA°) is ideal. A VEMA account can be used for medical expenses today and after retirement.

- Consider moving from a defined benefit approach to a defined contribution approach. A defined-contribution approach helps to contain costs because it allows an employer to pay a set dollar amount toward health-care expenses annually instead of providing a specific package of health-care benefits. The risk of higher expenses or cost is mostly transferred to employees. With defined benefit plans, the employer selects and pays for some or all of an employee's health insurance. Typically, employers offer defined-contribution plans next to traditional plans, so the employee still has a choice.
- Encourage healthier lifestyles at your organization. Consider offering a weight-loss program, or start a walking or running club.

Encourage your employees to get smart and stay informed about health-care issues and costs.

Bruce Bruinsma, CEO, Christian Retirement Coalition, bbruinsma@crcministries.org.





El huracán Mitch, uno de los más devastadores en los anales de la historia, arrasó con todo a su paso por Centroamérica. Honduras acaparó los titulares de todo el mundo cuando este mismo huracán asoló todo el territorio de este pequeño país centroamericano en octubre de 1998, como consecuencia del impacto de esta clase de huracán que aparece sólo una vez en varios cientos de años. El huracán Mitch llegó a convertirse en el cuarto huracán más poderoso jamás visto en la cuenca del Atlántico. produciendo inundaciones y avalanchas de lodo, las cuales para el 2 de noviembre de ese mismo año habían causado la muerte a por lo menos 10 mil personas. Sin embargo, con el paso de los meses y los años la crisis hondureña ha dejado de llamar la atención del mundo.

Una de las ciudades que sufrieron las mayores devastaciones debido a las consecuencias desastrosas del huracán Mitch, fue San Pedro Sula. No obstante, el 26 y 27 de julio del 2002, otra clase muy distinta de tormenta llegó a San Pedro Sula. El Dr. Lee Jae-Rock, presidente de Manmin World Missions (Missiones Mundiales Manmin) y pastor principal de

### Los vientos de Misiones Manmin llegan a Honduras Manmin World Missions Takes Honduras by Storm

la Iglesia Joong-Ang de Manmin (una iglesia de 75.000 miembros con sede en Seúl, Corea), trajo un mensaje desafiante, de esperanza y de poder a la multitud reunida en el Estadio Olímpico de San Pedro Sula. Algunos calculan que durante las dos noches un total de más de 120 mil personas se hicieron presentes en la cruzada. La televisión nacional así como la local fueron tomadas por asalto, incluso los canales 39 (Cosecha Visión), 51 (Jesus Broadcasting Network), 57 (Televisión Nacional Cristiana y Evangélica) y 11, el cual transmitió la cruzada simultáneamente por radio y televisión en toda Honduras.

Las transmisiones en directo por la Internet realizada por la televisión de Manmin llevaron el por mensaje todo el orbe en los idiomas

coreano, inglés y español. Las transmisiones de esta gran cruzada aún se pueden ver en www.manmintv.org, por medio de vídeo por demanda.

Néstor Colombo, gerente de ministerios hispanos de In Touch Ministries y presidente de la Hispanic Religious Broadcasters (HNRB) dirigió un saludo a los autoridades del gobierno y a la multitud (Continúa en la página 7)

In October of 1998, Hurricane Mitch, one of the strongest hurricanes in recorded history, left a trail of devastation across Central America. Honduras captured headlines around the world when the destructive storm ripped across the small Central American country causing more than 10.000 deaths and immense infrastruct uctural damage. Yet, in the months and years that have passed, the plight of Honduras has slipped from world attention.

San Pedro Sula was one of the cities that suffered the greatest devastation from the disastrous consequences of Hurricane Mitch. On July 26

and 27 of 2002, however, a storm of a v e r ydifferent n a t u r e struck San Pedro Sula. Dr. Lee Jae-Rock,

President of Manmin World Mission and Senior Pastor of the Manmin Joong-Ang Church (a 75,000 member church based in Seoul, Korea) brought a challenging message of hope and power to crowds gathered at the Olympic Stadium in San Pedro Sula. Some estimates reported that over the two nights, a total of more than 120,000 people were gathered for the crusades. National and local television were also taken by storm including Channel 39 (Cosecha Vision), Channel 51



(Jesus Broadcastina Network), Channel 57 (National Evangelical Christian TV) and Channel 11, who simulcast the crusade nationally throughout Honduras. Live webcasts over the Internet on Manmin TV carried the message around the world in the Korean, English and Spanish languages. On the web, www,manmintv.org continues to rebroadcast the powerful crusades via "video on demand."

Néstor Colombo, Manager of Spanish Outreach at In Touch Ministries, and President of the Hispanic National Religious Broadcasters (HNRB) delivered a greeting to the teeming stadium. He later commented "The Gospel of Jesus Christ is not just 'form.' It is necessary that it be demonstrated with a message of power. The (Continued on page 7)

#### **iVisítanos en la internet!**

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VISIT US ON THE WEB!

# El desafio a innovar The Challenge to Innovate

La transformación del mundo de hoy es a la vez tan fulminante e imprevista que desafía predicciones y utopías de todos los signos ideológicos. Lo más constante es el cambio. Los individuos que sepan navegar en el cambio serán los mejor preparados para el mundo futuro. Las organizaciones, ministerios, y programas que alcanzarán un avance mavor en el establecimiento de principios cristianos en el hombre y en su medio serán aquellos que promuevan una verdadera cultura de la innovación que acompañen a las poderosas enseñanzas de Jesucristo.

Una cultura innovadora es aquella que estimula actitudes abiertas al cambio, a lo inesperado, al aprendizaje y a comunicación. Una la organización innovadora es aquella que abre el mayor espacio a la libertad y autorrealización de los hombres y las mujeres que la constituyen. La innovación es el fruto del trabajo arduo. Innovación implica preparación, trabajo en equipo y la capacidad para discernir y aprovechar las posibilidades. Necesita de un liderazgo que sepa movilizar voluntad humana y la aprovechar los recursos disponibles. La innovación requiere de la aptitud para canalizar solucionar v conflictos.

La capacidad para innovar puede ser enseñada y aprendida, así como lo dije en otra ocasión acerca de la capacidad de emprender. La educación está en el nacimiento de una actitud innovadora, algo que se convierte en tema central cuando se conversa del discipulado de nuestros

jóvenes y del futuro de la iglesia. Nuestros líderes en todos los niveles deben despertar la curiosidad y robustecer el espíritu emprendedor de aquellos que estamos guiando, en vez de frustrar a nuestra gente con información y rutinas de escasa o ninguna utilidad.

La innovación tecnológica en el campo de las comunicaciones está tomando control de la voluntad y acciones humanas. Los nuevos niveles de almacenamiento de datos, v el flujo y manejo de la información abren posibillidades sin paralelo para el despliegue de las energías creativas e innovadoras. A su vez, la mayor exposición de las personas a medios de comunicación transforma a estos últimos en un aliado insustituible del sistema de enseñanzas al cultivo y diseminación de actitudes innovadoras. Las actitudes innovadoras, para que se transformen en acciones que generen progreso y desarrollo, tienen que converger con espíritus emprendedores que convierten las nuevas ideas en empresas; o sea, en redes de trabaio orientadas a satisfacer las necesidades humanas.

La HNRB esta trabajando en pos de crear una red de ministerios cristianos y pequeñas y medianas empresas que se extiendan a todos los campos de la EÌ actividad humana. propósito es cooperar para que todos se desarrollen más allá del límite de sus capacidades innovadoras, pues ellas son las que permitirán avanzar hacia un desarrollo mejor y cumplimiento de la Gran Comisión.

La HNRB se propone identificar, apoyar y difundir iniciativas innovadoras (Continúa en la página 7)

Transformation in today's world is, at the same time, so fulminating and impulsive that it challenges the predictions and utopias of all ideological ciphers. The unfailing constant is change itself. Those who know how to navigate through change will be those most prepared for the future. Those organizations, ministries, and programs that will affect the greatest advancement of the establishment of Christian principles in mankind and environs will be those which couple a true culture of innovation with the powerful teachings of Jesus Christ.

A culture of innovation is which promotes one receptiveness to change, to the unexpected, to apprenticeship, and to open communication. An innovative organization is one that creates a platform for freedom, and for the fulfillment of the individuals (men and women) that constitute the organization. Innovation is the fruit of hard work. Innovation implies planning, teamwork, the ability to discern and take advantage of possibilities. It calls for leadership that knows how to mobilize the human will and glean the potential of available Innovation resources. requires the aptitude to channel and resolve conflict.

The ability to innovate can be taught and learned in the same way as the ability to enterprise as I mentioned in an earlier article. Learning begins with the cultivating of an innovative attitude, which becomes a central theme for conversation when we talk about the discipleship of our youth and the future of the church. Leadership at every level should awaken a spirit of curiosity and empower the spirit of entrepreneurship in those we lead, rather than frustrate our prodigies with desiccated information, and useless or near useless routines.

Technological innovation in the field of communications is taking reign over human will and actions. New levels of data storage, and the flow and management of information have opened unprecedented possibilities for the development of creative energy and innovation. Mass commun-



Néstor Colombo Presidente/President HNRB

ications is increasingly becoming an unsurpassed ally in the education, development and diffusion of innovative principles. Yet, innovation must come together with entrepreneurship (the art of converting ideas into networking enterprises oriented toward satisfying real need), in order to transform itself into action, progress, and change.

The Hispanic National Religious Broadcasters is working toward creating a network of non-profit ministries and small to medium-sized for-profit Christian enterprises that develop work in all areas of human activity. The purpose is to interface these organizations in such a way as to help them push ahead the limit of their innovative capacities, and arow (Continued on page 7)

#### FOCUS ON THE FAMILY. CELEBRANDO 25 ANOS. CELEBRATING 25 YEARS

## La mies de los últimos días The Harvest of the Last Days

Para leer este artículo en español, visite nuestro sitio web: www.hnrb.org

e told them, "The harvest is plentiful, but the workers are few. Ask the Lord of the Harvest, therefore to send out workers into this harvest field." - Luke 10: 2

This verse was prophetic 2000 years ago, but today is an utterly clear reality, especially to the people working in the mission field around the continents of Africa, Asia, Europe, and South America.

#### THE HISPANIC HARVEST

Similarly, in the USA this reality has became very apparent, but it is too close to home, so much so that it could numb the understanding of those individuals involved in public policy issues. The reality is that the Hispanic community, one among other minority groups, is growing at such a tremendous pace that by the year 2005, Hispanics will rank as the largest minority in the USA, superseding the African-American community.

"But when he saw the multitudes, he was moved with compassion on them, because they were harassed and helpless, like sheep without shepherd." Matthew 9: 36

Like "sheep without a shepherd" could accurately define the Hispanic community in the USA today:

US Hispanic population comprises approximately 13% of the total population.
Hispanic children represent 16.2% of all US children.

• Three out of five Hispanic girls get pregnant at least once by the age of 20.

• Hispanics lead in the high school drop out rate.

#### ACCULTURATION-ASSIMILATION PROCESS

As foreigners in a new land, Hispanics must suffer an acculturation process. Ideally, acculturation should be a period of adapting, taking from, and contributing to the new culture until they are midst of a cultural war, where the people themselves do not have unity regarding values, traditions, or the cultural patterns that define the country. This is the social context in which the new waves of immigrants arrive.

THE ROLE OF FOCUS ON THE FAMILY

# SCRAMILIAS HISPANAS FUERTES?

<u>We're about families.</u> Sí, lo nuestro es la familia



15 years of / años con: Dr. James Dobson

For programming information please call: Enfoque a la Familia: Lesvia Kelly at (719) 531-3375 or e-mail media@family.org

Para información sobre la programación, por favor llame a: Enfoque a la Familia: Lesvia Kelly (719) 531-3375 ó envíe un e-mail a : media@family.org

assimilated into the new society. Statistics show that the Hispanic community has not been as successful as other minorities in making the transition into this culture. What sociologists and psychologists are not taking into account is that the American society is in the The Lord said to his people: "Go! I am sending you out like lambs among wolves." Luke 10: 3

We at Enfoque a la Familia are prepared to meet the challenges that the Hispanic community faces in this society, not only because we have the resources and the appropriate programs for the Hispanic family, but because we know the eternal principles of right and wrong. As children of God in a growing secular culture, we already know what it is to contend with a hostile culture, openly opposed to the teachings and instructions of the Bible.

#### THE IDENTITY PROBLEM IN A NEW LAND

As foreigners in a new land, particularly if the cultural environment is hostile, the first questions people ask are "Who are we really?" and "What are we doing here?" Children who are growing up in two cultures are especially vulnerable. If these questions are not appropriately answered, they will face an identity crisis. Gangs, drugs, promiscuity, etc., are common responses for children in this situation.

Focus on the Family can respond to this problem by: 1. INSTILLING A NEW IDENTITY When we commit our lives to Jesus we put Him at the core of our

existence, so we have a new identity greater than we could ever be, because is that of a mighty, powerful God.

2. INSTILLING A SENSE OF PURPOSE Help them realize that it is not a coincidence that Hispanic communities are increasing in numbers so rapidly. This is an historical moment that we cannot afford to let pass by. It is not only a question of education, but what kind of education and values we are going to impart to this new wave of immigrants. -Submitted by Focus on the Family.



# a convención

# convention.

iLa Convención del 2003 se acerca! La Convención de la HNRB se llevará acabo al mismo tiempo que la convención de la NRB, del 7 al 11 de febrero del 2003, en el Opryland Hotel, en Nashville, TN. El programa de este año tiene un formato casi cien por ciento bilingüe. Con tres eventos de Visión Hispana (radio, televisión y mercado), dos talleres nuevos, un concierto bilingüe con Steve Green y otros músicos talentosos; presentaciones especiales por Aviatours, CBN,

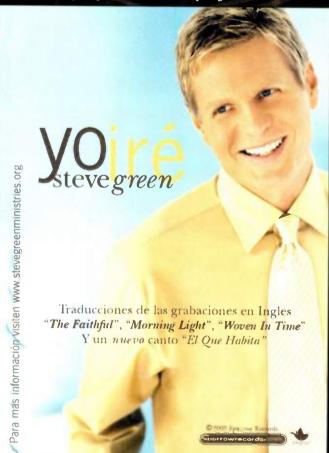
Coral Ridge Ministries, Enfoque a la Familia, Corporación de Medios Cristianos, y más. iHay algo para todos en la convención del 2003! Convention 2003 is just around the corner! The HNRB Convention takes places simultaneously with the NRB Convention, February 7-11<sup>th</sup>, 2003 at the Opryland Hotel in Nashville, TN. This year's program offers an almost entirely bilingual format. With three Hispanic Vision events, focusing individually on radio, television, and marketing: two brand new workshops; a bilingual concert featuring, among others, Steve Green; special presentations by Aviatours, CBN, Coral Ridge Ministries, Focus on the Family, the Christian Media Corporation, and many more, there's something for everyone at this year's HNRB!

#### VIERNES/FRIDAY

#### 7:30 PM Concierto de Apertura/Opening Concert ¡BILINGÜE!/#ILINGUAL EVENT!

La XXI Convención Anual de la HNRB da inicio con una gran noche de música y celebración; ino se lo pierda! Un elenco de cantantes bilingües preparará su corazón para una noche inolvidable de alabanza al estilo latino. Entre los intérpretes están **Steve Green**, quien interpretará canciones favoritas muy conocidas y algunos éxitos nuevos de sus álbumes en inglés y español, y también podrán disfrutar del estilo fresco y nuevo de **Jadyn María**\*, de Sparrow Records. Habrá otros intérpretes que luego se anunciarán. iLa entrada es gratis!

Don't miss this evening of music and celebration as the 21<sup>st</sup> Annual HNRB Convention gets off to a rousing start! A musical collage of bilingual praise artists will open your hearts to an evening of Latin worship and by all means a night to be remembered.



Among the featured performers are 6 time Dove Award winner and 4 time Grammy nominee, **Steve Green**, singing old favorites and new hits from his Spanish and English albums; and the fresh young style of **Jadyn Maria**\*. Admission is free!

#### SÁBAL-O/SATURDAY 10-12 AM Desavuno Estratégico/Strategy Bruno

Acompañénos a un delicioso desayuno y a una sesión "a todo dar" sobre estrategias, oportunidades, tácticas y herramientas que su ministerio tiene a su alcance para extenderse al mercado hispano. Se anunciará el intérprete de alabanza. Tema propuesto: *La Iglesia y los medios*. Entrada sólo con boleto.

Join national Hispanic communicators and church leaders for a hot breakfast and a hot strategy session that will offer your ministry new opportunities, stratagem, and tools for growth and expansion in the Hispanic market. Proposed theme: "Church Media." Tickets required for entrance.

#### 2-4 PM

Foro y exposición de Visión Hispana: Kadio/Hispanic Vision Panel and Showcase: Spanish Radio iBILINGÜE!/BILINGUAL EVENT!

Le invitamos al primer Foro de Visión Hispana (esta vez con formato diferente), que tratará el tema de la Radio. Algunos temas a tratar: Programación; Producción; Cómo penetrar en el mercado estadounidense; Cómo introducir su programa en el mercado. Habrá tiempo para hacer preguntas a los expertos y para presentaciones de ministerios, agencias y estaciones. Join us for the first of three Hispanic Vision Focus Panels (as we roll out our new workshop format): Spanish Language Radio. Topics to be covered include Programming, Production, Penetrating the Anglo Market, and Marketing Your Spanish-Language Program. The forum will include a time of questions and answers with our expert panel, as well as special presentations from Spanish ministries, agencies, and stations in the area of Spanish Radio.

#### 4:30-5:30 PM

Disfrute de un buen café y bocadillos en la HNRB con Enfoque a la Familia en una grabación en directo de un programa. Sea parte del público en vivo en que Enfoque a la Familia y la HNRB tratarán temas de importancia cultural para la comunidad cristiana de los EE.UU.

Accompany the HNRB and Focus on the Family for coffee, pastries and a live recording of an Enfoque a la Familia radio program. Be a part of the studio audience as Focus on the Family and the HNRB discuss pertinent cultural issues for the Christian community in the United States.

#### DOMINGO/SUNDA

2-4 PM Foro y exposición de Visión Hispana: El mercado hispano. Hispanic Vision Panel and Showcase: The Hispanic Market. BILINGÜE!/BILINGUAL EVENT!

En este foro se abordará el tema del mercado hispano en

Latin Market Strategies and Solutions

- Traducción y interpretación simultanea Translation and Interpretation
- Relaciones públicas/Public Relations
- Producción de eventos/Event Planning
- Mercadeo internacional/Global Networking
- Servicios de medios/Media Services
- Producción de audio y video Audio and Video Production
- Estudios demográficos/Demographic Studies
- Marketing

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los EE.UU. Conozca más acerca de este segmento, siempre dinámico y en aumento, de la población y lo que su organización puede hacer para lanzar, desarrollar y extender su ministerio. Habrá una presentación especial de los expertos en mercadeo del Domain Group\* que usted no querrá perderse. Si su propósito es conocer mejor el mercado hispano o técnicas nuevas de mercadeo, ieste foro le será de gran motivación!

Round Two of Hispanic Vision's Focus Panels will highlight the Hispanic Market. Learn more about this dynamic and ever increasing segment of the US population and what your organization can do to launch, develop, and expand your Spanish language outreaches. A special presentation from the marketing experts at the Domain Group\* will make this event one that you won't want to miss. Whether you aim to increase your understanding of the Hispanic Market or to pick up on new trades and techniques in marketing, this panel/showcase will motivate you!

# Foro y exposición de Visión Hispana: Televisión Hispanic Vision Panel and Showcase: Spanish Pelevision

La programación de televisión puede tomar muchas formas. ¿Cuál es la mejor para su ministerio? ¿Qué puede hacer para que su programa le guste al público latino? ¿Existen métodos menos costosos para producir programas bilingües? ¿Cómo puede su estación mantener la atención del mercado latino estadounidense? Estas y otras preguntas serán contestadas en este foro sobre Televisión. Entre los participantes están Javier Peña, de Coral Ridge Ministries, y Sandra Santiago, de CBN\*.

Spanish television programming can take on many forms. Which one is right for your ministry? What can you do to tailor your program to the Spanish audience? Are there inexpensive methods to make your program bilingual? How can your station keep the attention of the US Hispanic Market? All of these questions and more will be answered in Round Three: Hispanic Vision Focus Panel and Showcase – Television. Featured speakers include Javier Peña of Coral Ridge Ministries and Sandra Santiago of CBN.

### cida por la HNRB/HNRB Dinner Reception

La recepción anual de la HNRB le brinda la oportunidad de tener compañerismo, festejar y ponerse en contacto con los medios; todo en un ambiente ameno. Disfrute de una presentación musical y de otras organizaciones que colaboran con la HNRB. Además, no faltará la presentación anual sobre la Tierra Santa y la rifa de un viaje, auspiciado por Aviatours. Entrada sólo con boleto.



The annual HNRB evening reception will be a relaxing and entertaining opportunity for fellowship, networking, and celebration. Enjoy with us a special musical performance as well as presentations from partner organizations, and of course, our annual Holy Land presentation and raffle celebration sponsored by Aviatours\*. Tickets required for entrance.

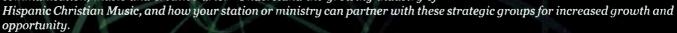
#### **LUNES/MONDAY** Talleres interactivos de la HNRB/HNRB Interactive Workshops

**iBILINGÜES!/BILINGUAL EVENTS!** 

ALGO NUEVO!/Something New! 9:00-10:15 AM Comunicación por medio de la música y otras artes /Communication through Music and Creative Arts

Acompáñenos en una presentación especial de la HNRB y el Latin GMA\* sobre la fusión de la comunicación, la música y otras artes. Entérese del crecimiento que está experimentando el sector de la música cristiana latina y cómo su ministerio o estación puede colaborar con estos grupos estratégicos para tener más oportunidades y un mayor alcance.

Join the HNRB and the Latin GMA<sup>\*</sup> for a special presentation on the fusion of communication, music and creative arts. Understand the growing industry of



#### 10:30 AM - 12:00

#### Traduccion 101: Cómo tener un ministerio multilingüe Translation 101: How to Make Your Ministry Mulit-lingual.

Un ministerio internacional de vanguardia compartirá las estrategias para penetrar en el mercado mundial. Aprenda acerca del arte de traducir y del proceso para escoger los idiomas, los traductores, la "voz" del ministerio, etc. Este taller será sumamente importante no solo para los que están planeando empezar un ministerio a los hispanos o mejorar el que ya tienen, sino también

#### para los que están considerando ministrar en otros idiomas.

International Ministry Pioneers will share secrets of penetrating the global market. Learn about the art of translation, including language selection, the search for translators, establishing the "voice" of your ministry, word use, cultural considerations, etc. This workshop will be invaluable not only to those wishing to launch or streamline their Spanish ministries, but to move into other language ministries as well.

### **INSCRIPCIÓN**

iLa inscripción para la convención 2003 es ahora más fácil! iUsted podrá inscribirse a todos los eventos DE LA NRB Y LA HNRB USANDO EL MISMO FORMULARIO! PARA MÁS DETALLES, VISITE EL SITIO WEB DE LA NRB: **REGISTRATION** WWW.NRB.ORG/CONV.HTM INO SE PIERDA EL EVENTO MÁS IMPORTANTE DEL AÑO PARA LOS COMUNICADORES CRISTIANOS! This year's registration for the HNRB Convention has been simplified! Now you can register for all NRB AND HNRB EVENTS ON THE SAME FORM! VISIT THE NRB WEBSITE AT WWW.NRB.ORG/CONV.HTM FOR ALL THE DETAILS! DON'T MISS THE BIGGEST EVENT OF THE YEAR FOR HISPANIC CHRISTIAN COMMUNICATIONS!

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### INNOVAR/INNOVATE (VIENE DE LA PÁGINA 2. CONTINUED FROM PAGE 2)

destinadas a transformar la sociedad latina de EE.UU. con los principios de Dios. También a formular y respaldar acciones que, por el uso de las nuevas tecnologías de comunicación o del empleo de los medios

m a s i v o s, apunten a: 1) Reforzar los v a l o r e s judeocristianos con una mentalidad

nueva. 2) Cultivar y extender la capacidad emprendedora de líderes, productores y creativos emergentes, y 3) Desarrollar agentes del cambio que busquen los intereses de Dios y el bien

del empleo Juan 6:

común antes que el interés propio.

"Pero entendiendo Jesús que iban a venir para apoderarse de él y hacerle rey, volvió a retirarse al monte él solo". -Juan 6:15

> Deseo terminar citando las mismas palabras de Martin Luther King. "Si nuestras palabras nobastan, intentar-

nobastan, imemarremos persuadir con nuestros actos. Siempre estaremos dispuestos a conversar y procurar un compromiso justo, pero estamos preparados para sufrir e incluso arriesgar nuestras vidas para llegar a

ser testigos de la verdad".

consistently as well as exponentially; as these are the vehicles God is mobilizing toward the fulfillment of the Great Commission.

The HNRB proposes to identify, support and propagate innovative initiatives destined to transform Hispanic-American society with God's principles. We also encourage efforts that (through use of new communicational technology and mass media.) aspire to 1.) Reinforce Judeo-Christian values with an innovative mentality, 2.) Cultivate and extend the enterprising ability of their emerging creative talent, leaders, and producers, and

3.) Develop agents of change that pursue God's interests and the common good before their own interests.

"Jesus, knowing that they intended to come and make him king by force, withdrew again to a mountain by himself." John 6:15

In closing, I will share a quote from Martin Luther King.

"If our words do not suffice, we will attempt to persuade with our actions. We will always be willing to talk and procure a righteous compromise, but we are prepared to suffer and even risk our lives to become witnesses of the truth." HNRB

#### HONDURAS (VIENE DE LA PÁGINA 1. CONTINUED FROM PAGE 1)

Broadcasters (HNRB), dirigió un saludo a las autoridades del gobierno y a la multitud del estadio; posteriormente hizo la siguiente observación: "El Evangelio de Jesucristo no es solamente 'forma'; es necesario que se demuestre mediante un mensaje de poder. La evidencia de nuestro Dios viviente se ha manifestado claramente en Honduras por medio del ministerio del Dr. Lee". Y luego continuó, diciendo: "Es vital que los ministerios de alcance mundial tales como Misiones Mundiales Manmin. se valgan de los avances tecnológicos de la comunicación que están al alcance de nosotros hov. Como cristianos, deberíamos estar en primer plano en estas tecnologías. La televisión de Manmin ha puesto en marcha la transmisión en directo por la Internet de la "Cruzada de sanidad 2002 para la India", que está prevista en Chennai (Madrás, India), del 10 al 13 de octubre del 2002. El despliegue e impacto de Manmin son realmente trascendentales v de vanguardia". Entre los presentes en la cruzada

también se encontraban el pastor Luis Fernando Solares, del canal 27 de Guatemala, y Luis Fernando Calvo, presidente de Cristovisión de Costa Rica. Solares y Calvo representan además a Ministerios En Contacto en sus respectivos países.

Mundiales Misiones Manmin y el Dr. Lee Jae-Rock se han comprometido a apoyar y servir a las emisoras y los ministerios hispanos que sean leales a su llamamiento a "demostrar que el poder de Dios es real", declara Johnny Kim, director del ministerio de televisión de Manmin. "Queremos que todas las personas en el mundo crean que la Biblia es verdadera, v que Dios está vivo, tal como lo demuestran sus señales y prodigios milagrosos". San Pedro Sula verdaderamente presenció el poder de Dios este mes de julio en el Estadio Olímpico, cuando Dios retuvo los nubarrones de lluvia y la amenazadora tormenta, para derramar su gracia y entregar un mensaje de fe que trajo vida nueva y sanidad a Honduras, el país humillado por el huracán. HNRB

tangible evidence of our living God was manifested clearly through the ministry of Dr. Lee in Honduras." He went on to say, "It is vital that ministries of global impact, like Manmin World Missions. make use of the technological advances of communications available to us today. As Christians, we should be in the forefront of these technologies. Manmin TV has set in motion the live webcasting of the "2002 India Healing Crusade" scheduled for Chennai (Madras, India) from Oct 10-13, 2002. Manmin's outreach and impact is truly far-reaching and vanguard." Also, in attendance at the crusade



were Rev. Luis Fernando Solares of Channel 27, Guatemala, and Luis Fernando Calvo, President of Cristovision in Costa Rica. Solares and Calvo also represent In Touch Ministries



in their respective countries. Manmin World Missions. and Dr. Lee Jae-Rock, have a deep commitment to serve and cooperate with Hispanic ministries and broadcasters who are steadfast to their calling "to demonstrate that God's power is real," states Johnny Kim, director of Manmin TV. "We would like all the people of the world to believe that the Bible is true and God is alive as evidenced through His miraculous signs and wonders." San Pedro Sula truly witnessed the power of God this July at the Olympic Stadium, as God held back the rain filled clouds, and the tantalizing stormy skies to pour forth His grace and minister a message of faith that brought new life and healing to the hurricane humbled nation of Honduras.

# INDTICIAS!



#### **FLUCITACIONFS!**

Focus on the Family y In Touch Ministries merecen una felicitación por los hitos marcados en el 2002. Focus on the Family celebró 25 años de ministerio y 15 años a los hispanos.

Por otro lado, In Touch Ministries celebró 30 años de ministerio y 8 años a los hispanos. Además, este año In Touch celebró los 70 años de edad del Dr. Charles Stanley. Un saludo muy cordial a Focus on the Family y In Touch Ministries por su excelente servicio durante tantos años.

#### **CONGRATULATIONS!** Congratulations are in order

for Focus on the Family and In Touch Ministries for their milestone achievements in 2002. Focus on the Family commemorates its 25<sup>th</sup> year of service and its 15<sup>th</sup> year of ministry in the Spanish language.

In Touch Ministries also celebrates several birthdays. 2002 marks 30 years for ITM and 8 years for the Spanish Ministry. Also, in September, Dr. Charles Stanley celebrated his  $70^{th}$  birthday. Hats off to Focus on the Family and In Touch Ministries for many years of excellent service.

VIDA VISIÓN LANZA NUEVO SITIO DE ORACIÓN para los que están en las comunicaciones hispanas. Cada día se ora por alguien diferente y hay un devocional para esa ocasión. Orar por influencias positivas en la comunidad hispana es una manera estupenda de apoyar las comunicaciones hispanas. Entérese de ello en: www.LuzCamaraAccion.com Encontrará más noticias y novedades en nuestro sitio Web: www.hnrb.org

**VIDA VISIÓN LAUNCHES NEW PRAYER SITE** for those in Spanish Communication. Each day there is a new person to pray for and a short devotional to go along with it. It's a great way to support Hispanic communications as we pray for positive influences among the Hispanic community.

Check it out at: www.LuzCamaraAccion.com For more news and interesting features, visit our web site at <u>www</u>. hnrb.org\_today!

**EN EL PROXIMO NÚ-MERO DEL BOLITÍN DE LA HNRB** presentaremos materiales por Rusty Wright, consumado conferencista internacional y reportero. Búsquelos en la publicación que saldrá antes de la Convención.

THE NEXT ISSUE OF THE HNRB BULLFTIN will feature materials from accomplished international lecturer and journalist, Rusty Wright. Be sure to look for them in our Pre-Convention publication. HNRB

<image>

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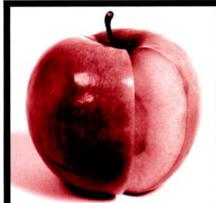
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# WASHINGTON WATCH

### FCC Opens Comprehensive Media Ownership Proceeding

The FCC recently launched its long-awaited "omnibus" media ownership proceeding. The new rulemaking likely will trigger the most significant regulatory changes affecting owners of broadcast stations and other media outlets since passage of the Telecommunications Act of 1996. The omnibus proceeding addresses only rules imposed on commercial broadcast stations, and is an outgrowth of the 1996 Act, which also directed the FCC to review its media ownership rules every two years to determine those that are no longer "necessary in the public interest."

This year, a federal appellate court in Washington, DC, reversed several FCC biennial review decisions, sharply criticizing the FCC for developing varied approaches for evaluating media competition and diversity that differed depending upon the rule at issue. In response, the FCC opened the omnibus proceeding to devise a consistent rationale for media ownership rules and seeks comment on the following:

The local television rule. The so-called "duopoly" rule allows for common ownership of two TV stations in the same market in limited circumstances. A group broadcaster filed suit, and in April 2002 the court remanded the matter to the agency for further consideration. The court found fault particularly with the FCC's use of a voices test that counts only TV stations while the FCC counts other types of media voices when applying other rules.

#### The local radio/television cross-ownership rule.

This restriction allows a party to own one TV station (or two TV stations if permitted by the TV duopoly rule) and a varying number of radio stations in the same local market, depending on the number of independently owned media voices that would remain in a given market post-combination. The voices test for this rule counts not only TV and radio stations but also cable systems and daily newspapers.

The local radio ownership rule. The 1996 Act relaxed limits on multiple radio station ownership in a single market. The current restraint increases with the size of the market. The FCC opened a rulemaking two years ago to consider modifying its method for defining a local radio market. The pending proceeding is being folded into the omnibus rulemaking.

The national television ownership cap. The current restriction sets no absolute limit on the number of stations one enlity may own, but a single owner may not own stations that collectively reach more than 35 percent of TV households nationwide. Several broadcast networks challenged the restraint, and in February 2002 a court ruled that the FCC failed to provide "a single valid reason" for why the rule was necessary, remanding it to the FCC for further consideration.

The dual network rule. This restraint prevents a merger only among any of the top four national networks: ABC, CBS, Fox, or NBC. Common ownership of smaller networks, or one of the top four and a smaller network, is permissible. The newspaper/ broadcast crossownership ban. The rule generally prohibits one entity from owning both a commercial broadcast station and a daily newspaper in the same community. This regulation is the subject of a long-pending rulemaking but will be reviewed in conjunction with the omnibus proceeding.



NRB general counsel Richard E. Wiley is a former FCC chairman. He is a senior partner in the law firm of Wiley, Rein & Fielding. Partner Rosemary C. Harold assisted in the preparation of this column.

The comment cycle is slated to close January 2, 2003. A full copy of the rulemaking notice is available at http: hraunfoss.fcc.gov/edocs\_public/ attachmatch/FCC-02-249A1.pdf.

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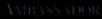
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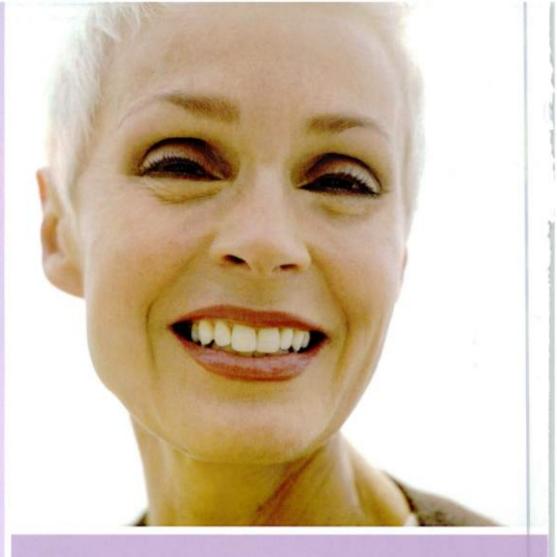
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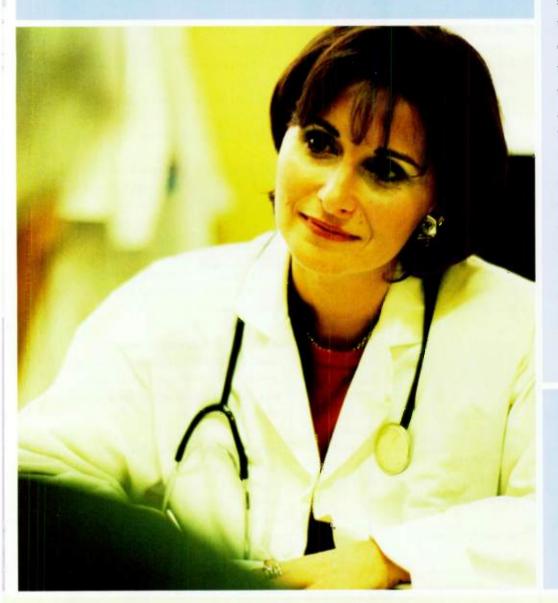
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# TRADETALK



#### Los Angeles, CA – Recognized as the father of the modern men's movement, Dr. Edwin Louis Cole, 79, died August 27. The founder/president of the Christian Men's Network



k Dr. Edwin Louis Cole

Nashville, TN - During

NRB 2002, Melva

Derrickson, program

director of KCMH-FM/

Mountain Home, AR, won

the GSF & Associates trip

to the NRB regional con-

ference of her choice. She

was a pastor, evangelist, teacher, business executive, denominational leader, teacher and broadcaster. Cole is survived by his wife, Nancy, three children, nine grandchildren and one great-grandchild. (Eric Erickson, eerickson@edcole.org)

Garland, TX – Celebrating 56 years in radio on September 27, Bob Wilson was surprised with an anniversary party aired live on KXVI-FM. Owner Bill Wright and DJ Danny Adams broadcast the event. Wilson received an award for his pioneer work in Country Gospel/Christian Country/Southern Gospel music. (Glorya Wilson, info@themustardseedfaith.org)



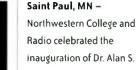
Melva Derrickson

chose the SENRB, held August 19-21 at The Cove in Asheville, NC. (615-361-1810)

Chicago, IL – Barbara A. Peil was named director of communications for Walk in the Word with Dr. James MacDonald.

Peil joins the organization after nearly a decade of service with Insight for Living. (Robb Hansen, rhansen@walkintheword.com)

Nashville, TN – Reunion Records announced the addition of Conor Farley to its radio department as radio promotions coordinator. Farley works with AC stations across the United States. (Alisha Swindle, aswindle@providentmusicgroup.com)



PEOPLE

Radio celebrated the inauguration of Dr. Alan S. Cureton as its eighth president during a week of activities September 9-13.



Dr. Alan S. Cureton

Roger Cross, president of Youth for Christ America, delivered the inaugural address for the celebration. (Janell Wojtowicz, jbw@nwc.edu)



Muskegon, MI – J. R. Whitby is beginning his 15th year of service at Gospel Communications International (GCI) with a new title: COO. For the past three years, Whitby was VP of

GCI and director of Gospelcom.net. (Duane Smith, dss@gospelcom.net)

**Charlotte, NC** – INSP personnel news: Kirt Salisbury joined INSP-The Inspiration Network as senior staff writer, development, and Will Baysinger was promoted to promotions producer. (Sara Lowe, 704-561-7728)

San Diego, CA – KCBQ-AM and KPRZ-AM local sales manager Judy Bowen was named General Manager of the Salem stations, effective September 16. Bowen succeeds Mark Larson, who moved into a new on-air and management-consulting role for the stations. (858-535-1210)

Colorado Springs, CO – Dr. Walt Larimore now has a 60-second medical feature on WABC-AM/New York, NY. Family physician and author, Larimore serves as VP of Medical Outreach for Focus



on the Family. (Lisa Anderson, anderslc@fotf.org)



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# TRADETALK

### **AIRWAVEANNIVERSARIES**

Cedarville, OH – The CDR Radio Network (The PATH) celebrated 40 years of broadcasting with a special concert by singersongwriter Michael Card on October 12. The concert served as a prelude



to CDR Radio's annual fund-raising event, Ingathering, which began October 16 and concluded October 19. (Mark Kordic, 800-333-0601)



#### Brownsburg IN -

October 2 marked the 20th anniversary for Joyful Sounds and Rob Green, whose programs Joyful Sounds, Joyful Country, County Line and Gospel Country have been

syndicated worldwide. Joyful Sounds also publishes CCRB, the Cooperative Christian Radio Bulletin. (www.ChristianMusicWeekly.com)

Los Angeles, CA – KFSH-FM (The FISH), a Salem station, celebrated its second anniversary with an all-day World Vision Request-a-thon. Listeners

could hear their requested song when they signed up



to sponsor a World Vision child. The goal of 500 new World Vision sponsors was exceeded by 15. (Mary Anderson-Harris, 818-729-9291)

#### Merced, CA - On November 6, KAMB-FM (Celebration Radio 101.5) recognizes its 35th



anniversary. Highlights include recording artist Wayne Watson in

concert, a "Name That Artist" game show and a reception. (Larry Walters, 209-723-1015)

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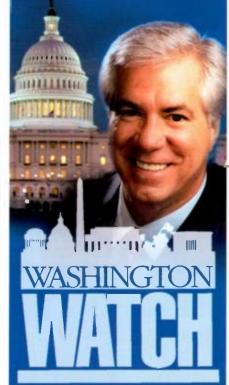
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# **The New Keeper of the Watch**



Washington Watch, one of America's most trusted radio commentaries, has a new host. **Ken Connor,** president of the Family Research Council, brings unique insight and vast experience to this timely, issues-oriented feature.

"Inspired by his faith and devoted to his family, Ken is a tremendous advocate for the beliefs Americans hold dear." —Chuck Colson Prison Fellowship



# TRADETALK



Nashville, TN – UK-based Furious? Records, home to artists Delirious?, All Star United and Graham Kendrick, recently opened an office in Nashville. (Rich Guider,

RichGuider@comcast.net)

Delirious? band mates

(L-R): Stewart Smith, Stuart Garrard, Martin Smith, Tim Jupp and Jon Thatcher

Nashville, TN – The David Crowder Band was a featured artist at the first annual Purpose-Driven Worship Conference and Festival in Lake Forest, CA, hosted by the Saddleback Community Church. The event also featured Rick Warren, speaker, author and founding pastor of Saddleback Community Church. (Rick Hoganson, Hoganson@Prodigy.net)

Nashville, TN – Vertical Music and Epic Records debuted the first major label project from the Rock & Roll Worship Circus on August 20: *Welcome To The Rock & Roll Worship Circus*. (Stacie Vining, s.vining@theresourceagency.com)



Nashville, TN – Randy Travis recorded a country gospel album, *Rise and Shine*, his first album for Word Records. The proj-

ect is produced by Kyle Lehning, whose previous credits include Waylon Jennings, Dan Seals, Bryan White and Neal McCoy. (Leanne Bush, Leanne.Bush@WordEntertainment.com)

Nashville, TN – Word Records artist Jaci Velasquez made her screen debut in July with a major role in Fox 2000 Pictures' movie *Papi Chulo*, directed by Linda Mendoza. (Leanne Bush, Leanne.Bush@WordEntertainment.com)

# Nashville, TN – Divine

MUSIC

Discontent marks the first full-length album by Sixpence None The Richer since its 1997 selftitled debut on Squint



Entertainment. The group signed with Reprise Records and will release the new album October 29. (Anita Crawford,

anita.crawford@wordentertainment.com)



Nashville, TN – An allstar lineup worked on Let's Roll: Together In Unity, Faith and Hope. The project benefits the Todd M. Beamer Foundation, which was

launched by Lisa Beamer to equip children experiencing family trauma to make heroic choices every day. The eclectic all-star album honors Todd Beamer and all the heroes of September 11. Appearing on the recording: dcTalk, Wynonna, Nicole C. Mullen, Yo Yo Ma, Steven Curtis Chapman, and Congressmen J.C. Watts (R-OK) and Tom DeLay (R-TX). (Rick Hoganson, Hoganson@Prodigy.net)

Nashville, TN – Sparrow Records vocal group Avalon recently announced the addition of Melissa

Greene. Greene replaces soprano Cherie Adams, who is pursuing a career



as a soloist and women's conference speaker. Greene formerly was a member of Truth. (Stacie Vining, s.vining@theresourceagency.com)

Midland, TX – Rock The Desert, a free interdenominational praise and worship event geared toward youth, drew more than 30,000 people on August 23-25. Approximately 400 churches from the U.S. shared in this vision of evangelism and revival. This year's gathering featured an authentic Sudanese village depicting life in Southern Sudan before and after radical Islamic invasions. (Theresa Perry-McNeil, cws@christianwireserives.com)



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Life Issues with John C. Willke, MD

# TRADETALK



Lufkin, TX - JESUS Video Project of Texas distributed over 380.000 JESUS videos during the week of September 11. A new video introduction featuring New York firemen involved in the World Trade Center recovery was included in most of

the distribution areas in the state. Also, in areas



with large Spanish-speaking populations, a twin edition in English and Spanish was distributed. Since the incep-

luefish

tv

ESUS

tion of the JESUS Video Project of Texas, local teams have mailed more than 2 million JESUS videos to 800+ ZIP codes in the state of Texas. (Lee Miller. media@jesusvptexas.org)

Dallas, TX - Total TV Network changed its name to BlueFish TV. The non-profit organization has produced video-based curriculum for youth and

small-group Bible studies for the last 14 years, reaching more than 86,000 churches and earning a number of Telly awards. (972-423-3800)

Charlotte, NC - Three new teen series produced by Steelroots debuted in October on INSP-The Inspiration Network: Replay, a contemporary Christian music show; The Revolution Series, an action sports program; and Livewire, a concert series tracking Cornerstone and Flavor Fest festivals. In other news, INSP is launching Imagicom Entertainment, a feature film development company, and has named Jon Nappa as president. Imagicom will be developing three motion pictures over the next five years for worldwide distribution. (Sara Lowe, 704-561-7728)



Cairo, EGYPT - A fire destroyed the main studio at SAT-7's new media center just seven-and-a-half months after it opened. The blaze occurred September 4, and is being investigated. Although no injuries were reported, everything inside the studio was destroyed. In other news.



Terry Ascott, SAT-7 **CEO**, stands outside the Cairo media center in a photo predating the fire.

SAT-7 began regular one-hour broadcasts in the Farsi language on September 12, under the separate



channel logo of Iranian **Christian Broadcasting** (ICB) twice per week. SAT-7 hopes to expand the broadcasts, which

also are available to viewers in Europe, to a daily service over the next couple of years. (Dan Wooding, assistcomm@cs.com)



CCRB, the Cooperative Christian Radio Bulletin (www.ChristianMusicWeekly.com) e-mails weekly charts for AC,

Inspirational, Worship and Southern formats.



Subscriptions are free to radio stations at www.ccrb.org/radiosub.shtml. (info@ccrb.org)

Fort Worth, TX - FamilyNet TV recently extended its www.FamilyNetTV.com Web site to include Kid's Clubhouse, a site designed for children to view FamilyNet children's programs, read stories and play games. (Denise Cook, dcook@FamilyNetTV.com)





# Sometimes,

the most

# important listener

is the station.

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**Roanoke, VA –** Spirit FM visited over 11,000 kids this summer as part of its

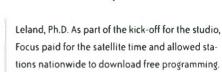


4th annual Spirit FM VBS Express. Spirit FM on-air personalities collectively traveled over 4,000 miles as they visited nearly 100 Vacation Bible Schools at churches throughout Virginia and West Virginia. (Alan Rogers, Alan@spiritfm.com)

Black Mountain, NC – Blue Ridge Broadcasting has prepared a special CD to be played for those left behind post-rapture of the church. The CD gives Blue Ridge the plan of salvation and

has been placed in the studios of each Blue Ridge Broadcasting radio station. (Tom Atema, tatema@brb.org)

**Colorado Springs, CO** – Focus on the Family now has live satellite capability, thanks to a recently installed \$500,000 studio. Focus expects the drop cam studio, which was paid for through donations, to become busy as demands for founder Dr. James Dobson and other Focus experts become more frequent. The organization provided three of its experts for commentary on the anniversary of 9/11: Walt Larimore, M.D.; Bill Maier, Psy.D.; and Chris



(Lisa Anderson, anderslc@fotf.org)

Virginia Beach, VA – Military chaplain Mark Johnston and his wife,

AIRWAVE NEWS RADIO



Julia, co-host the radio program *Praise Patrol*, which reaches 56 nations across Europe. In addition, the couple also has a daily devotional, *A Touch of Grace*, that broadcasts throughout Europe and is posted on the Army Broadcasting Services Web site. (Baxter Ennis, bennis@regent.edu)

Boise, ID – In protest of the Major League Baseball strike threat this summer, KTSY-FM held an on-air contest for the chance to throw out the first pitch at a Minor League game with the Boise Hawks (Chicago Cubs affiliate). (Jerry Woods, jwoods@ktsy.org)



KTSY staffers are escorted to the nosebleed seats for being too rowdy. (L-R) Kyle Warner, production; Jerry Woods, morning show host; Mascot Humphrey Hawk; and GM Mike Agee.

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# TRADETALK

### NRB and Hispanic Broadcasters: Partnering to Reach a Powerful Population

RB is looking for Hispanic communicators to join their brothers and sisters in NRB membership. NRB, with its more than 1500 member organizations, fosters electronic media access for the Gospel; promotes standards of excellence, integrity and accountability; and provides networking and fellowship opportunities for its members.

NRB membership offers education, professional training, fellowship, regional chapters, annual awards, weekly *Inside NRB for Members Only* enewsletter, *NRB* magazine, Christian job referral service through InterCristo, retirement, health and life insurance with CRC Ministries, property casualty insurance with Royal and SunAlliance, free classified ads on NRB's Web site, discounts to NRB convention, and advertising in *NRB* magazine. Hispanic Broadcasters who join NRB have an immediate entree into the HNRB, the Association's Hispanic chapter.

#### **Opportunities**

HNRB's convention – held during NRB's annual convention in Nashville, TN, February 7-11, 2003 – offers a myriad of opportunities for Hispanic broadcasters. HNRB convention attendees fellowship with others who are working to reach Hispanics in the United States with the Gospel. Highlights of the 2003 convention include: celebration concert, strategy brunch, dinner reception, Hispanic Vision for Radio, TV and Marketing, and informative bilingual workshops and seminars.

Networking opportunities abound on the exhibit floor, with an entire section dedicated to Hispanic organizations and companies.



#### **Benefits**

- La Conexion Latina newsletter three times yearly
- HNRB CD Directory
- Articles, news and resources at www.hnrb.org
- Use of NRB logo for corporate memberships
- Listing in NRB Member Directory

For more information about HNRB, visit www.hnrb.org or contact HNRB Chairman Nestor Colombo, nestor@intouch.org. Find a membership application in Spanish at www.nrb.org, or contact VP of Membership Anne Tower at atower@nrb.org or 703-330-7000, ext. 511.

# Hispanic Broadcasters have a place at NRB!

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hristian broadcasting is a family business — because only the family of God can do it justice. There are many dynamics within Christian radio that differ from general market broadcasting. Perhaps the most significant is the dynamic of family.

I consider it a privilege to be involved in Christian media, because of the work, but equally because of the people involved. A beautiful synergism exists when surrounded by likeminded people. Too few leaders capitalize on the people resource that surrounds them in the Christian workplace, possibly because they are overly consumed by their own ministries. They forget that productivity and enthusiasm drop when staff members feel unseen by their leader.

BY DON CARTMELL

Jesus' strategy was solid; He treated His ministry as shortterm and His team's ministry as long-term. He would be available to them for only a few years, whereas His disciples could be effective in ministry for the rest of their lives. Some leaders find it difficult to adopt Jesus' perspective in this regard. Their ministries receive top priority, placing that of their workers on a much lower scale of significance. That mindset makes it easy to forget that the only reason the staff

otivated staff

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"UNSHACKLED!" captures and holds an audience with gripping, relevant and powerful dramas...clearly presenting the Gospel message of salvation through faith in Jesus Christ! " I drive a cab in Washington D.C. and you wouldn't believe the interest many of my late night patrons share in your program as I take them home...asking where on the radio dial they can pick up the station so they can hear the conclusion of the episode being broadcast...or where they can find the program again. Your program performs a mighty work!" members are there — often working for sub-standard salaries, in dysfunctional environments, frequently with inadequate supervision, in family-owned busi-

...when we build our businesses or ministries around members of God's family, we have a responsibility to equip and groom them in wisdom and integrity for lifetime service. nesses where promotional opportunities are limited — is because they have a passion for Jesus and His work.

Jesus invested as much time encouraging and mentoring His

disciples toward their individual success as He invested in His own public ministry. The success He enjoyed should cause us to take note, because when we build our businesses or ministries around members of God's family, we have a responsibility to equip and groom them in wisdom and integrity for lifetime service. Leaders who choose their workers wisely and view them as special gifts from God feel compelled to create an atmosphere wherein each feels valued and essential to the cause.

#### **Recognize Family Dynamics**

If we truly believe that Christians are men and women who have been adopted into the family of God and are therefore brothers and sisters in Christ, it is logical to expect that our workplace will reveal a family dynamic. All of the symptoms and blessings of family are present, regardless of whether we recognize them as such. For example, at times we are willing to protect workplace relationships almost as strongly as we protect those in our own families. At other times we are guilty of taking people for granted — this, too, is a symptom of family.

#### **Enable Fulfillment**

Staff members have a passion to serve God and hopefully are aware of their God-given uniqueness. Wise leaders acknowledge and respect those gifts and allow them to fill responsibilities appropriate to their uniqueness. This requires a leader's time and interest.

Wise leaders acknowledge and respect those gifts and allow [staff members] to fill responsibilities appropriate to their uniqueness. However, when they guide their staff members into responsibilities wherein they feel fulfilled, leaders enjoy a degree of loyalty, trust and service beyond their expectations.

#### Adopt a Christian Work Ethic

The Christian workplace should be an exemplary place to work. Sometimes it is, sometimes it isn't. I'm familiar with a church where staff members receive minimum wage, work 50-60 hours per week and are expected to attend all evening church activities during the week. No wonder tensions developed within the families of staff members, causing many to leave.

Nehemiah is a good example of a wise leader. He ran a large family workplace when approximately 50,000 Israelites returned to Jerusalem to rebuild the city's walls. Being close to God's temple didn't prevent interpersonal conflict. When the wall was halfway built, the workers stopped and appealed to Nehemiah, who discovered that his supervisors were requiring usury from the workers. For no other reason than the fact that they were members of God's family, he commanded his nobles that the practice of usury must stop. They agreed and immediately ceased the practice.

What is usury other than the act of taking advantage of one another, expecting more from others than is reasonable or fair, and placing unrealistic obligations on others? Unfortunately, usury continues to creep back into the Christian workplace today. When workers sense they are being used, their passion to produce understandably fades. Conversely, when leaders rid their workplaces of usury, God gets involved in a special way and teams are able to accomplish in short order what otherwise would take months.

#### Nehemiah's godly integrity and sensitivity to the needs of his workers gave him opportunity to reveal authentic spirituality.

Nehemiah's command to stop usury was a practical act that gave evidence of a spiritual leader. Most of the success-producing techniques in Christian leadership are practical rather than spiritual — it just takes a spiritual leader to do them well. Nehemiah's godly integrity and sensitivity to the needs of his workers gave him opportunity to reveal authentic spirituality. Starting the workday with staff devotions just doesn't cut it if staff members feel used.

Working for a Christian ministry is no assurance that everyone is going to get along all of the time nor should they be expected to. I'm inclined to believe that a Christian workplace is an unnatural workplace environment in that it places family members in situations where they must interact on a continual basis — each one expecting the other to satisfy their expectations. It takes a special kind of love to cope with some of the relational complexities within a Christian workplace. This could be one of the reasons why the Apostle Paul suggested that we 'love one another, especially the brethren.'

I discovered that interpersonal conflicts often are handled rather clumsily within a Christian work-





Jennifer O'Neill



**Rick Warren** 

Joni Eareckson Tada



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## **Motivational Keys for Christian Supervisors**

- Sensitivity. Christians are sensitive by nature. After all, they have been touched by Calvary. It is understandable how misunderstandings can exist within the Christian workplace. People who love much and care much are susceptible to hurt. Therefore, each misunderstanding prevented through wise and caring leadership releases fresh productive energy into the workplace.
- Respect. Realize that those who surround you in the workplace are there because of a passion to serve God. Respect them enough to respect their uniqueness. Everyone has the right to feel fulfilled at the end of a day — that feeling is not reserved only for the leader.
- Honesty. I received an e-mail from a lady who had worked for a ministry for several years. She said, "Last week my boss told me that he was very pleased with my work. Two days later he told me, 'Well, it's time for your employment with us to end.' Why would he do this?" Here's one possibility: We live in a world of media spin-doctors who manipulate truth to fit their purposes. It is finding its way into the Christian workplace. Jesus said, "Let your yes be yes and your no be no." When leading a family business, one is never wise to play the role of a smooth diplomat at the expense of honesty. It never works within family.

- Care. Caring is not a sign of weakness, but a sign of wisdom. It shows that you're cognizant of the nature of the workplace for which you are responsible.
- Environment. Treat your people like winners and encourage them to succeed. It's an unfortunate family trait to remember mistakes and weaknesses rather than strengths and successes.
- Boundaries. Leaders are known by the integrity boundaries they establish. Do those who work for you know where you stand on integrity issues? Do they know if lines exist that you will walk from rather than cross? Do they know what they are? Workers feel safe with leaders who are known for what they stand for.
- **Encouragement.** You'd think that all Christians would be good encouragers, but we fail to realize that our encouraging words only become encouragement when they are received as such by the other person. We can therefore only effectively encourage the people with whom we have a relationship of trust.
- Laughter. Laughter relieves stress. Leaders don't need to be comedians or storytellers to create an atmosphere of laughter. Simply provide an environment that allows for laughter and your staff members will create a happy workplace.

place. Frequently, rather than addressing issues with loving candor we merely go quiet on the other per-

Christian media is much more than a format or category, and a Christian staff is much more than just another staff. son, hoping that time will solve the problem. But it doesn't. Nehemiah did not take that approach and neither should we. It takes skill and a high degree of sensitivity to manage a Christian staff

effectively, but learn the skill and you'll reap the benefits of a family team that works.

#### Be a Mentor

Most of our businesses or ministry organizations have their own organizational charts. Workers need to know where they fit in their organizations for reasons of accountability, supervision and authority. However, I believe there is a greater reason for us to post our organizational charts for all to see. The most important function of your organizational chart is to help every worker identify the person responsible to help him or her become successful. That's what supervisors do! When Jesus chose His disciples He made a personal commitment to encourage and mentor each toward success. Some shun the idea of mentoring because it requires a degree of interaction and transparency beyond what they find comfortable, whereas Jesus willingly did whatever was necessary to prepare His disciples for long-term ministry. None of us achieves success without the help of others. Our workers are not perfect, but they are family — and it is because they are family that they have a heartfelt passion for the work we do. Christian media is much more than a format or category, and a Christian staff is much more than just another staff. They deserve to be mentored, which requires listening, care and encouragement from leaders.

To be effective in the Christian workplace, leaders don't need to be great nor bursting with charisma, but they must be authentic.

Don Cartmell is president of Toward Effective Management, Inc. (www.christianworkplace.com), a company that provides consulting services for Christian ministries and businesses. He can be reached at don@christianworkplace.com.

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