Arbitron Radio Market Report Reference Guide

Updated February '02

Understanding and Using Radio Audience Estimates

This guide is designed to help customers use the listening estimates in the printed Arbitron Radio Market Report (commonly known as "the book") more effectively. To help ensure that customers get the most utility from our data, Arbitron radio audience estimate information is also available in digital format.

Digital copies of Arbitron data can be accessed using either our Arbitron Data ExpressSM download service or on CD-ROM. Digital data require the use of software such as Maximi\$er, Media Professional or other properly formatted third-party software. Viewing data via Maximi\$er or Media Professional software provides access to additional demos and dayparts as well as the complete radio respondent-level database. For more information on viewing Arbitron information via computer, contact your Arbitron representative.

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Users of this guide should become familiar with the "Description of Methodology" and "Limitations" sections printed on Pages M3-M6 of the Arbitron Radio Market Report and other relevant associated documents. Additional details on Arbitron methodology may also be found in a separate publication titled Arbitron Radio Description of Methodology, at www.arbitron.com.

Estimates Reported

The Basic Estimate Types

Making the most out of your Arbitron Radio Market Report is easy once you understand the three basic audience estimates reported. They are:

- Persons estimates: the estimated *number* of persons listening
- Rating: the *percent* of listeners in the universe of the measured survey area population
- Share: the *percent* of one station's total daypart estimated listening audience

Each Radio Market Report covers radio listening during a 12-week survey period. Every estimate found in the book is given for a particular survey area (or geography), a demographic (sex and age) and a time period (or daypart).

Persons and Rating estimates are produced for both Average Quarter-Hour and Cume; Share estimates apply to AQH only.

1. Average Quarter-Hour Persons, Ratings and Shares

Average Quarter-Hour Persons identifies the average number of persons estimated to have listened to a station for a minimum of five minutes during any quarter-hour in a time period. The Average Quarter-Hour Persons estimate helps to determine the audience and cost of a spot schedule rotating within a time period.

EXAMPLE

WAAA has an Average Quarter-Hour Persons audience of 9,000 for Saturday 6AM-10AM. This means that an average of 9,000 people are estimated to have listened to WAAA during any quarter-hour from 6AM-6:15AM to 9:45AM-10AM during the survey period. By buying one spot on WAAA during any quarter-hour during this daypart, an advertiser would reach an estimated average audience of 9,000 people.

Average Quarter-Hour Rating expresses the estimated number of listeners (Average Quarter-Hour Persons) as a percentage of the survey area population. The Average Quarter-Hour Rating is calculated by dividing the number of Average Quarter-Hour Persons by the survey area population within the same sex/age group.

EXAMPLE

Since the Average Quarter-Hour Persons estimate for WAAA is 9,000 for Men 18-49 and the Metro population for this sex/age group is 175,600, the Average Quarter-Hour Rating for WAAA is 5.1.

$$\frac{9,000}{175.600} \times 100 = 5.1$$

Average Quarter-Hour Share is the percent of the total listening audience tuned in to each station. This estimate reveals the share of listening each station captures out of the total listening in the survey area.

EXAMPLE

The total number of Men 18-49 listening to radio in the Metro is 40,300 AQH Persons during Monday-Friday 6AM-10AM. With its AQH Persons audience of 9,000, WAAA's share of this listening would be 22.3%.

Average Quarter-Hour Share does not reveal the absolute size of a station's audience. WBBB has a 15% share in the morning and a 20% share at night. But that 15% share in the morning may actually represent a greater number of listeners than a 20% share at night.

EXAMPLE				
Total Listeners to All Stations	WBBB Share	WBBB Audience		
25,000	15%	3,750		
15,000	20%	3,000		
	Total Listeners to All Stations 25,000	Total Listeners to All Stations Share 25,000 15%		

Estimates Reported

2. Cume Persons and Ratings

Cume Persons identifies the estimated number of different people who listened to a station for a minimum of five minutes in a quarter-hour within a reported daypart. No matter how long the listening occurred, each person is counted *only once*. Cume is also referred to as unduplicated audience, reach or circulation.

Cume Rating is the number of Cume Persons expressed as a percentage of the survey population. To calculate Cume Ratings:

$$\frac{\text{Cume Persons}}{\text{Pop. for sex/age group}} \quad \text{x } 100 = \text{Cume Rating}$$

EXAMPLE

The Cume Persons estimate for WCCC is 75,000 for Men 18-49. The Metro population for the same sex/age group is 175,600. The Cume Rating for WCCC is 42.7. This means that almost 43% of all Metro Men 18-49 listen to WCCC. That's more than two out of every five Men 18-49 reached in the Metro by WCCC in a week!

Exclusive Cume Persons is the estimated number of Cume Persons in the survey area who listened to only one station within a reported daypart.

3. Time Spent Listening (TSL)

An estimate of the number of quarter-hours the average person spends listening during a specified time period. Although TSL is calculated using quarter-hours, it is usually expressed as hours and minutes.

$$\frac{\text{Quarter-hours}}{\text{Cume Persons}} = \text{TSL (in quarter-hours)}$$

To express TSL in hours and minutes:

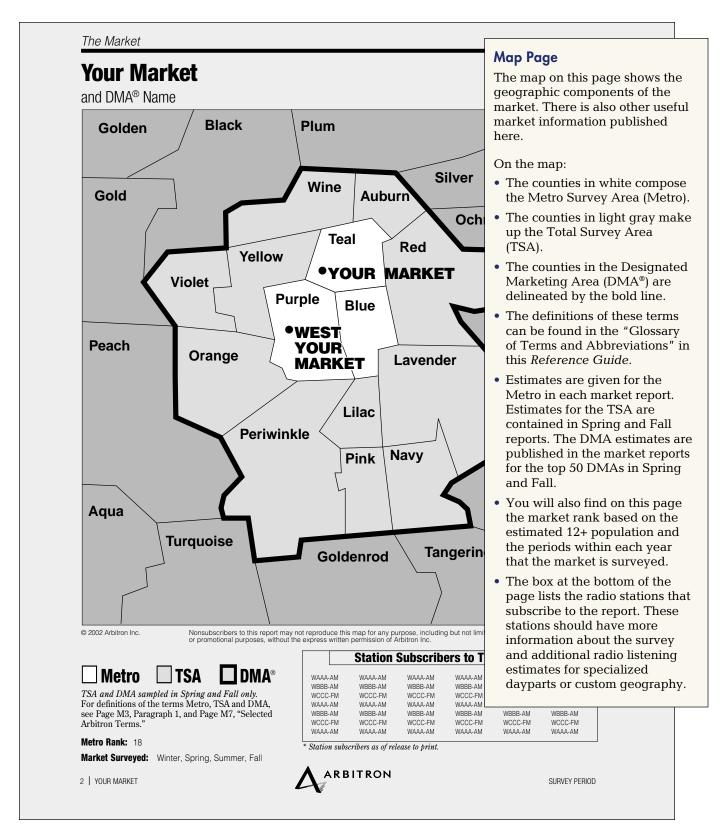
$$\frac{\text{TSL (in quarter-hours)}}{4} = \underbrace{\text{HH.XX}}_{\text{AM. (TSL in decimal hours)}} \\ + \underbrace{\text{.XX hours}}_{\text{MM minutes}}$$

$$+ \underbrace{\text{HH:MM (TSL in hours and minutes)}}$$

The chart below shows the estimate types and the geographies for which they are reported in your Radio Market Report.

Estimate Types	Metro	TSA	DMA®
AQH Persons	Х	Х	Х
AQH Rating	x		x
AQH Share	x		
Cume Persons	x	x	×
Cume Rating	×		
Exclusive Cume Persons	x		
Time Spent Listening	Х		

Estimates and Information in the Front of the Book



Estimates and Information in the Front of the Book (continued)

Population Estimates and Tabulated (In-Tab) Diaries by Co County Split Cou In-Tab ST Blk / Hisp In-Tab 2,111 2,111 4.222.600 MTD WAISVILLE WI В 4 222 600 MT REDSVILLE BLUESVILLE MT MT GREENSV 4.222,600 **REDSVILLE** WI 4.222,600 **REDSVILLE** MTD MTD MTD 4,222,600 222,600 GREENSVILLE BLUESVILLE GREENSVI REDSVILLE В 4.222,600 B B B 4,222,600 REDSVILLE WL 4,222,600 GREENSV GREENSVILLE 4.222,600 MTD WI 4.222,600 WAISVILLE WL WL 4,222,600 4,222,600 MT MT MT REDSVILL GREENSV 4,222,600 MTD REDSVILLE 222,600 BLUESVIL 4,222,600 MTD WAISVILLE В 4.222,600 **REDSVILLE** 222,600 4,222,600 BLUESVILLE REDSVILLE B B 222,600 BLUESVILL GREENSVILLE 4.222.600 MTD WI 4.222,600 **REDSVILLE** MTD MTD MTD MTD GREENSVILLE WAISVILLE BLUESVILL BLUESVILLE REDSVILLE WL WL WL 4.222.600 В GREENSVILLE 4,222,600 B B 222,600 4.222.600 WAISVILLE 4.222,600 **REDSVILLE** BLUESVILLE REDSVILLE 4,222,600 222,600 GREENSVI BLUESVILL B B 4,222,600 GREENSVILLE WL 4,222,600 REDSVILLE WL WL WL 222,600 BLUESVILLE 4.222,600 **GRFFNSVI** WAISVILLE B B GREENSVILLE 4,222,600 222,600 222,600 BLUFSVILLE 4.222,600 **REDSVILLE** 4,222,600 4,222,600 222,600 4,222,600 4,222,600 4,222,600 WL WL WL GREENSVI BLUESVILL REDSVILLE В B B B 4,222,600 REDSVILLE REDSVILLE GREENSVILLE 4.222,600 4.222,600 GREENSV WL WL 4,222,600 4,222,600 GREENSVI WAISVILLE 4,222,600 BLUESVILL REDSVILLE 222,600 4,222,600 GREENSVILLE В 4.222,600 **REDSVILLE** 222,600 4,222,600 4,222,600 222,600 B B REDSVILLE BLUESVIL GREENSVII I E 4.222,600 WI 4.222.600 **REDSVILLE** 4,222,600 222,600 WAISVILLE BLUESVILLE WL WL WL 4,222,600 222,600 GREENSVI BLUESVILL 4,222,600 4,222,600

Population Estimates and Tabulated (In-Tab) **Diaries by County**

This page provides the number of in-tab diaries for each county and the estimated population for each county. The codes "M," "T" and "D" identify the geography of the sampling units as Metro, TSA and DMA. It is possible that more than one code can appear.

Metro Combined High-Density Ethnic Area(s)

Portions of Metro counties which exceed a specified threshold of ethnic (Black or Hispanic) population density are defined by zip code so that sample planning may be done at a more discrete level. In-tab and population details for these areas are displayed for this special summary.

M - Metro County

SURVEY PERIOD

T - TSA County D - DMA County

GREENSVILLE

HDA - High-Density Area

REM – Remainder portion of geographic split county (generally nonmetropolitan according to the federal government's Office of Management and Budget [OMB])

GREENSVILLE

		Black/Hispani	С	
	1	Total		Ethnic
Combined	In-Tab	Est. Pop. 12+	In-Tab	Est. Pop. 124
HDBA	578	1,111,111	427	900,000
HDHA	378	666,666	149	299.999

III ale Denette Avec

For total Metro in-tab counts for applicable ethnic groups, see

These population estimates are projected to January 1, 2002, by Market Statistics, a division of Claritas, Inc. These projections are updated from the most recent Census. Projections for whole-county totals are updated from Census 2000. Discrete sex/age or split county proportions (zip code-level estimates) are updated from the 1990 Census.



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Estimates and Information in the Front of the Book (continued)

The Market

Population Estimates and In-Tab Diary Sample by Demographi

			Metro					TSA				
	Est. Pop.	Est. Pop. % P12+	In-Tab Sample	% Unwgt. In-Tab Sample	% Wgt. In-Tab Sample	Est. Pop.	Est. Pop. % P12+	In-Tab Sample	% Unwgt. In-Tab Sample	% Wgt. In-Tab Sample	Est. Pop.	Est. Pop. % P12+
Men												
12-24	760,800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
18-24	760,800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
25-34	760,800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
35-44	760.800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
45-49	760.800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
50-54	760.800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
55-64	760.800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
65+	760.800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
18+	760,800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
Women												
12-24	760,800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
18-24	760,800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
25-34	760.800	11.3	368	10.2	11.3	760,800	11.3	368	10.2	11.3	760,800	11.3
35-44	760,800	11.3	368	10.2	11.3	760.800	11.3	368	10.2	11.3	760.800	11.3

10.2 10.2 10.2 10.2 10.2 10.2 368 368 368 760,800 760,800 368 760.800 368 760.800 368 760,800 760,800 P18+ 760.800 11.3 368 10.2 11.3 760,800 11.3 368 Teens 12-17 760,800 11.3 368 Black P12+ Ethnic control procedures not applied. Hispanic P12+ Ethnic control procedures not applied.

331.760.800 122,368 331.760.800 122,368 Total P12+ 331.760.800 122,368

	Metro	TSA	DMA
LST - Est. Usable Households in Sample	2,222	3,333	4,44
UNL - Est. Usable Households in Sample	2,222	3,333	4,44
TOT - Est. Usable Households in Sample	4,444	5,666	8,88
LST - Est. Persons in Usable Households	3,222	4,444	4,44
UNL - Est. Persons in Usable Households	3,222	4,444	4,44
TOT - Est. Persons in Usable Households	6,444	7,777	8,88
LST - Contacted Households	2,222	3,333	4,44
UNL - Contacted Households	2,222	3,333	4,44
TOT - Contacted Households	4,444	5,666	8,88
LST - Households Accepting Diaries	1,111	2,333	4,44
UNL - Households Accepting Diaries	1,111	2,333	4,44
TOT - Households Accepting Diaries	2,222	3,333	4,44
LST - Persons Mailed Diaries	1,111	2,333	1,11
UNL - Persons Mailed Diaries	1,111	2,333	4,44
TOT - Persons Mailed Diaries	2,222	3,333	2,34
LST - Diaries In-Tab	1,111	2,333	1,23
UNL - Diaries In-Tab	1,111	2,333	1,11
TOT - Diaries In-Tab	2,222	3,333	1,11
Metro Sample Target	3,222		
Metro In-Tab/Target Index	104		
Metro Response Rate %	31		

These population estimates are projected to January 1, 2002, by Market Statistics, a division of Claritas, Inc. These projections are updated from the most recent Census. Projections for whole-county totals are updated from Census 2000. Discrete sex/age or split county proportions (zip code-level estimates) are updated from the 1990 Census.

LST - Listed UNL - Unlisted TOT - Total

(For information on Sampling and Measurement Techniques, see Page M3, Paragraph 2.)

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SURVEY PERIOD

Population Estimates, In-Tab Distribution and **Sample Information**

10.2 10.2 10.2 10.2

11.3 11.3 11.3

11.3

368 368 368

At a glance, this page lets you

examine the sample used to produce your report for each survey geography measured. In-tab distribution information reveals the makeup of the sample by sex/age demographics.

Estimates and Information in the Front of the Book (continued)

Station Information

For Stations Listed in This Report

Home to Arbitron Radio Metro Area

(s) WAAA-FM 107.9 123 Main St

Anytown, MD 20707 (111) 222-3333 Fax: (111) 222-4444 Format: Adult Contemporary Format: Adult Contemporary
Sales Rep: John Doe Radio Inc.
Network: ABC
City of Lic./Alt. City ID: Anytown, MD
County/Split Co.: Madison, MD
ERP (watts) / HAAT (meters): 90,000/313

(s) WBBB-AM 920 (simulcast w/WCCC-FM)*

WBBB-AM 920 (simulcast w/WCCC-F 9876 Kooltown St. Everytown, CA 20707 (222) 999-3333 Fax: (222) 999-444 Format: Contemporary Christian Sales Rep: Lost Soul Radio Inc. Network: IND City of Lic, Adl. City ID: Everytown, CA County/Split Co.: Waisville, CA Power Day/Night (watts): 90,000/7,800

(s) WCCC-FM 100.3

WCC-FM 100.3
400 Guyther Dr.
Thunder City, KS 20707
(111) 444-555 Fax: (111) 444-6666
Format: Classic Rock
Sales Rep: Radio Rep. Corp.
Network: CNN, CBS, AURN
City of Lic./Alt. City ID: Thunder City, KS
County/Split Co.: CowHide, KS
ERP (watts) / HAAT (meters): 100,000/313

(s) WDDD-AM 1020

123 Sunshine Blvd. Mozartsville, MO 20707 (111) 222-3333 Fax: (111) 222-4444 Format: Classical Format: Classical Sales Rej: John Doe Radio Inc.
Network: IND
City of Lic./Alt. City ID: Mozartsville, MO
County/Split Co.: Tune County, MO
Power Day/Night (watts): 90,000/7,800

(s) WEEE-AM 1150

9876 Panorama Pkwy Scoretown, VA 20707 (222) 999-3333 Fax: (222) 999-4444 Format: Sports
Sales Rep: Touch Down Inc.
Network: SPNEWS
City of Lic./Alt. City ID: Scoretown County/Split Co.: Court, FL Power Day/Night (watts): 90,000/7,800

- * Simulcasting 10%-50%, Mon-Sun, 6AM-Midnight
- † Simulcasting 51%-90%, Mon-Sun, 6AM-Midnight ‡ Simulcasting 91%-100%, Mon-Sun, 6AM-Midnight
- < > Indicates home status is based on station's Alternate City ID, rather than on station's legally authorized City of License.

The data above are the most current data provided to Arbitron as of the last day of this survey period. Commercial stations are listed only if they have met Arbitron's Minimum Reporting Standards for this survey (See Page M4, Paragraphs 7-10 of this report). Noncommercial stations and nonqualifying commercial report). Noncommercial stations and nonquantying commercial stations are not listed in this report (see page M4, Paragraph 7). The county or split county listing reflects the geographic location of the station's City of License. Stations for which no Sales Representative or format information is on file with Arbitron are listed above by "N/A." See the "Special Notices and Station Activities" section of this report for additional station information.

(s) WFFF-AM 1200

1200 Broadcast Dr. Big City, TX 20707 (111) 444-5555 Fax: (111) 444-6666 Format: Dance Sales Rep: Radio Rep. Corp.
Network: CNN, CBS, AURN
City of Lic./Alt. City ID: Big City
County/Split Co.: Bright Lights, TX Power Day/Night (watts): 100,000/7,800

(s) WAAA-FM 107.9

WAAA-FM 107.9
123 Main St.
Anytown, MD 20707
(111) 222-3333 Fax: (111) 222-4444
Format: Adult Contemporary
Sales Rep: John Doe Radio Inc.
Network: ABC
City of Lic,/Alt. City ID: Anytown, MD
County/Split Co.: Madison, MD
ERP (watts) / HAAT (meters): 90,000/313

(s) WBBB-AM 920 (simulcast w/WCCC-FM)*

9876 Kooltown St 9876 Kooltown St.
Everytown, CA 20707
(222) 999-3333 Fax: (222) 999-444
Format: Contemporary Christian
Sales Rep: Lost Soul Radio Inc.
Network: IND
City of Lic./Alt. City ID: Everytown, CA
County/Split Co.: Waisville, CA
Power Day/Night (watts): 90,000/7,800

(s) WCCC-FM 96.8

\(\text{WCC-FM} \) 96.8
400 \(\text{Guyther Dr.} \)
Thunder City, \(\text{KS} \) 20707
(111) 444-5555 \(Fax \) (111) 444-6666
\(Format: \text{Cassic Rock} \)
Sales \(Rep. \text{ Radio Rep. Corp.} \)
Network: \(\text{CNN}, \text{CBS}, \text{AURN} \)
City \(\text{Olic, Alt. City ID:} \) Thunder City, \(\text{KS} \)
County/Split \(Co. \text{ CowHide, KS} \) ERP (watts) / HAAT (meters): 100,000/313

(s) WDDD-AM 1020

123 Sunshine Blvd. Mozartsville, MO 20707 (111) 222-3333 Fax: (111) 222-4444 Format: News Talk Information Sales Rep: John Doe Radio Inc.
Network: TARN
City of Lic./Alt. City ID: Mozartsville, MO County/Split Co.: Tune County, MO Power Day/Night (watts): 90,000/7,800

Network Affilia

ABC: ABC Radio Networks APNET: Associated Press Radio Network AURN: American Urban Radio Network BTR: Business Talk Radio CAR: Cadena Caracol Network CBS: CBS Radio Networks CNN: Westwood One CNN Plus Radio Network DISNEY: Disney Radio Network ESPN: ESPN Radio Network IEAMER: I E America Network JRN: Jones Radio Network PRMIER: Premiere Radio Network SBUSA: Sports Byline USA

Station Information

Every radio station that has met the Minimum Reporting Standards for publication in the market report is included in this listing of radio stations. The stations may be broken into three sections: (1) those stations that are home to the Metro; (2) those stations that are outside the Metro but home to the DMA; and (3) those stations that qualify for the report but are located outside the Metro and DMA. Any stations that are placed "below-the-line" for Special Station Activities violations come last, and they are

For Each Station Listed:

- Call letters and exact frequency identify the station along with the station's address, phone number and fax number so that stations can be easily contacted.
- Station's national representative: Adverting agencies will find this section most helpful in finding the station's national rep.
- Network(s) with which the station is affiliated: This can be helpful when doing national overlay buys with network and spot to ensure that levels are being reached in individual markets.
- Station's format as provided quarterly to Arbitron by each station from a list of industry-recognized formats.
- · City of license and/or its alternate city of identification are listed as well as county of license. Where Arbitron has split the county for survey purposes, the location will be identified by the name of the split.
- Signal: Effective Radiated Power (ERP) of an FM station along with its Height Above Average Terrain (HAAT) are given. For AM stations, the power for day and night is given. Users of the report can estimate the station's coverage based on these



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Estimates and Information in the Front of the Book (continued)

The Market

Metro Market Profile



Metro Household Data and Group Quarters population estimates are 1990 Census data and are updated by Market Statistics where appropriate update sources are available. (For more information, see "Metro Census Data," Page M8.)

	Но	useho	ld Data
	Metro Total	Metro %	
Total Households	6,082,200	100.0	Seasonal
Households by Income			Education
Under \$10,000	656,964	10.8	Elementary
\$10,000-19,999	378,616	6.2	High school
\$20,000-29,999	378,616	6.9	High school
\$30,000-39,999	778,616	11.9	College 1-3
\$40,000-49,999	678,616	11.9	College 4+
\$50,000-74,999	1,378,616	21.2	
\$75,000-99,999	1,378,616	21.2	Colleges
\$100,000+	1,397,493	6.2	Total enroll
Median income: \$73,616			Full-time er
Value of Owner-Occupied H	ousing Units		Occupatio
Less than \$50,000	10,444	0.2	Managerial
\$50,000-74,999	10,444	0.2	Technical
\$75,000-99,999	10,444	0.2	Service wo
\$100,000-149,999	10,444		Farm worke
\$150,000-249,999	10,444		Precision p
\$250,000+	10,444	0.2	Operator
Median value: \$194,444			Form Don
Monthly Gross Rent			Farm Pop
Less than \$200	10,444		Transport
\$200-349	10,444	0.2	Public
\$350-499	10,444	0.2	Driving to v
\$500-649	10,444	0.2	Carpool
\$650-749	10,444	0.2	Other
\$750+	10,444	0.2	Otrioi
Median rent: \$444			Average 1
Household Size			to Work (
1 Person	10,444	0.2	00
2 Persons	10,444	0.2	Car Owne
3-4 Persons	10,444	0.2	0 Cars
5+ Persons	10,444	0.2	1 Car 2 Cars

Metro Market Profile

There are four pages of information about the metropolitan area, including:

- Household data based on the U.S. Census show the market by income, education, household size, occupation, car ownership, method of transportation to work, and other characteristics. This information can be helpful in determining market potential.
- Group quarters information by age and sex permits users of the report to determine the impact of this lifestyle on the ratings data.

(continued on page 3.6)

Transportation to Work		
Public	10.444	0.2
Driving to work	10.444	0.2
Carpool	10,444	0.2
Other	10,444	0.2
Average Travel Time		
	31	
Average Travel Time to Work (Min.) Car Ownership by Househol		
to Work (Min.)		0.2
to Work (Min.) Car Ownership by Househol	d	0.2
to Work (Min.) Car Ownership by Househol O Cars	d 10,444	

Seasonal Housing Units

Education: Persons 25+ Elementary 0-8 grade

Colleges & Universities

High school 1-3 yrs

Total enrollment Full-time enrollment

Occupation

Service worker

Farm Population

Farm worker Precision production

High school grad College 1-3 yrs College 4+ yrs

Group Quarters Populations are included in the universe estimates. Additionally, Group Quarters Populations are included in the sample frame if the individual living quarters (room, suite or apartment) has a private residential telephone number that serves fewer than 10 residents. Persons are not eligible to participate in the survey if their living quarters has no private telephone number or the telephone number is used by 10

Population Estimates	1	Military Housing	% Total Demographic	University Housing	% Total Demographic	Other Group Quarters	% Total Demographic
Persons	12+	23,456,789	100.0	23,456,789	100.0	23,456,789	100.1
Teens 12	-17	23,456,789	100.1	23,456,789	100.0	13,456,789	100.0
Men	18-24 25-34 35-44 45-49 50-54 55-64 65+	900 400 100 0 0 0	0.4 0.1 0.0 0.0 0.0 0.0 0.0	21,800 3,700 1,200 300 100 100	10.2 1.1 0.4 0.2 0.1 0.1	7,100 6,400 5,400 1,900 1,500 2,700 8,500	3.3 1.9 1.8 1.6 1.7 1.8 4.7
Women	18-24 25-34 35-44 45-49 50-54 55-64 65+	100 0 0 0 0 0	0.0 0.0 0.0 0.0 0.0 0.0 0.0	27,400 1,300 500 100 0 500 500	12.7 0.4 0.2 0.1 0.0 0.3 0.2	3,600 1,800 1,400 700 900 1,500 24,700	1.7 0.5 0.4 0.5 0.9 0.9

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or more residents.



Group Quarters Population Estimates

SURVEY PERIOD

Estimates and Information in the Front of the Book (continued)

Ethnic Population Estimates

Metro Ethnic Populations are reported for all Standard and Condensed Markets whether or not ethnic sampling procedures are in place (see Page 4). The Percent Total Black and Hispanic Populations are based on Black and Hispanic Populations Persons 12+. The Percent Total Demographic is based on total Metro Demographics on Page 4. Ethnic Population information is based on Census 2000 data, updated and projected to 1/1/02 by Market Statistics.

Hispanic persons may be of any race (White; Black; Native American; Eskimo or Aleut; Asian or Pacific Islander). For purposes of Arbitron reports and publications, Hispanic persons that are Black are not included in Black universe estimates. Hispanic persons of all races are included in estimates of Hispanic universes and Hispanic audience estimates.

			%	%	
Population		Total	Total	Total	Total
Estimates		Black	Black Pop.	Demographic	Hispanic
Persons	12+	23,456,789	100.0	100.0	23,456,100
Teens 12	-17	20,000	11.2	7.8	20,300
Men	18-24	20,000	11.2	7.8	20,300
	25-34	20,000	11.2	7.8	20,300
	35-44	20,000	11.2	7.8	20,300
	45-49	20,000	11.2	7.8	20,300
	50-54	20,000	11.2	7.8	20,300
	55-64	20,000	11.2	7.8	20,300
	65+	20,000	11.2	7.8	20,300
Women	18-24	20,000	11.2	7.8	20,300
	25-34	20,000	11.2	7.8	20,300
	35-44	20,000	11.2	7.8	20,300
	45-49	20,000	11.2	7.8	20,300
	50-54	20,000	11.2	7.8	20,300
	55-64	20,000	11.2	7.8	20,300
	65+	20,000	11.2	7.8	20,300

Metro Market Profile

(continued)

- Ethnic population by age and sex is shown so that users of the report can further examine the composition of Black and Hispanic persons in the market.
- The PRIZM® lifestyle segmentation system shows how this market compares to national averages within 15 lifestyle groups. Understanding how this market is similar to or different from the national picture may help to target the message.

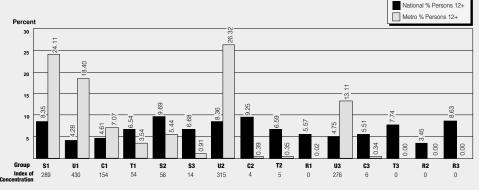
(continued on page 3.7)

Area Lifestyle Profile

by PRIZM® Groups

PRIZM is a market segmentation system developed by Claritas, Inc. to help marketers target consumers and to profile markets and audiences by lifestyle. There are 62 PRIZM clusters which are organized into 15 broader social groups denoting basic neighborhood types. The 15 PRIZM social groups are identified by codes that are listed below the graph.

In this graph, the national composition and this Metro's composition for each PRIZM group are shown for Persons 12+. The Index of Concentration compares this Metro's composition with the national composition for each PRIZM group. An index of 100 indicates that the Metro has the same percent concentration as the nation. (For more information about PRIZM and Claritas, Inc., see Page M8.)



PRIZM® Groups

- S1 Elite Suburbs superrich, executive, upscale, whitecollar couples empty-nesters
- **U1** Urban Uptown elite, upscale, bohemian singles & couples; established immigrant families
- C1 2nd City Society upscale executive & young upscale white-collar; affluent retirees
- T1 Landed Gentry elite exurban, small-town executive & young mid-class town families
- S2 The Affluentials upwardly mobile young singles & couples; white-collar suburban families
- \$3 Inner Suburbs empty-nesters, mobile city singles, blue-
- U2 Urban Midscale white-collar urb. couples; mid-income immigr.; African-American & Hispanic families
- **C2** 2nd City Centers mid-level white-collar couples; midincome families & college town singles
- **T2** Exurban Blues yng. mid-class, blue-collar families in mid-size towns; GI families
- R1 Country Families midscale couples, rural, white-/bluecollar, kids, farm families
- Urban Cores ethnically mixed singles; Hisp. sngls. & families; inner-city solo-parent families
- 2nd City Blues low-inc. older sngls., cpls. & fam.; low-inc. Hisp. fam.; Afr.-Am. service wrkr.
- **T3** Working Towns older families, mill towns, low-inc. blue-collar, town seniors
- R2 Heartlanders rural farm town & ranch families, farm dwellers & tenants
- R3 Rustic Living moderate blue-collar farm fam.; lowinc. older cpls., remote older families

SURVEY PERIOD



YOUR MARKET | 7

Estimates and Information in the Front of the Book (continued)



Metro Market Profile (continued)

Sales Data



Household Income, Total Retail Sales and 11 categories of store sales have been compiled by Market Statistics and furnished to Arbitron. These data are based on Sales and Marketing Management's 2001 publication of Survey of Buying Power (1/1/01 estimates) for the Metro.

Metro Income*	
Total Income (\$000)	\$9,321,765
Median Household Income	\$47,551
Income per Household	\$55,752

*Income represents pretax personal income for households as defined by the Department of Commerce, Bureau of Economic Analysis.

Metro Market Profile

(continued)

- What is the total dollar potential for the market in retail sales? Is this an attractive market?
- What is the median income or average income per household?
- What type of cars do people buy in this market? This may indicate lifestyle choices.
- What are the top 10 employer categories based on County Business Patterns? The type and extent of the employment may reflect lifestyles in the market.

(continued on page 3.8)

Car Registrations



The Metro Share of New Private Passenger Car Registrations* is supplied by Automotive Information Services Division of

Information Services Division of The Polk Company. (For more information on passenger car registrations, see Page M8.)

Manufacturer	%
DaimlerChrysler AG	12.8
Ford Motor Company	22.4
General Motors Corporation	40.4
Honda/Accura	6.4
Hyundai	2.8
Nissan/Infiniti	1.1
Toyota/Lexus	3.8
Volkswagen/Audi	6.1
Other	4.2

Top Ten Employer Industries

Metro Retail Sales Data (\$00

Retail Expenditures per Househo

Food Services & Drinking Establi

Food & Beverage Stores Grocery Stores

General Merchandise Department Stores

Clothing & Accessories

Health & Personal Care

Motor Vehicle & Parts Dealers Building & Material Supply

Furniture & Household Appliance

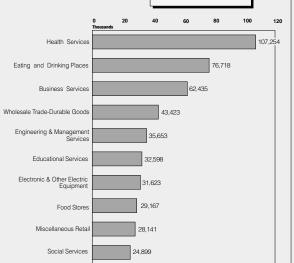
Radio, TV & Other Electronics St.

Total Retail Sales

These classifications are from the Department of Commerce Standard Industrial Classification (SIC) system. The data below are from the 1997 County Business Pattern Reports (U.S. Census Bureau) and are aggregated by primary SIC.

Metro Employer Industries
Total Employees
6,689,736

Top 10 Total Employees
3,214,835
48.1% of Total

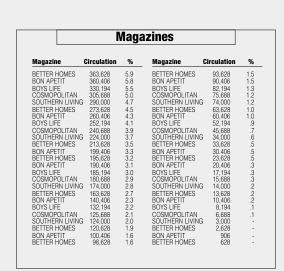


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SURVEY PERIOD

Estimates and Information in the Front of the Book (continued)



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SURVEY PERIOD

Metro

Mon-Sun 6AM-MID

o 5 10 15

Hours and Minutes

Persons 12+

Men 18-34

Men 25-54

Men 35-64

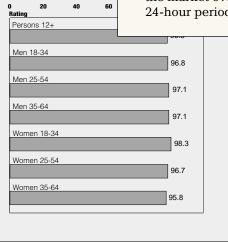
Women 18-34

Women 25-54

Women 35-64

Metro Market Profile (continued)

- What are the most widely circulated magazines within this market? Advertisers may wish to supplement their current magazine ads, or local retailers may wish to tie in with national advertisers with ads in magazines.
- What newspapers are in this market? What is the circulation of each? What percentage of households does this circulation represent?
- How much time do radio listeners spend with the medium in this market by age and sex? Demonstrate to potential advertisers the investment local residents make in time listening to the radio.
- What percentage of the market is reached by radio by demographic group?
 Demonstrate radio's reach in the market over the seven-day, 24-hour period.



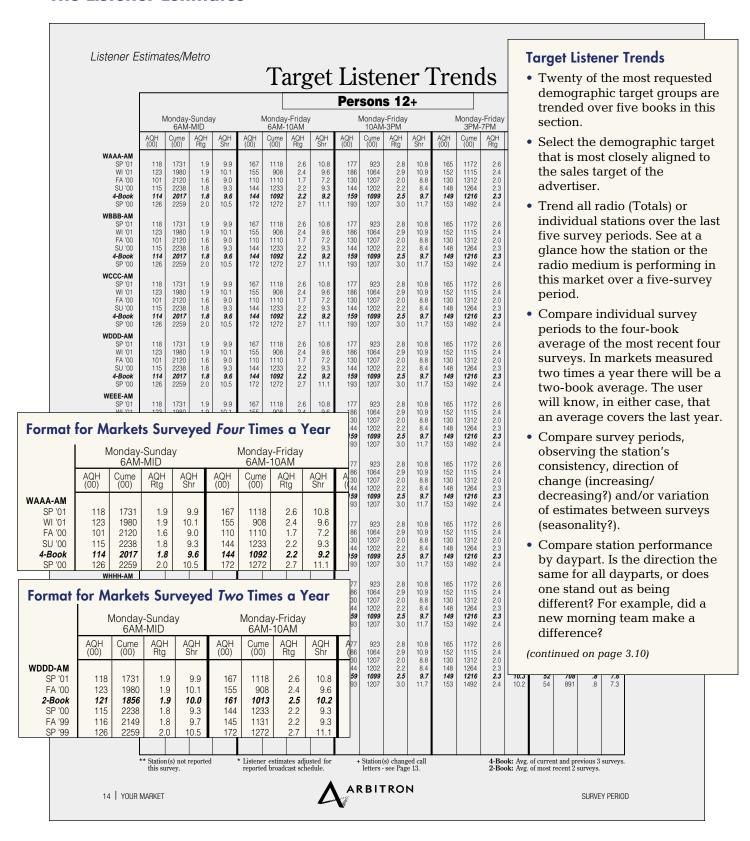
Radio 24-Hou

*Based on Arbitron's Spring 2001 radio survey.

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YOUR MARKET | 9

The Listener Estimates



The Listener Estimates (continued)

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ALS 2 '01 11: 11 '01 12: A '00 10 11: 3 00 11: 3 00 11: 3 00 11:	1980 1 2120 5 2238 4 2017	1.6 1.8 1.8	9.9 10.1 9.0 9.3 9.6 10.5	167 155 110 144 144 172	1118 908 1110 1233 1092 1272	2.6 2.4 1.7 2.2 2.2 2.7	10.8 9.6 7.2 9.3 9.2 11.1	177 186 130 144 159 193	923 1064 1207 1202 1099 1207	2.8 2.9 2.0 2.2 2.5 3.0	10.8 10.9 8.8 8.4 9.7 11.7	165 152 130 148 149 153	1172 1115 1312 1264 1216 1492	2 2 2 2 2 2	.4 10.3 .0 9.5 .3 10.3 .3 10.3	5 5	2 6 6 1 2	517 657 784 373 708 391	.9 .8 .7 .8 .8	8.3 7.4 7.8 6.7 7.6 7.3			

The Listener Estimates (continued)

Listener Estimates/Metro **Target Listener Estimates** Target Listener Estimate For Saturday and Sunday Persons 12+ dayparts, the multibook average and most current survey are Monday-Friday 6AM-7PM Weekend 6AM-MID Saturday 6AM-10AM Saturday 10AM-3P shown. Cume (00) Cume (00) • Calculate the percentage of WAAA-AM 2149 **2259** 1131 **1272** 2.2 **2.7** 1170 **1207** 9.9 **11.7** persons that listen only on 4-Book 10.5 11.1 3.0 153 126 2.0 weekdays. Subtract the Weekend WBBB-AM 1131 **1272** 2.2 **2.7** 6AM to Midnight Cume from the 10.5 11.1 11.7 153 4-Book 2.0 1207 3.0 126 2259 172 193 total week (Monday-Sunday 6AM WCCC-AM 2.2 **2.7** 9.9 **11.7** to Midnight) Cume to find the 11.1 4-Book 2.0 10.5 3.0 2259 Exclusive Weekday Cume. WDDD-AM 9.7 **10.5** 9.3 **11.1** 2.5 **3.0** 9.9 **11.7** 4-Book 2.0 Report Features, WEEE-AM 1131 **1272** 2.2 **2.7** 9.3 **11.1** 1170 **1207** 9.9 **11.7** SP '01 **4-Book** 2.0 10.5 3.0 153 2259 Standard Report WFFF-AM 21/10 2.2 **2.7** Demos: P12+: Persons, Men 4-Book 11.1 3.0 11.7 2.0 10.5 and Women 12-24, WGGG-AM 9.9 **11.7** 18-34, 18-49, 25-49, 4-Book 2.0 10.5 3.0 25-54, 35-64; and WHHH-AM 2140 Teens 12-17 4-Book 2.0 11.1 WJJJ-AM 2.2 **2.7** 2140 Estimates: AQH (00), Cume (00), 4-Book 2.0 11.1 11.7 AQH Rating, AQH WAAA-FM 2.2 **2.7** 2140 1131 Share and multibook 11.1 4-Book 2.0 10.5 3.0 11.7 WBBB-FM average. Continuous 2140 1131 2.2 **2.7** measurement markets 11.1 4-Book 2259 2.0 10.5 1272 3.0 11.7 WCCC-FM report a four-book 2.2 **2.7** 2140 4-Book 2259 2.0 10.5 1272 11.1 193 3.0 11.7 153 1492 average. Markets WDDD-FM measured twice a year 2149 1131 2.2 **2.7** 4-Book 2259 2.0 10.5 1272 11.1 193 3.0 11.7 153 1492 (Spring and Fall) report WEEE-FM a two-book average. 2149 1131 1170 27 4-Book 2259 2.0 10.5 172 1272 11.1 193 3.0 11.7 153 1492 WFFF-FM Dayparts: Wknd 6A-Mid, 2149 1131 1170 4-Book 2259 2.0 10.5 172 1272 27 11.1 193 1207 3.0 11.7 153 M-F 6A-7P, Sat 6A-10A, WGGG-FM Sat 10A-3P, Sat 3P-7P, 2149 2.2 2.7 4-Rook 2259 20 10.5 172 1272 11.1 193 1207 3.0 11.7 153 1492 Sat 7P-Mid, Sun 6A-WHHH-FM 10A, Sun 10A-3P, Sun 2149 2.2 **2.7** 4-Rook 2259 20 10.5 11.1 3.0 11.7 3P-7P, Sun 7P-Mid (continued on page 3.12) Listener estimates adjusted for reported broadcast schedule. + Station(s) changed call letters - see Page 13. 4-Book: Avg. of current and previous 3 surveys. 2-Book: Avg. of most recent 2 surveys. Station(s) not reported this survey. ARBITRON 16 YOUR MARKET SURVEY PERIOD

The Listener Estimates (continued)

arget Listener E	Stima	Target Listener (continued)	Estimates

									Pe	rsor	ns 1:	2+		
			ırday I-MID				nday 10AM			Sun 10AN	iday 1-3PM			Sur 3PM
	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cume (00)
WAAA-AM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492
WBBB-AM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492
WCCC-AM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492
WDDD-AM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492
WEEE-AM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492
WFFF-AM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492
WGGG-AM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492
WHHH-AM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492
WJJJ-AM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492
WAAA-FM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492
WBBB-FM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492
WCCC-FM	116	21/0	1.0	0.7	1/15	1121	22	0.3	163	1170	25	0.0	1/16	1206

Report Features, **Condensed Report**

Demos: P12+; Persons, Men

and Women 18-34, 18-49, 25-54, 35-64

Estimates: AQH (00), Cume (00),

AQH Rating, AQH Share and multibook average. Continuous measurement markets report a fourbook average. Markets measured twice a year (Spring and Fall) report a two-book average.

P, M-F 6A-10A

1-F 6A-Mid,

.-7P, Mid

WHHH-AM SP '01 4-Book WJJJ-AM SP '01 4-Book WAAA-FM	116 126 116 126	2149 2259 2149 2259	1.8 2.0 1.8 2.0	9.7 10.5 9.7 10.5	145 172 145 172	1131 1272 1131 1272	2.2 2.7 2.2 2.7	9.3 11.1 9.3 11.1	163 193 163 193	1170 1207 1170 1207	2.5 3.0 2.5 3.0	9.9 11.7 9.9 11.7	146 153 146 153	1296 1492 1296 1492	D	ayp	arts:	+ W	I-F 6 3P-7 knd knd	7P, I l 10	М 4-
SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492	2.4	10.2	54	891	.8	7.3	
WBBB-FM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492	2.3 2.4	10.0 10.2	51 54	801 891	.8 .8	7.3 7.3	
WCCC-FM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492	2.3 2.4	10.0 10.2	51 54	801 891	.8 .8	7.3 7.3	
WDDD-FM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492	2.3 2.4	10.0 10.2	51 54	801 891	.8 .8	7.3 7.3	
WEEE-FM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492	2.3 2.4	10.0 10.2	51 54	801 891	.8 .8	7.3 7.3	
WFFF-FM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492	2.3 2.4	10.0 10.2	51 54	801 891	.8 .8	7.3 7.3	
WGGG-FM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492	2.3 2.4	10.0 10.2	51 54	801 891	.8 .8	7.3 7.3	
WHHH-FM SP '01 4-Book	116 126	2149 2259	1.8 2.0	9.7 10.5	145 172	1131 1272	2.2 2.7	9.3 11.1	163 193	1170 1207	2.5 3.0	9.9 11.7	146 153	1296 1492	2.3 2.4	10.0 10.2	51 54	801 891	.8 .8	7.3 7.3	
TOTALS SP'01 4-Book	118 116	1731 2149	1.9 1.8	9.9 9.7	167 145	1118 1131	2.6 2.2	10.8 9.3	177 163	923 1170	2.8 2.5	10.8 9.9	165 1 46	1172 1296	2.6 2.3	11.3 10.0	59 51	517 801	.9 .8	8.3 7.3	
	** Station	(e) not r	enorted		* Listene	r ectimat	toe ading	ted for	_	Station(s	change	ad call			4-Roc	Jr. Aver	of curren	t and pre	wione 3	currone	

Station(s) not reported this survey.

Listener estimates adjusted for reported broadcast schedule.

SURVEY PERIOD



YOUR MARKET | 17

The Listener Estimates (continued)

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Listener Estimates/Metro **Listener Composition** Listener AQH Compositi (AQH and Cume) • Determine whether a station's Monday-Sunday 6AM-MID audience is highly concentrated in AQH Persons (00) a demographic cell or is spread Men 18-24 Men 25-34 Men 35-44 Men 45-54 Men 55-64 Men 65+ Women 18+ Women 18-24 across a broader demographic 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 KAAA-AM target. 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 • Find the percentage of the total Share 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 audience by age and sex cell for KBBB-AM 100 32 32 32 32 32 both AQH and Cume. Both AQH Rating 2.3 15.3 2.3 15.3 2.3 15.3 2.3 2.3 2.3 Share and Cume can be added across KCCC-AM 100 cells in this section to form custom 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 Rating 2.3 2.3 demographics. KDDD-AM 100 • Are the highest demographic cells consistent with the station's stated target audience? Calculate a target KEEE-AM 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 efficiency for the advertiser's target Share audience. See the Target Audience 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 KFFF-AM 100 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 Efficiency (Audience Composition) 2.3 15.3 Rating 2.3 15.3 2.3 formula on page 5.2. Share 32 2.3 15.3 KGGG-AM • Are the highest AQH rating and 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 2.3 highest Cume rating in the same cells? If they are not in the same KHHH-AM 100 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 ratio, then there is a difference in Rating 2.3 2.3 time spent listening. 100 2.3 15.3 KJJJ-AM **Report Features** 100 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 KLLL-AM P12+; Teens 12-17; Men Demos: 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 and Women 18+, 18-24, Share 25-54, 35-44, 45-54, 55-32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 32 32 KMMM-AM 100 32 64, 65+ Rating 2.3 15.3 2.3 15.3 2.3 2.3 15.3 2.3 Share Estimates: AQH (00), Composition 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 %, Rating and Share on KOOO-AM 100 left page, with Cume (00), Composition % and Rating on right KPPP-AM 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 2.3 15.3 page Share 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 32 2.3 15.3 Monday-Sunday 100 32 32 Daypart: KQQQ-AM 2.3 15.3 2.3 15.3 6AM-Midnight Rating 2.3 Share 100 2.3 32 2.3 32 2.3 32 2.3 32 2.3 32 2.3 32 2.3 32 2.3 32 2.3 32 2.3 32 2.3 32 2.3 32 2.3 32 2.3 TOTALS (%) Rating Listener estimates adjusted for reported broadcast schedule. + Station(s) changed call letters - see Page 13. & Both of the previous footnotes apply. ARBITRON

SURVEY PERIOD

The Listener Estimates (continued)

SURVEY PERIOD

Listener Cume Composition Monday-Sunday 6AM-MID Cume Persons (00) Men 35-44 Women 45-54 Womer 65+ Women 18-24 Women 25-34 Womer 55-64 32 2.3 32 2.3 2.3 2.3 2.3 2.3 2.3 2.3 2.3 2.3 2.3 2.3 2.3 Rating KBBB-AM 2.3 2.3 2.3 KCCC-AM KDDD-AM Rating KEEE-AM Ratino 2.3 2.3 2.3 Rating KGGG-AM 32 2.3 KHHH-AM Rating 32 2.3 32 2.3 32 2.3 KJJJ-AM 2.3 2.3 2.3 Rating 2.3 2.3 2.3 2.3 2.3 2.3 2.3 2.3 2.3 2.3 Rating КМММ-АМ 2.3 2.3 32 2.3 KNNN-AM 32 2.3 KOOO-AM Rating KPPP-AM 2.3 Rating KQQQ-AM Rating **TOTALS** 2.3 (%) Rating * Listener estimates adjusted for reported broadcast schedule. & Both of the previous footnotes apply. + Station(s) changed call letters - see Page 13.



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The Listener Estimates (continued)

Listener Estimates/Metro

Listening Location

							Pe		s 18-	-	
		Monday	-Friday			Monday	/-Friday	AQH	(00)	Week	(
	6A At Home	M-10AM- In Car	- 3PM-7P At Work	M Other	At Home	10AM In Car	-3PM At Work	Other	At Home	10AM In Car	-
KAAA-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
KBBB-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
KCCC-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WBBB-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WCCC-FM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47 95	34 70	13	19	47 95	34 70	13 27	19	47 95	
(%)	19	47 95	34 70	13	19	47 95	34 70	13 27	19	47 95	
(%)	19	47	34	13	19	47	34	13 27	19	47	
(%)	38 19	95 47	70 34	27 13	38 19	95 47	70 34	13	38 19	95 47	
KCCC-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WBBB-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WCCC-FM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WNNN-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
KAAA-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
KBBB-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
KCCC-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WBBB-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WCCC-FM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WNNN-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
KAAA-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
KBBB-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
KCCC-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WBBB-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WCCC-FM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WNNN-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
KAAA-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
KBBB-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
KCCC-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WBBB-AM	38	95	70	27	38	95	70	27	38	95	
(%)	19	47	34	13	19	47	34	13	19	47	
WCCC-FM	38 19	95 47	70 34	27 13	38 19	95 47	70 34	27 13	38 19	95 47	
(%)	19	4/	34	13	19	4/	34	13	19	4/	

Listening Locations

- The Arbitron radio listening diary gives the diarykeepers four choices to indicate their location of listening: at home, in car, at work, or other place.
 The Persons 18+ audience is shown in this section as an AQH estimate by the four listening locations and as a percentage of this audience in four key dayparts. Choose the daypart(s) that deliver the audience in the location of listening desired.
- Where a person is listening may affect the type of message an advertiser wishes to employ. When a station has a high concentration of in-car listening, for example, this may appeal to new-car dealers, auto parts retailers, oil change and lubrication services, transmission repair and tire stores. If the location is at work, this might especially appeal to office equipment dealers, office supply companies and restaurants.
- Understanding where the listening is occurring is helpful in determining programming elements such as traffic reports, contests, newscasts, and other information and entertainment segments.

Report Features

Locations: At Home, In Car,

At Work, Other

Demo: P18+

Estimates: AQH (00) and location

percent within daypart

Dayparts: Monday-Friday

6AM-10AM+3PM-7PM,

Monday-Friday 10AM-3PM, Weekend

10AM-7PM and Monday-Sunday 6AM-Midnight

NOTE: Demographic estimates here may not sum to like demographics in other sections of the report due to rounding.

20 YOUR MARKET

Listener estimates adjusted for reported broadcast schedule.

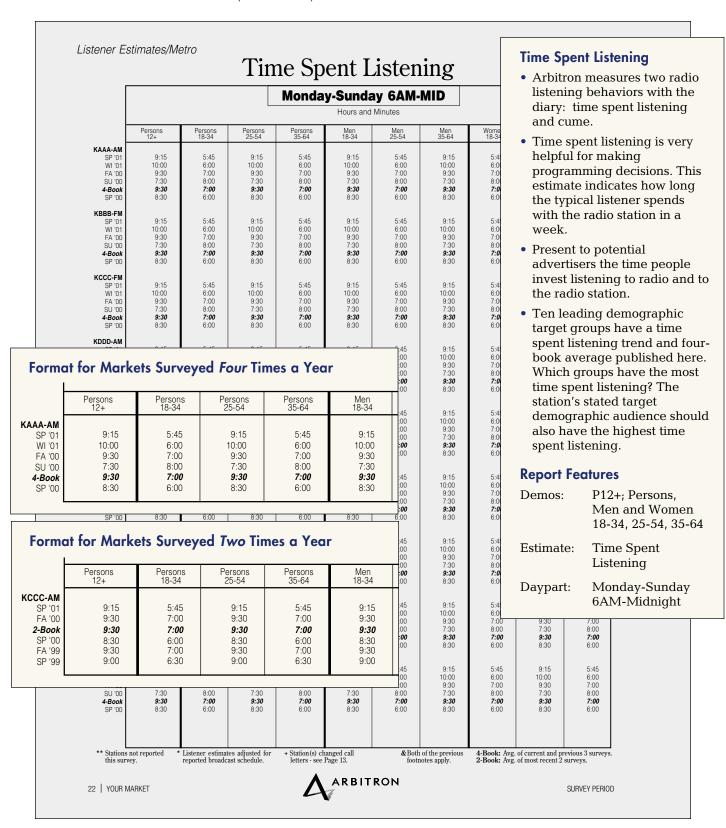


Station(s) changed call letters - see Page 13.

due to rounding.

SURVEY PERIOD

The Listener Estimates (continued)



The Listener Estimates (continued)

									P	ers	ons	12+									ers the percentae	ae (
	ΚΔΔΔ	KRRR.	KCCC.	KDDD.	WAAA.	WRRR.	WDDD- AM	KEEE.	Mor	kggg-	nday 6.			кмм.	KNNN.	WEEE.	my	statio	on's	auc	lience also)
Cume Pers. (00)	KAAA- AM 3551	2551	KCCC- AM	KDDD- AM 4551	WAAA- AM 6551	WBBB- AM 7551	AM 8551	KEEE- AM 9551	AM 3551	AM 2551	1551	KJJJ- AM 4551	KLLL- AM 6551	KMM- AM 7551	KNNN- AM 8551	WEEE- FM 9551					radio stationare they?	
KAAA-AM KBBB-AM KCCC-AM	100 19 14	1 100 14	18 100	4 7 9	23 9 9	18 6 9	7 4 9	9 12 9	6 67 9	4 14 9	12 24 18	67 15 7	14 10 9	24 21 6	15 1 4	10 3 12					ad by find	
KDDD-AM	9	1	6	100	23	18	7	9	6	4	12	67	14	24	15	10	the	e statio	on at	t th	e top of th	e Č
WAAA-AM WBBB-AM WDDD-AM	19 14 1	14 1	18 90 6	7 9 4	9 23	100	9 100	9	67 9 6	14 9 4	18 12	15 7 67	10 9 14	6 24	4 15	12 10		9			e station co total wee	
KEEE-AM KFFF-AM	19	7	18	7 9	9	9	9	100	67 100	14	18	15 7	10	21 6	4	12					own the	.,
KGGG-AM KHHH-AM KJJJ-AM	5 19 14	1 4 14	18 3	4 7 9	23 9 9	18 6 9	7 4 9	9 12 9	6 67 9	100 14 9	12 100 18	67 15 100	14 10 9	24 21 6	15 1 4	10 3 12					nbers stat ume share	
KLLL-AM KMM-AM	2 19	1 1	6 18	4 7	23 9	18 6	7 4	9 12	6 67	4 14	12 24	67 15	100	24 100	15 1	10	wi	th the	stati	ion	listed in t n of that r	he
KNNN-AM WEEE-FM	14 10	14	6	9 4	9 23	9 18	9 7	9	9	9 4	18 12	7 67	9	6 24	100 15	12 100					n or mar i ng to add t	
WFFF-FM WGGG-FM WHHH-FM	19 14 1	10 14 1	18 10 6	7 9 4	9 9 23	6 9 18	4 9 7	12 9 9	67 9 6	14 9 4	24 18 12	15 7 67	10 9 14	21 6 24	1 4 15	3 12 10	mo	st rea	ch to	o a	radio	
WJJJ-FM	19	10	18	7	9	6	4	12	67	14	24	15	10	21	1	3					ations tha will make	
WLLL-FM KLLL-FM KMMM-FM	14 2 19	14	10 6 18	9 4 7	23 9	18 6 9	9 7 4	9 12	6 67	9 4 14	12 24	67 15	9 10 12	24 1	15 3	10 6		ppen.				
WOOO-AM WPPP-AM	10	14	6	9	23	18	7	9	6	9	18	67	14	24	15	12 9					add frequ tions that	enc
WQQQ-AM WRRR-AM WSSS-FM	19 14 16	10 14 1	18 10 6	7 9 4	9 9 23	6 9 18	4 9 7	12 9 9	67 9 6	14 9 4	24 18 12	15 7 67	10 9 14	21 6 24	1 4 15	3 12 10	sh	are th	e mo	st a	audience v	will
WBBB-FM WCCC-FM	19 14	10	18 10	7 9	9	6 9	4 9	12 9	67 9	14 9	24 18	15 7	10 9	21 6	1 4	3 12		eld a h queno		er s	chedule	
WDDD-FM KAAA-FM	16 19	1 16	6 18	7	23 9	18 6	7 4	9 12	6 67	4 14	12 24	67 15	14 10	24 21	15 1	10 3		-	-			
KBBB-FM KCCC-FM KDDD-FM	14 9 16	14	16 6 6	9 16 4	9 23 23	9 18 18	9 7 7	9 9	9 6 6	9 4 4	18 12 12	7 67 67	9 14 14	6 24 24	4 15 15	12 10 10	Repo Dem	ort Fe		es 2+		
WAAA-FM	19	16	18	7	9	6	4	12	67	14	24	15	10	21	1	3					. (00) 1	
																	Estin	nates:			e (00) and ent duplica	ıtio
																			of		ch pair of	
																	D					
																	Dayı	oart:			lay-Sunda -Midnight	
																						Т
Station(s) cha															Nom		cross top then o	1 4- 6- 1		-64		

The Listener Estimates (continued)

Exclusive & Overnight Lister Listening Exclusive & Overnight

							Per	son	s 12	2+			
							М	onday-	Sunday	/			
	Excl 64M	usive I-MID	Ove	rnight -6AM	7-Day 24-Hr		Excl 64M	usive I-MID	Ove	rnight -6AM	7-Day 24-Hr		Г
	(00)	%	AQH (00)	Cume (00)	Cume (00)	•	(00)	%	AQH (00)	Cume (00)	Cume (00)		(
KAAA-AM	5678	1.3	30	364	2558	KAAA-AM	20	248	30	364	2558	KAAA-AM	Γ
KBBB-AM	5678	1.3	30	364	2558	KBBB-AM	20	248	30	364	2558	KBBB-AM	
KCCC-AM	5678	1.3	30	364	2558	KCCC-AM	20	248	30	364	2558	KCCC-AM	
KDDD-AM	5678	1.3	30	364	2558	KDDD-AM	20	248	30	364	2558	KDDD-AM	
KEEE-AM	5678	1.3	30	364	2558	KEEE-AM	20	248	30	364	2558	KEEE-AM	
KFFF-AM	5678	1.3	30	364	2558	KFFF-AM	20	248	30	364	2558	KFFF-AM	
KGGG-AM	5678	1.3	30	364	2558	KGGG-AM	20	248	30	364	2558	KGGG-AM	
КННН-АМ	5678	1.3	30	364	2558	КННН-АМ	20	248	30	364	2558	КННН-АМ	
KIII-AM	5678	1.3	30	364	2558	KIII-AM	20	248	30	364	2558	KIII-AM	
KJJJ-AM	5678	1.3	30	364	2558	KJJJ-AM	20	248	30	364	2558	KJJJ-AM	
KLLL-AM	5678	1.3	30	364	2558	KLLL-AM	20	248	30	364	2558	KLLL-AM	
кммм-ам	5678	1.3	30	364	2558	КМММ-АМ	20	248	30	364	2558	КМММ-АМ	
KAAA-AM	5678	1.3	30	364	2558	KAAA-AM	20	248	30	364	2558	KAAA-AM	
KBBB-AM	5678	1.3	30	364	2558	KBBB-AM	20	248	30	364	2558	KBBB-AM	
кссс-ам	5678	1.3	30	364	2558	KCCC-AM	20	248	30	364	2558	KCCC-AM	
KDDD-AM	5678	1.3	30	364	2558	KDDD-AM	20	248	30	364	2558	KDDD-AM	
KEEE-AM	5678	1.3	30	364	2558	KEEE-AM	20	248	30	364	2558	KEEE-AM	
KFFF-AM	5678	1.3	30	364	2558	KFFF-AM	20	248	30	364	2558	KFFF-AM	
KGGG-AM	5678	1.3	30	364	2558	KGGG-AM	20	248	30	364	2558	KGGG-AM	
кннн-ам	5678	1.3	30	364	2558	KHHH-AM	20	248	30	364	2558	KHHH-AM	

- This is the percentage of the station's audience that listens to no other radio station. If an advertiser wants to reach this audience by radio, it can be done only on this station!
- The exclusive audience estimate can make a strong statement about the loyalty of the station's audience.
- Midnight to 6AM generally contains small audiences relative to Morning Drive; however, there is substantial inventory during this daypart and there could be a large group of advertisers that would find advertising in this daypart beneficial (24-hour stores, after-hours clubs, all-night restaurants, health products, hotels, etc.).
- This page is the only place to find a 24-hour cume for the seven-day period.
- Subtract the Monday-Sunday 6AM to Midnight cume from the 24-hour cume to determine how many listeners are listening only during Midnight to 6AM.

Report Features

Demo: P12+

Estimates: AQH (00), Cume (00)

Dayparts: Exclusive Cume

Monday-Sunday 6AM-Midnight, Monday-Sunday Midnight-6AM, 7-day 24-hour Cume

reported broadcast sche

SURVEY PERIOD

+ Station(s) changed call letters - see Page 13.

ARBITRON

YOUR MARKET | 27

The Listener Estimates (continued)

Listener Estimates/Metro

Ethnic Composition

Persons 12+ Monday-Sunday 6AM-MID AQH AQH Rtg Cume (00) Cume AQH (00) AQH AQH Rtg KAAA-AM KAAA-AM 311 100 .6 4371 100 8.3 311 100 .6 Black Black 64 400 1.5 5.2 5 16 .2 16 .2 Hispanic Hispanic KBBB-AM KBBB-AM 311 100 .6 4371 100 8.3 311 100 Black Black 5 2 400 16 16 52 2 KCCC-AM KCCC-AM 311 100 .6 4371 100 8.3 311 100 .6 Black Black 16 5 .2 400 5.2 16 KDDD-AM KDDD-AM 311 100 .6 4371 100 8.3 311 100 .6 16 .2 400 5.2 16 .2 Hispanic Hispanic KEEE-AM KEEE-AM 8.3 1.5 5.2 100 311 .6 4371 100 311 100 .6 Total Black Total Black 16 16 Hispanic Hispanic KFFF-AM KFFF-AM 311 100 .6 4371 100 8.3 311 100 .6 Total Black 64 400 Black 1.5 5.2 5 16 .2 16 .2 Hispanic Hispanic KGGG-AM KGGG-AM 4371 8.3 311 .6 100 311 100 .6 Black 1.5 5.2 Black 5 16 .2 16 2 Hispanic 400 Hispanic KHHH-AM КННН-АМ 311 100 .6 4371 100 8.3 311 100 .6 Black Hispanic 16 .2 400 Hispanic 16 .2 KAAA-AM KAAA-AM 311 100 .6 4371 8.3 311 100 100 .6 16 16 .2 .2 Hispanic Hispanic KRRR-AM KRRR-AM 311 100 .6 4371 100 8.3 311 100 .6 Black Black 64 400 1.5 5.2 5 16 .2 16 .2 Hispanic Hispanic KCCC-AM KCCC-AM 311 100 .6 4371 100 8.3 311 100 Black Black 16 5 16 .2 Hispanic 400 5.2 Hispanic 2 KDDD-AM KDDD-AM 311 100 .6 4371 100 8.3 311 100 Black Black 16 5 .2 400 5.2 16 KEEE-AM KEEE-AM

Ethnic Composition

- In Metros that are controlled for black population, Hispanic population, or both, estimates are provided for both AQH and Cume for the controlled population.
- The percentage of a station's audience that is black or Hispanic is also shown for both AQH and Cume. Advertisers targeting an ethnic market can identify which stations deliver the highest percentage of their target.

Report Features

Demo: P12+

Estimates: AQH (00), ethnic

percent and rating; Cume (00), ethnic percent and rating

Daypart: Monday-Sunday

6AM-Midnight

	Dayp	art:	
4371	100	8.3	
64	1	1.5	
400	9	5.2	
4371	100	8.3	
64	1	1.5	
400	9	5.2	
4371	100	8.3	
64	1	1.5	
400	9	5.2	
4371	100	8.3	
64	1	1.5	
400	9	5.2	
4371	100	8.3	
64	1	1.5	
400	9	5.2	
4371	100	8.3	
64	1	1.5	
400	9	5.2	

100

100

.6

.6

2

311

16

311

16

16

KFFF-AM

Hispanic

Black

Black

Hispanic

KHHH-AM

Hispanic

KGGG-AM

311

16

311

16

311

16

311

16

100

100

100

5

100

1

.6

.2

.6

.2

.6

.2

.6

.2

4371

400

4371

64 400

4371

400

4371

400

100

100

100

100

KFFF-AM

Hispanic

TOTALS

Black

Hispanic

28 YOUR MARKET



8.3

8.3 1.5 5.2

8.3

1.5 5.2

8.3

SURVEY PERIOD

Listener estimates adjusted for reported broadcast schedule.

⁺ Station(s) changed call letters - see Page 13.

[&]amp; Both of the previous footnotes apply.

The Listener Estimates (continued)

TSA Target Listeners **TSA Target Listeners** (includes corresponding Metro estimates) Monday-Sunday 6AM-MID • TSA estimates reflect audience AQH and Cume Persons (00) estimates for both the Metro and non-Metro TSA counties. Wor 18 Persons 12+ Persons 18-34 Persons 25-54 Persons 35-64 Men 18-34 Men 35-64 • The non-Metro audience to a KAAA-AM TSA AQH Metro AQH 150 150 station can be calculated by 100 1500 1000 1500 1000 1500 1000 1500 1000 TSA Cume subtracting the Metro AQH or Metro Cume Cume from the corresponding KBBB-AM TSA AQH Metro AQH TSA Cume 150 100 150 TSA AQH or Cume. 1500 1500 1500 1500 1500 1500 Metro Cume 1000 **Report Features** KCCC-AM 150 150 150 150 Demos: P12+; Persons, Metro AQH TSA Cume Men and Women Metro Cume 18-34, 25-54, 35-64 KDDD-AM TSA AQH Metro AQH 100 100 Estimates: TSA and Metro 1500 1000 1500 1000 1500 1000 TSA Cume 1500 1000 Metro Cume AQH (00); TSA and KEEE-AM Metro Cume (00) 150 100 150 100 150 150 150 Metro AQH TSA Cume Metro Cume 1500 1000 1500 1000 1500 1000 1500 1000 1500 1000 1500 1000 1500 1000 Monday-Sunday Daypart: 6AM-Midnight KFFF-AM 150 150 150 TSA AQH Metro AQH TSA Cume KGGG-AM 150 100 1500 150 100 1500 150 150 150 100 1500 1500 1500 1500 1500 1500 Metro Cume TSA AQH Metro AQH 150 150 100 1500 1000 TSA Cume Metro Cume 1000 KJJJ-AM TSA AQH Metro AQH TSA Cume 150 100 150 100 1500 1000 1500 1000 Metro Cume KAAA-AM 150 100 1500 1000 150 100 1500 150 100 1500 1000 150 100 1500 150 100 1500 1000 150 100 1500 150 100 1500 150 100 150 150 100 1500 1000 1500 1500 1000 Metro Cume 1000 1000 KBBB-AM 150 150 150 150 150 150 150 150 150 150 Metro AQH TSA Cume Metro Cume 150 100 1500 150 100 1500 1000 TSA AQH Metro AQH TSA Cume Metro Cume 150 100 1500 1000 150 100 1500 1000 150 100 1500 150 150 150 150 150 100 1500 1000 1000 & Both of the previous footnotes apply. Listener estimates adjusted for reported broadcast schedule. Station(s) changed call letters - see Page 13. ARBITRON SURVEY PERIOD YOUR MARKET | 33

The Listener Estimates (continued)

DMA Target Listeners

AQH and Cume Persons Saturday 6AM-10AM Saturday 10AM-3PM Saturday 3PM-7PM Su 10Al AQH Rtg AQH Rtg Cume (00) AQH Rtg AQH (00) AQH (00) Cume (00) AQH (00) Cume (00) AQH (00) AQH (00) Cume (00) WAAA-FM 2431 564 996 2431 564 2431 349 50 199 63 223 70 124 Teens 12-17 M 18-34 50 349 50 349 63 223 70 124 1.2 50 199 63 223 70 124 1.2 2.4 564 996 50 199 63 223 70 124 25 124 27 24 9 1.2 2.4 1.2 2.4 564 996 486 1222 585 660 W 18-34 M 18-49 W 18-49 M 25-49 .8 1.5 .5 1.1 486 1222 585 660 243 660 .8 1.5 .5 1.1 .2 1.0 .2 .2 486 1222 585 660 243 660 .8 1.5 .5 1.1 .2 1.0 63 223 70 124 25 124 27 24 9 486 1222 585 660 243 660 1.5 .5 1.1 .2 1.0 W 25-49 M 25-54 W 25-54 M 35-64 25 124 27 24 9 .2 1.0 243 660 258 226 114 258 226 114 .2 .2 .1 .2 226 226 W 35-64 WBBB-FM 2431 2431 349 2431 349 2431 349 50 199 63 223 70 124 25 124 27 24 50 349 63 223 70 124 25 124 27 24 9 1.2 564 2431 486 1222 585 660 486 1222 585 660 63 223 486 1222 585 660 243 W 18-34 M 18-49 .8 1.5 .5 1.1 63 223 70 124 25 124 27 24 63 .8 1.5 .5 1.1 .2 1.0 .2 .2 .8 1.5 .5 1.1 .2 1.0 .2 .2 486 1222 .8 1.5 .5 1.1 .2 223 W 18-49 M 25-49 70 124 25 124 27 24 70 124 25 124 27 24 W 25-49 M 25-54 W 25-54 M 35-64 243 660 258 226 114 243 660 258 226 114 243 .2 1.0 .2 .2 660 258 226 114 W 35-64 WCCC-FM 2431 2431 349 50 349 63 223 70 124 25 124 27 24 P 12+ Teens 12-17 .7 1.2 7 .7 1.2 2.4 .8 1.5 .5 564 996 486 1222 585 564 996 486 1222 585 564 996 486 1222 50 199 63 223 70 124 25 124 27 24 9 50 199 63 223 70 124 25 124 50 349 63 223 70 124 25 124 27 24 9 2431 486 1222 585 M 18-34 199 63 W 18-34 M 18-49 .8 1.5 .5 1.1 .8 1.5 .5 1.1 .8 1.5 .5 1.1 223 W 18-49 M 25-49 W 25-49 M 25-54 70 124 25 124 585 660 243 660 258 226 114 660 243 660 258 660 243 660 258 660 243 660 258 226 114 .2 1.0 .2 .2 .2 1.0 .2 .2 1.0 .2 1.0 W 25-54 M 35-64 W 35-64 WDDD-FM 2431 564 996 2431 564 996 2431 564 996 2431 564 2431 349 50 349 349 50 199 63 223 70 124 25 124 27 24 349 50 199 63 223 70 124 25 124 27 24 349 50 349 63 223 70 124 25 124 27 24 1.2 1.2 1.2 1.2 50 199 M 18-34 63 223 70 124 W 18-34 M 18-49 486 1222 585 660 243 660 258 226 114 486 1222 585 660 243 660 63 223 70 124 25 124 27 24 9 486 1222 585 660 243 660 486 1222 585 660 243 660 258 226 .8 1.5 .5 1.1 .2 1.0 .2 .2 .8 1.5 .5 1.1 .2 1.0 .8 1.5 .5 1.1 .2 1.0 1.5 .5 1.1 .2 1.0 W 18-49 M 25-49 W 25-49 M 25-54 258 226 114 W 25-54 M 35-64 TOTALS 349 50 349 63 223 70 124 25 124 564 996 1.2 Teens 12-17 1.2 1.2 1.2 2.4 .8 1.5 .5 1.1 .2 1.0 199 63 223 199 996 996 199 2431 349

DMA Target Listeners

- DMA target audience reports radio listening estimates based on Nielsen Media Research, Inc.'s Designated Market Area (DMA), which is a geography defined by television viewing patterns. Every county in the United States is assigned to one and only one DMA.
- Arbitron publishes radio listening estimates for the top 50 DMAs in Spring and Fall.
- The DMA is a standard market definition for buying and selling television, newspapers, outdoor advertising and other media.
- Compare radio estimates to other media within this matched geography.
- Stations that are outside the Metro but have substantial audiences within their signal coverage may appear in the DMA section.
- Radio network and syndication coverage can be best calculated using this section because there are no county overlaps.

2431

585 660 243

.8 1.5 .5 1.1 .2 486 1222

2431

486 1222

.7 .8 1.5 .5 1.1 .2 1.0

63 223

ARBITRON YOUR MARKET | 35 SURVEY PERIOD

486 1222

585 660 243

.8 1.5 .5 1.1 .2 1.0

486 1222

585 660 243

660

63 223

W 18-34 M 18-49

W 18-49 M 25-49 W 25-49

M 25-54 W 25-54 M 35-64

63 223

70 124 25

124

486 1222

660 243

.8 1.5

.5 1.1

.2 1.0

486 1222

585 660 243

660

^{.8} 1.5 .5 1.1 .2 1.0 .2 .2 70 124 25 124 27 24 660 258 226 660 258 226 258 226 Listener estimates adjusted for reported broadcast schedule. Station(s) changed call letters - see Page 13.

What You Can/Can't Do with the Numbers

Certain estimates can be added together and others cannot. Since it's often difficult to remember which estimates are compatible, here's a convenient chart:

DO'S AND D	ON'TS		
	Station + Station	Demographic + Demographic	Daypart + Daypart
AQH Persons	Yes	Yes	No
AQH Ratings	Yes	No	No
AQH Shares	Yes	No	No
Cume Persons	No	Yes	No
Cume Ratings	No	No	No

This chart assumes a constant geography and nonoverlapping demographics/dayparts (Metro compared to Metro; 18-34 added to 35-64).

AQH Persons, Ratings, Shares

Stations: For all AQH estimates (Persons, Ratings and Shares), stations may be added together so long as the demo and daypart for the individual station estimates are the same.

Demographics: For AQH Persons, demographic cells may be added together to produce broader demographics (e.g., Teens and Persons 18-24 can be added together to produce Persons 12-24) so long as the daypart is held constant. However, for AQH Ratings, demos are not additive because their denominators are entirely different populations. Likewise, for AQH shares, demos are not additive because their denominators are entirely different AQH PUR* Totals.

In order to combine demos for Ratings, it is necessary to uncalculate the station rating, combine the demos, then recalculate the Rating:

Similarly, in order to combine demos for Shares, it is necessary to uncalculate the station Share, combine the demos, then recalculate the Share:

Dayparts: Daypart AQH estimates are not additive under <u>any</u> circumstance, since by definition, daypart is not held constant. It was demonstrated above that AQH Ratings and Shares for combined demos are not the sums of the Ratings and Shares for the individual demos, but the <u>weighted averages</u> of the Ratings and Shares for the individual demos. Likewise for combined dayparts: They are the

^{*} PUR = Persons Using Radio. It is a convenient shorthand for Metro or DMA Totals.

What You Can/Can't Do with the Numbers

weighted averages of the component dayparts, not the sum of the component dayparts; and they, too, are computed by first unaveraging AQH Persons for the component dayparts, summing the Quarter-Hour Persons, and then dividing by the number of quarterhours in the combined daypart to get the Average Quarter-Hour Persons for the combined daypart:

Cume Persons, Ratings

Stations: The definition of Cume is the number of *different* persons listening to a particular station or group of stations. Cume estimates for individual stations cannot be added together because of possible duplication: The same listener would be counted more than once if she/he listened to more than one of the stations in the combination.

Demographics: Cume Persons for nonoverlapping demographic groups may be added together, since there is no possibility of counting the same person twice, so long as the daypart for the individual station estimates is the same. However, Cume Ratings are not additive, for the same reason that AQH Ratings are not additive: because they are calculated using different denominators (i.e., population bases).

Dayparts: Cume estimates for different dayparts are not additive under any circumstances—for the same reason that AQH estimates for different dayparts are not additive and also because of possible duplication of Cume persons across dayparts.

^{*} QH Persons = \sum (PPDV x QHs)

This section contains equations and formulas you can use to make the most of the audience estimates in your Radio Market Report. Whether you're buying or selling radio, following these simple equations can give you the information you need to be on top of any buying/selling situation.

Designed in a workbook format, this section allows you to provide your own information and apply your ratings skills right away using your own current Radio Market Report. With this information (below), you'll be able to calculate:

- Average Quarter-Hour Rating
- Average Quarter-Hour Share
- Cume Rating
- Target Audience Efficiency
- Exclusive Cume Percent
- Exclusive Cume Rating
- Time Spent Listening
- Turnover

	Metro:				
	Station:				
	Daypart:				
	Demo:				
	Sta	tion		Met	ro*
Persons 12+ AQH Persons	Demo AQH Persons	Demo Cume Persons	Demo Exclusive Cume Persons	Demo Total AQH Persons (AQH PUR)	Demo Population
AQH Persons					
AQT Persons					

^{*} Could also be calculated for TSA or DMA, so long as all estimates and populations reflect the same geography.

Basic Calculations

Average Quarter-Hour Rating expresses the AQH Persons estimate for a demographic group as a percentage of that population in a geographic area. A rating of 1 represents 1% of the population.

 $\frac{\text{AQH Persons}}{\text{Population}} \times 100 = \text{Average Quarter-Hour Rating}$

Metro:	
Station:	
Daypart:	
Demo:	
$\frac{\text{AQH Persons (}}{\text{Population (}}) \times 100 = \frac{\text{AQH Rating}}{\text{(}}$	

Average Quarter-Hour Share is a station's AQH Persons audience expressed as a percentage of total radio listening (Metro Total or DMA Total) for a demographic group.

$$\frac{\text{AQH Persons}}{\text{Metro Total AQH Persons}} \quad \text{x } 100 = \text{AQH Share}$$

Metro:	
Station:	
Daypart:	
Demo:	
AQH Persons (Metro Total AQH Persons () x 100 = AQH Share

Cume Rating expresses the Cume Persons estimate for a demographic group as a percentage of that population in a geographic area. A Cume Rating of 20 means that a station is reaching an estimated 20% of the 12+ population.

$$\frac{\text{Cume Persons}}{\text{Population}} \times 100 = \text{Cume Rating}$$

Metro:	-
Station:	-
Daypart:	-
Demo:	-
$\frac{\text{Cume Persons (}}{\text{Population (}}) \times 100 = \frac{\text{Cume Ratin}}{\text{(}}$	ng

Target Audience Efficiency (Audience Composition)

expresses a station's AQH Persons audience for a particular demographic target as a percentage of the station's total (Persons 12+) audience. This figure demonstrates a station's coverage of a particular demographic target and is valuable when deciding between two alternatives; the more precisely targeted station (i.e., the station with the higher percent) is the more efficient. This concept can also be applied to Cume and Time Spent Listening.

Metro:		-
Station:		_
Daypart:		-
Demo:		_
Station Demo AQH Persons (Station P12+ AQH Persons () x 100 = TAE ()

Exclusive Cume Percent is a station's Exclusive Cume Persons audience expressed as a percentage of its total Cume Persons audience. This figure is the percent of a station's total Cume audience which listens only to that station and reflects the loyalty of the station's audience.

Exclusive

Cume Persons

Cume Persons x 100 = Exclusive Cume Percent

Metro:	_
Station:	
Daypart:	_
Demo:	
Exclusive Cume Persons (Cum	rcent)

Exclusive Cume Rating is a station's Exclusive Cume Persons audience for a target demographic expressed as a percentage of the population for that demographic. This figure demonstrates the percentage of target customers which can only be reached by that station.

Exclusive
Cume Persons
Population x 100 = Exclusive Cume Rating

Time Spent Listening (TSL) is the amount of time the average listener spends with a particular station during a daypart. It is calculated by dividing the total amount of listening (in quarter-hours) by the total number of listeners. Total quarter-hours is computed by "unaveraging" Average Quarter-Hour Persons—that is, multiplying AQH Persons by the number of quarter-hours in the daypart *(see calculation below):*

 $\frac{\text{AQH Persons } \times \text{ Quarter-Hours in Daypart}}{\text{Cume Persons}} = \text{TSL}$

Metro:	
Station:	
Daypart:	
Demo:	
AQH Persons QHs in Daypart ())

Turnover is the number of different groups of persons that make up a station's audience. It is the ratio Cume Persons to AQH Persons. The lower the turnover factor, the more loyal the station's audience. The higher the turnover factor, the faster the rate of Cume growth. Turnover reflects the relationship between AQH and Cume.

 $\frac{\text{Cume Persons}}{\text{AQH Persons}} = \text{Turnover Factor}$

Metro:	_
Station:	_
Daypart:	_
Demo:	_
$\frac{\text{Cume Persons (}}{\text{AQH Persons (}}) = \text{Turnover (}$)

How to Calculate Quarter-Hours in Daypart:

days in daypart x # hours in daypart x # QHs in an hour = # QHs in a daypart

Example:

Mon-Fri 6A-10A = 5 days x 4 hours x 4 QHs = 80 QHs in daypart

Buying/Selling Formulas

Gross Impressions (GIs) are the number of impressions a schedule will deliver. GIs are computed by multiplying the AQH Persons estimate for the particular daypart by the number of spots to be run in the daypart. The GIs for the individual dayparts are then summed to obtain the total number of GIs a schedule will deliver.

Note: As the name implies, Gross Impressions represent the total number of times a spot will be heard—not the number of persons who will hear it.

	: n: :								-
Daypart			QH sons	х	#	Spots	=	G	Bls
Example M-F 6A-	e: 10A	47	700	Х		5	=	233	500
()	()	x	()	=	()
()	()	х	()	=	()
()	()	Х	()	=	()
()	()	Х	()	=	()
()	()	х	()	=	()
			Total	Sche	edul	e Gls	=	()

Gross Rating Points (GRPs) are the number of rating points a schedule will deliver. The most precise way to compute GRPs is to compute GIs as shown above, and then divide Schedule GIs by the population for the particular demographic group.

Note: Although Gross Rating Points are Gross Impressions expressed as a percentage of the population, GRPs should not be understood as the actual percentage of the population which would be exposed to the spot (more below).

Schedule Gross Impressions Population = Schedule GRPs

Metro:	
Station:	-
Daypart:	-
Demo:	
Schedule Gls () = Schedule GRPs ()

An alternative method of computing GRPs is to multiply the AQH Rating for each daypart by the number of spots to be run in the daypart. Then, sum the GRPs for the individual dayparts to obtain the Schedule GRPs.

Metro:										_
Station:										_
Demo: .										_
Daypart			QH iting	x	#	Spo	ts	=	G	SRPs
Example: M-F 6A-10)A	2	2.3	Х		5		=	1	1.5
()	()	X	()	=	()
()	()	х	()	=	()
()	()	X	()	=	()
()	()	х	()	=	()
()	()	X	()	=	()
			Total	Sche	edul	e Gl	RPs	=	()

Caution: 100 GRPs do not deliver 100% of the market

Some users of audience ratings mistakenly believe that if they buy 100 Gross Rating Points in a market, they are buying 100% of the available listeners. It sounds reasonable: If one rating point equals 1% of the population, then 100 rating points must equal everyone in the market.

But remember that Gross Impressions (the basis for Gross Rating Points) equals the number of spots times the estimated number of persons hearing the spot, and does not necessarily represent different people; in fact, there is always some duplication, and there may be quite a lot of duplication.

For example, in a Metro consisting of 125,000 Persons 12+, it wouldn't even be possible for 125,000 GIs (or 100 GRPs) to represent everyone in the market. First, not every person in a market listens to radio; then, of those who do listen to radio (approximately 95%), many listen to more than one station. So, even if was considered desirable to completely avoid duplication, it probably wouldn't be achievable.

One final note: Just as 100 GRPs does not represent 100% coverage of a market, 200 or 300 GRPs does not represent reaching the entire market two or three times. Three hundred (300) GRPs, for example, may represent a reach of 30 and an average frequency of 10—or a reach of 50 and an average frequency of 6.

Reverse Gross Impressions is a term often used when calculating the number of spots needed on a competing station to match your station's Gross Impressions.

Your Station Gross Impressions
Competing Station AQH Persons = # of spots needed

Metro:	
Demo:	
Daypart:	
Your Station:	
Competing Station:	
Your Station Gls () = # of spots (Competing Station AQH ())

Cost Per Gross Rating Point ("Cost Per Point") is the average cost of one GRP in a given schedule. It is calculated by dividing the total cost of the schedule by total number of GRPs the schedule is expected to deliver.

$$\frac{\text{Cost of Schedule}}{\text{GRPs}} = \text{Cost Per Point}$$

Metro:		
Station:		
Daypart:		
Demo:		
Cost of Schedule (GRPs () = Cost Per Point ()

Cost Per Thousand (CPM) is the estimated cost of each 1,000 Gross Impressions delivered by a schedule.

$$\frac{\text{Cost of Schedule}}{\text{Gls}} \times 1,000 = \text{CPM}$$

Metro:		
Station:		
Daypart:		
Demo:		
Cost of Schedule (Gls () x 1,000 = CPM ()

Reverse Cost Per Thousand is the maximum rate per spot a competing station can charge to be as cost-effective as your station.

Metro:	-
Demo:	-
Daypart:	-
Your Station:	-
Competing Station:	-
Your Competing Station Station CPM x AQH () = Reverse CPM ()
1,000	

Listeners Per Dollar expresses the number of persons reached (or impressions achieved) with a single advertising dollar. This calculation often demonstrates the advantage of radio over direct mail.

$$\frac{\text{AQH Persons}}{\text{Spot Cost}} = \text{Listeners Per Dollar}$$

Metro:	
Station:	
Daypart:	
Demo:	-
AQH Persons () Spot Cost (\$) = Listeners Per Dollar ()

Reach and Frequency

Reach and Frequency is the process of answering two questions:

- How many different people hear the spot at least once during its series of plays on the air?
- How many times, on average, does the listener hear the spot?

Reach identifies the estimated number of different people reached by a schedule. It is the unduplicated audience a station delivers. Reach can be expressed either as different persons or as a rating.

Frequency is the average number of times the unduplicated listener will hear an advertising message.

$$Frequency = \frac{Gross\ Impressions}{Reach\ of\ Schedule\ (Persons)}$$

$$\frac{OR}{Frequency} = \frac{Gross\ Rating\ Points}{Reach\ of\ Schedule\ (Rating)}$$

Advertisers have been using Reach and Frequency for many years to estimate the delivery of advertising schedules. This estimate helps determine the total number of different people that will hear an advertising schedule at least once. However, since the spot is not on the air constantly, the estimate is less than the station's Cume estimate for the same time period. Once Reach has been determined, Frequency can be easily calculated.

Most Reach and Frequency formulas used for evaluating radio advertising schedules are models or mathematical simulations. Reach, when calculated on models, uses probability analysis to determine an estimated audience size. Arbitron's software applications (Maximi\$er for radio stations, Media Professional for advertisers and ad agencies) provide an efficient and easy way to calculate Reach and Frequency.

Station:	
Daypart:	
Demo:	
AQH Persons:	
Cume Persons:	
No. of Spots in Schedule:	
Gross Impressions:	

Cost-Per-Thousand Net Reach is the cost of reaching 1,000 different people on a station.

Cost of Schedule \$ (000) Net Reach of Schedule = CPM Net Reach	
Daypart:	
Demo:	
Station:	
Cost of Schedule (\$) Net Reach of Schedule ())

Radio Ratings Review Quiz

Here's a brief True/False quiz to help you test your knowledge of radio audience estimates and the information contained in your Radio Market Report. All the answers are provided in this Guide.

True or False
1. A station's share is based on population.
2. To calculate Gross Impressions, multiply the number of spots by the AQH Persons audience.
3. To find changes in a station's market share over time, you would refer to the "Target Listener Trends" section.
4. You can't add Cume estimates across stations.
5. Cume Ratings can indicate the audience penetration of stations.
6. 100 GRPs deliver 100% of the available audience of a market.
7. Exclusive Cume listening estimates identify the number of different people who listened to one station during a time period.
8. If a station has an average audience of 12,000 and a cost-per-spot of \$45, the cost-per-thousand for 20 spots would be \$3.75.
9. You can add Cume Ratings across stations and dayparts.
10. A person listening to all quarter-hours during a time period counts more in the Cume Persons estimate than someone only tuning in during one quarter-hour.
11. A station has an Average persons audience of 25,700 and a Cume persons audience of 135,500. The TSL for M-F 6AM-10AM is 15.2 quarter-hours.
12. Using the above example, the turnover factor for this station is 5.3.
13. Average Quarter-Hour Ratings and Cume Ratings have the same base.
14. Gross Impressions represent the number of people that have heard an advertising spot.
15. The higher the turnover factor, the faster the rate of Cume growth.
Answers 1.F 2.T 3.T 4.T 5.T 6.F 7.T 8.T 9.F 10.F 11.T 12.T 13.T 14.F

15. T

Arbitron Radio Market Report Reference Guide

Information and Training Resources

Arbitron offers many free resources to help customers learn more about our services, radio markets, audience listening patterns and important trends in media at www.arbitron.com. Some of the information available includes:

Description of Methodology: Downloadable guide to the statistical and sampling procedures used to produce the Local Market Report. Explains diary placement, survey area determination, ratings reliability, research terminology and more. (Available to subscribers only—contact your Arbitron representative for password.)

Market Survey Schedule & Population Rankings:

Downloadable guide to scheduled surveys in each market ranked by Metro, DMA and TSA populations.

Terms for the Trade: Online glossary of terms used in radio ratings.

Rating Distortion & Rating Bias Handbook:

Downloadable guide that provides information on Arbitron's Special Station Activities policies. This guide helps station personnel avoid activities that may sensitize or bias radio listeners about the survey process.

Training and Support Center: Online service that provides self-directed training on a variety of Arbitron services.

Free Studies & Reports: Large collection of frequently updated studies on important trends in media use and consumer behavior, focusing on such issues as the growth of Internet streaming media and P1 radio listener behavior.

Beyond the Ratings: Downloadable newsletter for Arbitron radio clients that provides information on getting the most out of Arbitron services as well as information on trends and developments affecting the radio industry.

Arbitron Outlook: Downloadable newsletter for Arbitron advertiser and advertising agency clients that provides information on getting the most out of Arbitron services as well as information on trends and developments affecting the media industry.

In the back of every Radio Market Report you'll find a list of "Selected Arbitron Terms." Those terms and others are listed below, along with some easy-to-use formulas.

Glossary of Terms

Average Quarter-Hour (AQH) Persons: The average number of persons listening to a particular station for at least five minutes during a 15-minute period.

Average Quarter-Hour (AQH) Rating: The AQH Persons estimate expressed as a percentage of the population being measured.

$$\frac{\text{AQH Persons}}{\text{Population}} \times 100 = \text{AQH Rating (\%)}$$

Away-From-Home Listening: An estimate reported for a listening location outside of the home. It could identify listening taking place either in-car, at-work or some other place.

Cost Per Gross Rating Point (or "Cost Per Point"):

The cost of achieving a number of impressions equivalent to one percent of the population in a given demographic group.

$$\frac{\text{Cost of Schedule}}{\text{GRPs}} = \text{Cost Per Gross Rating Point}$$

Cost Per Thousand (CPM): The cost of delivering 1,000 Gross Impressions (GIs).

$$\frac{\text{Cost of Schedule}}{\text{Gross Impressions}} \times 1,000 = \text{CPM}$$

$$\frac{OR}{AQH \text{ Persons}} \times 1,000 = \text{CPM}$$

Cume Duplication Percent: The percentage of one station's estimated Cume audience that listened to a second station.

Cume Persons: The estimated number of *different* persons who listened to a station for a minimum of five minutes in a quarter-hour within a reported daypart. (Cume estimates may also be referred to as *cumulative* or *unduplicated* estimates.)

Cume Rating: The cume persons audience expressed as a percentage of all persons estimated to be in the specified demographic group.

$$\frac{\text{Cume Persons}}{\text{Population}} \times 100 = \text{Cume Rating (\%)}$$

Daypart: A part of the day recognized by the industry to identify time periods of radio listening, e.g., Saturday 6AM-10AM or Monday-Friday 7PM-MID.

Demographics: This term identifies population groups according to age, sex, ethnicity, etc.

Designated Market Area (DMA): Nielsen Media Research, Inc.'s geographic market design which defines each television market exclusive of others based on measurable viewing patterns. Every county (or county equivalent) in the U.S. is assigned exclusively to one DMA. Arbitron reports radio listening estimates for the Top 50 DMAs (ranked on TV households) in the Radio Market Reports of all Standard radio markets whose Metros are located within the DMA and whose names are contained in the DMA name.

Discrete Demographics: This term refers to uncombined or nonoverlapping sex/age groups, such as Men and/or Women 18-24, 25-34, 35-44, as opposed to "target" or aggregate demographics, such as Men and/or Women 18+, 18-34, 18-49 or 25-49.

Effective Sample Base (ESB): The theoretical sample size used to estimate the sampling error of audience estimates.

Exclusive Cume: The number of different persons listening to only one station during a reported daypart.

Frequency: The average number of times a person is exposed to a radio spot schedule.

Frequency: An FCC-authorized AM or FM band designation assigned to a city service area and a radio station licensee.

Gross Impressions (GIs): The sum of the AQH Persons audience for all spots in a given schedule.

Gross Rating Points (GRPs): The total number of rating points achieved for a particular spot schedule.

Group Quarters: Living arrangements such as college dormitories, military barracks, nursing homes and prisons, *plus* dwelling units of 10 or more individuals.

In-Tab Sample: The number of usable diaries tabulated to produce the market report.

Metro: Arbitron Metros generally correspond to the Metropolitan Statistical Areas (MSAs, PMSAs, CMSAs) defined by the U.S. Government's Office of Management and Budget. They are subject to exceptions dictated by historical industry usage and other marketing considerations as determined by Arbitron.

Metro Totals and/or DMA Totals (Total listening in the Metro and/or DMA): These total listening estimates include listening to reported stations, nonqualifying commercial stations, noncommercial stations, cable-only stations and unidentified stations.

Minimum Reporting Standards (MRS): Criteria used to determine which stations qualify to be listed in a market report.

Net Reach: The number of different persons reached in a given schedule.

Persons-Per-Diary Value (PPDV): The weight which is assigned to each diary by sample balancing (based on the diarykeeper's age, sex, county and race, if applicable) immediately prior to report processing. It is the number of persons in the population which that diary represents for purposes of processing audience estimates.

Persons Using Radio (PUR): The total amount of listening to radio for a particular demo/daypart/ geography. The term PUR can refer to Persons or Ratings, AQH or Cume. (See also "Metro Totals and/ or DMA Totals," above.)

Rating (AQH or Cume): The AQH or Cume Persons audience expressed as a percentage of the total population.

$$\frac{\text{Persons}}{\text{Population}} \times 100 = \text{Rating (\%)}$$

Sampling Unit: A geographic area consisting of a county or county equivalent (e.g., geographic or ethnic split county, or independent city) for which sample is separately selected and monitored.

Sex/Age Populations: Various sex/age groups are determined from population estimates within a county.

Share: The percentage of those listening to radio in the Metro (or DMA) who are listening to a particular radio station.

Simulcast: The simultaneous broadcast of one station's broadcast flow by another station (noted in the "Station Information" section, from information supplied to Arbitron by stations).

Target Demographics: Audience groups consisting of multiple discrete demographic cells (e.g., Men 18-34, Women 25-54).

Technical Difficulty (TD): Time period(s) of five or more consecutive minutes during the survey period for which an RMR-qualifying station notified Arbitron, in writing, of reduced power, intermittent power, signal interference or time off-air during the station's authorized broadcast day.

Time Spent Listening (TSL): An estimate of the amount of time the average listener spent with a station (or total radio) during a particular daypart. This estimate, expressed in hours and minutes, is reported for the Metro only.

```
\frac{\text{Quarter-hours}}{\text{Cume Persons}} = \text{TSL (in quarter-hours)}
```

To express TSL in hours and minutes:

$$\frac{\text{TSL (in quarter-hours)}}{4} = \underbrace{\text{HH.XX (TSL in decimal hours)}}_{\text{.XX hours}}$$

$$\frac{\text{x 60}}{\text{MM minutes}}$$

$$\text{HH:MM (TSL in hours and minutes)}$$

Total Survey Area (TSA): A geographic area that includes the Metro Survey Area and may include additional counties (or county equivalents).

Turnover: The total number of different groups of persons that make up a station's audience.

$$\frac{\text{Cume Persons}}{\text{AQH Persons}} = \text{Turnover}$$

Universe: The estimated population for an age/sex group in a geographic area.

Frequently Used Abbreviations

AQH Average Quarter-Hour

CMSA Consolidated Metropolitan Statistical Area

CPM Cost Per Thousand

CRMR Condensed Radio Market Report

DMA Nielsen Media Research, Inc.'s

Designated Market Area

DST Differential Survey Treatment

ERP Effective Radiated Power

ESB Effective Sample Base

GIs Gross Impressions

GRPs Gross Rating Points

HAAT Height Above Average Terrain

HDBA High-Density Black Area

HDHA High-Density Hispanic Area

MRC Media Rating Council

MRS Minimum Reporting Standards

MSA Metropolitan Statistical Area

PMSA Primary Metropolitan Statistical Area

PPDV Persons-Per-Diary Value

PUR Persons Using Radio RMR Radio Market Report

SRMR Standard Radio Market Report

TSA Total Survey Area

TSL Time Spent Listening

Arbitron Radio Market Report Reference Guide

About Arbitron

Arbitron has been measuring radio listening since 1964 and is the standard for radio audience information. Our goal today remains the same as it was then—to provide the most reliable, detailed and current radio audience information available anywhere.

Arbitron measures radio audiences in 280+ markets in the U.S., with more then 90 markets measured year-round. Survey participants are selected randomly and use a personal, seven-day diary to record their listening. Arbitron processes over 1.5 million diaries each year to produce more than 680 market reports. Arbitron also offers County Coverage, which examines listening on a county-by-county level, and Nationwide, which details listening to networks and syndicators. In addition, Arbitron provides data on Internet streaming media consumption through the Arbitron Webcast RatingsSM service.

Arbitron radio listening estimates are used by the advertising community to plan and execute radio advertising buys, and by the radio industry to sell and program their stations more effectively. Arbitron customers include radio stations, advertisers, advertising agencies, media buying services, national sales representative firms, radio networks and syndicators, plus other vendors in the radio industry.

To complement our data services, Arbitron also offers several applications to analyze media use and consumer lifestyle information including Maximi\$er®, Tapscan®, Media ProfessionalSM, Custom CoverageSM, MapMAKER DirectSM, PD Advantage®, TvScan®, QualitapSM, PrintScanSM and MediaMasterSM.

Arbitron Radio Market Report Reference Guide

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