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Rethinking the plan**

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WITH PIZZA
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NOVEMBER 1995

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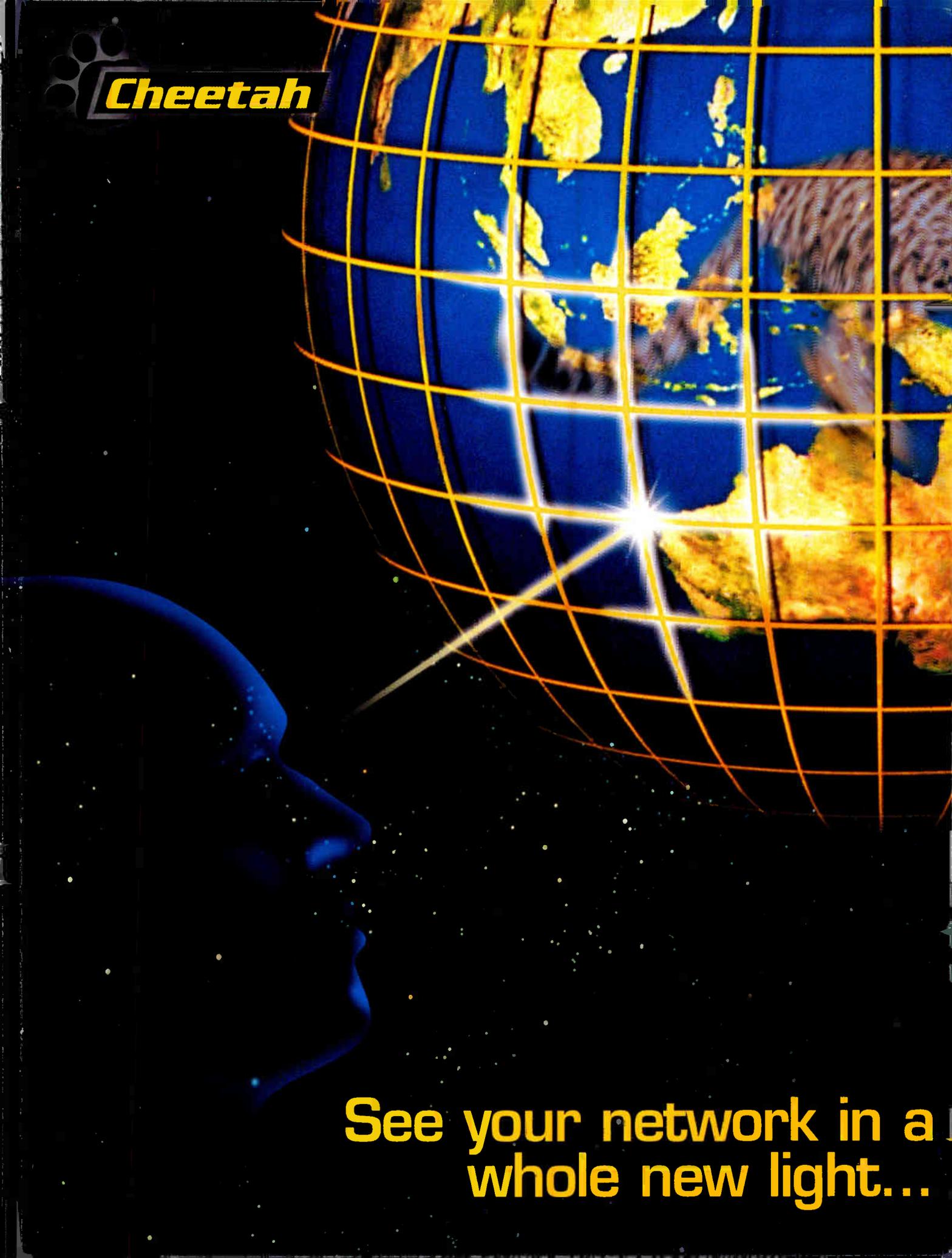
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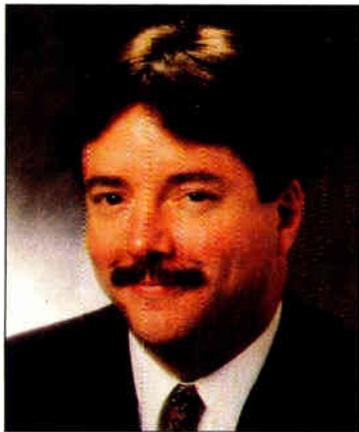
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Much of the buzz around the water cooler these days centers on the "troubles" broadband equipment hardware manufacturers are presently experiencing. Headlines from the past few weeks have trumpeted layoffs at Antec and General Instrument as those two companies restructure themselves, and a lower-than-expected earnings report from Scientific-Atlanta.



Is the sky falling? Hardly

Clearly, there is room for concern, but is this slowdown indicative of a crash in the cable industry economy, much like the one in 1991? For several reasons, I don't think so.

Certainly, the big broadband manufacturers entered into new alliances, added manufacturing capacity and added more staff so they could pronounce themselves ready for the massive additional product orders from the telephone companies—orders that never came. Perhaps GI and S-A, who've successfully ridden the wild economic roller coasters the industry has endured over the years, should have known not to get caught up in the hyperbole put forth by the telephone companies. But in retrospect, they had few choices, faced with an onslaught of powerful new entrants like Nortel, Hewlett-Packard, Tellabs and Motorola, to name a few. And what if those promised purchase orders from the RBOCs had actually come to fruition?

Now that the Bell companies have largely pulled back their aggressive build-out plans, it's natural that the manufacturers restructure and retrench a bit, too. Whereas video-on-demand a couple of years ago seemed promising, today everyone is pronouncing its death. Two years ago, who anticipated the popularity of the Internet and on-line services? In short, applications for broadband networks are changing—and will continue to evolve. Manufacturers have to follow that curve and be nimble enough to make rapid product deployment changes.

Putting the right structure in place to make that possible is essential.

Perhaps some companies simply became bloated. As new projects were taken on, new employees were hired for support. In some cases, the work they were hired to do has been completed, and they're no longer needed. Certainly this could be the case with some software engineers. In the case of Antec, which bought several companies last year, it probably took time to properly mesh the cogs to make the wheel run its fastest.

The lynchpin of the future could be the pending telecom reform legislation. With it, there will be a mad scramble for turf, more alliances will occur and even greater hype will emanate from the network providers as they battle for marketshare. Without it, network operators will continue to feel competition, but the sense of urgency will be lessened, and new broadband network deployments will probably continue to be delayed.

Regardless, wild mood swings from network providers—and the ill effect that will have on the equipment suppliers—should be expected. Just as hardware company stocks soared with the pronouncements of massive new buildouts, it's only natural that they adjust for reality. The revolution will still take place, it will just take longer to occur than most people thought.

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BY JEFF SMITH, THE IMAGE BANK



34 Telcos take a hard look at video plans

By Roger Brown and Dana Cervenka

As results from video trials roll in, RBOCs and independents are pausing to rethink their options for the deployment of video services. Now, everything from architecture to timeline to service type is up for grabs.

FEATURES

52 US West upgrades in Atlanta

By Leslie Ellis and Roger Brown

MediaOne, the cable television arm of US West in Atlanta, is creating master headends, adding Sonet fiber rings, implementing a network monitoring and control system and more, as part of a bold upgrade in the southern metropolis. The company will be implementing new, state-of-the-art equipment in its system in aid of providing voice, video and data services as early as next year in some parts of Atlanta.

56 Going virtual

By Rob Mason, GI Communications Division, General Instrument Corp.

Just as virtual networking approaches have allowed voice and data providers to offer more dynamic services, they may also offer similar advantages to multimedia transport networks. As technologies like ATM and Sonet grow and change, there is a very real possibility that the entire video services platform could be "virtualized."

62 Will operators ante up for piracy prevention?

By Roger Brown

Every year, piracy costs the industry billions, but cable operators must decide when it's cost-effective to fight it, and when it's not. And who's responsible for controlling the problem—operators, or set-top manufacturers? One company thinks that it has a viable answer for cable systems that are plagued by heavy theft.

66 Back to Basics

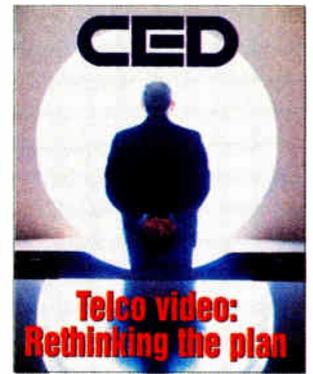
By Dave Heyrend, United Video Cablevision Inc.

How should small systems prepare for new technology? This article features steps that operators of any size can take to ensure that their infrastructure will handle anything new that comes down the pike.

74 Telecom Perspective

By Fred Dawson

The woes of wireless PCS operators, from incumbent microwave user relocation to problems finding antenna sites, could give wireline operators more time to weigh their options. Will PCS and cellular spectrum end up being a commodity? Could cable operators find themselves in a perfect position to be resellers of PCS? At this point, the strategic uncertainties surrounding the new service are many.



About the Cover

Marketplace changes have telcos rethinking their strategies. Photo by Steven Gottlieb, FPG International.

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Ask them. After all, it's an odd creature that doesn't want to interact.

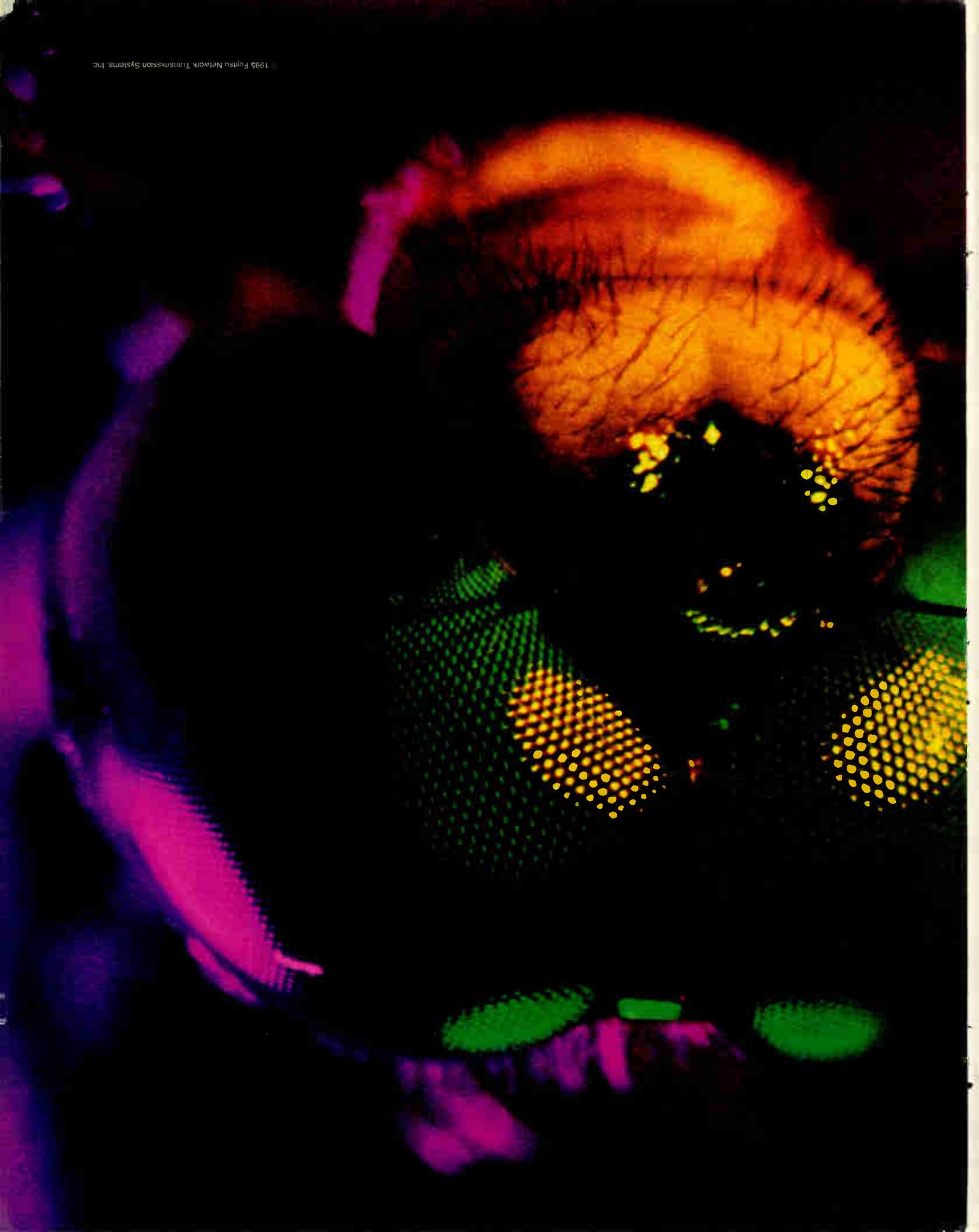
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Continental Cable, Boston College bring interactive age to students

Continental Cablevision has installed a broadband communications network at Boston College that allows each student to connect to video and data services in the dorm room, making the school the first to fully incorporate these services throughout its campus telecommunications network.

The network brings the interactive services to 2,500 classrooms, 400 administrative offices and more than 6,000 dormitory rooms. The school has named the network "Project Agora," a Greek term meaning "gathering place."

The project also includes a telecommuting trial for students, faculty and administrators while they are off campus, allowing them full access to the campus network from their homes, including the ability to search the school's library holdings.

"The goal of Project Agora is to create an electronic community where people can gather to exchange information and ideas, not simply connect to the information superhighway," said Bernard Gleason, executive director of information technology at Boston College. In addition, the school wanted to offer incoming students advanced services such as electronic mail and Internet access in a cost-effective and easy-to-use manner.

The BC network involves a dedicated fiber optic ring that emanates from Continental's Network Control Center in Needham, Mass. to an on-campus hub site (see diagram). Eighteen independent fiber nodes are

deployed across the campus, each of which feeds drop locations via coaxial cable. Services offered over the network include data transport over an ATM backbone, Ethernet access to residence halls, an 80-channel analog video system that can be upgraded to a 720-channel digital system, and five channels of in-house programming specific to the college community.

In addition, student access to library resources, as well as other students and faculty is delivered over the same network.

DAVIC prepares to release tech spec

Right on schedule, the Digital Audio-Visual Council (DAVIC) is preparing to issue the DAVIC 1.0 technical specification for multimedia services in December, the group reported recently. The spec is the first to encompass a network from end-to-end and supports content and hardware interoperability.

The draft agreement, consisting of some 500 pages, has been signed off on by about 300 engineers who have been meeting every other month in various sites around the world. The most recent meeting was in September in California.

The draft is now being circulated around the world for comment and will be finalized during a mid-December meeting in Berlin.

The goal of DAVIC is to promote global

standards for broadband digital services using a variety of delivery media, such as wired networks, satellite and other forms of communication. An aggressive workplan for next year will create standards for wireless services, data and Internet access services through multimedia cable systems and MMDS systems.

The specification defines all system components, including the set-top, delivery systems and servers, from the physical level to the application level, so that products can be used interchangeably, which fosters a multi-vendor environment.

New set-top software will increase utility

Two companies that have competing set-top operating systems both announced new versions of their software systems over the past month or so, designed to improve the utility of the boxes and simplify the creation of software that will run across them.

PowerTV unveiled a new application specific integrated chip (ASIC) that integrates the functions of several chips into a single unit, helping to drive down costs of new digital set-tops for network providers.

The new Eagle semiconductor, which will be available this quarter for less than \$30 per unit, was specifically designed for a television environment and features graphic acceleration, audio mixing, scaling and compositing—all important features to creators of content for interactive television applications.

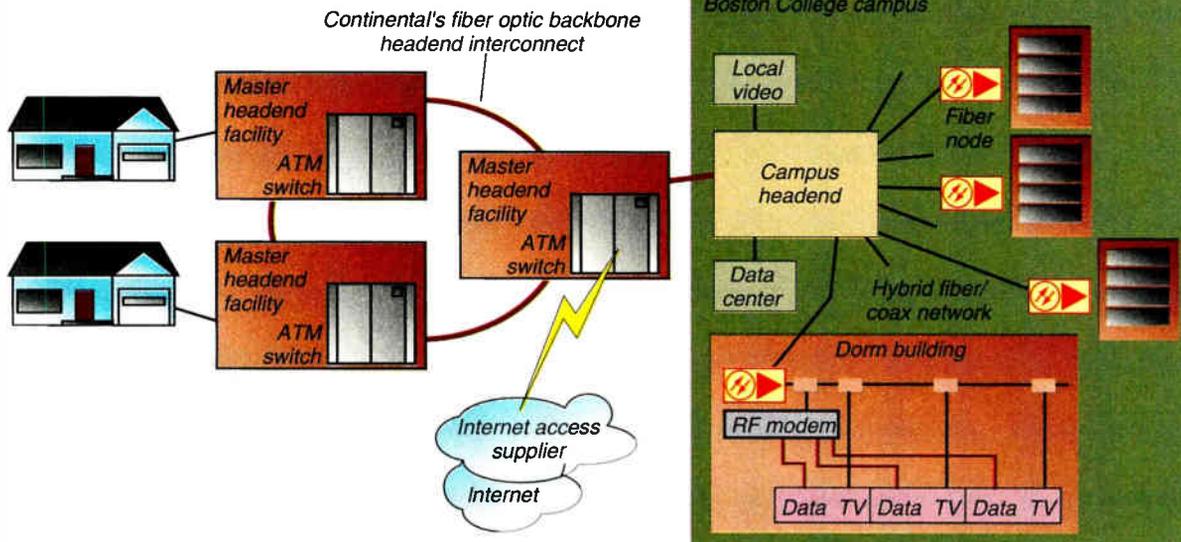
Scientific-Atlanta, the parent company of PowerTV, is the first manufacturer to license

the Eagle ASIC for its set-top terminal.

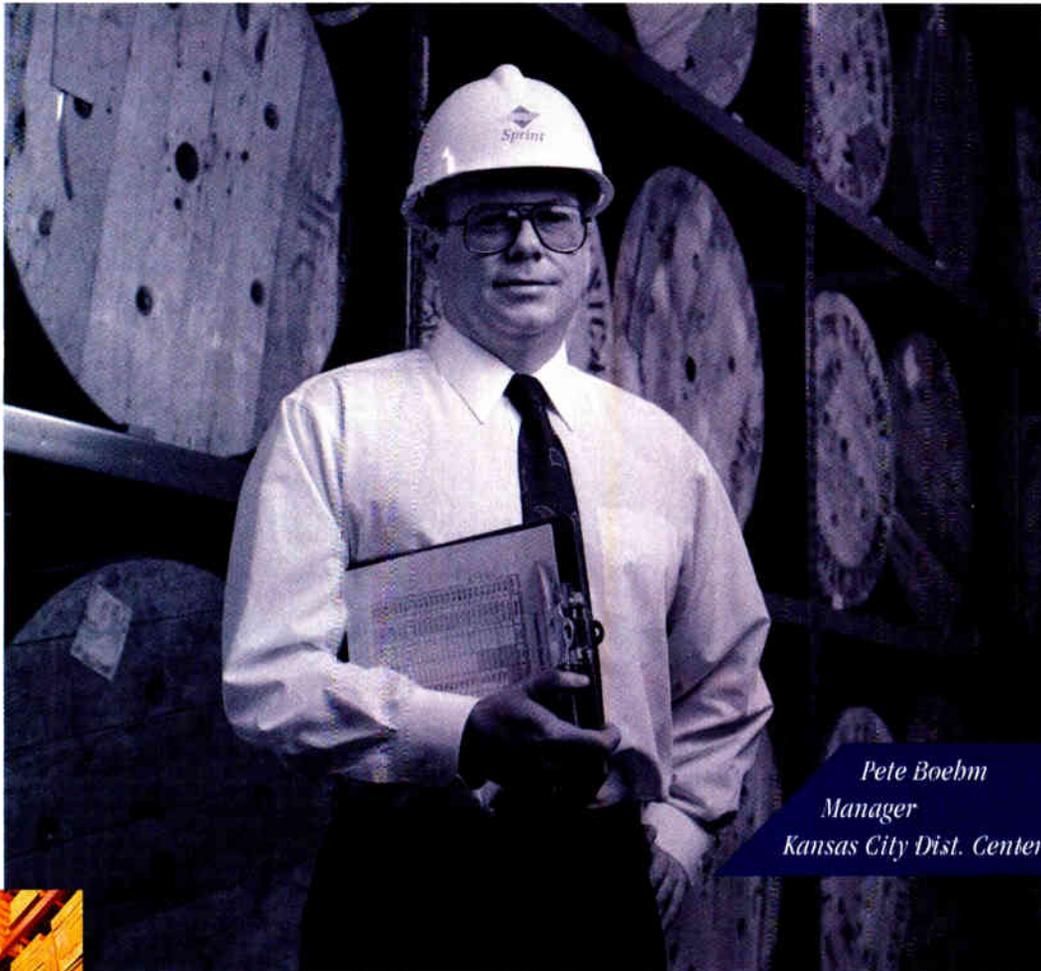
In addition, PowerTV announced immediate availability of its 32-bit, RISC-oriented operating systems for interactive set-tops. Version 1.0 of the software is described as an open-architecture operating system.

The PowerTV OS resides in less than 512 KB of read-only memory, yet supports flash upgrades to allow end users to implement vendor-

Boston College network



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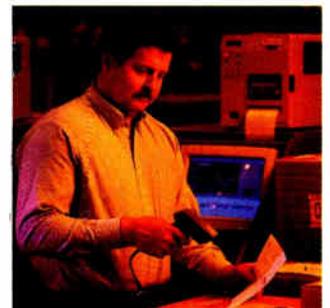


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specific add-ons to set-tops. Vendors who support PowerTV include Oracle, Scala and Sybase. The PowerTV system supports both PC and Macintosh development systems, and a Unix platform is planned for introduction soon.

Meanwhile, Microware announced the introduction of version 2.0 of its DAVID real-time operating system, which provides the ability for an application to be authored once, stored on a server, transmitted across a broadband network and run on any DAVID-based digital network device.

Features of the new release include: an API that supports network specific protocols used for channel mapping, network navigation, session connections and downloading consumer applications; support of application portability across multiple server platforms; a high-speed open graphics interface; and soon, support of Apple Computer's QuickDraw and QuickTime authoring tools.

TI enters LMDS market with complete system

Texas Instruments last month announced its intention to develop a digital wireless transmission system that can be used by network providers to offer video, voice and data services. The company's Local Multipoint Distribution Services (LMDS) business has been set up as part of the company's Communications and Electronics Systems group and intends to deliver a complete system, beginning in 1996.

It is anticipated that the initial product deployments will occur from both cable TV and telephone companies located outside the United States because of more favorable regulatory policies, notes Tom Kilgo, manager of communications systems for the company. Depending on the Federal Communications Commission's ability to allocate spectrum for LMDS services, Kilgo says gear could be deployed domestically by early 1997.

LMDS technology allows integrated, two-way distribution of digital multimedia services, including video, telephony and high-speed data. The network requires a fixed transmitter and numerous transceiver nodes that transmit information to small, rooftop antennas and a small network interface unit that connects to standard twisted-pair and coaxial cable premise wiring.

To create an end-to-end system, TI has forged alliances with as-yet unnamed cable TV and telecommunications equipment suppliers for equipment such as set-tops, telephony

switches and video headend gear.

The TI system will be modular in nature, allowing the network operator to offer any combination of voice, video and data services. The system is scalable and is most cost-effective in dense urban areas or in small villages and towns where large number of people are concentrated, says Kilgo. He added that the system can be deployed for less than \$1,000 per sub, assuming there is access to a fiber network.

Tele-TV selects Thomson to supply wireless set-tops

In what easily qualifies as the largest single contract for digital set-tops, the Tele-TV consortium has selected Thomson Consumer Electronics to supply up to 3 million digital set-tops for MMDS over the next three years. The per set-top cost is under \$400 in the \$1 billion deal.

Tele-TV is a New York-based joint venture of Bell Atlantic, Nynex and Pacific Telesis that was created to provide economies of scale for the companies and to help them leverage hardware costs.

Each of the three companies expects to begin offering digitally compressed video over MMDS networks on both the East and West coasts, beginning in late 1996.

The Thomson set-tops are full-featured boxes that offer CD quality audio, a 2400-baud modem for upstream communication, 4 megabits of memory for electronic program guides and other applications, 8-bit graphics, an MPEG-2 decoder and a PowerPC microprocessor. The box will be based on the digital entertainment terminal/network interface module design, but will be compatible with MMDS services only.

According to insiders, Thomson won the contract after a furious bidding war with General Instrument and Mitsubishi Electronics. Observers believe the latter two companies dropped out when the per-box price dropped below \$400, making it doubtful that any profit could be made on the deal. Thomson, however, wants to bolster its DirecTv set-top presence in an attempt to become the de facto standard, observers say.

As part of the deal, Thomson will also supply the necessary equipment to encode the video and send it out over MMDS transmitters.

Jottings

StarSight Telecast, the electronic program guide provider, has lowered the price

of its standalone, set-top receiver to \$100, the company announced. The CB1500 receiver, marketed under the Magnavox brand name, allows any TV or VCR to be used with the service, which provides detailed information of channel lineups and allows one-touch VCR recording of programs. The price reduction is expected to result in higher sales during the upcoming Christmas season . . . **Time Warner Communications** announced its intention to purchase and deploy new products from **Antec** during the company's roll-out of telecommunications services. The equipment consists of pre-assembled and fully integrated packages of digital transmission gear, based on the Sonet standard, that are used to interconnect alternative access systems to local exchange carriers and long distance providers . . . **TCI** has chosen **SeaChange Technology** to provide digital ad insertion equipment in the MSO's Chicago system, in a deal valued at more than \$2 million. SeaChange will deploy its Spot Insertion System over TCI's ATM-based network. The video server system uses digital compression, computer storage and networking to provide operators with control of spot advertising. The agreement is the third major deal with cable MSOs. The company has already deployed equipment in TCI's Pittsburgh, Pa. system . . . **MCI, Digital Equipment Corp. and Colorado Springs Cablevision** have successfully tested the nation's first large-scale cable telecommuting pilot. The remote LAN access trial connects 26 MCI employees with high-speed data access over cable TV plant in a 62-mile area of Colorado Springs. The trial began in late 1994, and next year, the plant will be upgraded with fiber optics to provide reliable two-way data communications and increased capacity. The fiber will be used to eliminate dependency on the local exchange network . . . **TCI** has formed a new business unit that will focus on the company's entry into local telephone markets through its joint venture with **Sprint Corp.** TCI Telephony Services will be led by Jerry Gaines, senior VP at TCI Communications. Local managers will oversee installation, maintenance and control of the telephony networks. Meanwhile, TCI announced its plans to deploy up to 220,000 **Motorola CableComm** subscriber units over the next five years as the company rolls out cablephone service. The roll-out is supposed to begin in early 1996 in the Chicago area. The agreement also calls for TCI to trial Motorola's **CyberSURFR** cable data modem and Cable Router system . . . **CED**

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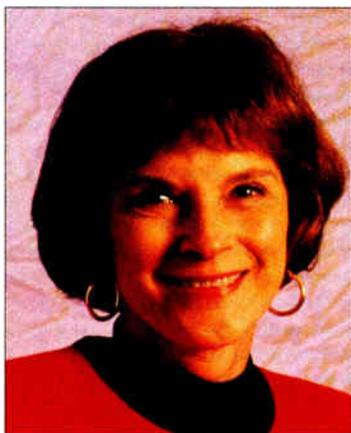
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Dr. Sadie Decker

While Sadie Decker was playing Bach and Beethoven on the piano and harpsichord, single-mindedly pursuing a master's degree in music, the suits at IBM were breaking down the door to recruit her for their information technology department. IBM? The computer giant?

Not so strange when you consider that IBM was one of the first to recognize the connection between musical talent and statistical skill, recalls Decker, who adds: "Lots of IT people have music backgrounds." As for Decker herself, music—and music theory—came easily to her, as would many other academic pursuits.

Dr. Decker eventually put that statistical talent to work earning a Ph.D. in Communications from the University of Colorado—Boulder, with an emphasis in research and stats. She also holds a B.S. in biology and in chemistry from CU.

Summit by TCI

These days, as Senior Vice President, Advanced Information Technology for TCI Communications Inc., Decker is up to her ears in stats and software. She has dominion over all of the internal voice, video and data networks, as well as computer systems,

that make the nation's largest MSO run. But what she's probably most famous for today is her current pet project, a sophisticated software platform now known as "Summit by TCI."

The central task before her is not for the ulcer-prone: the integration of multiple IT systems into a coherent whole, so that the entire body of the company's information can be shared, and utilized, to benefit both employees and customers. The project will tie together databases from customer service, billing, workforce management and other back-office functions.

Adding a little spice to the mix is the fact that Decker is not working with a homogeneous system. As TCI has acquired numerous cable systems around the country, they have brought with them a multiplicity of software platforms.

Significant progress has been made since the Summit by TCI project was first announced to the world at last year's Texas Show. In mid-October, the system officially went on-line in field tests in Greeley, Colo.

Within the framework of the project's integration, Decker has been directly responsible for a number of firsts in the cable industry. She has built the first—and largest—switched digital data network, and the first cable enterprise system, as well.

Another little research project

For those who raise doubts about TCI's ability to manage such a monstrous database, some insight into one of Decker's previous jobs might help. Earlier in her career, she served as a principal investigator with the National Institute of Health, where she spent "eight years chasing genetic diseases down," and in the process, constructed some extremely large databases to analyze diseases like Down's Syndrome. How large? To put it in perspective, consider that scientists have yet to analyze an entire human DNA molecule, a project that would take teams of geneticists years to accomplish. Considering the complexity of a molecule of DNA puts Decker's work in quantitative genetics into its proper framework.

After spending so much time analyzing the minute components of human beings, Decker moved on to working with the whole organism, in the form of astronauts at the Martin Marietta Astronautics Group space simulation lab. While working at Martin, Decker composed the software systems that drove the simulators.

She eventually ended up as CIO at the aerospace company, and would take the lead in representing Martin on the Supercollider project. But when the company wanted to move headquarters to Bethesda, Md., Decker balked at going back East again. As she now notes, "Been there, done that." That's when TCI beckoned, offering up a huge challenge, but in an entrepreneurial environment.

What does she like best about working at the cable giant? "People aren't afraid to make decisions here," notes Decker. "Brendan (Clouston) thinks in the future. That's significant for a CEO."

Roots in Denver

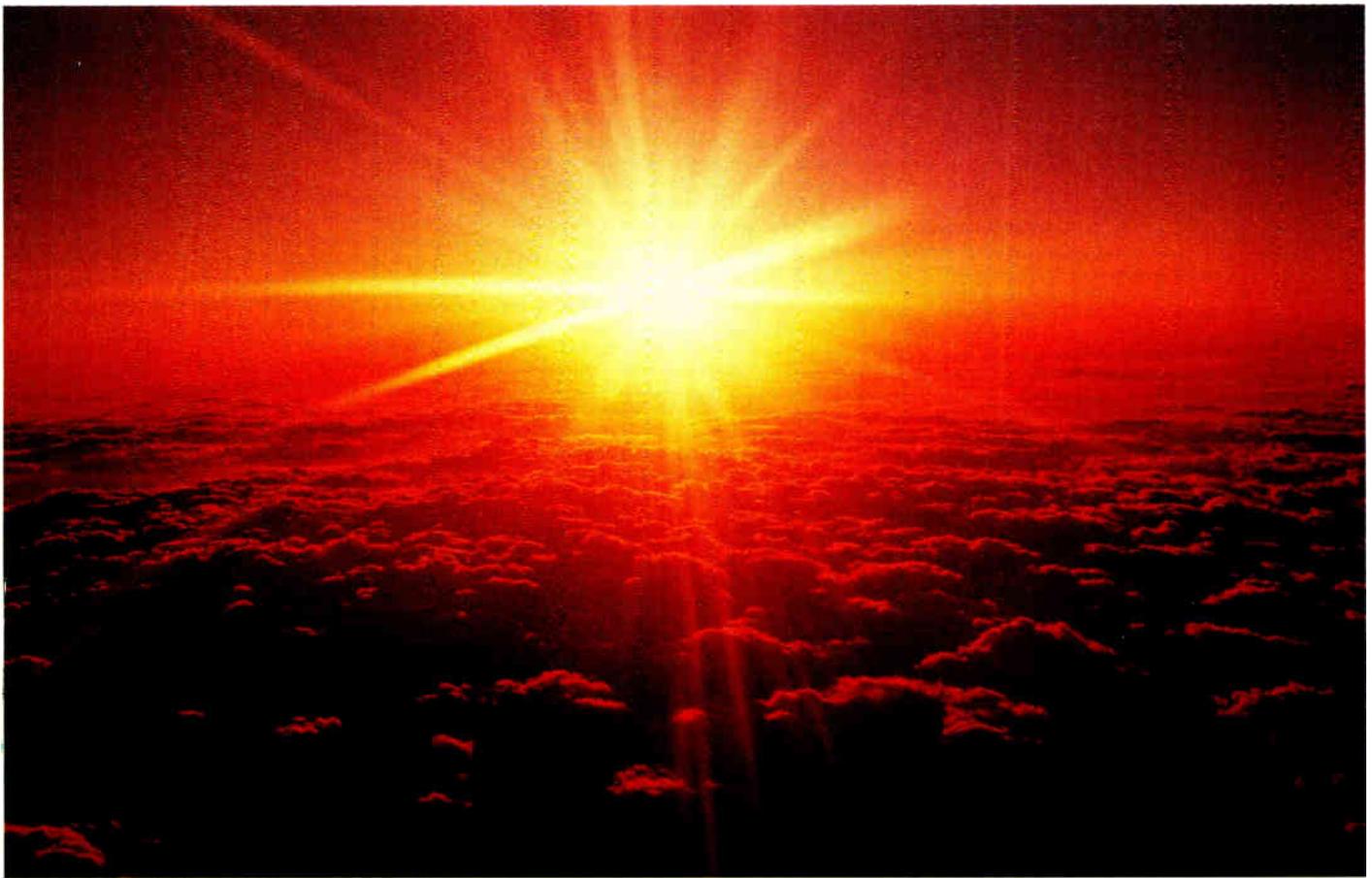
A Denver native, Decker has contributed her technological expertise to both her local community and the nation as a whole.

- ✓ She has been appointed by Governor Roy Romer as Commissioner for the Colorado Advanced Technology Institute.
- ✓ She's currently a board member of the University of Colorado College of Engineering.
- ✓ Decker has volunteered her time to the National Association of Science.

Somewhere in between earning four academic degrees and the rest of her professional life, she has also raised two sons with her husband, David, an architect. One son, who is, in a manner of speaking, following in her footsteps, has a record label and a rock band called "Car." "He graduated from a buttoned-up college, though," notes Decker. Her other son is in the retail business.

As far as her latest professional challenge is concerned, Decker is very confident that the new software platform will give TCI a tremendous advantage over telcos and others who try to adapt to a new telecom world using legacy systems. "Catch me," she challenges. She'll probably wear them out. **CED**

—Dana Cervenka



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Avocations clues to engineers' potential



By Wendell Bailey,
VP of Science
and Technology, NCTA

Have you ever noticed how many of the engineers in this industry (who, by the way, are some of the best engineers in any industry) share common hobbies and other passions?

For example, I don't know how many are amateur radio operators (hams), but Steve Johnson at Time Warner Cable has, for many years, tried to maintain a list. The last time that I saw that list, there were a lot of familiar names on it. This didn't surprise me, because so many of us found our way into the world of working engineers through the lessons and accomplishments that we enjoyed as young ham operators.

Accidental destinations

As for other hobbies, flying small (and sometimes, not so small) airplanes seems to be another one that many of us share. I have, for many years, kept a sort of ad hoc list of fellow flyers who are also employed in the cable TV industry. Understanding why this particular shared passion should be so common to our ranks is a little more difficult than understanding how hamming fits in.

I suppose that the technical details and the precision that is required to fly as a pilot in command attract us

the same way that the effort to build, understand and use radios does.

Lately, I have spent more than a reasonable amount of time playing "www random page hunting" (trust me, dear reader, this will all come together in the end). You know how it goes: call up any web page and click on the highlighted hypertext words. The hunter may go to a different part of the same web site that he is already in, but as frequently happens, he may go to a completely different web site which has more hypertext to try.

If he does this often enough, he will find that he has traveled to places where the discussion is on a subject that has nothing whatsoever to do with what was on the original web page. This is how I recently found myself at a web site on the subject of "magic."

A passion for conjuring

Now those of you who have known me for awhile also know that I have a fondness for the arts of prestidigitation. In fact, I performed my first public display of sleight of hand at a local talent show while I was in the sixth grade, a mere lad of 11.

What you may not know is how many other cable people, in particular, engineers, harbor a secret passion for conjuring. Bob Luff (Scientific-Atlanta), Bill Riker and Ralph Haimowitz (SCTE) are just a few

people who readily come to mind.

If you happen to be one of the secret society, then you know that the biggest secret of all (at least for those who have had the nerve to perform in public) is that to succeed, all a magician has to do is believe that no one can see the sleight of hand that he uses to perform his magic. This one act of faith is what liberates all practicing magicians.

If we look at these non-work-related spare time pursuits, it is possible to see what motivates some of these people, and it might provide clues as to what it takes to attract new people to the profession of cable engineer. Those who choose engineering as a career almost always come with backgrounds that are from one of two very different camps.

One group studied their engineering courses, and nothing else attracted their attention while they were in school. That is to say, that they had no hobbies or interests which gave them a chance to enhance and extend the education that they were receiving in the classroom.

I have hired a few of those engineers over the years, and in most cases, they would have been better off working for one of the big manufacturers that has a need for skilled engineers of the theoretical kind.

Predicting success

The second group studied their engineering courses by day, but by night, they made time for other interests.

When I have had a chance to interview engineers who have had this advantage, I find hams, pilots, builders of radio control model planes and boats, and magicians. These are the engineers who have helped me run projects, solve customer problems, recover from disasters and develop new products. It was only in later life that I caught on to the connection between engineers who could handle anything that was thrown at them, and the nature and skill set needed to enjoy certain hobbies. That one is a valid predictor of the success of the other is a valuable lesson to learn.

The hobbies that I have mentioned are not the only ones that relate to telecommunications engineering. The range of potentially relevant extracurricular activities is wide and diverse. I remember excellent co-workers who built and rebuilt hot rods, or who collected and restored old radios. Then there were those who recorded, played, sang and mixed music for friends.

In the world that is facing us, with its changes and challenges, we will need all kinds of people. But if I have a choice, I won't make the mistake of hiring or counting on someone who does not show an interest in some subject—or hobby—that takes dedication and care.

That's the same kind of dedication and care that I want in the people I'm counting on to help me make it through the next few years. **CED**

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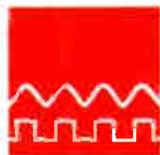
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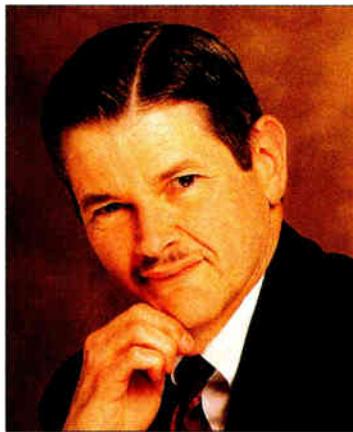


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Making peace with the return path



By Jim Farmer,
Chief Technical Officer,
Antec Technology Center

What with the imminent arrival of cable telephony and data, interactive games and headend switched services, the long underutilized reverse spectrum is about to get the mother of all workouts.

Considering the problems of the past, what is it going to take to make the reverse path get serious about becoming the killer technology on the cable superhighway?

One big problem is that the return path is dirty. In fact, it's filthy with ingress from short wave broadcasters, amateurs and others who use those frequencies over the air, and from every hair dryer, blender and electric saw in the hands of our customers. How do we improve this in the future?

Nasties in the home

A review of the literature suggests that the major point of ingress is the home. This is where there is essentially no control over what goes on. Many people now believe that the best way to control ingress is to prevent the nasties in the home from getting to the plant. This can be done if we adopt the plan of a box on the side of the house which passes downstream services, but controls the sub low spectrum coming out. If this magic box (let's call it a NID, for network interface device) is to be

the gatekeeper for the return path, then it will include a high pass filter or isolation amplifier to prevent signals on the house wiring from getting back on the cable. Then, in order to use the reverse band, the NID must include those services needing reverse path transmission.

For telephony, the NID is a natural place to locate a telephone interface, as the subscriber's telephone wiring already comes to the outside of the house, so operators can conveniently hook up there. Data services can be handled at the side of the house with a modem that connects to the computer with a 10BaseT (a form of Ethernet) connection. 10BaseT connections use a four conductor telephone cable that is easier to install than coax.

If a box in the home must communicate with the headend, a bypass could be provided around the blocking circuitry, for a portion of the return spectrum. Or, the blocking circuitry could be a bandstop filter (similar to a trap). This portion of the spectrum is then declared "off limits" to other users, and the system using that spectrum must find a way to live with the interference. Unfortunately, this is going to lead to bypass filters that are system-specific, and as such, cannot be manufactured in the volume that gets the price down to rock bottom.

Video services, which will likely include some

switching at the headend, are a bit less of a slam dunk for an NID. This may require tuners and perhaps decoders on the side of the house. Such an approach would have an advantage over conventional set-top converter paradigms, in that service to all TVs in the house gets cheaper. On the other hand, the temperature range over which the circuitry must operate is wider, which adds cost.

Cleaning up the drop

The next most important element in ensuring plant integrity is the drop. The industry learned, in the early days of leakage measurement, that cheap drop cable and cheap connectors cost a whole lot of money and pain. Today, MSOs prefer highly shielded drop cable (quad shield, or at least, a good foil and braid), with the best connectors (electrically, not necessarily the easiest to install), installed by highly trained individuals. They are rewarded for a job well-done, and are penalized for one poorly done. And connections should be weatherproofed. Every time a drop is installed or replaced, this should be kept in mind.

A question arose recently as to what specs were needed in the return band to support all of the services coming out of the house. I'll tell you precisely: nobody knows. We do know, however, that we are not at all likely to use the same high density modulation upstream that we use downstream: there are just too many factors that say it won't work.

Most people are talking about using either BPSK (binary phase shift keying) or QPSK (quadrature phase shift keying) upstream. These modulation methods have been around for ages and are pretty well understood. They may not use the spectrum as efficiently as does, for example, 64 QAM, but they work where 64 QAM won't (e.g., low carrier-to-interference ratio).

Hammering out the specs

As robust modulation methods, BPSK and QPSK tend to need less tender-loving care, in such forms as echo reduction (a.k.a. return loss) and signal-to-noise or interference ratio. They also don't need the same flat frequency and delay response. We need to get through more system engineering issues before we have a good set of specs, but we do know that they shouldn't be the same as the specs required in the downstream direction, where the industry goes for broke to cram as many bits into as few megahertz as possible.

Things like isolation amplifiers and taps will need better return loss and flatness in the downstream direction than in the upstream, though cable loss at the high end, where digital downstream signals will be carried, will help mitigate limited return loss.

One way or the other, I'm convinced that we need that return plant now. So we'd better learn to make peace with it. I have seen the future, and it is two-way! **CED**

Have a comment?
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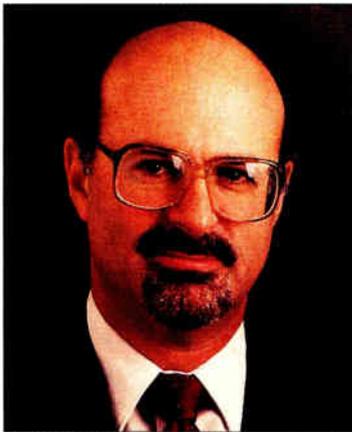
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An offer you can't refuse: 800 numbers



By Jeffrey Krauss, perpetrator of techno-babble and President of Telecommunications and Technology Policy

A few months ago, I got my own 800 number. Two of them, actually: one for the office and one for home. Why did I do it? Because it was so cheap I almost couldn't afford not to. And that's why we are running out of 800 numbers.

It used to be, in the old days when AT&T had the long distance monopoly, that 800 numbers were very expensive, costing thousands of dollars per month. The charge was a flat rate, independent of usage. AT&T based the monthly price on some cost studies, some economic analysis and some guesses. At one point, AT&T argued that it saved costs by not having to count the calls and provide a monthly listing of calls to the 800 number subscribers.

But business customers eventually figured out that the list of callers was valuable marketing information, and they were willing to pay for it. Competitors began offering different pricing plans, and when the FCC enacted 800 number portability in 1991, it became possible for the 800 number customer to retain his number and move from one carrier to another. With 800 number portability, my 800 number is mine. You can't have it back, Ma Bell.

Today, things have really changed. It used to be that you needed separate phones and local loops for the 800 number to ring to. You had to order phones and loops separately from the phone company, and pay extra. Not anymore. My office 800 number rings on my office phone, and my home 800 number rings on my home phone.

From thousands to pennies

My 800 number doesn't cost thousands of dollars. It costs 18 cents per minute, with a \$3 per month minimum. It's almost as cheap as my regular long distance service. And I get a monthly bill, with each call itemized. (I'm not going to advertise the name of the carrier, but if you send me e-mail at jkrauss@cpcug.org, I will give you the name and phone number).

I didn't get an 800 number to let people call me for free. I got it for my own convenience, so I can call my answering machine from a pay phone when I'm out of town and not have to remember the dozen or so digits on my calling card. (And it's much cheaper than using a calling card, which costs about 50 cents a minute.) I got a home 800 number so that relatives or others I designate can reach me from a pay phone without having to reverse the charges.

And of course, everyone has a home answering machine that they may need to call from pay phones or

hotel rooms, just like I call my office answering machine.

So how is it possible for a company to offer 800 service for only \$3 a month, or 18 cents a minute? It's because 800 service is engineered and carried on long distance networks the same way as long distance service, except that it needs an extra database lookup or two. Long distance companies implemented a new signaling system during the 1980s that created a separate packet switched data network overlaid on the voice telephone network. This is the network that carries the database queries to look up the telephone number that an 800 number actually belongs to. So a variety of services that used to be expensive to implement and administer are now affordable.

800 number auctions?

While 800 service is no longer scarce or expensive, 800 numbers themselves have become scarce. In fact, we're running out. And it's no surprise, considering that the current telephone switching technology has made 800 service widely available and inexpensive. The latest fashion in telecommunications is auctioning radio spectrum, which is also a scarce resource. Maybe 800 numbers should be declared a scarce resource, and auctioned as such.

Early next year, telephone companies will start assigning area code 888 for toll-free calling. This, of course, will result in mass confusion among consumers who will continue to think that only the 800 area code is toll free, not to mention presenting a challenge to the marketing departments of nationwide corporations. And many customer-owned PBXs (private switchboards) probably can't be reprogrammed to treat area code 888 as a toll-free call.

Assigning an 888 area code will initiate the same chaos and confusion caused by the new area codes that no longer have a 0 or 1 as the middle digit. For example, part of Washington state is area code 360, and you'll soon have to dial Scientific-Atlanta at area code 770. Some businesses in these areas are complaining that as many as one-third of the calls to them can't get through, because switches haven't been reprogrammed to recognize the new area codes.

Monopoly pricing

As a sour aside, on my last business trip, I called home on the 800 number from the hotel and found that they treated 800 calls as local calls, charging me 85 cents, much more than the cost of the 800 service itself. Some hotels do this, but others don't. Maybe I'll just refuse to pay these hotel charges in the future. Even after local telephone competition emerges, calling from a hotel room will present this kind of monopoly pricing problem.

Toll-free numbers in the United States have become as much a convenience and as much a necessity as cellular phones. Maybe the next step will be international toll-free calling. I'm looking forward to that. **CED**

Have a comment?

Contact Jeff via e-mail at: jkrauss@cpcug.org

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The public I-Way comes to fruition

“New York City?!?!?!?” I always get a kick out of that television commercial where the guy tries to palm off some city slicker salsa on his range-tough buddies, but they ain’t standin’ for it. Well, in a town that certainly does know its salsa, Albuquerque, N.M., I had the pleasure recently of attending and participating in the 15th Annual Conference of the National Association of Telecommunications Officers and Advisors (NATOA). The NATOA Conference focused on a wide range of cable television and telecommunications issues that affect local governments and their citizens. One of the sessions dealt with new forms of institutional networks (“I-Nets”).

Fulfilling the promise

Most of us are familiar with the original promise of I-Nets. In some places, shadow-cable still hangs on the poles, waiting to fulfill those promises. But in others, these networks have come or are coming to fruition and are providing governmental and educational services such as teletraining, electronic classroom applications, internal telephony and high-speed data communications. Its salsa prowess notwithstanding, New York City (NYC) is one of those places.

NYC’s original intention was to work with what are now the Time Warner and Cablevision systems that serve the five boroughs to develop a coaxial cable I-Net. In fact, Staten Island has a significant coax I-Net in place today. As time progressed, though, fiber optics became a more integral part of cable TV networks; both Time Warner and Cablevision developed alternate access subsidiaries; and other fiber optic system-based competitive access providers (CAPs) sought to implement service in New York. Consequently, it became clear that a fiber optic-based I-Net offered the greatest potential for transporting critical government services.

Accordingly, NYC began to develop an I-Net that was essentially a network of networks combining existing coax resources with new fiber deployment from several different carriers. Once completed, this network will provide connectivity between all five boroughs and span over 270 plant miles.

The beauty of this kind of modular network is that it requires a relatively small amount of incremental infrastructure from each carrier in order to provide a tremendous public benefit. Essentially springing from the provision of dark fibers, the NYC I-Net will have the ability to save the city’s citizens/taxpayers/subscribers over \$2.5 million a year in service charges alone, serve a potential 606 locations throughout the five boroughs and offer the equivalent of 48 DS-3 circuits, or more than 2 gigabits of data transmission capacity. For maximum utility, the network is also designed to interface with commercial

providers at a number of gateway points, including the cable systems’ headends and the points of presence (POPs) of several telephony providers.

To implement the I-Net in the most efficient and effective manner possible, the city undertook a detailed needs assessment to select critical sites for the first phase of I-Net implementation. This included review of all the potential service locations, the telecommunications needs of 34 key city agencies, and the potential for enhancing existing and developing new services. The study indicated that the I-Net would have its greatest initial utility if it focused on four applications:

- ✓ Interactive distance learning—This system equalizes student access to specialized classes, reduces travel required for teacher training and brings NYC’s vast educational and cultural resources into a multitude of classrooms. For Phase I, four high schools, the Borough of Manhattan Community College, Lincoln Center Institute and the Media Lab at the Massachusetts Institute of Technology were chosen as implementation sites.
 - ✓ City-wide training—Phase I teletraining implementation includes connections to 50 fire stations covering approximately 600 fire department personnel. Accordingly, one of the critical current benefits of this application is that it reduces travel time for necessary fire training, allowing firefighters to remain on site and react to emergencies during training time if required.
 - ✓ Criminal justice video—This system allows arrest processing, routine court appearances and inmate interviews with attorneys and probation officers to be done remotely. It reduces arrest processing time and streamlines case processing, thus increasing the amount of time police are able to spend on patrol, which enhances public safety.
 - ✓ High-speed, Sonet data communications—Sonet implementation provides a wealth of benefits, including reduced communication cost, enhanced reliability, spare capacity to support new applications, significant network management and control and minimal cost expansion. Implementation to date has increased the flow of information between city agencies and allowed a significant sharing of resources. The largely fiber-based I-Net is perfectly suited for expansion of the Sonet system to all facilities connected to the I-Net, ultimately allowing implementation of a city-wide Sonet ring.
- Initial assessment of Phase I implementation indicates that the I-Net is having a significant effect on city operations. It is increasing productivity, cutting operating costs, improving service delivery and increasing inter-agency communication and coordination.
- These are significant benefits for any local jurisdiction and its citizens, so the logical question is, are new forms of I-Nets workable in other places? The answer is yes. Today there are I-Nets operating in localities large and small. Just as implementation of fiber makes sense in a telecommunications system 1/100th the size of that covering NYC, so, too, do targeted fiber or HFC-based I-Net applications.

New York City? It’s the real deal, and a good example, when it comes to I-Nets. **CED**



By Tom Robinson,
Director of Regulatory
Affairs and Technology
Development, River Oaks
Communications Corp.



Discover The Best Trade Route To The New World.

Bon Voyage. Cable operators your ship has come in. Motorola's engineers have colonized the new world of the information superhighway and claimed it for cable. With CableComm™ technology you now have the most direct route into interactivity for your subscribers.

This conquest is made possible by Cable Router, part of the CableComm family of technologies. Cable Router provides the interface between a hybrid fiber/coax transmission system and local and remote TCP/IP networks. Residing in a headend or central office, it concentrates traffic from cable modems and manages all data communications bandwidth in the HFC system.

Cable Router allows operators to safely navigate through the perilous upstream noise problems inherent in HFC systems. It also provides superior bandwidth and spectrum management and delivers high throughput and efficiency for high speed data communications. The scalable architecture of the Cable Router suits present and future broadband network requirements. All these capabilities leverage the financial investment in existing HFC systems when deploying high speed data services.

Vision and determination were the hallmark of the ancient explorers. An outlook which Motorola has embraced throughout its history. And like the bygone age of discovery there are those today who harbor doubts about the uncharted world of interactivity. Motorola is here to dispel those doubts and prove to cable operators that this new world is anything but "flat". We invite you to come on board with Motorola's CableComm technology. There's a bright new world just over the horizon waiting for you and your subscribers. Call to book your passage with Motorola today.



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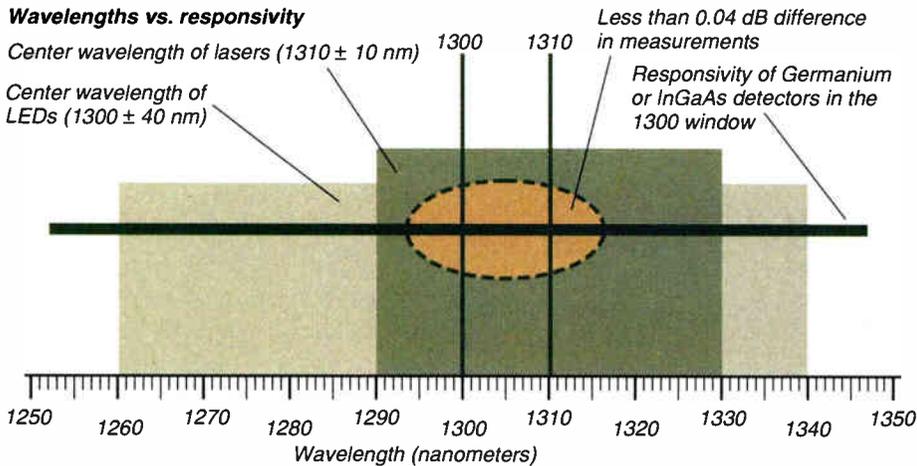
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1300 vs. 1310 nm measurements



The difference in responsivity between 1300 and 1310 nm for most optical power meters is less than one percent.

There is some confusion in the industry regarding optical power meters calibrated at 1300 nanometers (nm) and 1310 nanometers. Does the meter really need to be calibrated at both wavelengths? No, and here's why.

First, there are two basic types of light sources: Light Emitting Diodes (LEDs) and lasers. Generally, LEDs are used for testing multimode fibers, and lasers are used for testing long distance, singlemode fibers. LED manufacturers commonly specify the center wavelength of the devices as 1300 ± 40 nm, meaning, the peak wavelength can be anywhere from 1260 to 1340 nm. Lasers are typically specified as 1310 ± 20 nm, giving a range of 1290 to 1330 nm. Unless the user has a spectrum analyzer handy, the exact center wavelength will be unknown.

Most optical power meters incorporate either Germanium or Indium Gallium Arsenide (InGaAs) photodiodes. The difference in responsivity between 1300 and 1310 nm for these devices is less than one percent. Responsivity is how much electrical current the photodiode generates from a given amount of light at the specified wavelength. A one percent difference yields only a 0.04 dB change in reading on the meter.

Second, the change is only valid for absolute power (dBm) readings, such as verifying the output of a transceiver card. During loss measurements, once the reference level is subtracted from the measurement level to

obtain the loss value, the 0.04 dB potential change is subtracted out and eliminated.

Example: $\text{dBm} - \text{dBm} = \text{dB}$
and $(\text{dBm} + 0.04) - (\text{dBm} + 0.04) = \text{dB}$

Therefore, since the source wavelength is unknown (and can be anywhere from 1260 to 1340 nm, which covers both 1300 and 1310 calibrations), and any change is eliminated during a loss measurement, having an optical meter that is calibrated at only one of these wavelengths makes no difference at all.

Ryan Irving
Technical Support Specialist
Noyes Fiber Systems

was very enjoyable. It was very nice to recall so many of the events and remember the individuals who were instrumental in shaping them.

I was surprised that (on page 4A) you wonder whether "...the engineers at HBO had any idea of the magnitude of their efforts and wisdom."

As director of engineering for HBO at the time, I can assure you that I was well aware of the magnitude of the effort. It was quite obvious that the 10 meter antennas (at an installed cost of closer to \$200,000, in 1975 dollars) would not proliferate to a great extent. Efforts were made to get feeds of the HBO signal to surrounding cable systems via microwave. This was before the days of clustering, and at a time when cable operators were competing for franchises. These attempts didn't bear much fruit, and also looked as if they would take a great deal of time. The obvious answer (for those fools who go where angels fear to tread) was to use smaller, lower cost earth stations and convince the FCC that this was a valid approach.

To set the record straight (page 13A), it was not just HBO and Scientific-Atlanta that worked on the task of getting the FCC to approve a ruling granting the use of small earth stations for satellite reception. I set up a meeting of many different vendors at HBO in New York in an attempt to develop an approach to petitioning the FCC. After preparing a technical and legal submission, many companies and organizations, including the NCTA and CATA, submitted supporting documents. Many days were spent walking the halls of the FCC and knocking on doors. In fact, it was at that time that I first met Bob Luff.

Through the cooperative efforts of a great many people, the FCC granted the petition, and the rest was surely history.

Bob Tenten
NY Choice TV Inc.

Reader's recollections

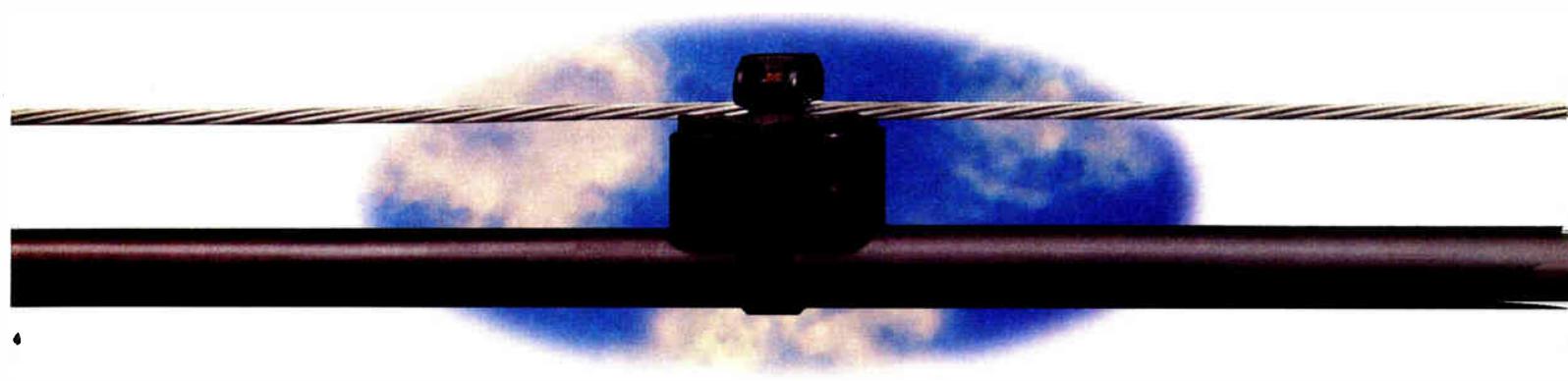
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A hybrid active passive design for HFC networks

Fiber closer to subscribers

By *Stefhan Sherman*,
 Manager, VSB-AM Product
 Management,
 Nortel/Northern Telecom

Cable TV companies, telephone companies and other service providers are approaching an era in which they will be allowed to offer a sophisticated set of voice, data and multimedia services to their subscribers. In order to be competitive, they must build high-capacity networks with an extraordinary degree of network reliability and signal quality for all services—a difficult challenge with today’s basic network configurations. Given that fact, many are installing hybrid fiber/coax (HFC) backbones, which extend fiber into the neighborhood.

Consider, for example, a network that takes fiber even closer to the subscriber than current HFC solutions.

In spite of a wide range of advantages, the approach at first appears to be more costly than installing a traditional HFC network. This is true if the HFC network is being installed purely for cable TV transmission, or if it is providing a short-term solution. But if a company is looking to become a multi-service provider, this new network approach is

not only more efficient, but more cost-effective—and essential—over the long term.

A hybrid active passive design

The author’s company has designed a fiber-to-the-feeder network architecture that provides traditional active design, single-laser transmission to a segmented 2,000-node serving area combined with the exceptional reliability and performance of a passive network. This “hybrid active passive” (HAP) design yields a network that is less expensive to procure, engineer, install and maintain than either an active or passive network.

The HAP design takes fiber all the way out to the neighborhood, then relies on coax to feed services to the home. A wallbox on the subscriber’s home serves as an interface for the coax and in-house twisted-pair telephone wiring necessary for terminating voice calls. Traditional HFC networks rely heavily on coax that cascades from the fiber node site over four or five coaxial amplifiers before terminating directly with subscriber cable equipment. While an effective arrangement for cable TV, this approach—with its numerous potential failure points—provides neither the reliability nor the quality required for other services.

In the HAP network, 50 MHz to 750 MHz downstream broadband services are introduced at the head-end where the signal is transmitted over fiber optic cable to the primary distribution point. In a traditional active design, the primary distribution point would be the point of termination for the fiber optic network, and the beginning of the cascaded amplified coaxial plant.

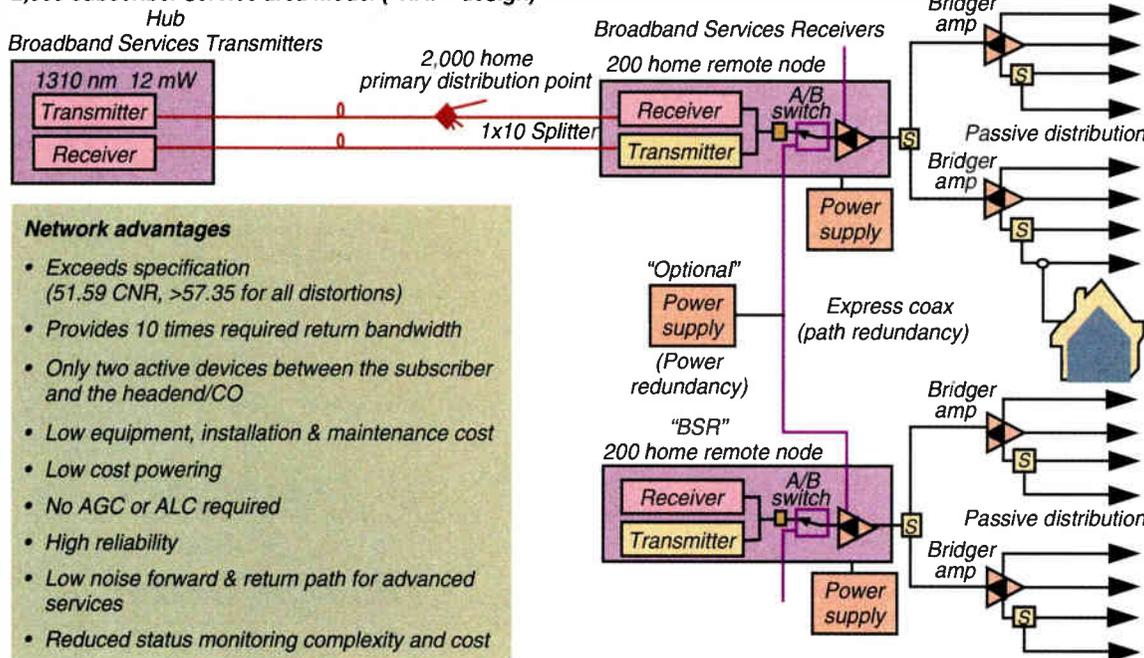
The HAP design uses the same single laser transmission approach of the active design, but instead of terminating the fiber at the primary distribution point, the signal is split and routed to multiple remote fiber nodes. The remote nodes are placed at the traditional active feeder point in the network, eliminating the need for active trunk cable distribution.

Fewer actives

With the virtual elimination of cascaded active devices, the remote fiber node—coupled with one stage of bridger amplification—can drive a passive distribution service area of between two and 500 homes.

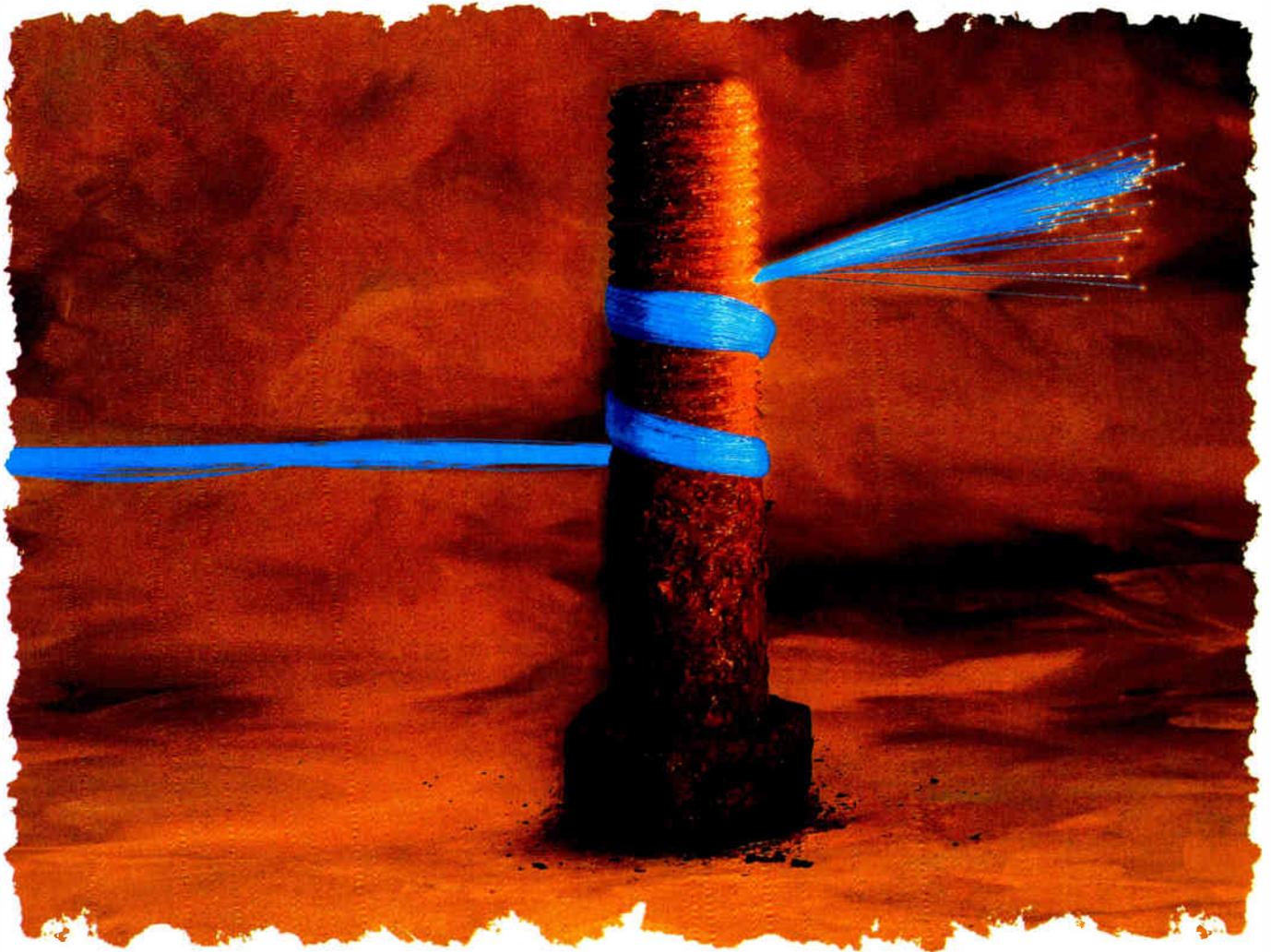
The HAP design requires fewer power sup-

2,000 subscriber service area model (“HAP” design)



Network advantages

- Exceeds specification (51.59 CNR, >57.35 for all distortions)
- Provides 10 times required return bandwidth
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plies, almost two-thirds fewer active devices than a traditional active design, and can be supported by a simplified status monitoring system, thus lowering overall installation and maintenance cost.

Superior signal quality

A typical active cable TV network using fiber to the feeder and coaxial distribution requires five to six active devices in cascade

between the subscriber and the hub. In contrast, the HAP design requires only two: an optical receiver and a bridging amplifier between any subscriber and the hub. This reduction in active devices enables the network to deliver superior quality transmission that exceeds traditional design specifications for carrier-to-noise (CNR) and distortions (CSO and CTB).

In addition, extended-reach optical trans-

mitters and low-noise receivers designed for the HAP network provide optical path transmission that rivals traditional 1550 nm performance without requiring special dispersion-shifted fiber optic cable, narrow linewidth lasers, or dispersion-compensating circuitry. The HAP design does not require the use of AGC (automatic gain control) or ALC (automatic level control) to establish or maintain high-signal quality integrity.

High reliability

To ensure network reliability, the HAP design uses a unique path protection and powering option. Unlike traditional path protection—which relies on additional optical fibers, expensive redundant transmitters,

The HAP design divides the serving area into multiple cells supported by a dedicated return transmission path

and/or receivers coupled by optical switches that can degrade performance due to reflection and insertion loss—the HAP design uses an “express coax” path between remote nodes linked by an RF A/B switch-provisioned optical receiver.

An optical receiver

equipped with an A/B switch can provide two levels of switching protection: it detects loss of light and failure of an optical receiver. If a failure occurs, alternate signal routing is provided from the adjacent optical receiver node via the express coax route. Using the auxiliary trunk level output feed of the remote node provides forward and reverse signal path protection with little or no degradation in performance.

To protect against mass outages caused by the traditional active design series deployment of power supplies, the HAP design uses a dedicated pole-mount power supply for each remote serving area. Because there are only three active devices at each serving area, with a combined power draw of 140 watts, battery capacity can be sized for eight hours of backup. Additional powering protection can be provided by deploying an optional power supply located on the express coax run.

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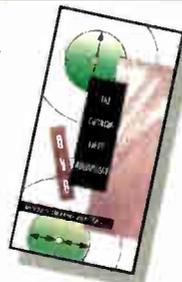
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Telcos reshaping video battle plans

Delays and
gridlock force
some to retrench

By Roger Brown and
Dana Cervenka

By now, cable operators were supposed to be feeling the heat of competition from telephone companies in a number of major markets as several of the largest regional Bell operating companies began rapid build-outs of broadband networks designed to offer broadcast and interactive video services. But as regulators took an inordinate amount of time to approve Section 214 waiver requests, and the RBOCs discovered these networks to be both more expensive and more complicated than originally anticipated, the competitive battle plans have been stalled, and in some cases, re-evaluated altogether.

Instead, some telcos, including Bell Atlantic and Nynex, asked the FCC not to approve their 214s as they went back to the network design drawing boards. In addition, others took advantage of the favorable regulations surrounding MMDS (multichannel, multipoint delivery service), a.k.a. wireless cable, and invested heavily in companies that owned licenses in desirable urban locations to make a rapid entry into the video arena.

At the same time, three of the seven RBOC sisters formed a consortium to leverage their combined buying power for hardware and pool the necessary funding to develop new sources of programming. Known as Tele-TV, the consortium of Bell Atlantic, Nynex and Pacific Bell (US West is rumored to be mulling joining the

group) has already stumbled to some degree, having put out an RFP for digital set-tops that has since been shelved in favor of a similar RFP for digital wireless set-tops.

The \$1 billion wireless contract was recently awarded to Thomson Consumer Electronics after what has been described as an intense fight with General Instrument, which finally bowed out after Thomson lowered its price to a level





**Some RBOCs
are rethinking
the wisdom of
entering the
video market
as a VDT
provider**

ILLUSTRATION BY SALLY WERN COMPORT/SIS

many consider too low to make money on. Thomson, however, is clearly large enough to absorb a loss—if there is one—on the boxes and is seen as keenly interested in garnering marketshare in digital set-tops (the company already supplies units for the DirecTv DBS service).

In addition, some RBOCs are rethinking their network architectures as well as the wisdom of entering the video market as a VDT provider. For example, Bell Atlantic and US West are both backing away from HFC platforms, publicly stating that they'd prefer to wait for promising fiber-to-the-curb hardware and systems that will drive fiber deeper into the network.

Ameritech, frustrated over the FCC's lengthy 214 approval process, has scrapped its VDT approach, choosing instead to enter the video market as a traditional cable operator, thinking it more fruitful to seek

franchises at the local level (which will also allow them to own the programming that's delivered over the network). Others are said to be considering that approach as well.



Growing weary of waiting for the FCC to finalize the rules governing video dial tone service, Chicago-based Ameritech is charging ahead as a cable operator, securing franchise agreements in several cities in the Midwest. While the RBOC's video arm initially announced plans, in 1994, to offer services as a video dial tone provider, it put its time waiting on the Commission to good use, convincing a U.S. district court in Chicago that the company should be able to offer cable television service within its own area of operation, as well as outside.

"We have not ruled out video dial tone," qualifies Dave Onak, a spokesperson for Ameritech New Media Enterprises Inc., the company's cable TV/interactive video subsidiary. "We will wait and see what the final rules are, and then determine whether or not we can compete effectively with those rules, and if those rules make more sense from a customer perspective." That could mean operating as both a cable provider and a video dial tone provider, depending on the conditions that make sense for a particular market.

To pursue its latest strategy as a cable operator, the RBOC has negotiated four franchise agreements in suburban Detroit, Mich., where

subsidiary Ameritech New Media Enterprises Inc. plans to serve about 110,000 residents. New Media's stated goal is to reach about 6 million homes by the year 2001, first launching service to some communities in the Midwest early in 1996. Late last summer, the company also announced the receipt of its first cable TV franchise in Illinois (Glendale

Ameritech is forging alliances to make sure it has access to plenty of content to offer on its network

Heights), where it will pour more than \$5 million into a two-way video network. And Ameritech has already received approval to construct a two-way video network in Columbus, Ohio, where it is currently in the midst of franchise negotiations, and if successful, will go up against Time Warner Entertainment and Coaxial Communications.

But while the company's guise has changed, the network has not: Ameritech is still committed to deploying a 750 MHz, hybrid fiber/coax broadband architecture that will serve nodes of no more than 500 homes in its target area in the Midwest. The company is in the process of constructing its platform in Illinois, Ohio and Michigan, with expectations that it will take about two years to build out the network in the four Michigan communities, and about a year

in Glendale Heights, Ill.

Don't look for any video trials staged by the RBOC, though. Ameritech already has a body of experience in delivering video services, including work with video conferencing networks and experience in delivering interactive services. "We are confident that the technology works," says Onak. "So we are moving forward."

Last February, Ameritech gave the official nod to several manufacturers to supply its network, including Scientific-Atlanta, Digital Equipment Corp. and ADC Telecommunications Inc.

Ameritech is also forging alliances to make sure that it has access to plenty of content to offer on its network. One of those alliances is a joint venture with The Walt Disney Company, GTE, BellSouth and SBC Communications to "develop, acquire, package and market entertainment, educational and interactive programming on a nationwide basis," according to information released by the participants. The venture will also cook up its own consumer navigator, as well as offer VOD, home shopping and video games.



In spite of its failed merger with Telecommunications Inc. and the withdrawal of its section 214 waiver applications from the FCC, Bell Atlantic remains committed to offering video services in its territory and is moving forward with its video dial tone trial in New Jersey and the video-on-demand service in

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This, however, is not the carrier's first experience with video trials. Back in 1986, the RBOC experimented with delivering cable service to two communities in the Orlando, Fla. area, though that trial concentrated on one-way video delivery.

BellSouth also constructed a sophisticated, all-fiber network utilizing Sonet technology and ATM switching to serve institutions and large businesses in North Carolina.



After concluding a year-long, analog video dial tone technology trial in Manhattan, Northeastern RBOC Nynex is looking to start anew with a digital trial in the city when the equipment is ready, sometime next year. "We

thought it made the most sense to wait until more advanced technology became available," says a spokesperson for Nynex, "beginning a new trial fresh in 1996, and taking a full year to evaluate the technology."

The Manhattan trial, which had involved about 2,500 customers in three East Side apartment buildings, utilized an HFC network to deliver cable TV programs for Liberty Cable Television and Time Warner in its first

phase, delivering their programming to apartment dwellers. According to information released by Nynex, however, the trial's main focus was "to test the much-heralded video-on-demand ser-

For its upcoming digital trial, Nynex will be looking at a variety of different technologies

vices by combining Nynex's switching, storage and transmission facilities with the diverse offerings of cable TV and other program providers." And in fact, the RBOC provided interactive services such as movies-on-demand and news-on-demand to a few dozen customers involved in the trial.

While the Manhattan trial tested out the merits of the HFC architecture, for its upcoming digital trial, Nynex will be looking at "a variety of different technologies, depending on the market, including Switched Digital Video (SDV) and ADSL (Asymmetrical Digital Subscriber Line)," according to the spokesperson.

Separate from the trial, the RBOC is throwing its energies into wireless cable as its front-line strategy. Though wireless and wireline video are viewed by Nynex as being complementary, "near-term, we are going to get into the market more quickly and in front of more people with digital wireless cable," says the RBOC's spokesperson. To that end, Nynex is looking at digital wireless cable distribution through its investment in CAI Wireless, with plans to roll out the service beginning in late '96, and continuing on into 1998 across its region. The carrier predicts that the wireless strategy will enable it to pass 7 million people by the end of 1997.

Why the switch in tactics? After originally announcing plans to provide interactive television services to roughly 2 million homes in its region by the end of '96, Nynex took a look at

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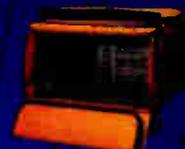
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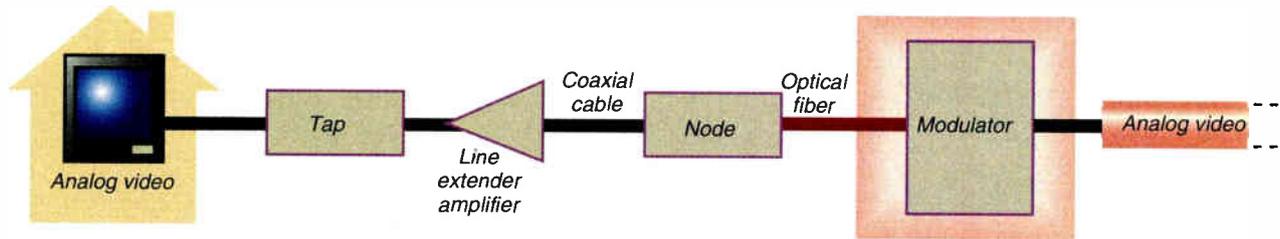
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Figure 2: Hybrid fiber/coax. For one-way broadcast services.



its plans and realized that "the technology just wasn't there," according to the spokesperson, who adds, "I think the whole industry is going through this."

On the wireline side, Nynex is forging ahead with constructing hybrid fiber/coax networks in New England, where it has received regulatory approval of its Section 214 waiver.

In February of this year, the RBOC also received FCC approval to begin constructing its HFC network in Warwick, Rhode Island, and to date, the network passes about 1,800 homes there. Eventually, the network will pass all 60,000 homes as per the terms of Nynex's 214.

However, it is not video, but telephony which must first pass muster on the HFC net-

work. Once the company's engineering team is satisfied with its tests of telephony over the HFC infrastructure, then Nynex will have to file tariffs in order to offer commercial service.

And simultaneously with the FCC's approval of its Warwick application, the carrier received 214 approval to serve about 360,000 homes in the Somerville, Mass. area.

So even with its near-term strategy in wireless cable, the RBOC is still committed to building out its wireline network.

"We think that interactive services over a wired network are going to be a differentiator for us," adds the spokesperson. "It's just coming a little slower than we originally thought."



No, Pacific Bell hasn't changed its network design. But it has altered its construction schedule to focus its planned buildout in the San Francisco Bay Area, where it will compete directly with TCI (which, after its acquisition of Viacom, will pass roughly 90 percent of the homes there).

Although Pac Bell sliced \$1 billion out of its planned five-year, \$16 billion capital expenditures to build the California superhighway, the company remains committed to the build, according to company spokesmen.

But the new plan will actually speed up the construction of the network in San Francisco, while slowing the process in southern California, where several cable operators own franchises. In fact, Pac Bell intends to roll out digital wireless cable services (MMDS) there sometime next year to speed entry into the video marketplace. That's where it expects to save the \$1 billion it cut out of its budget and will instead use for other services, including long distance and wireless telephony.

Under the new deployment schedule, Pac Bell now expects to pass roughly 1 million homes with its HFC network by the end of 1997, and about 3 million homes by 2000. Wireless service, in contrast, could be available to about 5 million homes in late 1996 or early 1997.

Although Pac Bell officials didn't provide specifics, the company did acknowledge that the Bay Area build will be expanded in scope to include communities to the north and east.

Although the company is dismayed over regulatory delays and legislative gridlock that have slowed the construction process, it remains convinced that the upgrade is critical "because of the improved telephone service and cost savings it offers," according to a release the company issued.

The network the company is building is an advanced HFC network that will initially be used to transport video and data services. It is expected that the same network will be used to offer telephony services sometime in 1996

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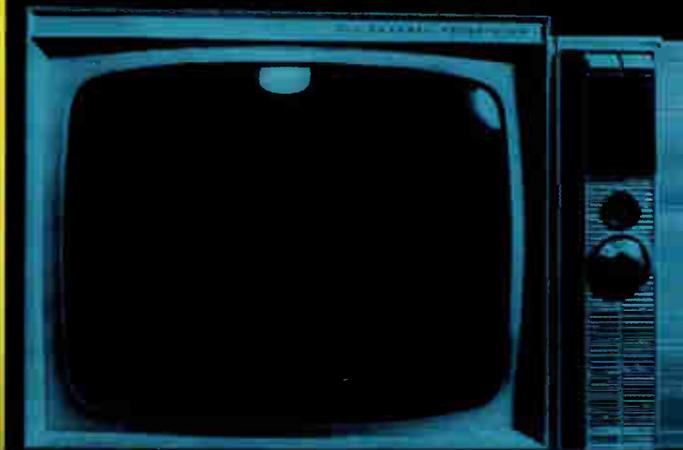
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(For a complete network profile, see "Bandwidth management in an HFC network," *CED*, September 1995, p.78).



We go beyond the call

Southern New England Telephone (SNET) startled, if not stunned the world when it

announced plans to rip out 100 percent of its copper to build an HFC, full service broadband network to deliver video, data and telephony service to 1.5 million Connecticut households. As Charlotte Denenberg, vice president network technology and chief technology officer for SNET, noted in an interview last March, "Our goal is to provide our customers unparalleled communications, information and entertainment services anywhere, anytime. And you cannot do that on a copper platform."

To test its new broadband video strategy, SNET has been running a VDT trial in West Hartford, Conn. since April 1994. The 350 customers in the Hartford trial have access to a 76-channel package which encompasses 45 channels of off-the-air, non-premium and premium channels, including the major network affiliates, ESPN, CNN, Nickelodeon, Court TV and MTV, 18 enhanced pay-per-view channels and video-on-demand with a library of more than 2,000 selections, according to Beverly Levy, manager-media relations, for SNET.

That programming is riding along a hybrid fiber/coax infrastructure down to node sizes of approximately 200 homes. Equipment suppliers for SNET's HFC network include AT&T Network Systems, Scientific-Atlanta and ADC Telecommunications.

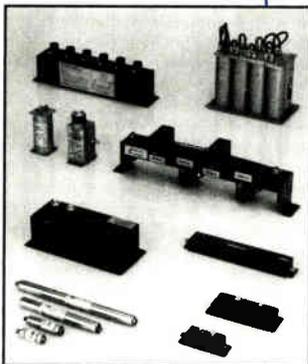
Hewlett-Packard Co. will be supplying its MediaStream server to SNET's platform, which incorporates technology designed specifically for VOD services. S-A is providing both analog and digital set-tops, as well as analog and digital headend equipment. SNET chose Sybase Inc. to provide navigation and custom operational and business support applications to manage its interactive TV services. ATM switching from AT&T will handle the video streams, and ADC Video Systems is contributing digital transport technology.

The carrier has plans to expand its VDT trial to serve about 150,000 homes in Connecticut, and is merely awaiting FCC tariff approval for that trial. The towns to be added to the expanded trial include Farmington, Hartford, New Britain and West Hartford in the north; Darien, Fairfield, Norwalk, Stamford and Westport in the south. In addition, SNET has much bigger plans: to serve the entire state of Connecticut as a VDT provider, and is awaiting FCC approval of a 214 application to serve the area.

While TCI is the incumbent cable provider in West Hartford, SNET's existing channel lineup varies from that of the MSO, and also includes enhanced PPV and VOD.

The carrier's video plans are a competitive

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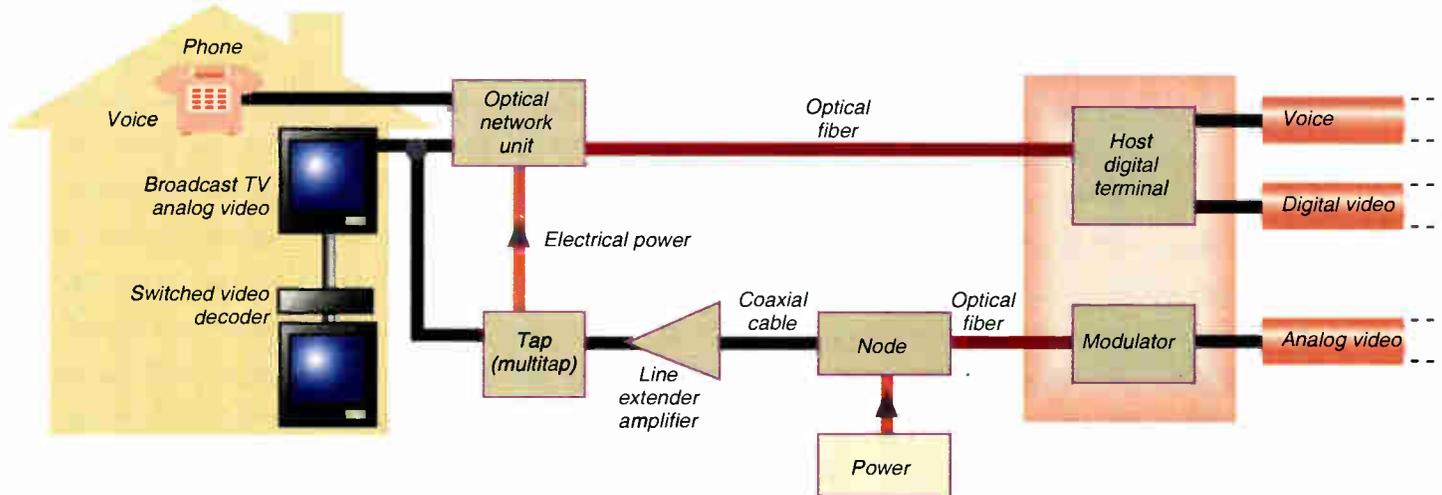
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◆ COVER STORY

Figure 3: Fiber-to-the-curb. Overlaid with one-way HFC for analog video and power.



response to a redefinition of its business in the wake of three converging industries: information, communications and entertainment. "The information superhighway we are building for all of Connecticut, I-SNET, will be capable of carrying not only telephony," says Levy, "but the information and entertainment services of tomorrow."



Southwestern Bell Telephone

Southwestern Bell Video Services, a subsidiary of SBC Communications Inc., has made significant strides with its Richardson, Texas trial since CED's '94 telco/video profile was published. While in '94, company engineers were debating the merits of HFC vs. fiber-to-the-curb (FTTC), Southwestern Bell

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has since thrown its weight behind a topology for the trial-switched digital FTTC—and has also begun working with Microsoft, AT&T and Lockheed for the provision of hardware and software.

In announcements made this past summer, the video services subsidiary stated that digital FTTC would be “the backbone” of the Richardson network, and that “pending legal approval, copper wire will run from the curb to the home to provide telephone service, and coaxial cable will provide video.” At present, the company is still waiting for the outcome of one of its lawsuits which challenged the prohibition against telephone company affiliates providing video programming in their telephone service territory. Though one case that was filed in the U.S. District Court for the Northern District of Texas was decided last March, granting SBC permission to offer cable in Richardson, SBC is also a party to a case filed in the U.S. District Court for the Eastern District of Virginia. That case challenges the FCC’s right to demand 214 filings from telcos wishing to provide cable services.

Construction of the Richardson network, where the incumbent cable provider is TCI, was initiated in November 1994. In September of this year, Southwestern Bell Video Services predicted that it might still be providing cable television services before the year is out, with interactive services possibly coming into play

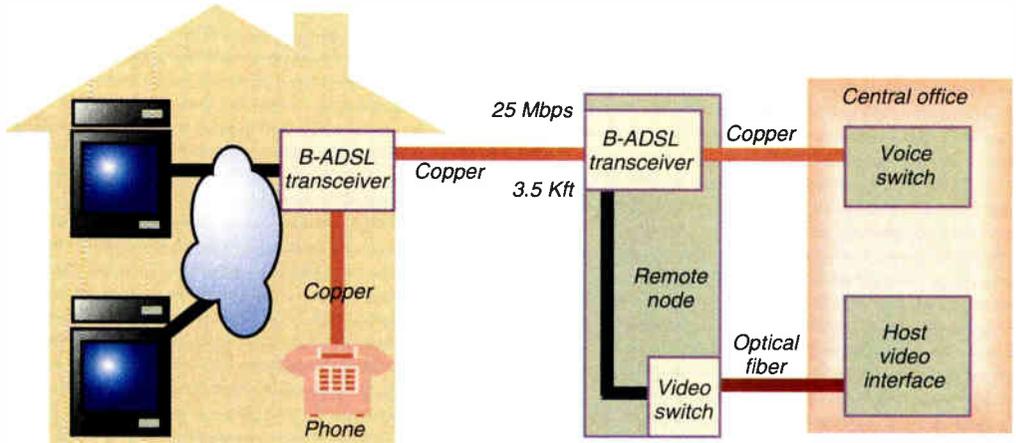
The Richardson network may eventually pass 47,000 homes when it's built out

in 1996. Those interactive offerings could include video-on-demand, educational material, interactive games and home shopping.

As for the suppliers, AT&T and BroadBand

Technologies Inc. were chosen to provide key network elements for the switched digital, FTTC architecture. Computer giant Microsoft is providing an end-to-end software package, which will encompass distributed operating system software to connect set-top boxes and consumer PCs with headend services and software platforms for delivering services such as video-on-demand and interactive applications. And Lockheed’s Media Systems Integration group is acting as the systems integrator,

Figure 4: Broadband ADSL



charged with overall project management.

Initially, the Richardson project will target 2,000 households, but the network may eventually pass 47,000 homes, the population of Richardson, when it's built out.

On the content side, SBC is one of the key partners in the aforementioned alliance between The Walt Disney Company, and communications companies GTE, BellSouth and Ameritech, to provide video programming and interactive services.



US West was supposed to be nearly a year into a market trial and roll-out of interactive services over its complicated HFC/FTTC overlay architecture in Omaha, Neb.

Instead, the much-anticipated trial finally got started Aug. 31 of this year and so far has 1,500 customers hooked up and receiving cable-TV services, including a package of basic, premium and pay-per-view programs. And now, apparently, the RBOC has a one-of-a-kind architecture that will not be repeated anywhere else because of significant technological advancements that have occurred since 1993, when the network was designed.

What about all the interactive services the RBOC promised, such as interactive TV, home shopping, video classifieds and home banking?

The interactive part of the test is still in its infancy, with about 20 “friendly users” receiving such offerings, according to a US West Communications spokesman. Those customers have custom set-tops, built by Scientific-Atlanta and containing the 3DO chip, in their homes. These interactive services are anticipated to be offered to the general public, though the spokesman declined to speculate when that would occur.

What happened? Like nearly every other grandiose declaration from late 1993, this test ran into complicated systems integration problems, which were compounded by slow approval from the FCC.

Where does US West go from here? The company, which is joined at the hip with Time Warner Cable but hopping mad over the MSO’s planned acquisition of Ted Turner’s empire, has already retrenched on additional network construction while it gains a little real experience in Omaha.

“If the trial goes well (in Omaha), we will ask that it be allowed to continue,” said a spokesman, who noted that additional penetration had already exceeded expectations. But, he added, losing nearly a year to regulatory approval and market kick-off forced the company to rethink its planned builds in Denver, Salt Lake City, Portland, Ore., Boise, Idaho and Minneapolis/St. Paul, Minn.

In addition, the company continues to refine its network design in a quest to find the most flexible, least costly architecture. And the addition of wireless cable (MMDS) to the mix has thrown a wrench into the works as well.

“If we were to decide to use a wired broadband network, we would use switched digital video with ATM switching,” said the spokesman. Why that approach instead of repeating the one used in Omaha? US West discovered its network cost a lot, took longer to build than it planned and caused a lot of disruption (i.e., dug up a lot of backyards). “We’re looking at alternatives that won’t be so disruptive, including DBS, MMDS and ADSL,” the spokesman noted.

In addition, the company purchased from Wometco the cable system serving the Atlanta area, putting it in direct competition with BellSouth. There, the company plans to build an HFC network, but one with plenty of bells and whistles (see detailed story, page 52). **CED**

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US West rushes toward rebuild in Atlanta

Schedule is aggressive

By Leslie Ellis and Roger Brown

Imagine having this assignment: Rebuild the cable TV network in Atlanta using new, state-of-the-art equipment (some of which isn't even available yet) during the time when the eyes of the world are upon you because of the Olympics—and get it done by the end of 1997.

An impossible task? Perhaps not, but it won't be easy. MediaOne, the newly-named cable television arm of US West in Atlanta that plans to compete with incumbent BellSouth for local telephony traffic, is forging ahead with a planned \$300 million upgrade project that will keep its technical staff scrambling over the next 28 months to upgrade about 12,000 miles of hybrid fiber/coax plant—or about 14 miles per day, including weekends.

In spite of the massive size of the project and the unusual circumstances that will shut

down the project during a planned moratorium on construction when the Olympics come to town next summer, the company is pumped up to meet the challenge, said Steven Andrews, president of MediaOne (formerly known as Southern Multimedia Communications).

"Most of the industry doesn't believe we can do this," Andrews noted during a technical session during the recent Eastern Cable Show in Atlanta. Add to that the difficulties in deploying unproven technologies such as power-passing taps, network interface units that will be located on the side of the home and 90-volt power nodes, "and you can see that we're in a position of considerable risk," Andrews said.

But Andrews also said that US West is convinced the risky nature of the bold upgrade is well worth the potential payoff that will be provided from provision of voice, video and data services as early as next year in parts of Atlanta.

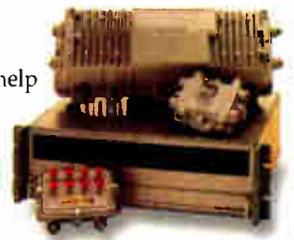
As the newcomer to town, MediaOne recognizes that it has to peacefully coexist with other communications providers in the area in order to offer consumers the kind of connectivity they're used to. So Andrews has no qualms about extending an olive branch: "The important thing as I see it is that we cooperate with the other operators [in the Georgia area], so that we have a strong presence here," Andrews said. He noted this type of cooperation between cable MSOs and telcos was a missing element in the United Kingdom, where US West first cut its teeth on video provision in concert with Tele-Communications Inc., under the TeleWest name. Without that cooperation, Andrews said, the chances for success are diminished.

Specifically, the MediaOne Atlanta upgrade involves collapsing 12 existing headends into two master headends, and the addition of a Sonet-based fiber ring, video file servers, a network monitoring and control facility and a class 5 telephony switch. ADC Video Systems Inc. will supply its Homeworx transmitters and ISX receivers to the upgrade. AVS gear will be installed in both headends and in 42 nodes.

The two 25,000-square-foot master headends, which will be located in Vinings and Stone Mountain, Ga., each serve about 42 "distribution hubs," which are connected to each other and the headends by counter-rotating Sonet rings driven by 1550-nm DFB (distributed feedback) lasers for reliability, said

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◆ SYSTEM REBUILDS

Greg Worthman, director of network upgrades for MediaOne. The Sonet backbone will also be used to support competitive access, switched telephony and multimedia services.

In turn, each distribution hub, each of which is between 300- and 600-square-feet in size and passes between 20,000 and 30,000 homes, feeds between 40 and 50 optical nodes, using 1310 nm DFB lasers to drive signals onto six fibers, feeding clusters of 500 homes, Worthman said.

Ultimately, US West will subdivide the network from those nodes to serve 500 homes or businesses with up to 750 MHz of bandwidth, with the 5 MHz to 40 MHz reverse path fully activated, said Worthman.

To power the network, US West plans to purchase 90-volt, 60-cycle power nodes from an as yet unnamed vendor, Worthman said, adding that "this [powering] strategy is brand new to us—some of the power nodes are the size of Coke machines." Each power node will provide up to 8,000 watts of power and will be outfitted with battery backup and a gas-powered generator that kicks in when the power is down.

Other new items on the US West upgrade agenda: Power-passing taps, where voltage is

Network redundancy and survivability are key factors in the MediaOne rebuild in Atlanta.

The foundation for survivability includes:

- Network monitoring and control
 - Central office and headend
 - Optics
 - Sonet transport
 - Hub-interconnect and node optics
 - Power "nodes"
 - Network Interface Units (NIUs)
- Common communications protocols for diverse elements
- Return path diagnostics
 - "Bridger" switching
 - Smart taps
 - Remote NIU control

passed through the network to the home over either coaxial cable or twisted pair (the telco hasn't yet decided which it will use); and network interface units (NIUs) installed on subscriber homes to collect and distribute voice, video and data signals throughout the home.

The cost of those new items is also an issue, Andrews noted, saying that while the NIUs

alone could cost in the \$300 range, he's more interested in an NIU that hits a \$150 price target. "We've had to change our whole outlook. This is a broadband network, not a cable network," Worthman said, noting that in its quest for reliability, MediaOne will likely yank out all crimp-style F-connectors in favor of compression connectors, and will replace any in-home or network gear that doesn't pass 750 MHz worth of bandwidth.

To ensure network survivability, MediaOne plans to deploy a network monitoring and control system that polls central office and headend, optics and Sonet transportation gear; hub interconnects and node optics; and every other component in line to the home, said Worthman. Such a system will use common protocols, he added.

Before the end of the year, the company wants to connect at least 21 of the 42 distribution hubs, and start physical splicing in portions of Cobb and Clayton counties, Worthman said. "Our intent is to roll out as many as 160 nodes worth of upgraded plant by the end of the year," said Worthman, noting that "we're finding we may need as many as 25 to 30 people to knock out a node per day." **CED**

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Switched video and the virtual services model

Lessons learned from history

By Rob Mason, Senior Product Manager, Network Marketing, GI Communications Division, General Instrument Corp.

The quest to find the endgame delivery system for broadband has often overlooked the lessons of history. As a wide variety of services continue to converge, historical models from the arenas of telephony and data communications offer valuable insight into the potential future course for multimedia. These models show telephony and data communications moving in the direction of more logical or "virtual" networking approaches.

These approaches have allowed voice and data providers to offer more dynamic services at an ever-increasing rate. The appeal of these virtual voice and data services has strategic import for evolving video distribution networks and adds perspective to the ongoing debate between HFC (hybrid fiber/coax) and FTTC (fiber-to-the-curb) as the architecture of choice for new services.

One of the first areas where virtual services enjoyed mass appeal was the commercial telephone market. At first blush, the idea of a virtual telephone network seems to be an oxymoron. After all, the phone network represents the largest, most tangible incarnation of a physical network. Even so, the combination of advanced signaling systems and high-speed transactional databases allowed a number of long distance carriers to "go virtual" in the mid-1980s. Since then, these carriers have enhanced their virtual voice platforms and now generate billions of dollars in annual revenue.

Essentially, the process goes as follows. As a business telephone customer, you need to contend with blocks of telephone numbers, often direct dial, that you obtain from the network. Unfortunately, you cannot exercise global control of these numbers, and ultimately take what you are given. The result is a collection of phone numbers for dozens of facilities that span every conceivable combination of digits. As inter-facility communications

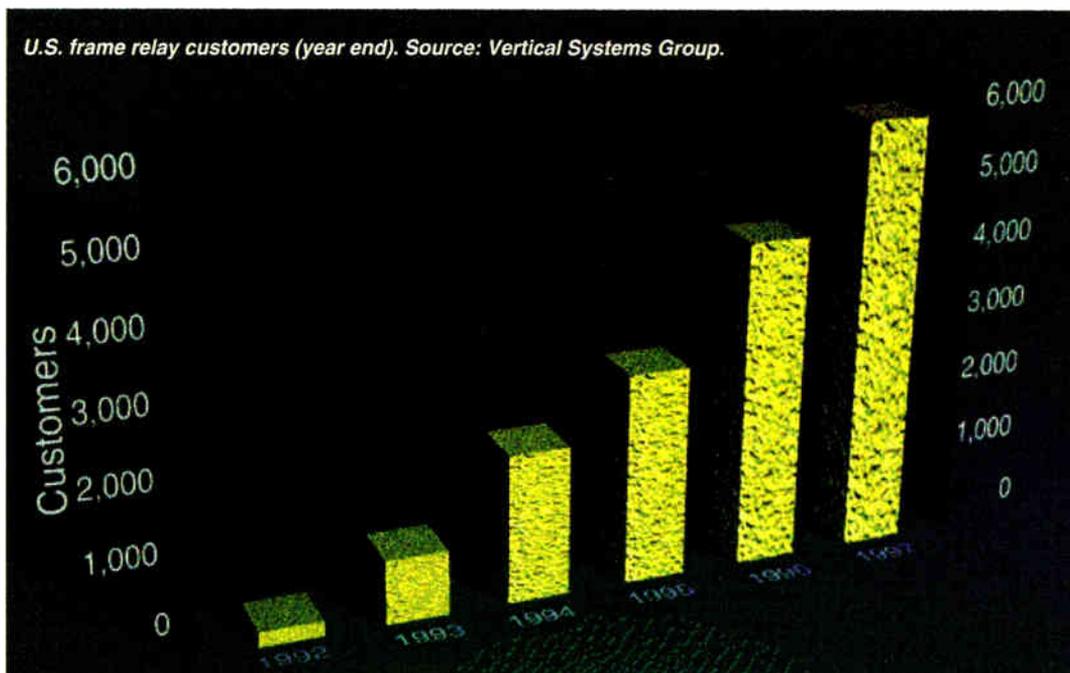
escalate, travel increases and corporate directories need to be printed, this mixed morass of 10-digit phone numbers becomes unwieldy.

Enter the virtual voice network. Virtual voice networks allow a totally different approach. Typically, the business customer makes up a three-digit prefix for each domestic office and then assigns each user a seven-digit number based on that prefix. By dialing a seven-digit number that includes the prefix, the caller can reach any other person in any other office. This actually resembles older private networks where individual company switches were connected to each other through umbilical cords known as "tie lines." The difference here is that new virtual voice networks use high-speed database transactions to mimic the "feel" of a private voice network. Instead of accessing a dedicated tie line, the network interprets the user's seven digits on the user's profile and sends them across the network like a conventional call. As a result, phone numbers are easy to remember, and corporate directories are masterpieces of organization.

Data follows suit

The mass appeal of virtual voice services provides a number of lessons. One is the value of porting intelligence into the network. The more control that resides in the network, the greater the range and speed of the feature set available on that network. Switching equipment at the edge of the network was relegated to call processing, while the network emerged as the customer lynch-pin. A second lesson from the virtual voice experience is that there is a broad window of opportunity before technology commoditization arrives on the scene.

Not to be outdone by the resounding success of the modern virtual voice platform, the data communications industry took the concept of a virtual service in an even more exciting direction. The pressing needs of LAN (local area network) users to interconnect large numbers of computers across a wide area drove this process to fruition. Despite huge advances in the capability of premise equipment like bridges and routers, network managers still faced the daunting task of connecting (and paying for) data communications lines between each facility. As the number of LANs exploded, this became an onerous and cost-prohibitive approach. A simple calculation can suggest that 20 separate facilities



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could require an astronomical 190 leased lines to provide mesh connectivity. Clearly, a fresh approach was needed.

Public networks had been around for a long time, but no public network was available to meet the speed and flexibility that LAN users required. The solution was called frame relay, a new and decidedly virtual approach to high speed data networking. Frame relay permitted the LAN manager to pay for traffic sent, rather than for "pipes" between offices. The metric of cost-per-megabyte rapidly displaced the metric cost-per-month. More importantly, the virtual nature of the frame relay service permitted a single access line in the network to handle a huge number of simultaneous connections. This allowed connections to be defined logically in software, rather than physically with wires. Frame relay continues to capture share in large pieces and has reduced the cost and management hurdles associated with running a network.

The lessons from frame relay are similar to those learned from virtual voice networks; namely, the network is an invaluable asset that can be leveraged to provide high levels of functionality. Moreover, the functionality can represent something impossible to replicate in a private, non-virtual solution. In addition, the process of going virtual can rearrange the billing paradigm entirely, introducing new ways of defining and paying for services. Frame relay also proved that customers are willing to accept and fund modifications to the premise—in this case, frame relay software upgrades—to gain the service improvements and flexibility associated with a virtual network.

Enabling the video network

In many ways, the emerging switched video model is similar to its virtual antecedents in the worlds of voice and data. As technologies such as ATM and Sonet evolve, the possibility of virtualizing the entire video service platform becomes very real. The process could conceivably evolve to permit the network to reach the same prominence that it holds in modern voice and data technologies, leading to a host of network-enabled features and services.

The first area of focus will be interactive services. The highly personal nature of offering video-on-demand, electronic mail, home shopping and other interactive services requires a significant amount of granularity in the distribution network. In a hybrid fiber/coax (HFC) network, intelligent network elements ensure that the interactive carrier appears at the right distribution node. The use of encryption allows the necessary degree of security and privacy. In a fiber-to-the-curb approach, the connection-oriented nature of the interactive service is enabled

solely on the basis of the connection-oriented network. Individual interactive connections are enabled across an ATM fabric, with some form of ATM edge vehicle guiding the connection to the appropriate destination.

In both cases, a form of virtual connection is provided, one more MPEG-oriented (HFC), and one more ATM-oriented (FTTC).

The next area of interest is digital broadcast. In this area, one can begin to see a possible divergence between the HFC approach and that of FTTC. Advances in digital compression are enabling high density digital broadcasting with an absolute minimum of digital artifacts. Typical movies can be realized with bit rates in the 3 Mbps range, while sporting events such as basketball can be satisfied by bit rates in the 6 Mbps range. The addition of a form of statistical multiplexing can produce even greater digital efficiencies, permitting rapidly changing programs to "steal" bandwidth from more mundane programs on a line-by-line basis. This allows digital broadcasting of entire multiplexes that capture maximum bandwidth efficiencies.

The HFC approach to digital broadcast has been to allocate a reasonable range of spectrum to the digital broadcast service and fill this range with the maximum content. The blended bit rate of this content is typically on the order of 3-4 Mbps, permitting 200-plus digitally compressed broadcast channels to be serviced by the transport network. The FTTC approach resembles a virtual or "emulated broadcast."

In the connection-oriented FTTC implementation, the digital "broadcast" channels are provided on an as-needed basis. This enables a similar viewing paradigm to digital broadcast, while removing any realistic capacity constraints. Because there is really no broadcasting taking place over the subscriber media, it can provide an indefinite amount of broadcast content.

The classic trade-off introduced by emulated broadcast is scalability versus latency. The proponents of an HFC approach would argue that the immediate availability of channels at the set-top creates less latency when surfing among the digital channels. At the same time, FTTC makes a statement on scalability. Despite the reality of ever-improving compression technology and modulation, new builds may be in the ground for quite a while.

Deployment managers need assurance that their efforts will not be bandwidth constrained. FTTC provides some assurances in this area.

In addition to interactive services and digital broadcast, the last bastion for non-virtual services will be traditional analog broadcast. Setting aside the host of regulatory issues associated with analog broadcast, there are still hurdles to going virtual. The tallest of these is

the need to hand off a traditional analog signal to a cable-ready television that is not connected to a digital set-top. HFC is a natural here, since it is a technology fundamentally built on analog broadcast. The signal the cable-ready set needs is already available; it simply needs to be tuned. FTTC systems realize this embedded advantage of HFC for traditional services and have typically met this challenge by providing their own analog overlay. While this seems to represent a departure from the connection-oriented nature of FTTC, the HFC overlay for analog broadcast serves a dual purpose. It also provides a convenient mechanism for powering the FTTC network components.

Will history repeat itself?

Revisiting the historical service models from telephony and data communications suggests both similarities and discontinuities. The major difference is that the virtual networking trend experienced in voice and data was more oriented toward the commercial user, rather than the individual consumer. Also, there were no convenient broadcast analogs in terrestrial voice or data markets. In addition, the cost-bandwidth product of the access lines needed for commercial voice and data tended to be more prohibitive than the related quantities in broadband networks.

Despite these differences, the similarity between virtual voice and data and the potential for virtual mixed-media remains quite viable. The major advantage gleaned by network providers of virtual voice and data was the pull of functionality back into the network.

This accomplishes a number of goals. First, the provisioning of new services can take place more rapidly, without the inertia of outdated premise equipment. Second, the characterization of new services can become more dynamic, with the opportunity to change billing metrics and feature sets on the fly. Finally, the complex connectivity demands of internetworking can be more readily satisfied.

The virtualization, initially of digital broadcast, and ultimately, of the entire transport service, can add logical constructs to a host of other areas. One of these areas is the virtual CD-ROM, where a consumer sources content at high speed from a network, rather than using a local drive that is prone to obsolescence.

Just as the voice and data experiences of the past have shown virtual approaches to be desirable, multimedia transport networks will eventually realize similar advantages. Virtual approaches to the distribution of broadcast and interactive video traffic can enhance the service provisioning effort, allow for mass customization of the delivery system and can obviate concerns over network obsolescence. **CED**

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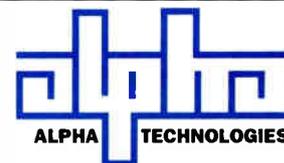


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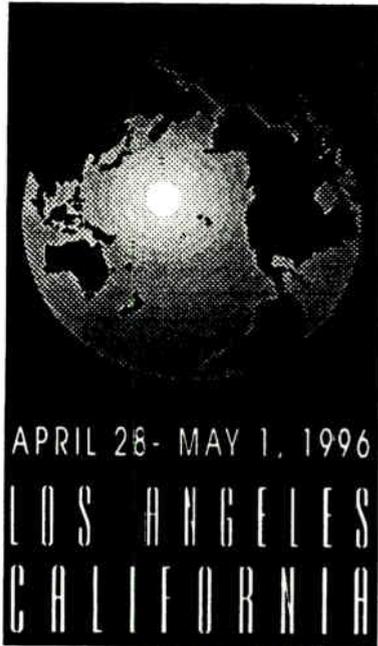
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Getting a handle Are operators ready to ante up? on cable signal theft

By Roger Brown

Making cable signal piracy a newsworthy event is difficult. Signal piracy has long been one of those issues that has dogged the cable industry—a thorn under the saddle providing a constant source of irritation, yet nothing operators ever felt was out of control.

But now that the estimated revenues lost to pirates has topped \$5 billion, or roughly 20 percent of the entire annual revenue of the industry, can MSOs continue to be less than vigilant when it comes to pirates? As competitive pressures from direct broadcast satellite, the telcos and others mount, would it be prudent to improve network and set-top security to help recoup some of those losses?

A digital layer

At least one company thinks that's exactly what cable operators will be forced to do—and thinks it has a viable answer for cable systems plagued by heavy theft.

NCA Microelectronics says it has developed a new circuit board for existing analog set-top boxes that dramatically improves system security and costs about \$45 per set-top, according to Harvey Nickerson, vice president of research and development for the Canadian firm.

Essentially, the new circuit board adds a digital layer to the gated sync suppression scrambling method that set-top boxes already perform. Timing information is transmitted in bursts of encrypted data—and more than 100 different encryption methods can be used and switched at any time, according to Nickerson.

NCA is trying to market the new encryption method after developing it for a cable system in Canada. Fundy Cable's system in New Brunswick, which had been riddled with pay service theft (an estimated 50 percent of customers were receiving premium services without charge), asked General Instrument to



PHOTO COURTESY OF MURRAY ALCOSER, THE IMAGE BANK

improve the security of the set-tops that were already in the field. Nickerson says GI told Fundy that the best way to enhance security was to buy new set-tops.

Not willing to simply throw out its initial hardware investment, Fundy instead approached NCA engineers for ideas. At that

time, NCA was primarily an engineering consulting firm specializing in high reliability electronic design for military, industrial and agricultural applications in which Fundy was the parent company.

Nickerson says that he was initially skeptical that he could find a solution that would be less expensive than what manufacturing powerhouse GI could do. But after some initial examination, he found there was a way to solve the problem more cheaply than throwing out the existing hardware.

After developing and testing the new circuit boards, Fundy switched out approximately 10,000 set-tops in six weeks under the guise of performing some preventive maintenance on the devices. Then, after the swap-out was completed, a software command altered the scrambling scheme.

It only took about 30 minutes before the telephone began to ring with dozens of requests for service, says Nickerson. The company was wildly successful at recovering illegal decoders and upgrading those customers to full paying subscribers, he says. Penetration of premium service households easily doubled throughout the system.

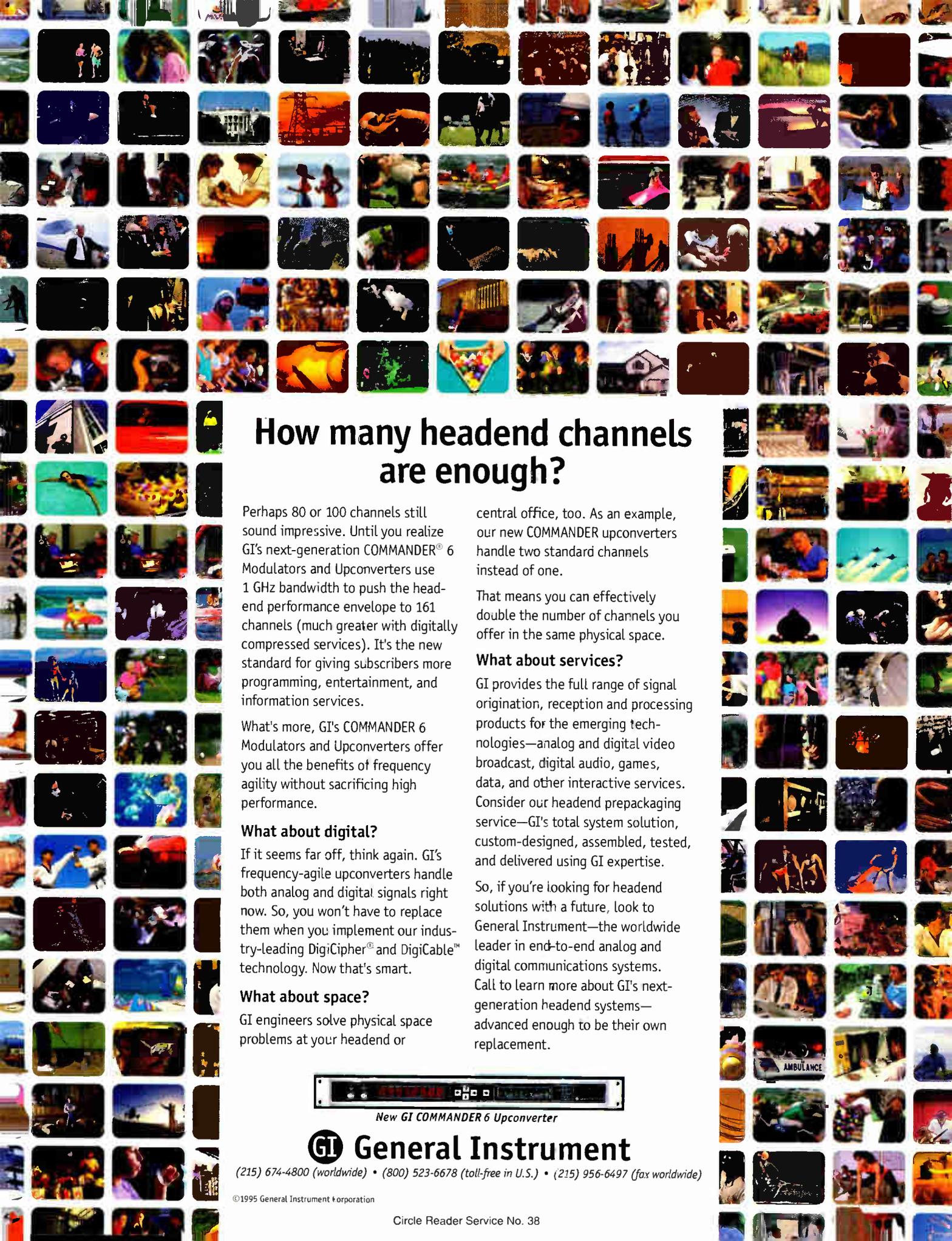
The economics of prevention

Would a similar approach work in major U.S. cable systems? Nickerson says it would—but others aren't so sure.

Engineers who have long battled piracy doubt that the economics of an electronics changeout would work. In other words, they argue that there wouldn't be enough lift in penetration to pay for the upgrade—and they'd still be saddled with an existing analog set-top. Yet they don't deny piracy can be a problem.

"Piracy has always been an issue and, to an extent, has been viewed as a cost of doing business," notes Jim Chiddix, senior vice president of engineering and technology at Time Warner Cable. "It's not been an issue that we've ever been able to relax about. I think there's great danger in being complacent about it. We've got to continually stay on the offensive to signal piracy, whether it's people climbing poles and hooking themselves up illegally or electronic kinds of piracy.

"It's also a battle where economics are important," Chiddix says. "We can't afford to spend an infinite amount of money against the problem, so it's a matter of balancing cost and benefit. I think we've done a pretty good job of that as an industry. Yes, there's been piracy, and it's been an ongoing battle, and there have been periodic coups in one direction or another, but pirates keep getting put in jail, and our customers know that piracy is illegal."



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◆ PIRACY ISSUES

Others agree that economics remain a huge issue. Without really knowing what the piracy rate is, it's a gamble that any countermeasures would be worth \$45 per home.

"I remember Jerrold showing off a new analog scrambling system it was working on," recalls Joe Van Loan, VP of engineering at Cablevision Industries. "But it cost more than what we're buying today, and nobody would pay it. Even a \$10 premium on a box for improved security was more than people were willing to pay."

And that's how the industry has gotten to where it is today, notes Van Loan, who says the typical net lift from anti-piracy programs is somewhere around 10 percent. "That isn't a lot of money after you figure what you spent for better security."

The law and technology

Although they don't condone theft of service, GI officials say that cable systems often tolerate theft—even when they're aware of it—simply because thieves are good customers. "Think about it: customers who steal never call to complain about picture quality or outages. They just pay the cost of basic service month in and month out," says one executive who asked not to be identified. "In a competitive environment, why would you want to alienate and aggravate your customers?"

The arguments for better security by NCA and others bring up an interesting question: who's responsible for keeping thieves at bay—the set-top manufacturer, or the cable operator?

"It's a joint responsibility," says Chiddix. "I don't think either the manufacturer or the operator can divorce themselves from responsibility for security. Manufacturers have an ongoing responsibility, in the context of supporting their product, to pay a lot of attention to security and piracy, but the operator plays a key role in implementing technological solutions, educating its customers and making the issue visible to the public."

Van Loan agrees: "When the day is done, it's a combination of the law and technology going hand-in-hand. You can't depend on converters to protect your pay services. The cable operator has to make a reasonable effort to protect his signals, and he needs the protection of the law so it doesn't get out of hand."

The other issue working against solutions like those developed by NCA is the impending move toward digital systems, the engineers say. Roll-out of digital set-tops has been delayed, and most operators are still purchas-

ing large quantities of analog boxes, yet few would risk more capital on what they see as an interim solution before digital boxes become pervasive.

"It's probably not wise (to retrofit existing boxes)," says Van Loan. "If you take an old Jerrold 450, unless you replace the tuner, it's still a 60-channel box."

Furthermore, reliability becomes an issue, he says. "We see failure rates on older boxes of 15 percent to 20 percent annually. In new ones, it's 1-2 percent, so there's a cost for maintenance and disruption tied to old boxes. When you add all those things up, it probably makes more sense to put \$100 in a new box than \$40 in an old box. We have a rule that, depending on the age of the box, we'll spend up to a certain amount in repair and refurbishment. On a new box, we'll spend up to \$50; in an older box, I think that limit is about \$20, then we scrap it and use it for parts."

For an MSO with millions of addressable subscribers, such a swapout would be prohibitively expensive, notes Chiddix. "I'm sure that translates to a wonderful business opportunity (for vendors), but I would have to ask some hard questions about the cost-effectiveness of that kind of investment in old equipment. It's more tempting to buy new generation equipment, rather than make that kind of investment."

Perfect masters

In the digital world, encryption and access control are arguably more important than in the analog world, because if the digital code is broken, copies can be made—and digital copies are perfect masters, notes Dave Auer, product line manager for VLSI Technology's secure information technologies group.

That's why VLSI is aggressively marketing a new generation of security chips that promise to make everything from cellular phones to set-tops more secure. VLSI and AT&T Network Systems jointly developed the Information Vending Encryption System, which was built into the set-tops AT&T has deployed in Cablevision Systems' digital network. Auer says VLSI is actively shopping the chip to several set-top manufacturers, especially new entrants like IBM, Thomson and others. "They're very interested," he notes.

In spite of that, others like Nickerson argue that analog signals will be a way of life for years to come. He simply can't understand how cable operators let so much potential revenue slip from their hands. "I think the whole world has a throw-away mentality," he says. **CE**

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Small systems and dealing with new technology

Not a time to do nothing

By Dave Heyrend,
Director of Engineering,
United Video
Cablevision Inc.

For cable telecommunications engineers who love to “fiddle with new stuff,” these are exciting times. The regulatory climate of the past few years created an urgent need for new revenues and helped drive development of alternative ways to use a cable television system. The threat of competition requires that we enhance services on all levels. Greater customer awareness opens our delivery systems to increased scrutiny, demanding new innovations in operations.

What's ahead?

There are formidable challenges facing the cable television technical community. Improving network reliability is a prerequisite for any company that wants to offer new services. Training technical staff to main-

tain the new services is also a paramount consideration to future operations.

As we consider factors that will apply to cable systems delivering new and enhanced services, system reliability emerges as one of the first needs. In order to be on the same playing field with established telephone providers, we must target a 99.99 percent network availability figure. This means trunk and distribution plant outages will be measured in minutes per year, rather than hours. Fiber rings routed in diverse paths, backup lasers with automatic switches and power supplies with multiple levels of redundancy are some of the devices that will need to be employed to increase system reliability.

The competitive environment in providing entertainment, interactivity, data and voice communications will dictate that the delivery of these services be transparent to a user. Downtime for maintenance, testing or even “honest mistakes” will be unacceptable. Field service management systems will need to be employed to insulate customers from disruptions. Operators need to consider employing status monitors which tell them when power to each supply is off, and how long it has been off. Technical personnel will need to know immediately if certain parameters such as response, carrier-to-noise, or system level are within tolerance. Automated mapping systems will be interfaced with the monitoring system to enable timely identification of a trouble area. Technicians will be automatically paged to respond not only to outages, but also to “out of spec” conditions measured by status monitors.

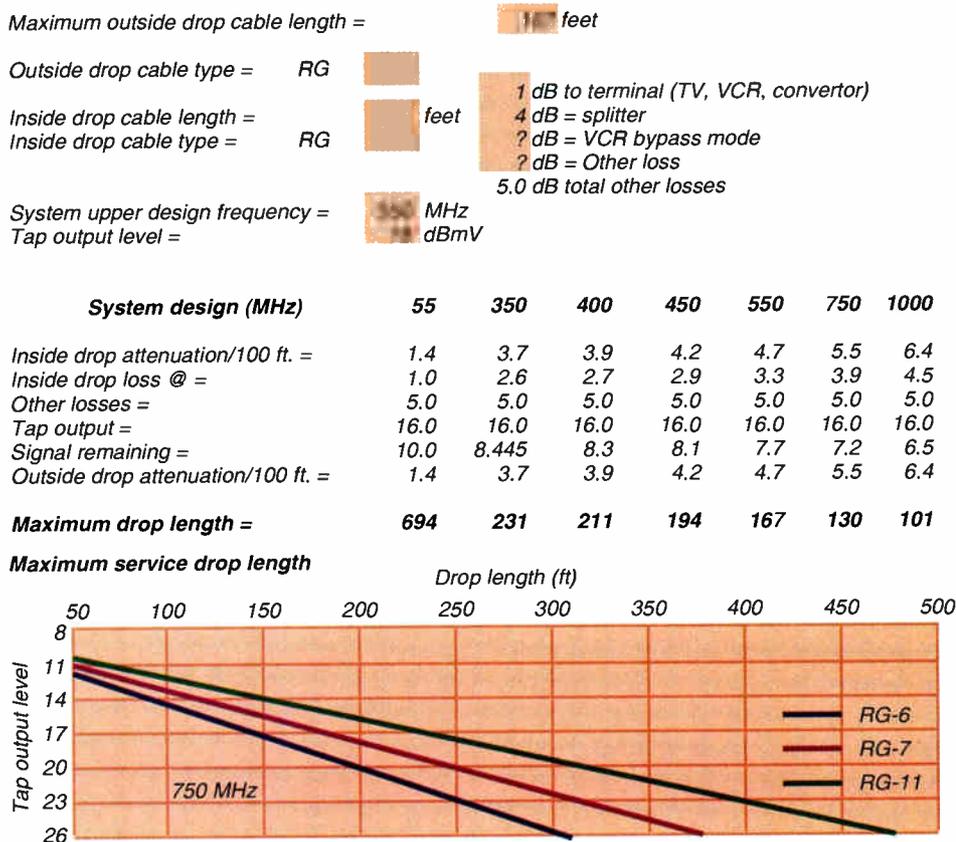
Comprehensive feedback and a much higher level of system control will be required.

In addition to a reliable system, another primary component for the delivery of new services is a fully activated return path. Full return path maintenance is very labor intensive because every home connected to the distribution plant and every active device in the system has the potential to introduce destructive noise or distortion into the network. A team dedicated to daily monitoring of the return path operation, and to detect and correct ingress incursion, will be vital.

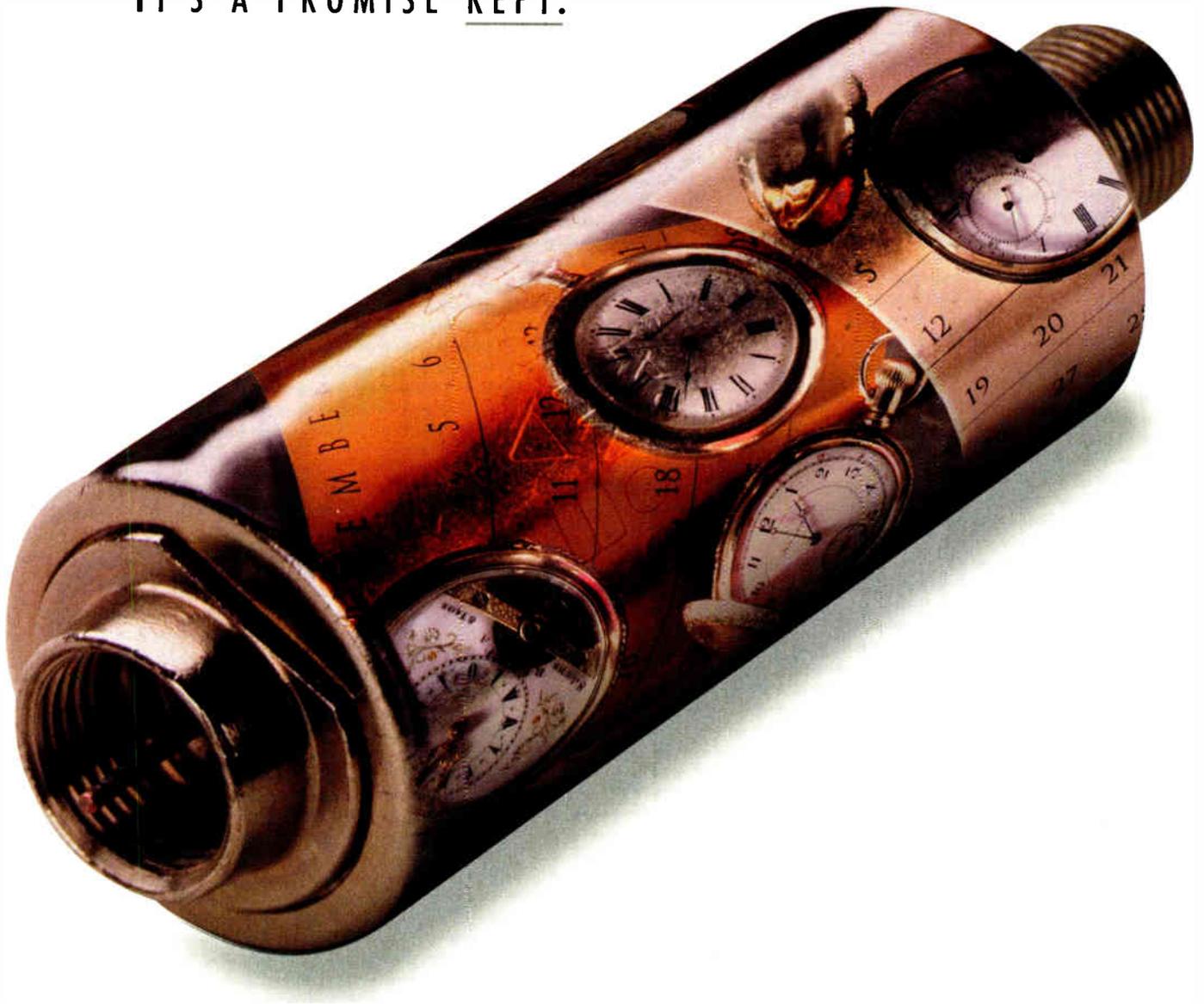
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Unfortunately, it is now the largest contributor to service calls, responsible for 70 percent to 85 percent of all calls. It is the part of the system over which operators have the smallest degree of control, and its installation is typically accomplished by employees with the least amount of training. To accommodate future services, the drop system must be engineered, and possibly even re-engineered, to provide adequate signal level to a proliferation of devices—multiple TV sets, computers, security sensors, electric and water usage readers and telephony equipment.

Figure 1: Maximum drop length worksheet



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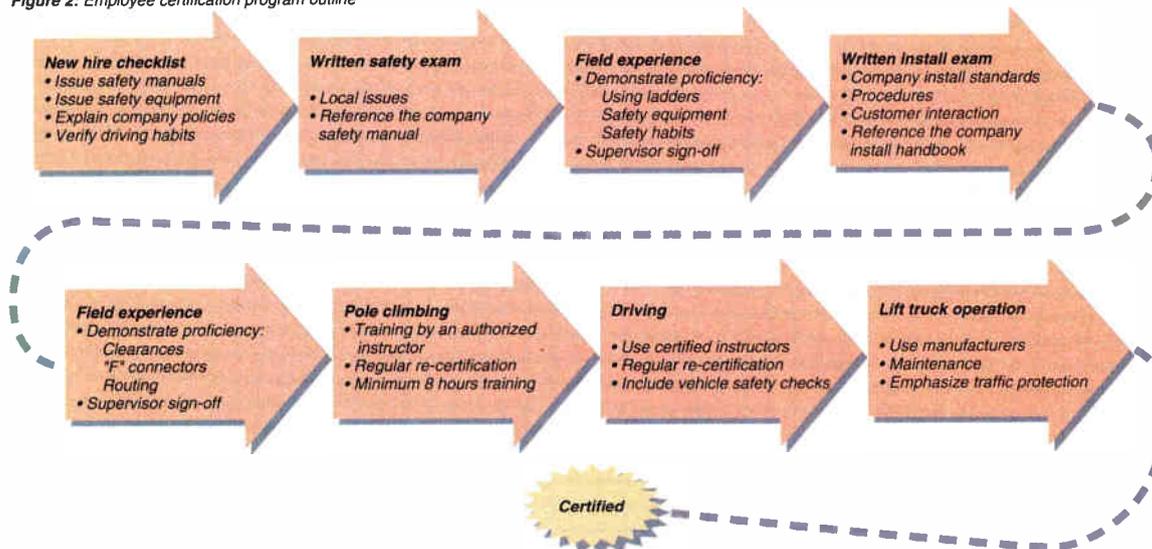
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◆ BACK TO BASICS

Figure 2: Employee certification program outline



Shielding on cable and hardware must be increased; inferior components must be removed and replaced.

The above represents a glimpse into the future of cable operations. It may be your immediate future, or a more distant one. System location, size and demographics will determine how soon it happens.

Will it happen to me?

There is a great deal of speculation regarding which new technologies consumers see as valuable, and how much they will actually be willing to pay for them. Do subscribers want to watch movies-on-demand, or will nearly on demand suffice? Is there enough interest in

Internet access, telemedicine or video shopping to warrant a line on the household budget? The particular services are sometimes unclear, but the threat of competition is driving the industry to take action. If there is a particular service which consumers will pay for, cable companies want to be the provider of choice.

Many operators have a solid plan going-forward, and some are currently working on the implementation of jazzy new technology. But what

about the smaller guys, who by virtue of economics, must adopt a "wait-and-see" strategy?

While now may be the right time to "sit tight" and wait for new services to be proven, this certainly is *not* the time to do nothing. From a technical perspective, there is plenty to do in preparing cable systems to accommodate future services, as well as an urgency to earn the loyalty of subscribers.

The following suggestions, while easily implemented with minimal expense, can result in huge dividends if and when the time comes to enter the fray.

✓ Introduce drop standards which will provide for digital readiness and a 15- to 20-year life span.

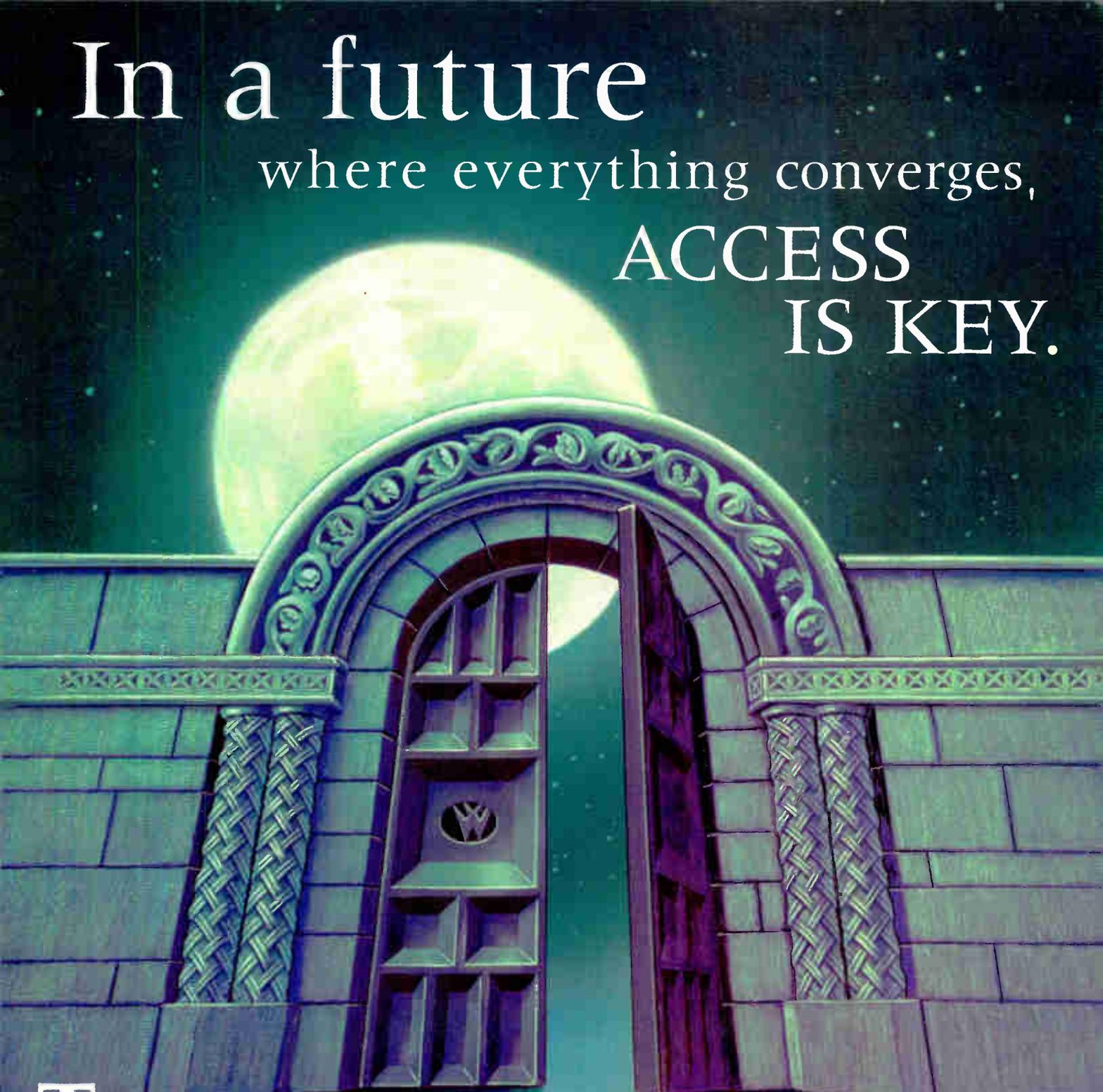
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◆ BACK TO BASICS

A 10-minute outage is perceived by the customer to be as disturbing as an outage that lasts all day

- ✓ Adopt installation procedures designed to minimize reflections, i.e., specify cable bend radii, eliminate staples, reduce splices and connections.
- ✓ Specify maximum drop lengths based on system-specific parameters, i.e., bandwidth, tap level, splits and inside wiring (See Figure 1). Train each installer so that he/she understands how to select the correct cable and can calculate its maximum length.
- ✓ Upgrade to high quality materials. Buy well-shielded passives and select cable shielding by taking into account the long term derating for bending and flexing.
- ✓ Insist on secure attachment techniques and materials. Use hardened metal clips and exterior and interior wall screws. Severely limit the use of any plastic fasteners.
- ✓ Replace any inferior parts, including customer-owned pieces, whenever they are found.
- ✓ Use only connectors with appropriate weather and corrosion protection.
- ✓ Use "do not remove" tags and heavy-duty materials for good bonding solutions.

Develop a quality control plan that specifies inspection on a regular basis. Inspect a certain percentage of the work that is performed by each individual in the field. This will indicate deficiencies in workmanship or procedure, and will also provide the opportunity to praise jobs which have been completed correctly. Inspection records should be retained for reference dur-

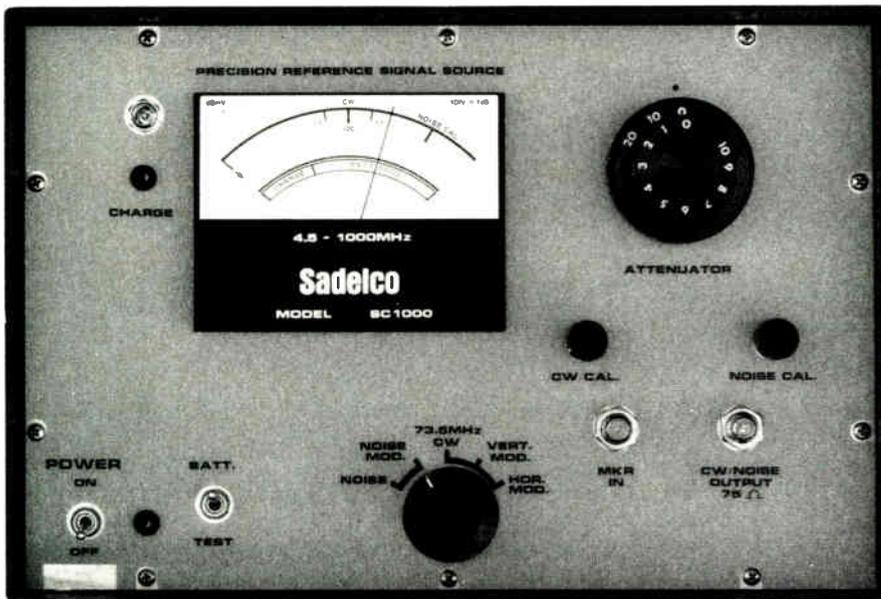
ing regular employee performance reviews. Track corrective actions and inform customers of same. Have technicians verify that a problem is corrected to the customer's satisfaction before leaving the location.

It has been reported that a 10-minute outage is perceived by the customer to be as disturbing as an outage that lasts all day. This perception alone can have a significant impact on whether or not "cable" is accepted as a full service provider. That's why operators should perfect an outage management program. It should consist of training, recording and creative ways to avoid or limit outages. Foster the attitude that every technician should be "sweating bullets" while shutting down active plant, even if it affects only one customer. Consider rigging temporary bypass circuitry when planning repairs on active equipment. Communication with the office and/or customer is essential here, too.

Organize a formal training program. Cable companies cannot afford to put an untrained individual into the field. The consequences of a poor public image, substandard workmanship and operational liability can be devastating to the operator who wishes to grow his business. A full program will consist of an initial assessment period where employees are tested, interviewed and observed so that training needs can be determined and a baseline of current knowledge can be established. Next comes the actual training, which should be tailored to best fit with

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◆ BACK TO BASICS

normal system operations. Finally, a regular assessment of progress should be made. Using technical operations data can be helpful here. Measure, record and compare statistics such as those that evaluate service call returns, time to repair outages and FCC test results. Gauge employee progress by utilizing information obtained during the assessment period.

Institute an employee certification program to ensure that all employees receive specific training to perform their jobs correctly. It should include, at a minimum: safety, installation, driving skills and lift truck operation (see Figure 2).

A sweep and preventive maintenance program is essential to maintaining a "tight" system. A comprehensive program in this area will identify some system problems before they cause disruptions. It also allows for planned repairs that can be handled more efficiently, rather than emergency repairs resulting in longer disruptions and possibly more significant damage. Inspecting physical plant and hardware for deterioration or other problems can keep the system in good condition and possibly extend its life. It's very easy to come across a system problem that is not critical and say, "there isn't time for correction now" or "someone else will take care of it." But if each technical employee is trained to keep a watchful eye on the system and record each and every item that needs attention, then parts can be ordered and repairs can be scheduled. Have each employee keep a log of items which need attention and generate work orders on a regular basis from the logs.

Batteries and standby powering circuits are other system components which require regular, planned maintenance. Recording run times, events and history may indicate a failing unit before it actually causes disruption.

Another major technical asset of cable plant is its secure, high bandwidth, two-way pipe into the home. No one else has it—it can be our claim to the future. However, only five percent of the homes in the country have the return portion of this valuable asset fully operational. Most systems have return capability engineered into the original plant design, and their amplifiers have available space for duplex filters and return amps, but the path lies dead. Do not underestimate the complexity of activating this path. Activate the return path now to work out the problems and prepare technicians to maintain it.

Install fiber at every opportunity. Hundreds of projects and several years of experience have proven fiber to be a cost-effective transportation system for broadband services. At each rebuild or consolidation opportunity, evaluate how much fiber can be incorporated into the design.

A program that is gaining attention in the improvement of organizational control of field work is fleet management. The benefits are surfacing at several MSO locations. The cornerstone of the program is in communicating with mobile employees. Whether accomplished by satellite-delivered messages, radio and positioning devices or simply by establishing a call-up job start/finish procedure, the ability to direct field resources in a real-time manner can help provide the customer service improvements that will retain subscribers. It promises to be an effective way of responding to problems more quickly and efficiently, while providing the customer a higher degree of information regarding appointments, repair expectations, outage duration and several other aspects of service. These are important points in delivering the message that cable is serious about the future.

The items outlined here only scratch the surface of preparatory operations for "wait and see" strategists. The recommendations represented cannot be perfected overnight. Staffing levels may need to be increased; automated equipment will need to be deployed. It will take much training, diligence and effort. But, if operators wait until it's time to launch a new service to institute these changes, it will be too late. Embracing the operating practices now will help ensure cable systems' value and status for the times to come. **CED**

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Upheaval on PCS

Wireline ops may have time to weigh options

front inspires new thinking

By Fred Dawson

Broadband network operators eagerly anticipating the transport revenues they see flowing from the deployment of advanced wireless telecommunications services should be careful not to count their windfalls too soon.

With the experiment in chaos known as personal communications services now moving into the no-man's-land between vision and reality, the magnitude of the immediate logistical challenges facing license holders appears to be growing exponentially. Moreover, the strategic uncertainties surrounding the market opportunities for PCS are deepening as cellular compa-

venture. "It could have a significant impact in terms of our financial obligations."

"Microwave relocation is one of the most costly and complex issues facing the broadband PCS industry today," says Jay Kitchen, president of the Personal Communications Industry Association (PCIA). Noting that PCIA has asked Congress to reduce the voluntary negotiating period between PCS licensees and existing users of the spectrum at 1.9 GHz from two years to one, Kitchen says, "(The current FCC plan is) turning out not to be an acceptable solution, because a two-year wait is going to dramatically delay implementation of PCS systems."

Moreover, Kitchen says, the pattern of higher than expected charges being leveled by incumbent users, consisting primarily of utilities, railroads and other private entities, is undermining people's willingness to bid on the "C," "D" and "E" blocks of spectrum still to be auctioned for PCS, resulting in a \$2-billion reduction in projected aggregate bidding.

FCC Chairman Reed Hundt tells PCS entrants their best hope for redress is Congress, rather than the Commission. "As you know, we all anticipated it would be costly," Hundt says of the relocation process. "But it's

extremely important that the FCC not change the rules in the middle of the game as far as the incumbents are concerned. I don't want to lend the impression to anyone that we can't be trusted here."

The issue is "very important," acknowledges Rep. Jack Fields (R-Texas), chairman of the House telecommunications subcommittee. Noting he will be promoting a House measure in the budget reconciliation bill that would reduce the negotiating period by one year, Fields says he is hopeful "we will be able to roll up the schedule for vacating in these bands of spectrum."

Another looming impediment for PCS lies in the tedious process of finding sites for antennas. While it's less a problem for providers who rely on the strand-mounted remote antenna driver (RAD) used in conjunction with HFC networks, the issue is not trivial even for them, Kurtze says.

"Site acquisition is another opportunity to experience some delay," Kurtze notes. "We're working very hard on that. We think this is one of the major gating items."

The situation doesn't look good from the trenches,

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nies leap to exploit advances in digital technology.

Now that the "A" and "B" block broadband (voice) auctions are out of the way, the next steps toward rolling out PCS are proving tougher than anticipated, starting with what some industry players are charging is extortion on the part of current spectrum users in the 1.8-2 GHz slot who must be relocated at the expense of new PCS providers. "Obviously, microwave relocation is a very significant issue," says Al Kurtze, chief technology officer for the Sprint Telecommunications



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PCS must be redefined to include a combination of wireline and wireless service

says Greg Sweet, the owner of Acquired Telecom Services in San Francisco, a site acquisition consulting firm. "I'm afraid what we're heading for is complete war if we don't do something as operators and manufacturers to let the American public know what we're trying to do," he says. Sweet takes industry leaders to task for not preparing the public for the coming of PCS. "How are we going to sell the American people on the idea of 100,000 new facilities over the next 48 months if our industry and the leadership don't take an interest in being proactive?" he asks.

PCIA and other industry officials say the priorities associated with addressing basic licensing and other issues have left little time for thinking about the local site problem. "I agree we need to do a better job of explaining PCS to the public," says David Twyver, president of wireless systems at Nortel. "The major players who have the capacity to talk about these things have been consumed by the effort in Washington to find out what the rules are going to be."

There is a role for the federal government in this area, Fields says, noting that "if there is to be a seamless (PCS) network that benefits the consumer, there must be a quick rollout of tower sitings." The House version of the telecom reform bill would have the FCC undertake a rulemaking to streamline the process, making it possible to install facilities under certain conditions without obtaining zoning permits.

"I think we can protect local interests and not have a process that stops an exciting industry," Fields asserts. But while Fields may believe such a step is in the national interest, Kitchen acknowledges city and state government organizations are lined up to lobby hard to prevent the House version from becoming law. "We're in a real fight," he says.

To the still-unresolved issues on the regulatory front must be added the questions of number portability and network interconnection, answers to which will determine the future of wireline as well as wireless competition in telecommunications. "We think these issues need to get standardized at the federal level," notes Kurtze.

So far, as has been evident in state-level battles over proposed terms of interconnection and number portability between local exchange carriers and their wireline competitors, the prospects for quick resolution on a state-by-state basis appear bleak. But a more expeditious handling of the issues through federal intervention depends on completion of the telecom legislation that now faces the threat of a Presidential veto. And even if everyone in Washington signs off on the measure, the PCS industry will have to wait through new proceedings at the federal and state levels for the rules ensuring number portability and reasonably priced interconnection to take shape.

The cellular impact

Meanwhile, the cellular industry's implementation of digital technology is forcing PCS providers to be more creative in coming up with strategies that will allow them to distinguish their services from the giants of wireless.

"The new wireless entrants can't afford to strike a me-too posture when it comes to the scope of their services," says Ben Scott, president and CEO of PCS PrimeCo, the joint venture involving Bell Atlantic, Nynex, US West and AirTouch, the recently spun-off cellular unit of Pacific Telesis. "PCS has to be innovative in building a network beyond basic voice and in marketing its products. PCS has to—and will—deliver something better."

In fact, notes Nortel's Twyver, PCS providers can succeed without replacing cellular as the leaders in mobile service. "Cellular is growing and will dominate mobile for as long as we can see, but I expect there will be more PCS subscribers within six or seven years than there are cellular subscribers," Twyver says.

PCS must be redefined to include a combination of wireline and wireless service, Twyver adds, echoing the strategy articulated by the Sprint venture and others.

"Anytime-anywhere communications means access to service when and where it's needed from wired and wireless terminals," Twyver says. "PCS needs to be positioned as more than just a new flavor of mobile cellular."

This is AT&T's goal, says Richard Bodman, senior vice president for corporate strategy and development at AT&T, which, with its acquisition of McCaw Cellular and successful bidding on key PCS markets, is positioned to marry the two classes of service into a single advanced digital platform.

"We'll have a single phone which, when we're using it in our house or in our office, operates just as though it is an extension of the networks in those buildings," Bodman says, "but when we walk out of our house and go around the globe, they operate attached to global and nationwide cellular or other wireless networks."

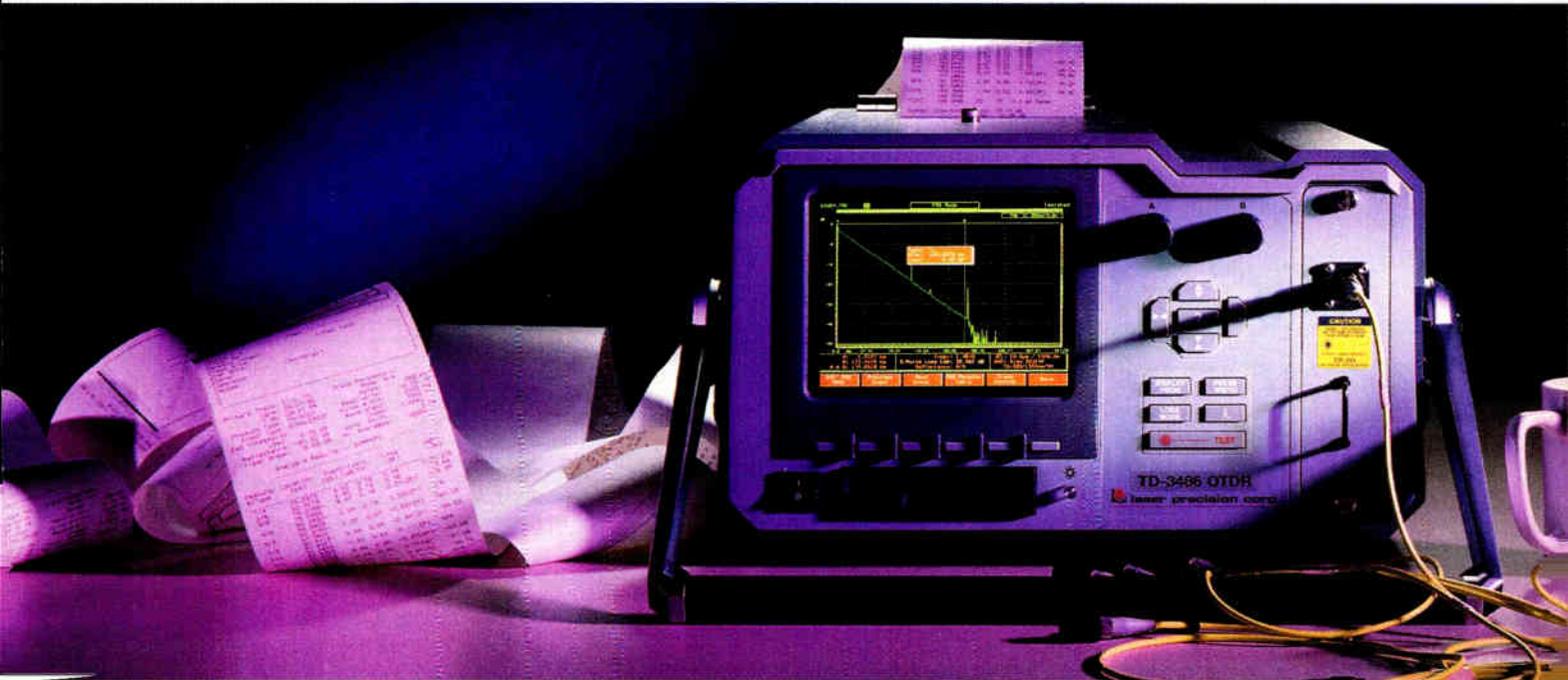
Countering incompatibilities

Twyver, Bodman and others say the distinguishing factors for PCS, and eventually, digital cellular will include high quality voice matching or exceeding today's wireline quality, means of authentication to overcome fraud, and the ability to deliver fax, data and e-mail services. "The true usefulness of being able to make a call from a moving vehicle has allowed the customer to overlook the sheer rottenness of the service," Bodman says. "We have to change so that wireless is not only as good as wired networks but better."

Roaming from one PCS territory to another will not be as important as these other things, Twyver asserts, noting that the target base for PCS extends into the consumer market where travel is less frequent than it is with business users. "Very few of the cellular customers who have been added lately actually roam," Twyver says. "This represents a tremendous opportunity for people who provide regional or local service."

It would be a happy coincidence for PCS providers if this proves to be the case, given the lack of any standardization on air interface protocols that would make roaming in the PCS domain an easier goal to achieve. But, with or without roaming, the incompatibility of competing standards is still a major problem, says Kari-

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Network operators could find themselves in the driver's seat as PCS begins to sort itself out

Pekka Wilska, president of Nokia Inc., a leading supplier of cell phones.

Noting that by his count there are some 50 variations on digital standards for PCS affecting handset design, Wilska says, "It's going to take awhile before PCS has the same economies of scale as cellular. That's our headache."

The primary split on air interface standards in the U.S. is between those who are following the TDMA (time division multiple access) route, most of whom are already in the cellular business and hope to add PCS service areas to broaden their market footprints, and those who are going toward CDMA (code division multiple access), which is seen as a more bandwidth efficient technology by many leading players in PCS.

The argument for TDMA, which is now in the early phase of deployment, rests in large measure on its lead time in the marketplace over CDMA. But, as TDMA stumbled in the runup to production last year, that lead narrowed to about a year, assuming CDMA moves into early tech trials in mid-1996 as expected.

Bodman professes to be unconcerned about the downsides of a market divided by competing air interfaces, which also include PCS- and DCS-1900, the U.S. adaptations of Europe's TDMA-based GSM (global systems for mobile); Omnipoint's IS-661, a spread spectrum technique combining elements of CDMA and TDMA; and a variety of variations on these and other approaches.

"I'm not suggesting we're all going to be one friendly club doing everything one way eventually," Bodman says. "But we're going to be driven by the needs of our customers, and they'll pick what they want in the marketplace. Great ideas seem to be coming from very diverse places, and we will have an environment that allows us to bring ideas out and test and accept the things that are really happening."

While AT&T inherited McCaw's commitment to the cellular TDMA standard known as IS-54, it sees no reason to switch horses based on claims for CDMA superiority. "AT&T is delighted with the technology we inherited," Bodman says. "We don't feel we have any technological disadvantage."

With TDMA in its cellular networks, AT&T will have a quick start on building a broad footprint in TDMA-based PCS, officials say. "Our handsets will be interoperable, whether the local wireless link operates at 800 MHz or 1.9 GHz," notes Scott Erickson, vice president of marketing for AT&T's wireless division.

The company's mobile wireless systems could also eventually meld with fixed wireless access technology to eliminate the need to build broadband pipes in the last mile of the local network, officials noted. "Fixed wireless loop access represents a great opportunity for us, on the equipment as well as services side, as local access opens to competition," Bodman says.

Interestingly, AT&T's Network Systems unit, to be spun off in the company's reorganization next year, recently announced it would apply CDMA technology in production of a digital wireless local loop system supporting plain old telephone service and ISDN start-

ing next April. In addition, the recently proposed AT&T global satellite telecommunications system, offering high-speed, two-way Ka-band service to individual users, will operate in CDMA mode.

Officials say such conflicts now are not critical barriers to eventual compatibility, so long as the industry adopts AMPS (advanced mobile phone service) as the analog standard that can serve as a common second port connection for phones in either TDMA or CDMA systems. In fact, Nortel's Twyver says that, assuming AMPS prevails, dual-mode phones at cost points within the reach of PCS users who really need to roam will be available by the time PCS networks are widely deployed.

"I believe we'll have dual-mode digital GSM or TDMA and CDMA phones within 12 or 18 months," Twyver says, "and the 5, 10 or 15 percent of subs who need to roam will be able to."

The resale option

Whether the transition to wireless proves as seamless as these executives suggest or as unseemly as Nokia's Wilska predicts, the logistical roadblocks arising from microwave user relocation and antenna site location appear certain to extend industry timelines, affording wireline operators more time to weigh their options as PCS providers come calling in search of low-cost network infrastructure options.

In fact, if Time Warner Telecommunications is right, network operators could find themselves in the driver's seat as PCS begins to sort itself out. This is because, in the Time Warner view, notwithstanding billions spent at the auctions, PCS and cellular spectrum is on the road toward commoditization.

"There's going to be enough wireless capacity to meet all the needs of the marketplace many times over," says David Tyler, legal counsel for Time Warner Telecommunications. "We believe \$45 as a flat monthly rate with unlimited usage is not out of reach within the next two to three years."

TWT pondered whether to bid on PCS spectrum for the better part of a year, finally concluding that there would be plenty of spectrum available to secure as a reseller without paying the high cost of winning at auction, Tyler says. By upgrading its cable networks with fiber, he adds, Time Warner will be in a position to secure spectrum in the anticipated glut to come and to launch service while others are still building out their wireless networks.

"The consumer wants one-stop shopping, a single service package of options to choose from, one bill and one number to call," Tyler says. "The first company to bring that to the customer will win in the marketplace."

If TWT is right, the combination of abundant spectrum and low HFC infrastructure costs could make the resale business an option for cable operators everywhere. With all the heavy lifting still to be accomplished in the wake of the spending spree at the FCC, at least a few PCS licensees may be ready to talk deals with someone who can put the spectrum to use once the logistical barriers are cleared. **CED**

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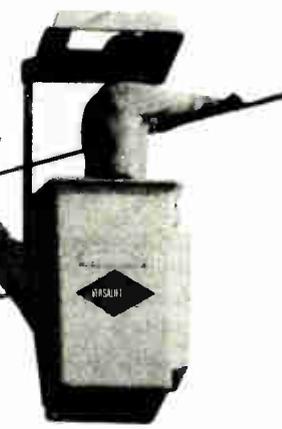
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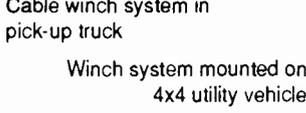
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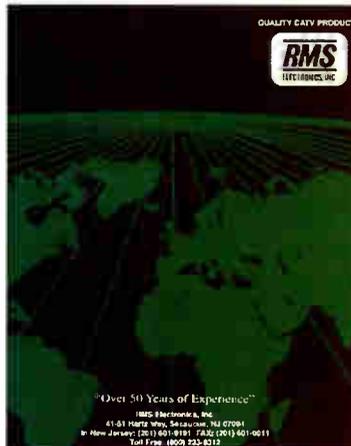
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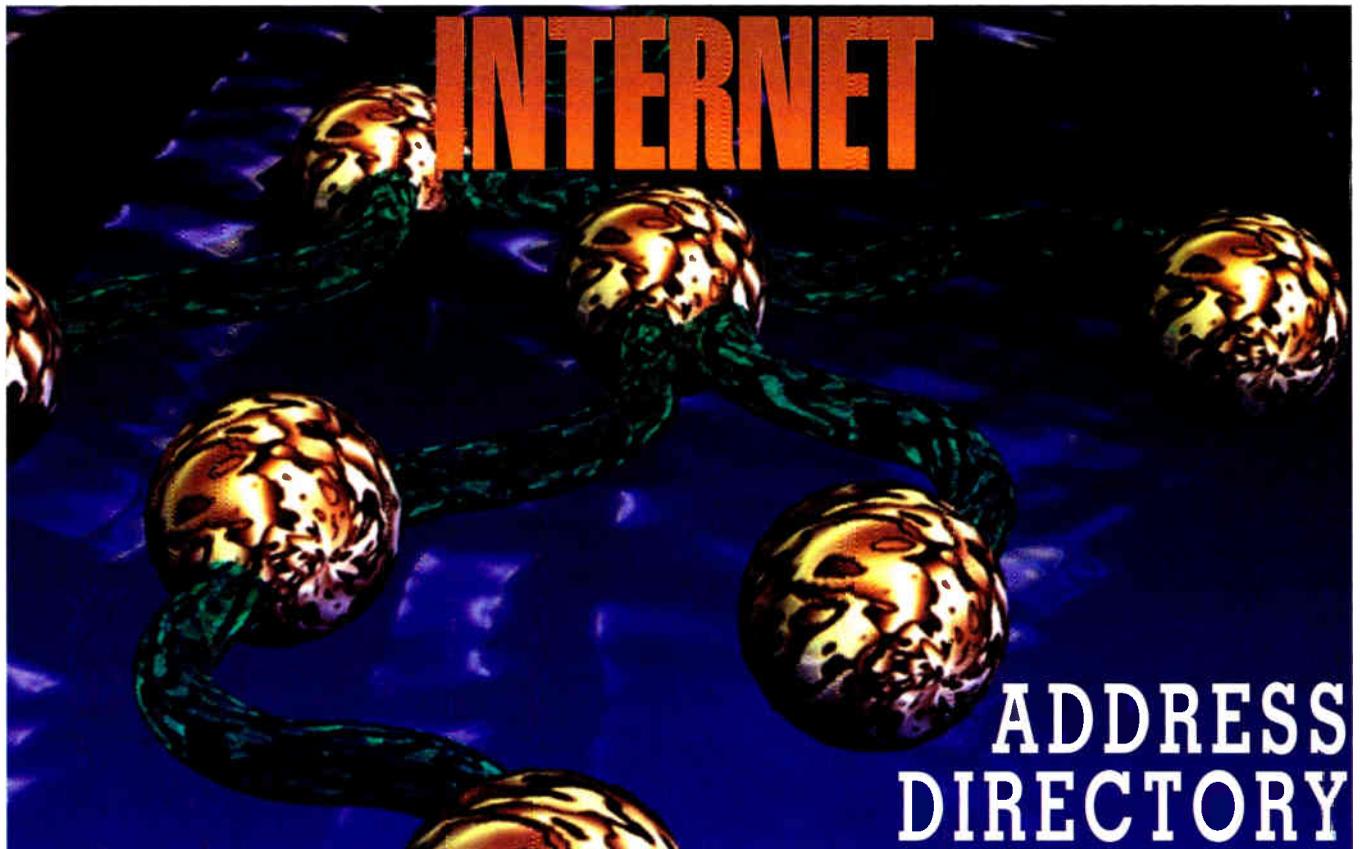


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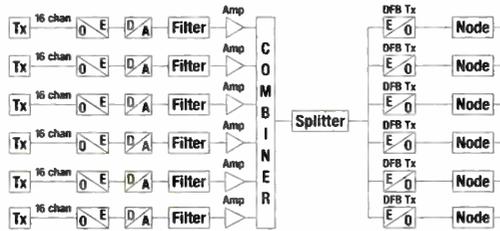
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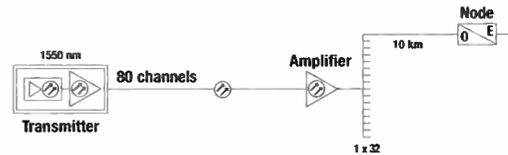
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The issue: Interconnects

Cable companies that are serious about entering the telephony or high-speed datacom markets will have to be able to send and retrieve signals across traditional cable system franchise boundaries to cover wider geo-

graphic areas. This is a major break with tradition, where each cable system was its own island. Some say it can't be done easily. What do you think?



The questions:

1. Has your system consolidated headends by adding fiber to your system?

- Yes No Don't know

2. Has your system considered constructing one regional "superheadend" to serve the community?

- Yes No Don't know

3. Has your system either considered interconnecting or already completed an interconnect project with an adjacent cable system owned by other MSOs to fully "cover" the metro area you serve?

- Yes No Don't know

4. Do you think such an interconnect could save your system money over the long term?

- Yes No Don't know

5. Do you think your neighboring MSO would welcome the opportunity to interconnect with your system?

- Yes No Don't know

6. Do you believe an interconnect could bring your system more revenue through data delivery to businesses, advertising or other services?

- Yes No Don't know

7. How important will interconnects be in the future?

- Very Somewhat Not at all

8. Today, would you be inclined to deploy Sonet equipment or go with a less costly analog or proprietary uncompressed digital fiber system?

- Sonet Proprietary Don't know

9. Do you think cable operators can overcome individual preferences (i.e. signal security) to be able to interconnect their systems effectively?

- Yes No Don't know

10. Do you think a new set of standards should be created to allow for neighboring cable systems to interconnect seamlessly?

- Yes No Don't know

11. Do you think the cable TV industry should do more, less or about the same amount of work to determine the feasibility of interconnecting?

- More Less About same

Your comments:

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RESULTS

The promise of a future full of two-way networks offering interactive services remains alive, according to those readers who responded to the fax-in survey on the subject. Interestingly, more than one-third said the concept of interactivity is very important to their management, while another third said it was "somewhat important."

Yet doubts exist. Most said it will be at least three years, and perhaps more than five, before interactive services are offered over their cable plants. That could be a result of the fact that so few cable systems are presently two-way active. But when subscribers and the networks are ready, respondents expect the flood gates to open: nearly half said they expect between 20 percent and 50 percent of their customers to buy interactive services.

In fact, the return path remains a huge hurdle for system operators. A majority of those responding said it would be difficult to maintain a "clean" return channel to offer reliable telephony and data transmission.

Regardless, the clear focus at cable systems is on the here and now—and how to make it better. More than half said plain old entertainment TV remains the highest priority of their managers.

Congratulations to Edward Wachowicz of Nynex in Queens, N.Y. who won \$50 just for sending in a completed questionnaire. To enter this month's drawing, simply fill in your responses on the previous page!

The issue: Interactive TV

Although many will agree it has hit some obstacles, interactive TV is one of the hottest buzzwords in the industry today. Everyone seems to be preparing themselves and their networks to offer programming on

demand, shopping services and games that can be played by multiple players in different locations. This survey polled our readers on the subject.

The results:

1. How important is it to the management of your system that interactive TV services be offered over your system?

Very important 36%	Somewhat important 36%
------------------------------	----------------------------------

Not important 18%	Don't know 9%
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2. How soon do you think services like interactive shopping, games and other services will be offered over your cable system?

1-2 years 18%	3-4 years 36%
-------------------------	-------------------------

5+ years 36%	Don't know 9%
------------------------	-------------------------

3. Is your system presently real-time, two-way active?

Yes 27%	No 73%	Don't know 0%
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4. If not, are there any plans to activate the return path?

Yes 25%	No 25%	Don't know 50%
-------------------	------------------	--------------------------

5. Do you think it will be difficult to fire up a return plant and keep it "clean" enough to offer services like telephony and data reliably?

Yes 55%	No 36%	Don't know 9%
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6. Do you think your system will have to use an advanced modulation scheme like spread spectrum to make the return path more usable?

Yes 36%	No 18%	Don't know 45%
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7. Seven years from now, do you think people will be spending more time interacting with the TV—or with a personal computer?

TV 36%	PC 45%	Don't know 9%
------------------	------------------	-------------------------

8. If you offered true video-on-demand services today where movies cost \$5 each, what percentage of your subscribers would buy them each month, in your opinion?

Less than 10% 36%	10-20% 18%	20-50% 45%	50+% 0%
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9. Has your system added fiber optic technology to help break the system up into smaller "cells"?

Yes 73%	No 27%	Don't know 0%
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10. Overall, of the following choices, which has the highest priority with your system's management right now?

Data delivery 18%	Telephony 9%
-----------------------------	------------------------

Interactive TV 18%	Plain old TV 55%
------------------------------	----------------------------

Your comments:

"Cable companies should focus more on telephony (to give the phone companies competition."
— Jon Baker, Continental Cable, Brockton, Mass.

"Internet access will be the next challenge for cable companies. Telephone lines are just too slow on the World Wide Web."
— Larry Langevin, Greater Media Cable, Ludlow, Mass.

"It will be a very interesting next few years watching the development and implementation of interactivity unfold!"
— Gregg Brazee, Auburn Cablevision, New York state



NOVEMBER

Trade shows

November

5-8 U.S. Telephone Association's 98th Annual Convention. Location: Orlando, Fla. Call the USTA at (202) 326-7300.

29-12/1 The Western Show. Location: Anaheim, Calif. Call the California Cable Television Association (510) 428-2225.

9-10 Antec Fiberworks Compressed Video: Concepts and Transmission (CVCT). Location: Orlando, Fla. Call Karen Olheiser (800) FIBER-ME.

11 Chaparral SCTE Chapter, Technical Seminar & Testing Session. Topic: BCT/E Category I headends/signal processing tutorial. BCT/E certification exams to be administered. Location: Albuquerque, N.M. Call Bob Baker (505) 763-4411.

13-14 Fundamentals of the Digital Network. Produced by Nortel. Location: Orlando, Fla. Call (800) NT-TRAIN and select option 1.

13-16 Antec Fiberworks Fiber Optic System Training

(FOST). Location: Denver, CO. Call Karen Olheiser (800) FIBER-ME for more information.

14-15 Understanding Hybrid Fiber/Coax Design, produced by Scientific-Atlanta Institute. Location: San Antonio. Call Bridget Lanham (800) 722-2009, press 3.

14-16 Philips Mobile Training '95. Location: Syracuse, N.Y. Call (800) 448-5171 (800-522-7464 in New York state) to register or for information.

14-16 Advanced Broadband Applications Engineering Training. Produced by General Instrument. Location: Indianapolis, Ind. Call (215) 830-5678.

14-17 Fiber Optic Installation & Splicing, Maintenance & Restoration for CATV Applications. Produced by Siec Corp. Location: Keller, Texas. Call (800) 743-2671, ext. 5539 or 5560.

15 Dixie SCTE Chapter, Technical Seminar. Topic: Back to the basics and the big picture, plus Terry Bush of Trilithic. Location: Arizona Rib Company. Call Powell Bedgood (205) 733-1679.

15 Oklahoma SCTE Chapter, Technical Seminar. Topic: Vendor fair, with speakers TBA.

Call Oak Bandy (405) 364-5763, ext. 249.

15-16 Fundamentals of the Digital Network. Produced by Nortel. Location: Orlando, Fla. Call (800) NT-TRAIN and select option 1.

16 Penn-Ohio SCTE Chapter, Technical Seminar. Topic: Fourth annual broadcast forum. Location: Sheraton Inn North, Pittsburgh, Pa. Call Marianne McClain (412) 531-5710.

16-17 Telco Video Platforms 101 Summit. Co-sponsored by the Interactive Television Association and Video Information Provider Consulting. Location: Washington, D.C. Call ITA at (202) 408-0008.

17 SCTE (U.K.) 50th Year Formal Dinner. Location: Woburn Abbey, Bedfordshire, England. Call Megg Abel, SCTE publicity officer, 0181-760-0222 ext. 245.

24 Wheat State SCTE Chapter, Testing Session. BCT/E certification exams to be administered. Location: Great Bend, Kan. Call Joe Cvetnich (316) 262-4270.

28 Desert SCTE Chapter, Testing Session. BCT/E and Installer Certification exams to be administered. Location: Colony Cablevision office, Palm Desert, Calif. Call Bruce Wedeking (909) 677-2147.

1 Big Country SCTE Chapter, Testing Session. Installer certification exams to be administered. Location: San Angelo, Texas. Call Bill Neely (915) 646-3516.

1 Rocky Mountain SCTE Chapter, Technical Seminar. Topic: In-home wiring and its effect on digital signals. Location: NCTI, Littleton, Colo. Call Mike Phebus (303) 795-1699.

6-9 Fiber Optic Installation & Splicing, Maintenance & Restoration for CATV Applications. Produced by Siec Corp. Location: Hickory, N.C. Call (800) 743-2671, ext. 5539 or 5560.

7-9 Philips Mobile Training '95. Location: Calais, Maine. Call (800) 448-5171 (800-522-7464 in New York state).

8 Badger State SCTE Chapter, Technical Seminar. Topic: Fiber amplifier technology. Location: Holiday Inn, Fond du Lac, Wis. Call Brian Revak (608) 372-2999.

8-9 Convergence Technology: Dealing with the Challenges. Produced by Multichannel CommPerspectives. Location: Marriott's Orlando World Center, Orlando, Fla. Call Gary at (303) 393-7449, ext. 225.

8-9 Migration to Digital Networks, produced by Scientific-Atlanta Institute. Location: San Francisco. Call Bridget Lanham (800) 722-2009, press 3.

9 SCTE Satellite Tele-Seminar Program. Topic: Fault location in fiber optic and coaxial cables (Part I) from Expo '94 in St. Louis, Mo. To be transmitted on Galaxy 1R, Transponder 14, 2:30-3:30 p.m. Eastern time. Call SCTE national headquarters at (610) 363-6888.

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People on the move

Siemens Stromberg-Carlson has named **Fred Fromm** as president and chief executive officer. Fromm succeeds **Anton Hasholzner**, who has been appointed to the executive staff of the new organization of Siemens Public Communication Networks in Munich, Germany. Fromm most recently headed Siemens Stromberg-Carlson's sales organization.



Fred Fromm

ATx Telecom Systems Inc. has appointed **John H. Clark** as chief operating officer. Formerly ATx's vice president for research, development and engineering, Clark was a founder and managing director of Amoco Laser Company. In his new position, Clark is also responsible for ATx subsidiaries Optical Spectrum Technology and Fibercore Ltd.

TELE-TV Systems has appointed **Craig Tanner** as senior vice president, advanced technologies. Tanner will be responsible for TELE-TV Systems' efforts to pursue new technologies, develop interactive services and participate in the setting of industry-wide technology standards. He joins the company from Cable Television Laboratories Inc., where he held the position of vice president, advanced television projects.

AM Communications Inc. has announced that **Hal Krisbergh** has been elected to the board of directors. Krisbergh was formerly president of General Instrument's Communications Division and had been with GI from 1981 to 1994.

Antec Corp. has elected **James Faust** to its board of directors. Faust has been executive vice president and president of Antec International since joining the company last January. A 28-year veteran of the broadband communications and consumer electronics industries, Faust was senior vice president and general manager, satellite systems, and vice president international for General Instrument Corp. prior to joining Antec.



James Faust

Electronic System Products (ESP), a divi-

sion of Antec, has appointed **Tom Quigley** and **Randy Butler** as vice presidents. Butler brings 18 years of telephony and electric utility experience to his position as vice president of marketing responsible for business development. Prior to joining ESP, Butler was a consultant for the Atlanta office of Stone & Webster Management Consultants Inc. As vice president of digital systems, Quigley is responsible for overseeing ESP's Application Specific Integrated Circuit (ASIC) development. Quigley most recently served as manager, sub-system development for National Semiconductor Corp.

Antec Corp. has also announced the appointments of **Mark Adams** and **Thomas "Tee" Harton IV** to its engineering group. Adams brings 15 years of experience to his



Mark Adams

position as director of engineering, passive products. Prior to joining the company, he served in various engineering positions for Scientific-Atlanta. Tee Harton was appointed project manager, responsible for final development activities associated with the Regal PowerTap product. He joins Antec from S-A, where he served as project manager of fiber optic receiver development.

General Instrument Corp. has appointed **Carol Armitage** as senior vice president of engineering for the company's Communications Division. Armitage was previously Next Generation Access director for AT&T Network Systems. Armitage will oversee development of engineering processes and strategies for the division.

David Dodge has been named as vice president—software systems for **Time Warner Cable's Full Service Network**. Dodge will coordinate the development of the Full Service Network's interactive network applications and software systems. Previously, he was vice president of engineering for Media Cybernetics in Silver Spring, Md., where he was responsible for the development of numerous software products and projects.

CableData Inc. has announced the formation of its Integration Strategies Group, to be led by **Jerry Johnson**, vice president of integration strategies. Johnson was previously vice president of system development for U.S.

Computer Services (USCS), parent company to CableData. Before joining the USCS management team, Johnson served as a consultant to CableData.

Tellabs Operations Inc. has promoted **J. Thomas Gruenwald** to vice president, strategic resources. In this new role, Gruenwald is responsible for consolidating several internal corporate activities into an integrated, high-performance management organization. Gruenwald most recently served as director of engineering of the Network Access Systems Division, and has worked in a number of capacities since joining the company in 1991.

ADC Telecommunications Inc. has named **Ross Shariati** as vice president of marketing for its Network Services Division. Before joining ADC, he was a director of DSC's Advanced Products Division, where he was responsible for the product marketing of DSC's Sonet, SDH and ATM family of cross-connect systems.

Superior Electronics Group Inc. has named **Michael Smith** as director of technical services. He is now responsible for customer service, field installation and technical support for the Cheetah product line. Previously, Smith worked for Adelphia Communications as director of engineering for the Virginia region.

Scientific-Atlanta Inc. has promoted eight engineers to the position of principal engineer, the company's highest technical position. Those named principal engineer this year are: J. Martin Armfield, Alpharetta, Satellite Networks Division; George Cawthon, Stone Mountain, Communications and Tracking Systems; Wayne Sheldrick, Whitby, Ontario, Canada, Satellite Television Networks Division; Jose Fernandez and Wayne Vaughn, Broadband Communications, Lilburn; and Greg Dubberly, Leo Montreuil and Luis Rovira, Broadband Communications, Atlanta.

At ceremonies during the Eastern Show, **Dr. H. Allen Ecker** was presented with the prestigious Innovator of the Year Award by the **Southern Cable Television Association's** board and membership. Ecker currently serves as senior vice president—technical operations and chief technical officer for Scientific-Atlanta.

Donny Hollifield has been promoted to project manager with **Atrex Inc.** Hollifield has been with Atrex since 1991 as an assistant supervisor, and now oversees Atrex operations with Scripps Howard Cable in Knoxville, Tenn. Prior to joining Atrex, Hollifield was a contract installer for the Scripps Howard system. **CED**



GI announces contracts with Turner, ICG

SAN DIEGO—General Instrument Corp. has announced that Turner Broadcasting System Inc. will use GI's DigiCipher II equipment to provide compressed video/audio and data services to Latin America.

Turner will use GI's DigiCipher II MPEG-2 compatible digital compression system to eventually reach more than 1,500 different sites throughout Latin America. The service will be transmitted over PanAmSat 3, scheduled to launch in late '95, and will become operational in February of 1996.

GI also announced that ICG Wireless Services, a unit of IntelCom, will provide gateway services to Europe using GI's DigiCipher II equipment.

ICG will utilize GI's MPEG-2 digital compression system to uplink programming to European markets through Orion Atlantic, L.P., an international satellite partnership. ICG will provide service to current Orion customers in Germany and the United Kingdom through an uplink site in New York. RTL television, a German channel, will use the service to send daily news feeds from the site to its bureau in Germany. Asianet Limited, an Asian market entertainment programming provider, will transmit its programs to cable markets in the U.K.

And finally, General Instrument and Tadiran Mer Communications, an Israeli communications company, have joined forces to provide a full range of RF addressable equipment for a new cable franchise in Israel.

GI will provide RF addressable headend systems and Intercon 7000 series international addressable set-top terminals for operator Golden Channel's newest franchise in Eliat, southern Israel. Once finished, the franchise will provide subs with a number of standard terminal features such as pay-per-view, impulse pay-per-view, last channel recall and parental control.

GI brokered the deal with its cable distributor, Tadiran Mer Communications (TMCS).

Cox R.I. inks contract with Arrowsmith

AUSTIN, Texas—Arrowsmith Technologies Inc. has been awarded a \$1 million contract to provide its Fleetcon system to Cox Communications New England's Providence, R.I. operation. The Rhode Island award is the second contract awarded to Arrowsmith for Cox's New England operation.

Cox's New England properties, which include Connecticut, Rhode Island and Massachusetts, serve 282,000 subscribers throughout New England. Arrowsmith will install its Fleetcon system in approximately 100 vehicles using local and wide area networks operated from three dispatch locations.

Atrex signs contract with Scripps Howard

JACKSONVILLE, Fla.—Atrex Inc. has signed a multi-year contract for an electronic upgrade of Scripps Howard Cable in Sacramento, Calif. Atrex, a cable installation company servicing systems throughout the United States, will rebuild the entire 4,000 mile system.

The upgrade began in June of 1995 and is slated to be completed in about three years.

German group places major set-top order

BERLIN, Germany—TV/COM International Inc.'s international partner, Nokia, has announced an agreement to deliver one million interactive digital decoders to BetaTechnik, a subsidiary of the Kirch Group in Germany. Delivery will begin in the Spring of '96. TV/COM will supply its digital demodulation components to Nokia for the fulfillment of the order.

The decoders use TV/COM's technology to turn a television set into a multimedia station, allowing pay-TV programs and on-line services such as interactive games, home banking or home shopping to be received. They comply fully with the European DVB standards and use MPEG-2 for signal decoding. The operator can download new software via satellite as more services become available. More than one million households today in Germany have access to pay-TV services, and by the year 2000, digital services will reach more than 6 million subscribers.

C-Cube wins Emmy for encoder

MILPITAS, Calif.—The Board of Governors of the Academy of Television Arts and Sciences has awarded C-Cube Microsystems Inc. with an Emmy for the company's MPEG digital video encoder. The company is being recognized for outstanding achievement in engineering development for the television industry.

C-Cube's encoder provides the core digital compression technology necessary for the delivery of digital broadcast applications worldwide such as direct broadcast satellite services, interactive television trials, video storage, video-on-demand, satellite news gathering and distance learning.

Antec announces reorganization

ROLLING MEADOWS, Ill.—Antec Corp. is reorganizing in order to reduce the cost of operations and refocus its product and market development activities.

"Our reorganization plan will have four major components," said John Egan, president and CEO, in a prepared statement, including: merging the two distribution divisions into one,

thereby streamlining operations and eliminating several facilities, with a commensurate reduction of inventories; focusing product development activities on only those projects that directly support development of network elements for the early deployment of HFC architectures; curtailing international expansion and concentrating efforts on existing successful programs in Latin America and Asia Pacific; and accelerating the integration and consolidation of its manufacturing and engineering business in order to capture the available synergies of 1994 acquisitions.

Philips supplies Century rebuild in Kansas

MANLIUS, N.Y.—Philips Broadband Networks Inc. provided fiber-to-the-feeder technology at 750 MHz in the forward direction and 5 to 42 MHz in the reverse for Century Communications' recently activated system rebuild in Liberal, Kan.

The \$2 million two-way system should improve both video and audio quality for Century's 5,500 customers and will link Liberal to the information superhighway, according to Philips.

A Philips/Magnavox Diamond Hub, with light redundancy in a self-healing loop, is integral to the system, which Philips' engineers designed. The rebuild also incorporates Philips network amplifiers, line extenders and 9000 Series taps and passives.

Diamond acquires Sachs

DENVER, Colo.—Diamond Communication Products has acquired Sachs Communications Inc., a Canadian manufacturer of outside plant hardware. The acquisition is part of both companies' strategy for growth and to widen their presence in the international market.

Sachs President Jack Sachs indicated that he will lead a new company under the name of Sachs Worldwide to market Sachs/Diamond products on the international scene and to develop new products for the telecommunications industry.

Each company will be operating under its own brand name, with Bob Muir as chief executive officer.

Standard signs agreement with NCTC

LOS ANGELES—Standard Communications Corp. has announced a new cooperative distribution agreement with the National Cable Television Cooperative (NCTC). The new distribution agreement allows NCTC members to purchase Standard's new line of broadband products at co-op prices, while enabling Standard to expand its market to small cable systems. **CEO**

Tracking resistant fiber optic cable

CARROLLTON, Ga.—AT&T Fitel has announced its PowerGuide Tracking Resistant Fiber Optic Cable. PowerGuide TR cable is designed for aerial distribution and transmission networks and for long span point-to-point applications. PowerGuide TR has a specially formulated jacket that allows it to be placed in electric fields up to 25 kV without damaging the outer sheath material. It is an all-dielectric self-supporting (ADSS) fiber optic cable designed for spans up to 3,000 feet, depending on loading conditions, fiber counts and sag restrictions.

The cable is custom-designed per customer application to optimize both performance and value. PowerGuide TR offers one-step installation and utilizes simple attachment hardware, minimizing installation costs. The cable is nonconductive and the optical transmission is immune to electromagnetic interference, eliminating the need for expensive shielding and grounding precautions.

Circle Reader Service number 55

Underground utility box

LENOIR CITY, Tenn.—Quazite has introduced the Composolite 4'x4' vault, a square, underground utility service box. The new 4'x4' size is the largest in the Composolite product line. The vault adds increased capacity for electrical and telephone service needs. It's available with a two-piece cover for standard and heavy applications, or a manhole cover for easy access.

Lightweight precast polymer concrete makes installation easier and reduces costs. The vaults can stack for extra depth and are available with or without a base.

Circle Reader Service number 56

Cable TV laser

ACTON, Mass.—Micracor has announced a high-power, stimulated Brillouin scattering-free, 1319 nm laser for cable TV applications. The new 200 mW laser will radically simplify system topology, according to the company, by facilitating a mix of multiple short and long distance links using the same transmitter. The high power will enable a reduction in the number of critical active components and hardware, thus reducing system costs and improving system reliability.

The laser has noise reduction circuitry which allows a CNR performance of 59 dB, and owing to the multi-frequency spectrum,

92

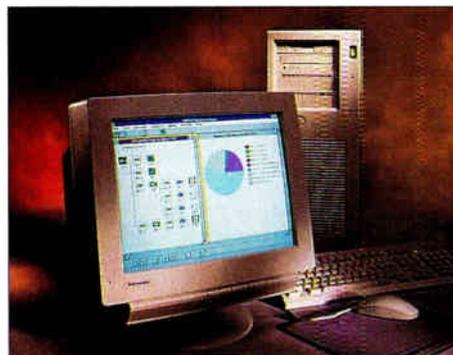


MPEG 2 transport demultiplexer

SBS effects are eliminated without using "dithering" or phase modulation techniques which can introduce unwanted beat notes and additional circuit costs. At the core of the technology is the patented MicraChip laser, which provides the power and flexibility of a solid-state Nd:YAG laser in the same low-cost, reliable package as a semiconductor laser.

Circle Reader Service number 57

MPEG test system



MTS 100 MPEG test system, from Tektronix

BEAVERTON, Ore.—Tektronix Inc. has introduced the MTS 100 MPEG Test System,

which is the first product to integrate both signal generation and analyses of MPEG-1 and MPEG-2 test signals, according to the company. It is suited for applications in encoder/decoder compliance and stressing; multiplexer operation, repair and stressing; transmission system testing; manufacturing quality assurance and MPEG system training.

Output and acquisition of transport stream data is at rates from 50 Kbps to 45 Mbps. Based on the available 8 GB of hard disk capacity (20 min at 45 Mbps), output and acquisition may be either of limited length, determined by a single file or continuous using end-to-start looping.

Circle Reader Service number 58

SAW-filtered modulator

SASKATOON, SK, Canada—Earthvision Systems' Cygnet AM80F is a fully agile, SAW-filtered modulator operating on any frequency from 7 to 550.25 MHz in 250 kHz increments. It features front panel channel selection and level controls.

Advanced engineering combines high frequency mixing and multiple levels of filters to achieve low out-of-band noise performance in the unit. The AM80F modulator is

VLSI's DVB-compliant, MPEG 2 transport demultiplexer IC for set-tops

SAN JOSE, Calif.—VLSI Technology Inc. has unveiled a new Digital Video Broadcast (DVB)-compliant MPEG 2 transport demultiplexer IC for set-top box applications.

The VES2020 is a software-configurable, full-featured device that is central to set-top designs. Its transport and demultiplexing functions are crucial for processing MPEG 2 digital video data for either satellite or digital cable set-top boxes. Production quantities will be available in early 1996.

Architected around a programmable state machine, the VES2020 provides a flexible system solution that addresses the needs of a growing number of digital video service providers throughout the world, including services such as Canal+ of France and JSAT in Japan. The VES2020 comes with VLSI-authored, customizable microcode and application program interface (API) software, along with an optional complete MPEG 2 reference platform that includes the VES2020, MPEG 2 audio and video decoders, a microcontroller, an NTSC/PAL encoder and DRAM.

Circle Reader Service number 54

available in NTSC and PAL B/G, I and D versions.

Circle Reader Service number 59

Pedestal

FRANKLIN PARK, Ill.—Reliance Comm/Tec Corp. has announced the availability of its new CCP1016 Combined Connection Pedestal, designed to house both coaxial and twisted pair copper distribution equipment.

The CCP1016 is an above-ground metallic enclosure featuring two separate compartments, allowing efficient use of hybrid coax/copper distribution facilities, yet offering craft separation between the two. Each chamber contains a universal mounting plate with mounting provisions for any fixed-count terminal block, as well as coaxial equipment such as taps and splitters.

By offering coaxial and copper facilities in a single pedestal housing, the CCP1016 combines the capabilities of two enclosures. It is produced for providers of both voice and video services, as well as for joint coax/copper trenching applications. Installation time and associated costs are reduced with the secure pedestal, and inventory management is simplified with only a single part number.

Circle Reader Service number 60

New generation IRD

LOS ANGELES—Standard Communications Corp. has developed a new compact, integrated receiver/descrambler to meet the demands of private cable system engineers' future headend requirements.

The Agile IRD SC model MT630 is a frequency agile, C/Ku-Band satellite receiver



Standard Agile IRD SC model MT630

with integrated VideoCipher RS capabilities, designed specifically for small to medium capacity cable systems. The receiver provides smaller, less efficient dish systems with enhanced threshold performance, guaranteeing optimum performance. The unit's design offers engineers convenient set-up and easy integration into both new and existing systems. Front panel adjustments of all vital functions permit precision alignment of critical video, audio and fine tuning specifications, reducing set-up time and assuring optimum receiver operation.

The receiver features a fully synthesized PLL tuning circuit, with continuous tuning AFC and microprocessor control. The IRD SC allows the engineer the option of selecting a microprocessor controlled 24 channel C-band frequency plan, or alternate Anik and Ku-band frequency plans.

Circle Reader Service number 61

Fiber connector

CAMARILLO, Calif.—RIFOCs Corp. has introduced its new Diamond Fiber Optic Connector which has several unique features to address the needs of the emerging multiple services environment. Those include: optical performance equivalent to or better than NTT-FC, NTT-SC, ST and DIN47256 Connector types (II 0.15 dB, RL > 60 dB); integrated protective automatically engaging caps shield ferrule from dust and scratches and address the growing importance of eye safety; positive latching mechanism with interchangeable color-coded and mechanically keyed thumb-latch; and a rectangular footprint and push-pull design for high packing densities.

Circle Reader Service number 62

Coaxial detectors

MORGAN HILL, Calif.—Anritsu Wiltron has announced the availability of precision 0.01 to 50 GHz detectors, which feature small size and

low SWR over a dynamic range.

Model 75VA50 uses specially designed Shottky diodes and Wiltron-developed thin film techniques for matching the diode to the input transmission line, resulting in 3 dB flatness to 50 GHz and less than 2:1 SWR at 50 GHz. Broadband coaxial performance is achieved via the Wiltron V Connector, a DC to 65 GHz coaxial connector system that enables Wiltron to manufacture its family of 50 and 60 GHz precision components.

These new detectors complement Wiltron's line of precision microwave and millimeter wave components and instrumentation.

Circle Reader Service number 63

Fiber stripper

FREMONT, Ohio—The Clauss Fiberoptic/Telecom Division is introducing a new dual-action fiber optic stripper, Model No. CFS-1.

Features include a 0.078-inch diameter stripping hole at the top of the tool to strip the fiber jacket; and a 0.0055-inch diameter hole and V-opening in the blade to allow the removal of 250 micron buffer coating from 125 micron fiber.

Other features include precisely formed cutting surfaces to assure clean, smooth strips; comfort-grip ergonomic handles; and a lock to hold the tool closed when it is not in use. The CFS-1 is pre-set at the factory and needs no adjustment.

Circle Reader Service number 64

Planar waveguide

MILLERSVILLE, Md.—Gould Fiber Optics is now supplying Planar Waveguide components to the North American market. Available in split counts from 2 to 32, the devices feature a small package size (6 x 22.5 x 70 mm) and can be readily installed into most common splice trays.

Manufactured by IOT, these splitters offer high directivity and low return loss (≥ 60 dB). In addition, these components are specified over a broad wavelength range (1260-1360 nm and 1480-1580 nm) with less than 14.3 dB insertion loss for a 1 x 16. Together with the option for dual inputs, the IOT planar waveguide splitters provide system designers with greater flexibility in allocating both loss budgets and physical space for installation.

Components have been extensively tested for many mechanical (vibration, pull and drop) and environmental (cold, dry heat, damp heat and temperature cycle) conditions.

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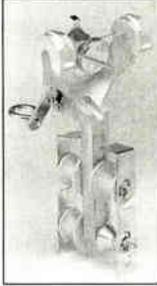
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Jones Intercable's Alexandria headend



By Archer S. Taylor,
Director and Senior
Engineering Consultant,
Malarkey-Taylor Associates

Sometimes the wave of the future seems to unfold right before your eyes. That's the way it felt to me at that September morning press conference in

Alexandria, Va. Chris Bowick and Carl Elieff of Jones Intercable displayed their modern and altogether professional new headend in Alexandria, and led us through the technical details of their intriguingly advanced HFC network architecture.

It is all there, for a degree of reliability and maintainability that should serve as a role model for the industry: totally redundant fiber routing, both forward and return; self-healing fiber transmission paths; passive coaxial network; extensive continuous status monitoring; battery standby power for every optical node.

Professional design

The Jones Intercable network passes 73,100 units in the city of Alexandria, 38 percent of which are residential, 41 percent MDUs (multiple dwelling units) and 21 percent commercial: businesses, hotels, office and industrial complexes. There are 257 miles of RF coaxial route, 52 percent of which are underground. In addition, there are 216 sheath miles of optical fiber. The network contains an astounding 14,072 fiber miles, averaging better than 65 fiber count per sheath. There are 461 optical nodes in the network, averaging

158 passings per node, 1.79 nodes per coaxial route mile.

Each node is connected with six fibers, two downstream (forward), two upstream (return) and two spares, all the way back to the headend. The two downstream fibers follow geographically separate routes, as do the two upstream fibers. Failure anywhere on the primary downstream fiber automatically switches the optical receiver in the node to the secondary downstream fiber. Similarly, failure in the primary upstream fiber automatically switches the optical receiver at the headend to the secondary fiber. Primary and secondary fibers are driven continuously by the appropriate downstream or upstream laser through optical couplers.

Fiber optic routes are confined mainly to 10 geographic rings covering the city. Primary fibers from each node go one way around the rings back to the headend; while the secondary fibers go the other way for route diversity. The four fibers from each of the 40 to 50 nodes associated with each ring route are spliced into a cable with 120 to 180 fiber count, laid along the designated fiber ring routes. To avoid confusion, it should be understood that signals to or from an optical node travel in the same direction on opposite sides of the ring. In the classical definition of the ring network topology, on the other hand, the signals would make a complete round trip terminating at the headend, and

coupled to the nodes at drops (i.e. taps) along the way.

The Jones headend is one of the most professional I have had the pleasure to inspect. A complete video and audio patch panel provides access to all signal points for test or temporary replacement. All video services are protected with active back-up. The entire headend is protected by a UPS (uninterruptible power supply) with dual backup generators to take over the full load in case of a power outage. All wiring is concealed in enclosed cabinets and conventional computer type flooring for easy access. A bank of video monitors provides visual monitoring not only of headend video on all channels, but also, pro-active monitoring of the optical node and battery power source sensors, allowing staff to anticipate problems before they result in an outage or subscriber complaint.

With six fibers from each of 461 optical nodes, the management of at least 2,766 fibers at the headend presents a daunting challenge. Fiber management shelves are enclosed in locked cabinets for security against inadvertent damage. Splices in the ring cable are contained in sealed but re-enterable splice enclosures.

A most unusual feature of the Jones facility in Alexandria is the Nortel DMS 500 Class 5 telephone switch. Uncommon as they are now, I believe we will find telephone switches in many more cable TV headends in the future. Jones is about to launch a competitive access provider (CAP) service, offering switched telephone service to a number of large commercial and industrial users by means of dedicated fiber loops terminating in the Class 5 switch. Competitive local and long distance service will be offered to residential users, integrated into the HFC network nearing completion.

Favorable conditions

Chris Bowick and the other Jones personnel at the press conference clearly recognized that Alexandria was a particularly favorable location for the development of the passive RF network using the ring routing arrangement. The 284 passings per route mile of RF coaxial plant, 62 percent of which are MDU and commercial, certainly represent more favorable conditions than are likely to be encountered in many urban and suburban franchises. They already had ductwork in the most congested areas and were not faced with expensive trenching to accommodate the upgrade. Because of the high linear density, the plant cost per passing seems to be quite comfortable.

Nevertheless, Jones has performed a great service for the industry by demonstrating innovative ways to provide redundant fiber routing and passive coaxial network architecture. In particular, I believe it is especially useful to turn away from the traditional ring network topology to the concept of diverse fiber routing in a series of high fiber count cable rings. This concept can be adapted for applications in other, perhaps less favorable situations.

Certainly, this is a step in the right direction that had to happen. **CED**



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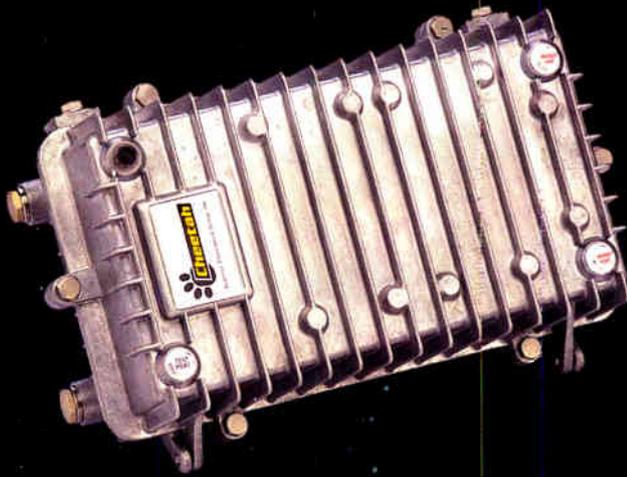
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