# CALDWELL-CLEMENTS, INC. \* NAY 1945

## th WAR LOAN



### ... and Here's What MALLORY Offers To Make It Complete

HALF-FINISHED repair work, held up for want of the right part—or because the part is defective—means trouble for you. That's why the Mallory line is built with two important things in mind:

First, to insure quality (Mallory precision standards, plus an impressive list of engineering "firsts," have long demonstrated their effectiveness on *that* score). Second, to meet the maximum number of replacements needs with the minimum number of items. (The Mallory program of interchangeable parts and streamlined stock is the brilliant answer to *that*.)

But Mallory products, however carefully and intelligently made, would be of little use if they were not available when and

P.R. MALLORY & CO. Inc.

APPROVED PRECISION PRODUCTS where you needed them. So Mallory gives you Selective Distribution—an outstanding distributor, in the right place, with the right help, when you need it.

What kind of help? Technical information, unsurpassed in its field . . . tried and tested business formulas . . . data on new developments . . . plans for the future . . . promotion materials to keep your name before your prospects . . . consistent Mallory advertising, maintaining public acceptance.

Yes, Mallory offers outstanding products precision-made, widely accepted by the industry—and it makes it as easy as possible to get them and use them. It's that over-all picture that counts... the important "extras" that make your repair work complete.

P. R. MALLORY & CO., Inc., INDIANAPOLIS 6, INDIANA



\* Trade märk

VIBRATORS . VIBRAPACKS\* . CONDENSERS

VOLUME CONTROLS . SWITCHES . RESISTORS

FILTERS • RECTIFIERS • POWER SUPPLIES ALSO MALLORY "TROPICAL"<sup>®</sup> DRY BATTERIES, ORIGINALLY DEVELOPED BY MALLORY FOR THE U.S. ARMY SIGNAL CORPS, NOT PRESENTLY AVAILABLE FOR CIVILIAN USE.

More than ever-ALWAYS INSIST ON

www.americanradiohistory.com

They may look alike ...

.....

HOME FREEZER

COMPLETELY INSULATED

PURIFIED MOIST

COLD COMPARTMENT

DEFROSTIN

FREEZING COL

FOODS STAY FRESH IN

UNCOVERED DISHES

STERILAMP

N O



## 2 to 1 DUAL TEMP is different!

The odds are 2 to 1 in favor of Dual Temp . . . because Dual Temp is really two refrigerators in one. Two separate compartments . . . completely *insulated* one from the other . . . each with its own cooling system.

Up above is the Home Freezer . . . not just an over-sized evaporator, but a real. built-in freezer for quick-freezing fresh foods at 5° below zero . . . or storing up to two bushels of commercially frozen. foods, not merely for weeks but for month after month.

Below is the spacious purified moist cold compartment for storing foods at above freezing temperatures. Purified because of the famous Sterilamp which kills bacteria, controls odors and retards mold growth. Moist because there are no moisture sapping cooling coils . . . and that means an end to the regular messy job of defrosting.

With  $85\frac{C}{0}$  humidity throughout the regular food storage compartment, foods stay fresh and retain all their goodness. They never need to be put in *covered* dishes!

Yes, refrigerators may look alike, but a point by point comparison will quickly prove that Dual Temp is different.

Admiral Corporation. CHICAGO 47,

Tune In: CBS, Sundays 2:30 p.m., EWT, for Admiral "World News Today".



#### FOR OUTSTANDING WAR BOND PROMOTION

KOIN, Portland

"We have not drawn the line that says, this is where our responsibility ceases," So wrote radio-wise C W. "Chuck Myers, mentor of KOIN Port-land, Oregon, in submitting his proud station's entry. That these weren't just bright words penned by the promotion department, but a credo faithfully adhered to, is reflected in the deeds of KOIN did

KOIN. KOIN did many worthwhile things to make it a powerful influence in a lusty state, but specifically it was the way it tackled the rele of war bonds that made it in the forward bonds to single it in the state of war Warlety"

#### CONTRIBUTING TO THE PUBLIC HEALTH OF THE COMMUNITY

WBT, Charlotte

WBT, Charlotte The dreaded polio struck the Caro-linas with unrelenting fury in 1944. By summer there were 500 cases. Epi-demics don't wait for plans boards or brochures. Carolina and Jess Willard's WBT didn't wait either. WBT and its 50,000 walts became a statewide public address system for hard-working medicos. Vital informa-tion had to get to the people and WBT became the instrument. Children must stav away from the people and WBT stay away from

needed

#### OUTSTANDING **PROGRAM ORIGINATION**

**CBS** agai

U

116

#### **KLZ**, Denver

The inertia that envelops too many network stations particularly in these war days when alibis can be pulled out as easily as recordings is not evident. at KLZ, Denver, KLZ could have done its job the easy way, drawing almost exclusively upon the CBS program output. But when KLZ mapped out its war-

time operation many months ago it was determined to make its local pro-gramming a stand-out feature.

"Surely, out of the maze of radio's many accomplishments there is a small light that beams out for the station that ier of

John groth

## eads the SHOWMANAGEMENT field....

CAREE C

ELPING TO MAKE ONE

WORLD-BLUEPRINT

FOR THE FUTURE

WTAG, Worcester

Wendell Willkie would have liked FAG, Worcester, what it stands for

and, worester, what it status io d what it's trying to do. For WTAC, what is perhaps the most exciting ward-looking radio plan of the year, s brought Wilkle's One World to e streets and hearts of an industrial

WTAG reasoned that the only way like your neighbors is to know them.

omorrow, Worcester's folks across

but peas

ssachusetts city.

Right on the heels of the 1944 duPont Awards to WJR and WTAG for their outstanding community service, Variety's nationwide Showmanagement Awards testify in striking volume, variety and quality to the public-mindedness, ingenuity and energy of many other CBS stations throughout the land.

For in 7 classifications, stations of the Columbia Network won four major awards.

Three of them were the only winners in their respective classes.

The next network (NBC) was represented by a total of three stations cited. The next (MBS) received two citations. Two other networks (BNC and CBC) received one each. And one independent station was honored.

What is more, a Special Citation was aimed three ways at Arthur Godfrey, and CBS stations WABC, New York and WTOP, Washington, thus upping the CBS stations honored to 6 out of a total mention of 14.

And just to round up the rest of the honors won by CBS stations, the judges specially "highlighted" the achievements of -

WEEL Boston • WIBX Utica • The West Virginia Network (of which WCHS Charleston, WPAR Parkersburg, are CBS affiliates) • WRVA Richmond • KMBC Kansas City • WHAS Louisville • WCCO Minneapolis-St. Paul • WCAU Philadelphia • WTOP Washington • WGAR Cleveland • KTUC Tucson • WBIG Greensboro • KMOX St. Louis

-for a total recognition (unduplicated) of 19 stations on this Network. That is genuine leadership.

In the 12 years since Variety started these annual Showmanagement reviews, Columbia stations have received 40 major awards out of a total of 110 conferred.

That is consistent leadership.

To the winners, to the "highlights," and to the runners up, CBS extends its proud congratulations.



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MEMBER AUDIT BUREAU of CIRCULATIONS

#### May, 1945

COVER-7th War Loan Drive

Painted by Gerald Leake. Reproduced through the courtesy of the Electric Boat Co. (See page 124)

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\*Trade-Mark Reg. U. S. Pat. Off.

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COURAGE

10

Book: DAMNED TO GLORY BY Col. Robert L. Scott, Jr. Author of God Is My Co-Pilot

## Surveys show\_

That approximately 64% of the prospects for new radio sets in your community-have not yet decided where they will buy their postwar radios.

HAS

pritt

THE

Buy Your Henr Radio hom Your RADIO DEALER

There is still time for independent radio and electrical dealers to keep the radio business where it belongs. The in now with the Meck program-the only consumer advertising program devoted to selling the public on the DEALER.

hec

Ask about the Meck Preferential Dealer Plan.



WIN THE WAR

Y WAR BONDS

331

HIS STORY

AFTER

ONTH

TONTH

ATER

YE KNOWS THE INSIDE STORY!

Your Radie Dealer

SEE MODELS . PORTABLES . CONSOLE COMBINATIONS . PHOMOGRAFIS

**PERFECT REPLACEMENT** for Nearly Every Control ... Large or Small!

TYPE MR

## SET SCREW AND SPRING KNOBS INSTALL EASILY, FIT PERFECTLY!

## MALLORY Replacement VOLUME CONTROLS

HERE is only one of the complete and simplified line of Mallory Controls —a line that replaces and *duplicates*, practically every volume control now in service! This particular replacement control is designed to match large originals that use set screw or spring type knobs. In common with the rest of the Mallory line, it has precisely the features that assure satisfaction: quiet, smooth operation . . . gradual attenuation and long life . . . not least of all, easy installation! See your nearest Mallory distributor. Have him show you how only 16 Mallory controls meet approximately 85% of all replacement needs! An A-C switch that snaps on and stays on!



The perfect size for every application!



Precision-built like a fine watch!



Rugged strength for years of service!

P. R. MALLORY & CO., Inc., INDIANAPOLIS 6, INDIANA







VIBRATORS • VIBRAPACKS\* • CONDENSERS VOLUME CONTROLS • SWITCHES • RESISTORS

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## KEN-RAD METAL TUBES

• Write for your copy of "Essential Characteristics" the most complete digest of tube information available. Better because great new resources, facilities and experience have been added ... strengthening Ken-Rad's leadership ... enabling Ken-Rad Metal Tubes to serve even more successfully today's radioowners and those who will buy the finer new instruments soon to appear ... increasing substantially the value of the Ken-Rad franchise!



etter than Ever

#### more efficient ... in miniature

Imagine a lady carrying a bunch of keys for old time locks in her evening bag. Their bulk and weight would make this impractical...yet, for modern locks, it is common practise for her to carry several keys. Imagine trying to crowd a kit of old-style large tubes into the midget receiving set of the future. TUNG-SOL Miniature Electronic Tubes have indeed opened up new possibilities in compactness and weight.

When miniature tubes were introduced, they created much interest...but set manufacturers asked "will they work as well?" The answer is "yes." In most circuits, miniatures do a better job than large tubes. Some high frequency circuits could not even be designed with large tubes. Added advantages of miniatures are their small size and reduced weight. After the war, the experience gained from producing tubes for the Signal Corps and Navy will be

at the disposal of TUNG-SOL Jobbers and Dealers. They will find at TUNG-SOL the engineering and production skill to produce all types of tubes that will be necessary to service radio sets and the new and better electronic devices of the future.

TUNG - SOL vibration-tested

ELECTRONIC TUBES





10

trails his fish line

across the water.

Under the wings of the B-29's the Pacific lies —a vast expanse of rippled silver spotted with islands of green—like a great picture book. From the pages of this book our bright young men are learning their geography, zoology, ethnology, and other subjects directly, at first " hand. What stories they will tell when they come home! What newer and broader standards they'll have!

These boys will have a new standard of

performance and reliability in radio. They'll demand more from their new radio sets. Automatic will give them more. We too are learning lessons from the B-29's that come back from Tokyo—and from those that don't come back. The knowledge gained from these lessons will show clearly in Automatic's postwar sets—sets the public will want—sets that you can sell. Plan now to sell them. Talk to Automatic right away.

We're learning a lot-



RADIO & Television RETAILING . May, 1945



#### DYNAMIC HANDI-MIKE

#### TECHNICAL DATA MODEL 204-TC

IMPEDANCE: 35-50 Ohms.

- FREQUENCY RESPONSE: 200-7500 Cps. OUTPUT LEVEL: Into 50 ohm input; 44 db below 6 milliwatts for 100 bar
- signal. SWITCH: Type "T," Press-to-talk. Vertical taggle with snap action.
- CORD: 6 feet long. Rubber jacketed. 2 Conductor and shield.
- CIRCUIT: Twa wires direct to micraphone. Switch "makes" independent circuit. For use in connection with control circuit of transmitter or ather relay aperated device.
- DIMENSIONS: Length overall 8 inches, head diameter 2 1/4 inches.
- SHIPPING WEIGHT: 2 pounds.

There are seven other dynamic handirmike models from which to make a selection. Universal Handi-Mikes have been, through these years of progress in Radio-Electronics, as common a part to specialized sound equipment as the vacuum tube is to your home radio. The same microphone restyled and redesigned progressively has met the wanted need of a rugged hand held microphone. The Handi-Mikes are now available in both carbon and dynamic microphones with a variety of switches and circuits from which to choose.

#### UNIVERSAL MICROPHONE COMPANY INGLEWOOD, CALIFORNIA



REPRESENTATIVES: New York, Chicago, Kansas City, Cleveland, Boston, Tampa, Houston, Philadelphia, Detroit, Seattle, St. Paul, Salt Lake, Los Angeles, San Francisco, and Asheville.

RADIO & Television RETAILING . May, 1945

NHORIZONS.

Since war first loomed on the horizon, FADA has devoted all its technical and production facilities to radio and electronic fighting equipment that has served with distinction in every theatre at war. New horizons ahead hald unlimited promise of FADA peacetime electronic marvels is full keeping with the FADA tradition of eminence.

PLACE YOUR FAITH IN THE



OF THE FUTURE

Famous Since Broadcasting Began!

FADA RADIO AND ELECTRIC COMPANY, INC., LONG ISLAND CITY, N.Y.

1.50



## EVERYDAY IS WASHDAY AT Triplett

• The special equipment and solutions with which jewels are washed are minor parts of the Triplett method of manufacturing fine electrical measuring instruments but they are significant. They typify the dozens of out-of-sight Extra Precautions that assure your permanent satisfaction with Triplett Instruments. These Extra Care provisions are routine in Triplett plants but through them Triplett maintains in mass production the hand-made quality of fine instruments.

Extra Care in our work puts Extra Value in your Triplett Instrument.



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## **A NEW APPROACH...to Practical Store Planning**

MODERNEERING\*



1. Outstanding store planning expert brings the latest practical techniques to dealers everywhere through Moderneering-Uriversal's new store planning guide.

COMPLETE WITH PLANS AND SPECIFICATIONS

A BASIC GUIDE TO STORE PLANNING.





job for your store

4. Moderneering uses standard materials which will be readily available locally through national manufacturers' channels.

\*COPYRIGHT 1945, LANDERS, FRARY & CLARK

#### HERE'S WHAT THE "U" PLAN HAS IN "STORES" FOR YOU!

Store planning should be practical, basic, down-to-earth-that's Moderneering! It should be easily adapted to your local problems. It should utilize standard materials readily available through established channels-that's Moderneering!

Moderneering points to the future with better basic plans and methods for selling merchandise easier and faster. It presents the latest thinking of outstanding authorities in the fields of architecture and retailing developed in cooperation with America's leading manufacturers of store fronts, floors, lighting, fixtures and displays. To make it workable for your store . . . your community and your budget, Moderneering supplies typical layouts, specifications, estimates and local sources of materials.

Simply fill in the coupon-secure your Moderneering course and portfoliocall in your local architect and you're THE 'BLUE' ready to go. TO YOU!

Landers, Frary & Clark, New Britain, Conn.

I plan to madernize my store-please send me complete Mod-

State.

Store Planning Division RT

erneering Guide to Store Planning.

Gentlemen

Name Address. City\_

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ADIO	G	Television	RETAILING	•	May,	1945
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OUT OF



Behind bombing missions and dog fights at every one of our invasion points you'll find Super-Pro receivers

> on twenty-four hour duty with the AACS under almost impossible operating conditions.



BAND



## RAYTHEON TUBES RECOMMENDED

FOR POSTWAR

Chris-Craft, world's largest maker of speedboats, cruisers and motor yachts, has a line of new streamlined beauties on the drawing boards that are sure to be seen on every lake and river in the peacetime years to come. Their refinements, as compared with prewar models, are almost too numerous to count... and one of the most important available accessories is ship-to-shore radio, for which Chris-Craft will recommend famous Raytheon High-Fidelity Tubes.

Radio equipment for marine use must be able to take plenty of battering abuse, and Chris-Craft's recommendation of Raytheon Tubes is based on their splendid wartime performance under the most gruelling battle conditions on land, sea, and in the air.

The moral of this story for you, the radio service dealer, is that Raytheon Tubes, capable of absorbing the punishment of war, are the best bet for giving your customers the dependable, rich reception they rely on you to provide. Their consistent performance . . . plus a postwar Raytheon merchandising program that will revolutionize the radio service industry . . . are the two big reasons why you should feature **Raytheon Tubes** now!

Increased turnover and profits . . . easier stock control . . . better tubes at lower inventory cost . . . these are benefits which you may enjoy as a result of the Raytheon stardardized tube type program, which is part of our continued planning for the future.

**Raytheon Manufacturing Company** RADIO RECEIVING TUBE DIVISION Newton, Mass. • Los Angeles • New York • Chicago • Atlanta







DEVOTED TO RESEARCH AND THE MANUFACTURE OF TUBES FOR THE NEW ERA OF ELECTRONICS RADIO & Television RETAILING 
May, 1945

... he borrowed a suit for his wife's funeral W HEN Mrs. Howe died, they say, Elias Howe didn't have money enough to buy a new suit of clothes to go to her funeral – and a good friend helped him out. Elias Howe was "poverty poor."

You'd think Elias Howe would have been a very, very rich man, because he had invented and patented the sewing machine quite a few years before, in 1846. Right there in his workshop was one of the greatest labor-saving, money-making inventions in American history-gathering dust.

When Howe died, in 1867, the American people were buying about 40,000 sewing machines a year – from somebody else. The world was giving deserved credit for one of the most helpful machines of all time – to somebody else.

Elias Howe really should have expected what happened. He did not seriously try to make people want the sewing machine. He didn't shout out the story that they could always depend on the sewing machine with the name "Howe" on it. Howe didn't advertise. Somebody else did. Isaac Singer did.

Singer advertising made the *Singer* sewing machine a necessity for better living. Singer's brand advertising spurred 21,000 people to buy Singer sewing machines in 1863. Continued brand advertising was helping to convince 2,000,000 purchasers a year before the war that Singer meant satisfaction.

If Singer hadn't used brand advertising - name advertising - maybe the sewing machine would have died as a dust-catcher on old Elias Howe's workbench. Every woman is thankful it didn't.

Brand advertising always creates mass markets for better things, and mass production has to supply them. It can supply them—and does supply them—at prices that keep dropping lower. All of us pay less to live better, with the big help of brand advertising.

#### It happened to PACKARD

#### \$4,100 in 1912 but \$1,375 in 1941

People began to want Packards when they began to hear about Packards – through advertising. Packard's "brand advertising" helped bring more people better cars, at lowered cost. Brand advertising of reliable products pays off. Ask any consumer "who buys 'em.':



FREE REPRINTS of this new series of newspaper and magazine advertisements sponsored as a public service by Fawcett Publications, Inc., 295 Madison Avenue, New York 17, N. Y. Write for free proofs.

FAWCETT PUBLICATIONS, INC. WORLD'S LARGEST PUBLISHERS OF MONTHLY MAGAZINES



in every division that brings volume and profits to radio dealers

YES, PHILCO leadership is an overall leadership, in every division of the radio business that the dealer depends upon for volume and profit.

In Radio Consoles, the major source of dealer profits, Philco engineering and merchandising concentrated on adding value and sales appeal, on increasing dollar volume and boosting the unit sale. Year after year, Philco consoles led the industry by a wide margin in dollars and units.

In Radio Phonographs, Philco engi-

neering and merchandising took the lead again. With striking features and outstanding values in mass and class markets, Philco made the phonograph business a source of real dollar volume and profits for *all* Philco dealers.

**In Table Models,** the first *quality* table model in the national market was introduced by Philco years ago, opening up a vast new field of radio buyers. And ever since, the policy of Philco merchandising has been to keep the *sell-up* and the *dollars* in its table model line.

After Victory, you can look to Philco engineering and merchandising again for overall leadership in every division of the radio business...a complete line that you can depend upon as your major source of sales volume and profits.

Victory, Again, Look to CO for Leadership!





PURPOSE

#### .. To build radio-for victory and for peace!

The Westinghouse plant in Sunbury, Pennsylvania, is one of the most modern, high-speed radio production units in the United States. Until the needs of total victory have been supplied, military radio and radar will pour from its production lines. Then it will be speedily converted to a plant with the single purpose of giving Westinghouse radio dealers quality products—on time and at competitive prices.

The Home Radio Division of Westinghouse will be a decentralized and highly competitive organization from top to bottom. The men who manage it understand your business. The organization will perform flexibly... will produce features that sell... will advertise and promote these features aggressively... will distribute the production fairly... and will help retailers sell Westinghouse radio and television sets at a profit.

Every purchaser of a Westinghouse radio is a potential user of several thousands of dollars worth of other Westinghouse home products. And we will build into our radio and television receivers the kind of quality that will assure continued purchases of Westinghouse products.

While it will be a worthy addition to the Westinghouse line of electrical appliances, the Westinghouse radio line will be sold *only* on its own merits. We are going to make it the kind of line you'll want to buy on merit.

And When Television is Ready... You Can Depend on Westinghouse!

STRONG SIGNAL

#### IT'S READY! The Westinghouse Radio and Television Retail Franchise There's a new booklet

that tells how you can put the strength of this famous name behind your radio business. WRITE TODAY FOR YOUR COPY! Home Radio Division, Westinghouse Electric Corporation, Sunbury, Penna.



TUNE IN: John Charles Thomas-Sunday, 2:30 EWT-NBC · Ted Malone —Monday, Tuesday, Wednesday, 8:00 EWT-Blue Network



REG. U.S. PAT. OFF.



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#### "Big Set" Tone in "Compact" Sets:

lost bass

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In Olympic's "tru-base" system, new electronic principles replace -within the electrical circuit-the rich bass tones...heretofore "lost" in all but large, costly consoles. By restoring true resonance to the bass register. "tru-base" releases "ear-balanced"-realism throughout the entire tonal scale. "tru-base" will be available in modestly-priced, brilliantly styled Olympic table sets and radio-phonograph combinations. Register your interest by writing to: Olympic Radio & Television, 510 Sixth Avenue, New York II.

has "tru·base"

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ww.americapradiohistory.com

ELEVISION

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## **OFFERED TO ADVERTISERS**



## A NATIONAL SHOW for your product FOR \$37,200 A YEAR complete



 $\mathbf{N}$  o, it's not something done with mirrors. Neither is it one of those post-war miracles made out of soybeans.

Here is a national show for your product for \$37,200 a year, complete. We'll repeat that for you: \$37,200. Not \$370,000 or \$670,000.

The audience? 1,500,000 families, minimum – that's better than a 5.0 rating. And mind you, these are not miscellaneous families, but a distinctive, intelligent audience – the audience of people who enjoy reading.

True, they listen to radio, and they look through other magazines. But because good reading is their great pleasure Redbook magazine is Number One on their hit parade. To get this show they pay  $25 \phi$  admission; they turn to each issue many times — give it three and a quarter hours a month.

Just think how your product can dominate this audience with a full page in every issue -12 full pages a year. That's what you get for \$37,200.

Should you neglect such an opportunity? Especially when you stop to think that it is advertising like this that built most great advertisers of today!

1

While Redbook is now over-sold, we'd like to send you "The Rating You Can Expect in Redbook." Write Redbook, 230 Park Avenue, New York 17, New York.

×

#### A 20.0 Rating, Coast-to-Coast.

Six million families -1 out of every 5 - read Redbook, Cosmopolitan and American, THE MONTHLY GROUP - with less than 15% duplication. A national rating of 20 points! In all advertising there is no national opportunity equal to it - at anything like the price of \$160,000 for 12 full pages.





FREE! \*Record brush provided on back of each Superior and Deluxe package.

IMPROVED PERMATONE PHONO NEEDLES now packaged in eye-catching, self-selling DOUBLE-PURPOSE PLASTIC CASES in smart designs and colors. AT NO INCREASE IN PRICE!

Here's merchandising that you dream about, but seldom expect to see. A glamour package with a built-in Recard Brush\* and plenty of eye appeal, plus an improved Permatone needle. In combination, they represent a powerful team of sales-builders that will click immediately. Only Garod offers you this full-profit, price-protected promotional "beauty"... place your orders now for fast delivery.



#### De Luxe" \$1.50 List Bent shank 5000 plays Plastic case

Free built-in record brush



Superior" \$1.00 List Bent shank 3000 plays Plastic case Free built-in record brush







Distributor territories open Write or wire collect for details. RADIO & Television RETAILING . May, 1945

#### ... Packaged to Sell on Sight

12 needles to a display card. Printed in four colors, with a complete self-selling message. Cases wrapped in protective cellophane bags. A real "silent salesman" that means real business.



www.americanradiohistory.com

## MAN IN WONDER LAND IT'S A WONDER TO ME!



### SILENCE is a crime !



by Sidonie M. Gruenberg Director, Child Study Association of America

...You worried parents cannot help your children combat the alarmingly increasing venereal diseases by shutting your eyes, by looking the other way, by hoping the storm was not meant for you. Speak to your children frankly, honestly-and now. It is the home that must furnish both the basic teachings and the guidance in conduct that will prevent the venereal diseases in the rising generation and so eliminate them from our civilization ...

#### THE SIDEWALKS OF NEW YORK

..."What's the matter, Phoney?" she said. "Nothing!" I muttered. "You'd better get in and clean up a bit. It's getting late."

"But I thought you were going to kiss me?" "So I was," I blurted out. "But guys like me don't kiss angels!"

She smiled. "That's one of the nicest things you've said to me in all the time I've known you, Phoney O'Farrell. And I want you to kiss me ... And now I want you to tell me your real first name.

"Clarence," I whispered back, "Clarence Aubrey O'Farrell. That was the label Moni pinned on me before I started getting tough ....

#### THE TRUTH ABOUT OUR SERVICE-WOMEN OVERSEAS

#### by Will Ourster, War Correspondent

WHY, CERTAINLY! .I have just returned on temporary leave from the Philippines. For many months I traveled through battle areas of the Pacific...Since my return home I have been astonished by hearing such things as one gray-haired mother said: "We've beard of the conditions our girls run into overseas.
We've heard the stories, too, even though they try to hush them up—about moral conditions and the men and all that!" The truth is that if any girl were to travel alone through the war zones she

would probably be much safer than when traveling alone back home

I'VE GOT A

NOW!

#### He Belongs To Me!

I HADN'T

REALIZED

NEW SLANT "Diana and I know each other, Mitch," I said. "She's the girl who broke up my en-gagement to the man I told you about. She wanted him for herself. But she refused to see him after she knew he would probably be a cripple. She let him die alone!

"She broke her engagement to you because she sne broke her engagement to you because sne knew you had received a face wound, and she was afraid you might be scarred for life." Mitch's face was a mask. After a long moment he put his hand on Diana's arm. "Come, Diana," he said quietly. "We'd better go." When they had gone I stood very still ...

## To Live Again! By By BARTON

as told to Eleanor Early

...For ten years Betsey Barton lay helpless, her spine shattered, both legs paralyzed. But she has found the strength and courage to build a new, richer life. And now, in speaking deeply

and honestly about herself and her experience, she is THAT'S VERY speaking for all whom the INTERESTING world calls crippled . "Families of wounded soldiers," she said, "must be taught how to treat their boys -must be made to realize that the disabled are never so badly handicapped in their bodies as in their minds" ....

True Confessions is a surprising magazine. Perhaps you think you know it from hearsay...but you don't really know True Confessions at all until you've seen for yourself the fine, big stories and articles that make every issue so honestly human. True Confessions-"Your Magazine for a Better Life"-sincerely tries to help people.



Bought at newsstands by 2,000,000 women a month for the living service it gives.

FAWCETT PUBLICATIONS INC., 295 Madison Ave., New York 17, N. Y., World's Largest Publishers of Monthly Magazines

## **THESE 10 CONTROLS REPLACE 95%**



250M-TX



1 MEG-TX

50M-B





2 MEG-TX

## N. U. Sav-a-Jh

5M-A

If you haven't already put in a stock of N.U. Save-a-shaft Volume Controls... order yours today from your N.U. Distributor. Here's a real time-saver he can deliver fast! Minimum investment in stock of only 10 types is all you need to get going. NATIONAL UNION RADIO CORPORATION, Newark 2, N. J.

10M-B

500M-TX

## VOLUME CONTROLS

#### 7 REASONS WHY

- 1. 10 types handle over 95% of your volume control replacement needs.
- 2. Eliminates shaft sizing and knob fitting.
- 3. Adaptable to any standard shaft.

PARTS

- 4. Controls are complete with switch.
- 5. If no switch is needed, use same control but don't pull switch lug.
- 6. Individually packaged with instructions. 7. All sizes \$1.00 list price.



#### RADIO TUBES AND Transmitting, Cathode Ray, Receiving, Special Purpose Tubes + Condensers + Volume Controls + Photo Electric Cells + Panel Lamps + Flashlight Bulbs

NATIONAL UNION

## Why Post Readers

THE SATURDAY EVENING POST

### SURVEYS SHOW THE POWER OF POST PAGES

When people are asked, "In what one magazine do you pay most attention to the advertising?" surveys continually show that the great majority unhesitatingly name The Saturday Evening Post over all others.

## are your Best Prospects

THE SATURDAY EVENING POST

Post readers represent the backbone of local purchasing power. Their incomes are well above average. They are well educated. They buy intelligently. They enjoy and can afford the better things in life.

#### POST HOMES ARE READY TO USE NEW RADIOS

I GIL

96.9% of Post homes have electricity, compared to the U.S. average of 76.7%.

#### POST FAMILIES BUY MORE RADIOS

97.7% of Post homes have radios, compared to the U.S. average of 82.8%.

#### POST FAMILIES ARE READY AND ABLE TO BUY NEW RADIOS

In a recent not onal survey among Past families, about one in every three stated they expect to buy a rew radio of an average price of \$150. These preferred customers look to the advertising pages of the Post as their autharitative bur agguide.

The "Urge to Buy".... < originates on the pages of

POST

7.5. DIE THE ANT PROPERTY BELLEVILLE

K. R. K

## Enjoy this **EXTRA BENEFIT** from your first year's selling!



Build the volume sales you will need at once during reconversion



• Get set solidly with dealers and consumers when competition intensifies

### Get quick sales with your first year's factory output ....get set for later competition

If limited production will not permit you to do an adequate job everywhere, you can get going quickly in the Chicago market and cash in on the buying assured by diversified income from factory, farm and trade.

#### Single medium reaches \$4,496,734,000 market

Right in this compact area is a great pentup demand for autos, washing machines, refrigerators, "big-unit" products generally ... plus huge savings and a demonstrated responsiveness to selling.

Get set now with experienced dealers who, with their customers, can be reached through one powerful medium, the Chicago Tribune.

Throughout the Chicago market the Tribune is bought, read and bought from as is no other medium. It hits with a sales impact that gets sales action.

#### Practically every other family

One out of every three families in 756 cities and towns of 1000 or more population in this market reads the Tribune daily—on Sunday, almost every other family.

A powerhouse in building sales volume, the Tribune alone offers you a choice of monoroto, coloroto, comicolor, newsprint color and black-and-white.

Whether your factory production is large or small, big units or packaged goods, the Chicago market will reward your special attention. It is too rich in sales to leave wide open to competitors. Get set today for your full share of the first post-war selling. Assure yourself of continued dealer and consumer preference when buying drops off and competition multiplies.

For market facts and merchandising ideas, call a Tribune representative.

The Chicaga Area: located at the heart af America; famous for its wealth and huge buying activity; big enough to absorb all that many a factory can make. Available for yaur study and use is a specific sales program based on the findings of an auto and household appliance investigation among consumers and dealers. Ta get these pertinent facts, address C. S. Benham, Manager, Natianal Advertising, Chicago Tribune, Tribune Tower, Chicago 11, Illinois.

#### Chicago Tribune

THE WORLD'S GREATEST NEWSPAPER March average net paid total circulation: Daily over 955,000; Sunday, over 1,300,000.



## LOOK WHAT'S BACK OF EVERY Sonora Dealer!

#### The Sonora Franchise-and What It Means in Terms of Sales Support

That Sonora franchise behind the authorized Sonora dealer means that one of radio's largest manufacturers — Sonora — is backing up that dealer one hundred per cent!

#### HOW SONORA BACKS UP THE DEALER

With Merchandise. A complete line — 37 models from de luxe combinations to compact portables. Radios that will sell on performance, because of the famous SONDRA "Clear as a Bell" tone. They'll be ready, as soon as Uncle Sam gives the word!

With National Advertising—lots of it! Dominant. Colorful. The talk of the industry. Designed to focus the attention of all America on the man who really does business - the SONORA dealer!

With Experience! For more than 30 years products bearing the SCNORA name have been distinguished for matchlessly beautiful tone—the tone that's "Clear as a Bell." And advanced tone-engineering—in radios, phonographs, records — is SONORA's exclusive business. That's why SONORA means *home entertainment* at its best.



#### Get all the facts about the franchise!

Powerful advertising, a complete line of quality radios, a name famous for more than 30 years—that's strong support! It makes the SONORA franchise worth investigating. Why wait? For full details about the SONORA franchise, get in touch with your SONORA distributor today.

SONORA RADIO & TELEVISION CORP. + 323 N. Hoyne Avenue + Chicago 12, Illinois





## Centralab Medium Duty Power Switches

- 71/2 amp. 115 V. 60 cycle A. C.
- Voltage breakdown 2500 V to ground D. C.

Solid silver contacts

- 25,000 cycles of operation without contact failure
- Fixed stops to limit rotation
- 20° indexing

Centralab medium duty power switches are now available for transmitters (has been used up to 20 megacycles) power supply converters and for certain industrial and electronic uses.

It is indicated in applications where the average Selector Switch is not of sufficient accuracy or power rating. Its accuracy of contact is gained by a square shaft, sleeve fit rotor, and individually aligned and adjusted contacts. It is assembled in multiple gangs with shorting or non-shorting contacts. Torque can be adjusted to suit individual requirements. Furnished in 1 pole . . . 2 to 17 positions (with 18th position continuous rotation with 18th position as "off"); and 2 or 3 pole . . . 2 to 6 position including "off".



Eddie Cantor, star of his own show on NBC

Eddie Cantor, dean of radio comics, is acclaimed

is also quick to acclaim outstanding radio reception —

and to that end, Trav-Ler will present notable improvements in postwar AM and FM radios.

Their realistic clarity gives wings to your

armchair . . . listening is like traveling from living room to studio. Future-minded

dealers and jobbers are invited to write.

TRAV-LER KARENOLA RADIO &

TELEVISION CORPORATION

New Address-General Offices: 571 W. Jackson Blvd., Chicago 6, IIL

for his top-flight entertainment. The public



RADIOS

RECORD renola PLAYERS

RADIO & Television RETAILING May, 1945

travel with



#### "STROMBERG - CARLSON FOR THE MAIN RADIO IN YOUR CUSTOMER'S HOME"



### **"STROMBERG-CARLSON**

The thought that the main radio in any home should be as fine a radio as its purchaser can buy -a Stromberg-Carlson is being carried to the radio-purchasing public by over 475,000,000 impressions in thirteen leading magazines. Turn this potent merchandising effort to your own direct service by becoming an authorized Stromberg-Carlson dealer under the very favorable Franchise Agreements

now being offered. Get in touch with your local distributor or write us at once. For Stromberg-Carlson is:

- the important radio unit - the radio unit carrying real profit opportunity - the radio unit with easy-selling public acceptance.

By becoming an Authorized Dealer now, you can organize your post-war business around the Stromberg-Carlson "main radio," a consistent profit maker – whether in an outstanding table model, console, or radio-phonograph combination. FOR THE MAIN RADID LINE IN YOUR SHOWROOM"

STROMBERG-CARLSON...rochester 3, NEW YORK RADIOS...TELEVISION...TELEPHONES AND SOUND EQUIPMENT



Established in 1922 as ELECTRICAL RETAILING



O. H. CALDWELL, Editor \* M. CLEMENTS, Publisher \* 480 LEXINGTON AVE., NEW YORK 17, N.Y.

#### Hail to the Independent Dealer!

Take rightful pride in your standing as an independent dealer, Mr. Radio Man!

For even the President of the United States made his business start as an independent merchandiser.

Harry Truman, operating a retail store, learned the same lessons of business, suffered the same headaches, met the same problems of dealing with the public, which you have faced. Perhaps it was this early contact with humanity across the counter that enabled him to master those kinks of diversified personality, and later led to his career in politics and statecraft.

But even President-to-be Truman enjoyed no such privilege as you now have, in dealing in the world's most marvelous merchandise—radio, television and electrical appliances. For, remember, it is you who will soon again bring to the homes of your community, entertainment, news, music, information, inspiration. And later you will add sight to your audio wares. And you will soon again be selling electrical appliances which lighten the labor of the home and conserve America's food supply.

Yours is a high estate, Mr. Independent Dealer. And yours is a grand career, when you add to independence in business, the distinguished public service which goes with being the radio and electrical-appliance supplier of your community! You contribute much to better American living standards.



Harry S. Truman, left, now President of the United States, is shown in the retail store which he operated in Kansas City, Missouri, from 1919 to 1922, shortly after his return from Army service. RADIO & Television RETAILING 
May, 1945

## **RADIO**, Electrical Appliances,

- THE FUTURE FARM MARKET for radios and appliances looms large. Three reasons: 1. Tremendous increase in national farm income (and farmers are money-savers). 2. Predictions are that rural prosperity will continue, since American farmer will literally have to "feed the world," long after the war is over. 3. Ambitious rural electrification plans, under which about 200,000 farms per year will be hooked up to the "high-lines."
- FARM ELECTRIFICATION FLASH! Connecticut Light & Power Co. expects to achieve its goal of 100% rural electrification in its territory about 18 months after the war ends. Utah Power & Light Co. and Western Colorado Power Co. have liberalized rural extension policy, and hope to approach complete saturation within a few years.
- AREN'T SOME DISC MAKERS overlooking a good advertising bet in failing to print their names on the "back-strap" of their record albums?—This is the only portion of the album visible to the consumer, when such albums are racked book-fashion on dealers' shelves.
- WELL KNOWN AVIATION MANUFACTURER is reported to be going into the electrical appliance field postwar. The merchandise which this organization proposes to build includes electrical ranges, mechanical refrigerators, and oil-fired space heaters. The firm has already completed its first sample refrigerator model and is mapping out its merchandising strategy.



POCKET WIRE-RECORDER—A pocket sized recorder using wire magnetization with the Armour Research Foundation principles, has been designed in an experimental model. Tentative specifications include a recording time of 66 minutes using ¼ lb. of 0.004-in. wire. 2¼ hours of recording time is also possible with a ½ lb. of 0.003-in. wire. The speed of the wire is 1¼ ft. per second. The experimental unit weighs approximately 3 lbs. and has overall dimensions of 7¾ x 4 x 1¾ inches. This model records only and does not play back. It is entirely self-contained, being battery operated. A compact microphone which may be held in the hand, worn on a coat, or clipped to the side of the recorder, permits convenience in recording speech. After a spool has been recorded on the pocket machine, it is rewound and played back on a standard type of wire-recorder play-back instrument.

- AUTHORIZED TO MAKE 500,000 HEAT PADS. Casco Products Corp., Bridgeport, Conn., plans early distribution of its product to jobbers. New Casco heating pads will probably retail at 15% higher than pre-war prices.
- "DREAMS FOR EXPANSION into new categories of products" is phrase used by W. Gibson Carey, Jr., president of the Yale & Towne Mfg. Co., in his firm's financial report for 1944. Company rumored considering small electrical appliance field. As yet, however, there has been no official announcement of postwar plans.



- CUSTOMER RIGHTS—AND LEFTS!—A St. Louis merchandiser has posted following timely reminder to his employes: "1941—The Customer Was Always Right. 1942-44—The Customer Was Often Left. 1945—Unless You Make the Customer Right, We Won't Have a Customer Left!"
- NEW PROJECTION VIDEO SETS DuMont shows new models (see page 112). General Electric has new set for postwar, producing picture about 18 by 24 inches, using new five-inch cathode ray tube and employing reflecting optical system.
- LESS GEWGAWS AT EXPENSE OF FUNCTION, also more color and less chrome is the slogan of one appliance manufacturer in shaping up its designs for postwar. The public's past experiences in either the use or manufacture of the most functional war equipment the world has ever seen, has taught it a healthy respect for the operative qualities of any member of the machine family! The trend toward more color, other than the drab of khaki and jungle greens and yellows, is another reflex away from the memories
## Records, and Television, TODAY

of war-time associations. "Give us a glorious new world to live in!" the public says. And the greatest part of this living will be in the homes!

PROHIBITS INFERIOR APPLIANCES. The Salt Lake City commission has approved a sales control ordinance prepared by the Electrical League of Utah and the city electrical inspection department for the purpose of prohibiting the sale of defective or inferior electrical equipment and appliances intended for household use.



- JAPS! WELL-DONE, RARE, MEDIUM—We like 'em anyway so long as they're cooked! Detroit's Electromaster, Inc., peacetime makers of electric ranges, built the incendiary bombs Doolittle used in his Tokyo raid, and the company also had a hand in making the newer type firebombs now helping to bring the "Nip on Knees." One range maker who's really "cooking on the front burner!"
- IRONER MARKET WIDE OPEN. With national saturation figure on ironing machines claimed to be an optimistic 6.7%, laundry equipment manufacturers plan an all-out sales drive in the field. Late pre-war models will be featured by most makers in the immediate postwar period, but later on, it's predicted, we'll have greatly improved ironers and more effective demonstrating techniques.
- JOBBER-DEALER DISCOUNTS LOWER—with reduced prices to consumers. Planning along such lines is said to be in the works in the front-offices of some of our largest radio-appliance manufacturers. Dealers will be advised this formula is designed to compete with "chains" and private brands. One industry tycoon's advice to retailers: "Get set to sell more merchandise to compensate for reduced profit per unit." (See next page.)
- ONE RADIO SET MAKER, now lining up his wholesaler organization, asks each jobber to spend at once a stipulated sum for advertising in newspapers, over radio, etc. This plan to announce that the make will be distributed by them, and will be sold by leading dealers, appears to be popular with the jobbers who are participating.

WOMEN ARE MORE WASHER-CONSCIOUS today than ever before! This is the observation of one of the country's largest eastern manufacturers of appliances. Tomorrow's housewife, it is claimed, be she mistress of a mansion or a one-room flat, will remember yesterday's limited war-time laundry service. She will recall her "discovery" of the importance of her washer as an extremely necessary working appliance. Yes, the washer has definitely stepped from the luxury class into its true aura of appreciation as one of the most vital helps in running a household!

- RMA "MAIL-ORDER CONVENTION"—Because of war-time restrictions, RMA officers and directors only will constitute total attendance at the 21st annual "convention" of the Association. Meeting to be at Stevens Hotel, Chicago, next month, June 12 to 14. Annual election of officers will be conducted by proxy, via mail.
- NEW OPA ORDER requires radio-appliance repairers charging hourly rate to customers, to give detailed invoices in all cases and to keep detailed time records. Repair prices, generally, are frozen to their highest March, 1942, levels under the regulation.
- 653 MILLION POUNDS OF FISH AND GAME taken yearly by American fishermen and hunters! U. S. Dept. of the Interior, Fish and Wildlife Service, estimates total expenditures by sportsmen, including licenses, equipment and travel to be two billion dollars annually. According to a Norge message to its dealers: "And come the peace, a lot of that fish and game is going to be put down in home freezers."
- CHRYSLER BUYS STOKOL BUSINESS. The Airtemp division of Chrysler Corp. has purchased certain assets of the Stokol division of the Schwitzer-Cummins Co., Indianapolis, and will use the latter's machinery, tools and inventory for the production of Stokol stokers and other equipment.
- RADIO'S DEBT TO "FDR" began in 1919 when Capt. (now Admiral) S. C. Hooper discovered that the Alexanderson patents were to be sold abroad, a step which would have stripped the U.S. of technical control of the new radio art. Hooper in alarm went to Admiral Bullard who in turn reported the danger to the young Assistant Secretary of the Navy, F. D. Roosevelt. From that point action was swift. Shortly, at the request of President Wilson himself, the contracts to sell the patents were cancelled, and instead a U.S. radio patent pool was formed, with Admiral Bullard on the board. But back of this critical nickof-time move, which made radio preeminently an industry with American leadership, stood the vision and quick action of Franklin D. Roosevelt!

RADIO & Television RETAILING 
May, 1945.

## KILL ? or CURE ?

LOWER DISCOUNTS — Will They Prove to be Vitamin or Poison to the Independent Dealer?

#### Reduced Margins for Retailers and Wholesalers of Radios and Electrical Appliances, Postwar? Would Such Cuts in "Spread" Benefit or Harm Trade?

• The wholesale and retail *discount* structure is currently in the limelight.

Not alone *thinking*, but *planning* for action to put reduced profit margins into effect, is going on in the radio-appliance field.

"So what? That's old stuff," many a wholesaler or retailer will exclaim, recalling that talk about the subject of decreasing the "spread" on radios and appliances has been going on for a long time. But—now the whole situation is different. The important thing to remember right now is that delving into lowered discount projects is not only in the *thinking* stage at this time, but it is in the *planning* stage as well. And, next, action may follow! For a great many years, economic theorists have been firing verbal barrages at the "middleman." Claims were that he was unnecessary—that his participation in the field added materially to the cost of the product. But since no one adequate plan for replacing him could be suggested in the radio-appliance field, and since his role, particularly in servicing smaller retailers, has been definitely established as a necessary one, the cry of "eliminate the middleman" has been more or less abandoned.

Now, the whole question involving the desire to give the consumer more for less—through cutting down profit margins—is being approached on the premise that the independent whole-

## LOWER

saler and retailer *can and must* operate under shorter discounts.

While freely predicting lower markups soon, most authorities feel that in the *immediate* postwar period, pre-war discount levels will prevail.

Certain representative independent manufacturers are telling their jobbers and dealers that they-the jobber and retailer-must accept lowered discounts in order to compete with chain stores and outlets selling private-brand merchandise. Proponents of the idea to work on lower discounts-at least those who are engaged in manufacture-claim that the very future existence of the entire radio-appliance "independent" business structure depends upon whether the independent retail outlet can offer comparable radio and appliance models to the consumer at prices comparable to those offered by the "chains" and similar companies.

#### Want the Answers

Champions of lowered discount techniques who approach the subject with purely theoretical viewpoints have nothing of interest to offer the independent wholesaler and retailer.

The independent wholesaler and retailer in this field are realists. They are hard-boiled and practical. They want all the profit they can get for their efforts. They are not interested in aesthetic approaches to the question of discounts. Nor do they want to see untried merchandising schemes foisted upon them.

But they want to know the answers to these two questions:

1. Will lower discounts prevail postwar?

2. How can we operate *profitably* with a lower profit margin?

Since there appears to be a very definite trend toward shorter discounts, independent retailers and jobbers can do *themselves* a real service by scanning their own business methods—from attic to basement. The object should be to cut operating costs, increase volume, and obtain *streamlined* efficiency.

If the retailer and wholesaler are able to cut their costs of doing business for the purpose of being able to work on lower profits after the war, and, if they find during the postwar period that discounts—in spite of

## **DISCOUNTS AHEAD?**

predictions to the contrary-have not been reduced, then their efforts toward pruning and chopping at overhead expenses will result in more profit to them.

There are many arguments in favor of the greater likelihood of independent jobber-dealer survival. postwar, at the old levels of discounts. Discounts roughly between 40 and 50 per cent. The independent merchant, for example, is firmly entrenched as a "personal contact man" in the minds of the consumers in his territory. As a general rule, many of his customers believe that he charges a *little more*, but they are willing to pay this "extra" because they know they can get better service.

There are numerous instances where a well-known "chain" offered standard-brand merchandise-refrigerators, radios, washers, vacuum cleaners, etc., in competition with local dealers at nationally advertised list prices and did practically no business with them, because the local buyer-realizing that no price saving could be effected-chose to give his business to the "independent," be-cause he felt sure that the latter would stand back of the products.

On the other hand there is a

#### **OPA** Now Analyzing **Discount Practices**

The Office of Price Administration is reported to be making investigations of the price discount structure in the radioappliance field at this time. Already OPA men have held "clinics" with manufacturers, jobbers and retailers. It is understood that forms are being readied for distribution to retailers in our field, asking such dealers to fill in pertinent figures on business operation costs.

It is said that OPA is favorably inclined to give the manufacturer a price increase, al-though the government agency has as its aim lower prices to the consumer of radios and appliances to be accomplished through the paring down of discounts to wholesalers and retailers.

#### The Case For and Against Decreased Discounts in the **Radio-Appliance** Field

#### **FOR Decreased** Spreads

- ] The survival of independent wholesalers and retailers rests on their ability to meet "chain" and other modern forms of competition.
- 2 Shorter discounts will help pre-vent the independent from "going overboard" on trade-ins, and other inducements. Also will act as brake against price-cutting and lax credit policies.
- 3 Less profit per unit will spur independent organizations to increase sales volumes. Will prod salesmen into working harder, and will increase the independ-ent's selling effort.
- 4 Shorter discounts will give the consumer more for less money the ultimate goal of American mass production techniques.
- 5 Consuming public is developing an awareness to the fact that in many instances private brands at lower prices are virtually iden-tical with higher-priced units offered by independents.
- 6 Shorter discounts will tend to increase production demands, thus aiding employment.
- 7 Decreased discounts will help to curtail present agitation against so-called "unwieldy" and "un-sound" techniques in routing radios and appliances from factory to consumer.

#### definite trend toward lower-profit selling on the part of the "chains," and the streamlined groups are influencing more and more people to buy from them. Many consumers believe that anything and everything sold in a chain, mail-order house or

#### Discounts independent wholesalers and re-1

AGAINST Lowered

- tailers should not be forced to accept lowered discounts be-cause hidden "free" services by independents make adequate dis-counts imperative. "Chains," and similar groups, side-step most "free" service.
- 2 Independent jobbers and retailers must render "personal" service, and this costs real money.
- 3 The independent wholesaler and retailer cannot avoid losing money now and then on "open account" customers.
- 4 Independents do not believe that "quantity discounts" will ever be eliminated. Buyers for chains, department stores and mail-order houses will continue to get better "breaks," independents claim.
- 5 The independent needs longer discounts because he cannot buy advertising on large enough scale to compete with huge operators. Independent's ad copy must be more subdued, more accurate.
- The independent's service set-up is an expensive - to - operate "must." Many of the independ-ent's "streamlined" competitors "farm out" all their service.
- 7 During war, many chains, department store sections, etc., re-trenched on big scale. Many abandoned maintenance entirely. Independent bore brunt of service, operating under upped-expenses.

department store, costs less. An example of efforts to combat this was seen before the war in signs in independent retailers' windows reading: "Mazda Lamps Cost the Same Everywhere." Such signs were de-(Continued on page 98)

Close-up, from within, of Dynamic's textfic-stopper window. All-glass showcase for albums permits visibility from all sides. Whomecontal single disc file for customer selection across rear of store. Glass partition above conceals mezzzamine offices.

12

259.2

## "DYNAMIC" in Name and Aim

MAG

#### adios and Electrical Apliances Move to New 'ork's Swank 57th St. ecords Will Build the Traffic

<sup>9</sup> By using the dictionary definition f electronics, Dynamic has fashioned slogan for itself in the merchandisig of radios and appliances, geared to ostwar operations: "Dynamic . . . eaturing 'the phenomena of electricty in motion' as applied to music, recrds, radios, phonographs, gifts, and hings electrical."

The meaning of Dynamic, for that natter, is interesting to note, also, in onnection with this firm's activities, 'Dynamic—Pertaining to motion as he result of force or to mechanical orce of any kind. Producing or inolving action; efficient."

#### "Mink Coat" Market

Formerly located on Broadway in he 60's, Jack Winer, owner of Dynamic, was established for many years, revious to the war, merchandising ralios and appliances in the building he owned at that location. Today he has Iready established his postwar locaion on West 57th St., New York City, between 5th and 6th Avenues, n the heart of the "mink-coat" secion. Jack Winer intends to prove that the woman in the mink coat is ust as interested in selecting her radio ind home appliances as are her many sisters in cloth coats and less expensive garb.

The old building on Broadway will be retained for storage and service.

#### **Beauty Sells**

The new store is a joy to the eye and its beauty is functional in selling, as well. Colors were carefully selected to present an inviting atmosphere that is definitely colorful, yet not obtrusive, and permit plenty of opportunity for the bright colors on album covers to do their full selling job.

Unfortunately, we are prohibited by war-time publishing methods from reproducing the pictures of this store in full color. The walls are flat painted plaster surfaces in grey green; doors and wood-trim are slate blue. The spaces between the listening booth doors on the left side of the store are lined with flat album rack The opposite wall towards display. the front of the store is used for a handsome bookcase-style display of albums. Large spherical frosted glass lighting fixtures are suspended from (Continued on page 92)



OPEN FRONT . FULL VIEW GLASS ENTRANCE CE I'R. PARK" I CRSE & BUGGY OBJECTS VHI I-O . JISPLAY D TIPLAY CASE D **R**T DIFIC COUNTEL 8 WINDOW W TH SIX DISPLAY SOLIND -ROOFED RECORE LETENING 8JOIHS HALLY STACKED SINGLE RECORD REDEDE & RECORDING DEVICES GLISS PARTITIO BAS ME IT WETTANINE OFFICE STORAT HORITONTA RECORD SHELVE CLASSIFIED

Above: Dynamic's floorplan. See "photo-view" above plan. Album self-select or a concertrated in this section. (Record display fixtures designed by A. Bitter Construction Co., daw York.) erow: Built-in player, shelf and wall seat in record booths save space, but not at the axpense of customer confert. V Jewelry and giff lines are invitingly arranged at left of store's entrance.









## **Electrical Appliance Sale**

#### Chicago Firm Stages Exhibits to Help Sell Available Goods, **Promote Future Sales of FM, Television and Home Equipment**

• During the days when merchandise was in abundance, the Central Appliance & Furniture Co., 3334 N. Central Ave., Chicago, Ill., sold carloads of radios, refrigerators, washing machines, ranges, and similar goods every month.

In order to attract and stimulate sales of its current lines of available consumer items, the organization holds open house Thursday and Saturday nights. Television shows are being used to "pack 'em in." This interesting and highly successful form of promotion is paving the way for future teleset sales, and serves to build up a large prospect list for appliances and FM as well.

The excellent public response to these showings is a definite indication that John Q. Citizen is ready and eager to purchase video receivers as soon as they become available. Tele receiver customers can also be good appliance prospects, and these exhibitions should mean many major appliance sales for this establishment.

The present public interest in telesets is at a high pitch, and a store carrying video receivers may find that this merchandise will be a stimulus to the appliance business. Establishments holding tele shows, today and after the war, will attract customers and build volume.

#### **Builds Prospect** List

During the six months in which demonstrations have been given at this Chicago store, not one evening has passed without requests similar to this being made: "Yes, Sir! 1 definitely want to buy a television receiver after the war. Mark me down for one as soon as a set is available.

David Polk, the aggressive manager of the store, keeps careful rec-

ords of names and addresses of a persons who attend the showings When radios, refrigerators, washers "electric" sinks, kitchen cabinets, or heaters, stokers, electric and ga ranges, and other goods which th firm normally handles, begin to rol down the assembly lines in grea quantities, the firm will act promptl and develop these leads.

All prospective purchasers will b contacted and an effort made to sel the customer any merchandise which he may need. If present indication are fulfilled, the sales volumes for this establishment should moun steadily, postwar. This radio and appliance firm is not wasting time but is getting into its stride for fu ture selling at the present time.

Postwar sales of FM receivers are also getting attention from the man agement. During and after each tele vision performance, an FM set is

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monstrated to the group in attennce. Persons expressing interest in M's performance—and many of em do-are requested to register eir names, and are told that they ill be notified as soon as a receiver comes available. In this manner, excellent FM prospect list is beg built up. "From the standpoint of advertis-

ing and promotion, the demonstrations have proven to be very effective," declares manager Polk. "The people who come to see the television programs are not only good future customers for the merchandise which we will sell, but good present customers as well."

Sales of any available goods are not ignored in this firm's plan. "The



of audience at felevision demonstration. Shows are held Thursday and Saturday nights.

video shows help to increase the volume of items which are currently being sold. All articles on display are so exhibited to catch the attention of any one passing through the aisles on the way to the television demonstration," asserts Polk.

The manager of this establishment believes that "what the eye sees, the heart wants, and the customer's pocket-book buys," is a sound idea. Polk carries out this principle in actuality by the showing of articles offered for sale. The store takes full advantage of the display value of its unusually large window area. Most of the merchandise within the store is visible from without.

This type store front will permit television receivers to be shown in operation behind the windows in postwar days. Customers can be sold on the merits of video sets or radios or appliances which will be on display without setting foot into the establishment. The advantages of this sort of show-window layout are many, and offer innumerable display possibilities.

(Continued on page 114)

## oosted by Video Shows

ntral's store interior presents heavily-stocked appearance. Normally the firm carries a complete line of racios and home appliances.





Displays of paint and hausewares attract customers, heep sales up, and furnish excellent contacts. Below, salesmen Ray Plender and R. S. Collins wait on customers.

## **Tested Methods in**



#### "Exposure Selling," No Over-Talking, and Care in "Selling Up" Are Used to Build Radio-Appliance Sales Volume

• The Monarch Electric Co., 411 Wood St., Pittsburgh, Pa., according to its proprietor, M. E. Lindenberg, was one of the first stores in the country to merchandise radios and radio parts. When the firm first opened its doors for business in 1919 it was engaged in the contracting and distributing of electrical equipment. Two years later, when radio was still in its infancy, this organization began a successful selling career with those "new-fangled" radio parts.

This store has been on the same street in the downtown section of the city since its inception.

Prior to the war, the company merchandised radios, refrigerators, washing machines, vacuum cleaners, ranges, small appliances, etc. Among the cle was put on "exposure," not demonstration, in the latter's home. "Placing the article to be sold in the proper atmosphere definitely enhances its chances of being sold," Lindenberg stated. After the radio or appliance had been "exposed" to the customer in his home for a certain length of time, an effort was made to close the sale.

#### Selling in the Home

This independent retailer has found this type of selling successful, and "Explans to continue it postwar. posing" radios and appliances in this manner has in the past resulted in 50 per cent sales out of every 100 home demonstrations arranged.

This dealer has found from his



radio makes handled were Philco, RCA, Farnsworth, and other leading brands. The firm continues to retail and wholesale lighting fixture and electrical supplies, which represent a permanent part of the store's business.

When men and merchandise were plentiful, the organization maintained five stores in this area. "In pre-war days, when sufficient goods were available, the extra outlets more than paid Howthe expenses of operation. ever, today we find that we can effectively merchandise what goods can be obtained in one establishment," Lindenberg explained.

In the past, the firm engaged in a great deal of outside selling. Crews, often made up of as many as thirty men, were actively employed soliciting business, and many major appliances have been sold by this method.

Questioned about his method of sales operation, this aggressive retailer informed the interviewer that whenever a customer expressed interest in a certain radio or appliance, the artiexperience that this method of merchandising "in the home" is especially effective in the better type residential sections.

Lindenberg cautions his salesmen about "over-talking" to customers. Permitting the prospective purchaser to do most of the talking, and "feeling" him out, has proven a successful sales practice he has found. To illustrate just what he meant, the following imaginary instance was cited:

Customer: "Do you have X range?"

The salesman shows the article to the interested party, explains the item's salient features, and then remains quiet.

Customer: "Is this range available for immediate sale?"

If the article is stocked, the answer is in the affirmative.

Customer: "How old is this model ?"

Whereupon the salesman explains that the range is relatively new, and compares its merits with an older model. No attempt is made to high-

pressure or over-sell the customer. The salesforce of this organization has been trained to believe that customers are as smart as most salesmen. Facts are given to the prospective purchaser "straight from the shoulder," and "song and dance" routines are definitely out.

Salespeople are warned never to belittle or ridicule a customer's old radio or refrigerator, or any other appliance. The article concerned probably supplied good service for many years, and the owner no doubt had a great deal of sentimental feeling for the "faithful old appliance."

In an effort to sell a higher priced item, Lindenberg insists that his staff should not "run down" any article in the store in an effort to build up a more expensive one. "Running down" some merchandise, this store finds, will kill future sales for these goods, and the firm has its own method to cope with this problem.

In selling a more expensive item over a less costly one, the features of the former article are stressed, while the customer is told that the latter has utility but lacks certain improvements found in the higher-priced appliance. In this way, cheaper goods still maintain a measure of prestige.

It is Lindenberg's belief that, to a great extent, it is the customer who consummates the sale, not the sales-When a purchaser walks man. through the door of the store, this retailer assumes that he is ready to buy. At his first contact with the customer, this dealer is prepared to close the sale.

#### **Specialty Sales Staff**

The Monarch Electric Co.'s sales staff is composed of highly trained specialty men, some of whom have been with the concern for more than fifteen years. As most of the goods sold in the store today are wartime substitutes, many of the salespeople find selling these cheaper lines disagreeable. However, Lindenberg feels that his employees will be rewarded postwar since he plans placing them in key positions in the several new stores he intends to open at that time.

This merchant plans to have each department in his stores run by a key man. He insists that his managers have a good working knowledge of merchandising, and he intends to keep

(Continued on page 116)

**LAWRENCE, Kan.**—Efficient operation of radios and household appliances is necessary for maintaining the morale of the people at home, believes H. J. Hanna, of the Hanna Radio and Electric Co. While doing his share keeping radios and appliances in working order, Hanna is taking full advantage of every opportunity to build his postwar business. Customers will return to trade at the store they know best, Hanna says, and with this end in mind, he maintains close customer contact.

RADIO

Hanna established this business in 1913. Later his son, who is now in the Navy, became a partner. The store has handled Philco and Emerson radios, Frigidaire products, Hoover cleaners, ABC washers, and other popular lines. In addition to thousands of radios, they have a record of over 2,000 Frigidaires and over 2,000 Hoover cleaners sold in their territory.

**PHOENIX**, Ariz.— "Electric City," a new building designed especially to house a modern radio and electric appliance store, suitable to the rapidly expanding metropolitan area of Phoenix, is now under construction. The store will be operated by Robert Goldwater, a leading retailer.

Ground area of the new building is 50 by 135 feet. It will be one story in front, with two floors for the rear 50 feet. Cost of the establishment is estimated between \$75,000 and \$80,000.

Among the features of the store will be: a front largely of glass, glass "Herculite" doors, complete air-conditioning, special indirect fluorescent lighting, newly designed floor subdivisions for a model kitchen, model laundry, and other room units where radio, appliances, and sound reproduction equipment can be demonstrated. Basement arrangements under the kitchen and laundry rooms will facilitate easy changing of plumbing connections as required.

APPLIANCES RECORDS MERCHANDISING SERVICE

**Dealers See Smooth** 

The location of the new site was selected outside the zone of maximum traffic density, but near the post office and Westward Ho Hotel, at the corner of Central Ave. and McKinley St. The building fronts on Central Ave., which is the main route between the leading residential section, and the downtown area.

**PITTSBURGH, Pa.**— A quarter of a century of merchandising is a long time for anybody. The Camera Radio Shop, 5905 Penn Ave., Joseph Segal, proprietor, has been selling radios since 1921, when receivers were only a "fad." All this time, in addition, the store has been operating in the same part of the city in which it is now located.

Originally, this establishment sold only cameras and camera accessories, but this farsighted retailer foresaw the value of radio and got into the "swing." He was among the first dealers in the country to sell radios.

Prior to the war, the store sold RCA and Farnsworth radios, Frigidaire and Electrolux refrigerators and other appliances. Today, the mainstay of the business is radio servicing. Segal is looking forward to the day when radios and appliances will once again be available.



NEW BEDFORD, Mass.—The C. F. Wing Co., 790-794 Purchase St., prominent radio and record store, has been established in this city since 1874. Note spacious store layout.

**SUFFOLK. Va.**— Elizabeth G. Brady, 107 N. Saratoga St., wife of Cpl. Paul K. Brady, now overseas, has been in complete charge of her husband's business ever since he left for the service in 1943. Mrs. Brady employs two part-time radio service men, and an appliance repair man to work in the recently opened electrical appliance repair department. A complete line of radios and appliances will be taken in after the war, and servicing of auto radios will be resumed.

**MONTROSE, Colo.**—Another new appliance store opening is that of the Mash Appliance Co., 307 Main St., C. V. Mash, proprietor. He will deal in Maytag washers, Thor ironers, Frigidaire and other lines. Mash has remodeled his store, and has especially equipped rooms for radio repairs, and another for refrigerator service.

TOLEDO, Ohio-The Lion Store. popular retail establishment, has opened an additional appliance department at 2120 West Central Ave. Located in a popular shopping center in a rapidly growing residential area, the launching of this store at the present time, will help lay the groundwork for future business. Lester Nelson, the manager, has found that by carrying a wide variety of items in addition to the regular stock, more people are brought into the store. Norge and Caloric ranges, Washington room heaters, and quantities of records and albums are carried.

Another Lion Store branch specializing in records and appliances has been opened in nearby Bowling Green. Major appliances will be stressed more and more once these are available. Several products lined up include such makes as Frigidaire, Sparton, Philco, Norge, GE, and RCA.

**OGDENSBURG, N. Y.**—Louis Webb charges juke box operators a weekly sum per box for servicing. This fee covers weekly check-up, and a guarantee to be "on call" in case of emergencies. In addition, Webb picks up radios which he repairs, at the hotels, and restaurants he visits during the course of his rounds. Another source of summer profit for Webb, is his sponsorship of an amusement place for youngsters, supplying radio, phonograph and a weekly change of records. The municipality pays Webb a nominal monthly sum for this service.

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**DAVENPORT, lowa**— The Schmidt Music Co., 113 W. 3rd St., is doing a good selling job with a small book in which a record of birthdays can be kept. This book has sold amazingly well. Over \$1,200 from sale of these books came in last year. When radios and musical instruments disappeared from the market, Edward A. Schmidt, the store's owner, took in lines of giftware and decorative pieces to help maintain profits at a high level, and keep customer contact.

AUGUSTA, Ga.— The basis of George Shaw's success as proprietor of the Shaw Hardware Co., is the fact that he works in cooperation with other merchants. Lots of time and energy spent in the pick-up and delivery of appliances is saved by Shaw's system. He inserts an ad at the various country stores reading, "Leave your radio or other appliances here for repair. . ." When customers inquire, merchants explain that the Shaw delivery truck will call for the appliance and take it to be repaired. On completion of the job, the truck brings the finished units back, and the local merchant collects the charges for Shaw. Last year, in addition to other appliances, Shaw had more than 350 radios sent in for repairs.

**BRIDGEPORT**, **Conn.**—In anticipation of postwar business, and to keep his name in the forefront, Thomas Cafora, owner of the Radio Center Service, 1629 Main St., engages in a variety of advertising which includes: phone book, newspapers, theatre programs, and on the screen of a local movie house. When radios are once more available, this is one store where many buyers are sure to go for their new sets. Also included in Cafora's plans are the remodeling of his present establishment and the opening of another store in the community.

Almost all of the store's business today is repair work, although the installation and servicing of sound systems in the city's war plants also accounts for a good share of the sales volume.

Prior to the war, Cafora's sold television sets satisfactorily, and intends to resume the sale of these receivers after the war. Through study and actual experience, this dealer has learned a good deal about video repair and maintenance over a considerable period of time. This experience will prove of inestimable value in peacetime television servicing.

SUPERIOR, Wis .- The Ross Electric Co., 1717 Belknap St., is another one of the many stores already geared for the postwar. This company moved into new quarters twice the size of its prewar establishment. The new location provides ample room for displaying refrigerators, ranges, and washers as well as the smaller appliances. R. W. Springer, owner and manager, has found the field of appliance servicing extremely profitable. In addition to his regular customers, Springer does an excellent business in servicing industrial electrical appliances. The Ross Co. does work for oil companies, bakeries, creameries, hotels, newspapers, and some occasional construction work.

SALT LAKE CITY, Utah-C. V. Behunin, Radio Service & Engineering Co., 430 South State St., has been in the radio service business for 18 years, and finds that the best way to build success is to keep customers satisfied. To facilitate giving good, but fast, repair service he has constructed six sound proof laboratories for his technicians, enabling them to concentrate on the radios they are repairing without outside interference. There is also a "drive-in" auto radio repair department in the rear of the building to give efficient service on auto radios. Behunin will handle a complete line of Westinghouse appliances in the postwar, and is promoting future sales by giving service now.

**CHICAGO**, III.—"If we can't fix it —throw it away," is the motto of the Stillmanks Radio Service, 6918 W. Fullerton Ave. M. Stillmanks, the proprietor, opened his store in December of last year—to be ready for the time when radios and appliances will again be available. Stillmanks distributes match booklets, and airs records and important news events over a loudspeaker, as part of his program for attracting attention to his repair service now, and advertising his name to future merchandise customers.

**SAN DIEGO, Cal.**—Ray Gerner has taken over Radio City's branch store at 2348 El Cajon Boulevard, and is now operating it under his own name. For the present, he is confining his business entirely to repair work, but Gerner has definite plans for radio merchandising after the war. In order to make friends of his new customers, and to avoid disappointment, Gerner has a set policy of never accepting repair work for more than a week in advance.

**NEW YORK, N. Y.**—Located near the Broadway theatrical section, Jack L. Caidin, 825 Seventh Ave., an authority on rare recordings, has built up an extremely profitable business of selling out of print records. Caidin has approximately 30,000 records in stock, but his old-time masterpieces are what he is



Proprietor Caidin, and an enthusiastic record collector, Pvt. Joe Fortgang, who owns over 3,000 discs, and was interviewed on the radio.

known for. One of the most valuable discs in his collection is a record made by Lillian Russell in 1912. Caidin is now preparing a library of re-recordings of his rare discs, which he intends to sell at moderate prices. He plans also to sell de luxe radio-phonograph receivers postwar, feeling that this tie-in with his present unusual business will prove to be a profitable "natural."

**PROVO, Utch**—A. W. Adamson and Frank Pinneo, owners of Adamson's, 495 Center St., have already made plans for postwar merchandising of major appliances. As soon as equipment is available they will be agents for the Frigidaire line. The firm specializes in plumbing, heating and electric farm equipment work. They also handle various types of appliances and equipment including milking machines, ranges, water softeners, and small appliances. A service department for appliance and equipment repairs is also maintained.

## **New Profits from**

• To carry them over the postwar period when they can return to their first love—radio and appliance merchandising—many radio retailers have depended on radio servicing. Still others have resorted to substitute lines of an amazing variety to keep their accounts on the credit side of the column. In both cases, most dealers are doing a swell job of staying active in business, and in building a customer list for future use.

#### **Commercial Work Pays**

The Prosser Radio Service, 224 32nd St., Bellaire, Ohio, is using a third method to stay alive, and to keep its volume at a satisfactory level. Morris Prosser, the store's able proprietor, has found that supplying service of various kinds to theatres, factories, schools, utilities, and other organizations is a profitable sideline which has enabled him to keep active.

While many radio retailers dropped out of business in his trading area when civilian production was curtailed in 1942, this merchant, primarily a radio and appliance dealer, has stuck to his guns. "I feel that the radio business is going to be very good after the war is over, and I, like other merchandisers throughout the country, expect to reap dividends from future radio and appliance sales," Prosser declared.

#### **Theatre Sound Work**

To augment the income received from the radio servicing department which is going full blast these days this retailer is doing the following (and profitable) outside work:

(1) He services theatre sound systems within a radius of thirty miles. There are fourteen movie houses on Prosser's list, each of which pays him \$10 when he reaches the box office in addition to \$2.50 per hour, plus the cost of materials. This dealer performs the above services once every three months. Besides that, he makes regular monthly calls on many of these theatres to inspect their movie sound equipment, for which he receives \$5 per visit.

#### Service "Side Lines" Keep Dealer Busy; Prove Value of Independent Merchant to Community

#### PROSSER'S 6 SERVICES

#### Which Are Carrying Him Over Until "M Day"

- (1) Radio and appliance repairs.
- (2) Installing and servicing theatre sound systems.
- (3) Repair of photo electric street lighting equipment.
- (4) Sound apparatus and sewing machine repair for schools.
- (5) Repair of photo-electric devices for gas ovens.
- (6) Maintenance of thermostatic controls for utilities.

(2) Repairs, and maintains in working order, photo-electric equipment used by the local utility company for street lighting. Street lights are turned on or off by the amount of light directed on the photo-electric cell. Prosser feels that this device might be adapted for use in homes, stores, factories, offices, etc., to regulate lighting.

(3) Takes care of the public address systems and sound movie equipment for the schools in his community. In addition, he repairs sewing machines for these institutions. As his contribution to the schools, Prosser teaches radio theory and servicing to the school's students.

(4) Enamel manufacturers using gas ovens in their plants employ Prosser to service photo-electric gas valves, which act as a safety device, when the gas flames are extinguished, by shutting off the supply of fuel. This retailer finds that these valves are very important to many factories and consumers using gas ovens.

(5) Thermostatic controls, used by the local utilities, are kept in working condition by this merchant-technician. These controls, he points out, require filtering from radio interference. He is also of the opinion that utilities may be excellent prospects for postwar appliance sales, and suggests that dealers keep this in mind.

Important as all these activities may be to Prosser Radio Service, the establishment is concerned, first and foremost, with radio and appliance merchandising. Prior to the war, the firm sold RCA, Motorola, Howard, GE, Hoover, and other brands.

#### **Remodeling Plans**

In preparation for "M Day," this Ohio retailer intends to completely remodel his establishment in the very near future to make room for displays of postwar merchandise. He is planning to redecorate the store before Victory, as he feels that he may not have sufficient time to devote to this job when goods are once more available.

In these days of merchandise scarcity, Prosser thinks back to the boomdays of radio retailing prior to 1929, when he did \$32,000 gross volume during a thirty-day period. During that time he had 87 consoles being demonstrated at one time with 10 salesmen waiting on the customers. As store space was limited, he continued, receivers were lined up on the sidewalk for almost an entire city block, unpacked, tested, and ready to be shipped directly to the customer's home. Prosser thinks that this situation is unlikely to happen again. "Ah, those good old days," he said.

#### **Treats Customer Fairly**

These sets were sold, he points out, to people who had never owned a radio before, and before some homes in that area were wired for electricity.

While being interviewed by a representative of this magazine an incident occurred which should be of interest to radio retailers, and which is probably a common experience to many dealers and technicians.

A customer came into the store with a receiver which was not in working order. The set had been recently serviced in another state. After the customer told him how **New Sources** 

much she had been charged, it was quite obvious that an exorbitant sum had been made for a minor repair job. Instead of telling the customer that she had been overcharged by a dishonest technician, this astute merchandiser simply informed the set owner that he was going to check the radio and determine what was wrong.

After the customer had departed, Prosser said to the RADIO & Television RETAILING representative: "My twenty-three years of experience in the radio game has taught me never to tell a prospective purchaser that another radioman had given her a bad deal, or that unfair prices had been charged. Such practice lowers the status of the radio dealer as a whole, as well as creating the false impression in the customer's mind that all radio merchants are unethical. Why create customer suspicion?" he asks.

#### "Radiotrician"

This dealer feels that the position of the radio and appliance dealer or technician should be raised, and for this reason he advertises himself as a radiotrician or technician—never as a radio serviceman or mechanic.

The proprietor of this radio store teaches radio and electronics to boys attending Bellaire High School. The institution sends a promising student to the retailer who instructs the boy in the practical and theoretical aspects of radio. At the close of school each day, the student spends four hours learning how to do actual work on receivers that are in the store awaiting repairs. In addition to this, the science and theories of electronics are explained to the boy by this competent dealer.

This arrangement is working out very well, bringing prestige to the merchant and benefitting the boys instructed, the school and the community. At the present time, Prosser is teaching his fourth pupil. His three previous students are already doing

#### How This Ohio Dealer Operates

Advertises in rural papers.

Gives fast and efficient service.

Keeps servicing on professional and highly skilled plane.

Teaches radio to local students.

Will remodel before Victory.

This dealer's store is well-filled with radios and appliances which are awaiting repair.





Prosser at work on an "in shop" repair Job. Will concentrate on merchandising, postwar.

practical work in the radio field, and are doing an excellent job. The first boy who was taught is now working in a broadcasting station; the second is doing ship-radio installation in a shipyard; and the third is a radar technician in the armed forces.

For advertising and publicity, this Ohio retailer does not rely solely on instructing students. From his experience he has found advertising in rural and farm newspapers to be very effective. For his purpose, advertising in these papers has brought more results than he would have obtained by running ads in city or large-circulation periodicals.

An advertisement running for three months in a rural newspaper costs Prosser \$4.50. On checking, he has found that this publicity has frequently drawn a minimum of 100 replies during this period. Thus, customers are drawn to the establishment at relatively little cost.

Servicing may be profitable for this dealer today, but he is more interested in merchandising tangible goods in the days following Victory. If he continues to display the same resourcefulness and good-business-sense which he has shown in the past, Prosser's account ledgers will make pleasant (and profitable) reading during postwar days.



A corner of the radio, phonograph display and demonstration studios at Campbell Music Company's modern establishment, 1108 G St., N.W., Washington, D. C.

## The Campbells are UP

pleasant surroundings, and absence of high-pressure are unusual. Perhaps the contrast to the prevailing competitive setting for radio and music sales which exists in some stores in the Capital is a relief to the customer —an attraction in addition to the stock itself which is sure to beckon return visits.

Campbell's slogan is: "The Best in Music."

In the radio field, this firm makes a deliberate appeal to quality buyers. Campbell's today is known as the home of Magnavox and other de luxe radio-phonograph combinations, as well as of Hammond organ, Steinway, Kimball and Gulbransen pianos.

Its library of recordings and sheet music caters to all tastes yet its stock of best music is one of the largest in the Capital area. Its sheet music de-

#### Washington Dealership on March with Plans to Multiply Postwar Sales Without High-Pressure Methods

• Earl Campbell, owner of the Campbell Music Co., 1108 G St., N.W. Washington, D. C., is today promoting plans which he expects will multiply sales tomorrow.

The Campbell policy is that of an aggressive retailer, but it has a high level of merchandising ethics which removes its salesmanship from anything like the type of appeal sometimes encountered in "high-pressure" stores.

When the alert founder first opened the store for business nearly five years ago, he regarded then, as today, the radio department to be of paramount importance; hence his decision to personally supervise it.

In the creation of this department, it was the application of Campbell's personal ideas that set it apart—in both stock and salesmanship—from some radio and music stores. In fact, the department was such that he created a studio type of sales room, a sales institute of music, so to speak.

In its five stories, the Campbell

building is a music department store with a studio atmosphere. Its several floors subdivide into smaller studios, through which its clients are free to roam at will and leisurely play records on radio-combinations or use its instruments when playing from sheet music. In reality, this noncommercial setting is a successful sales method and a subtle sales build-up.

#### **Furthers Music Appreciation**

These floors, dedicated to music, are so arranged—and the personnel so well trained in the art of making the customer feel unhurried and unhampered—that the music shopper finds it natural to act in precisely the same manner as if he were at home. This release from high pressure produces a leisurely setting in which the customer feels free to make careful decisions, and discovers the sales person to be a counsellor whom he can trust, rather than a mere salesman.

Many retailers will concede that, even in peacetime Washington, such partment is operated by manager Dallas Tucker, who has a background of more than 20 years in the field, while the record department is directed by Mildred Miller. Aside from these able executives, seven clerks assist in these departments.

Earl Campbell is currently drafting his postwar pattern of operation. His sales promotion in records has proven itself already. In conjunction with WMAL, Washington Blue network station, Campbell's presents its "Music Box" radio program daily. This consists of a Hammond organist and a chatty master of ceremonies who invites the radio audience to send in a song or instrumental request to be played. The object of the program, aside from providing pleasant music, is to try to "stump" the organist with unfamiliar requests. He does not know what he will be asked to play until the program goes on the air.

1. If the selection requested is known to the organist, it is broadcast—

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with mention of the person who requested it.

2. If the organist cannot recall and play it, a "Certificate Award" of an album of records is sent to the person making the request.

#### **Sales Booster**

This Certificate of Award reads:— "Upon presenting this certificate to Campbell Music Co., 1108 G St., N.W., the addressee is entitled to one album of records (your choice of any standard \$2.50 Victor, Decca or Columbia album). This is given to you with the compliments of WMAL." This has resulted not only in an increased volume of sales but has brought from 30 to 50 new customers weekly into the department. This sales promotion has a two-

fold build-up: Upon receipt of the

album, the winner signs his name and address on the card, and on the back he is asked to state whether he has a radio or piano—how old, and what make. These cards are filed and a list is set up of what records and music the average radio listener desires. This becomes a constantly increasing prospect file which keeps Campbell's posted as to what make and model of radio the addressee owns, and by the address location given, supplies the knowledge of whether the customer is in the brackets high enough to buy a de luxe set.

Aside from radio promotion, this company is starting a series of mailing promotions to local piano and music teachers to induce them to bring students to the firm for new instruments. This is implemented by Campbell's having the largest stock. **Owner Earl Campbel** 

Another successful sales stunt is the way the company ties up its newspaper advertisements with the picture of an outstanding musician and a testimonial by the artist featured. The amateur musician respects the testimonials of local professional musical figures of radio, concert, and teaching circles. These testimonials serve as an attraction to the patronage of the average music buyer. For example, Joe Lombardi, orchestra leader at (Continued on page 86)

View taken from front of the Campbell store shows attractive and orderly display technique. Five floors are occupied by the company.





## **MUSIC** in the HEARTS

Because Music Bridges Distances, Builds Morale, Record Sales Have High Potential for Today's Retailers

• Can the retailer hold this present mounting disc market when war-time thoughts are no longer a current pressure? We think he can. Just how to plan to maintain today's demands is within the scope of every alert radio-record merchant, in accordance with his individual needs.

One of the greatest general helps is the expert dealer sales-aid material furnished today by many of the large manufacturers.

Today's active retailer will not bypass the really fine, free tie-in material offered: tie-ins with national magazine advertising, nationwide popular radio programs, and special displays for the dealer's store, such as: counter cards, window blow-ups, colorful streamers, counter pieces, etc.

Despite production limitations, the manufacturers are continuing to do a

fine job of supplying the retailer with a good variety of music on discs.

Columbia captures the public's reminiscent mood with set M571, "By Request," album by Nelson Eddy, which includes "Without a Song," "Great Day," "Because" and "Strange Music."

Continuing the Frank Sinatra parade is Columbia's new disc "There's No You" and "Dream," 36797. Horace Heidt has waxed "Anywhere," 36798; Count Basie, "This Heart of Mine," 36795; and Ginny Simms sings "Stardust" on disc 36796.

Columbia's Masterworks for May include the ever popular music of Jerome Kern, set M-568, "Rise Stevens in Songs of Jerome Kern." These selections are from "Show Boat," "The Girl from Utah," "Roberta," "Sally," and many other familiar musicals of past years, dear to the hearts of millions.

Addenda: Dealers report 24-hour sell-outs on Frank Sinatra's "Ol' Man River," Columbia 55037. The Modernaires have returned

The Modernaires have returned via Columbia in "You Belong to My Heart," 36800.

Decca harks back to World War I with one of its latest releases: the Andrews Sisters and Dick Haymes singing "Pack Up Your Troubles in Your Old Kit Bag," coupled with "Great Day," 23412.

More "sweet music" via Decca with Fred Waring—"Sweetheart of All My Dreams," 18667; Helen Forrest, "He's Home For a Little While," 18668; Bing Crosby, "You Belong to My Heart," 23413; and another waxing of "Sweetheart of



## of **MILLIONS**

The power of music is great and its universal appeal in war-time has created one of the largest booms in record merchandising history.

Dealers everywhere have an opportunity to sell more discs now, and to maintain the market's momentum by careful planning for the future.

All My Dreams" by Felix Knight, 23411.

Not to be overlooked is Dick Haymes' "Laura," 18666; and the beautiful rendition by Deanna Durbin in her album A-387, selections from the film "Can't Help Singing," which includes "More and More." Decca's Fred Waring directed a benefit concert for professional music contact men at New York's Carnegie Hall April 28. In conjunction with the Collegiate Chorale, Norman Dello Joio's "Western Star," a symphonic work, was presented for the first time. His composition is based on the poem by Stephen Vincent Benet.

Ethel Smith is scheduled for appearance on the "Hit Parade" during May, and expects to make some new recordings for Decca, rumored to be a new album of swing organ music. Victor's new "Showpiece Albums"

Victor's new "Showpiece Albums" pack a real sales wallop and should offer active merchandisers plenty of "dress-up" for their stores and windows, as well as sales potential.

This new type album consists of 2 discs, foldered to give the ultimate in display value to front and back cover and to the *inside cover spread*, as well. This space is given to dramatizing the artist, composer and the tie-in vehicle.

First of these is "Music to Re-

member" featuring José Iturbi, Chopin and the motion picture "Song to Remember."

As indicated by this initial Showpiece, the series is keyed to current musical entertainment as derived from hit stage shows, motion pictures, ballet, radio and concerts. A good deal of its appeal, Mr. J. L. Hallstrom, Victor's record merchandise manager, stated, will be to record purchasers not too eager to buy lengthier works, but who would go for better types of music, popular songs that have lasted, the semiclassics, and even classics. Here is one of a retailer's strongest and most lasting markets.

Victor has specifically designed Showpiece albums, both as to musical content and background presentation, so as to be lasting additions to record libraries, and likely gifts to music students. Here, incidentally, is a good angle for Music Week promotions.

To introduce the new line, Victor is supplying its dealers with an impres-(Continued on page 124)

RADIO & Television RETAILING · May, 1945

www.americanradiohistory.com

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## **From Stokers to Records**

#### Illinois Dealer Switches to Discs During War-Time

• When war-time demands dried up the appliance sales market, Jack Gianoli, radio and appliance retailer in Rockford, Ill., like many another dealer, began to look for new lines which could be turned into profitmakers for the duration.

However, the new lines which were available didn't appeal to him as fitting into his business policy. So his attention turned to phonograph records, because he already had a small section devoted to discs. He had acquired this line several years before, as he knew it would build store traffic, which is an essential part of appliance merchandising.

During war-time, records, Gianoli decided, would have to do more than build traffic. They would have to earn enough profit to carry most of the store overhead, independent of the revenue derived from appliance repairs and service.

#### **Profitable Sales Plan**

To do this, Gianoli knew he would have to display and sell records on a larger scale. He remodeled the entire first floor of his store, containing about 1200 square feet of display space, into an elaborate record display room.

Under the new program, this dealer greatly expanded his record library. He also installed four attractive listening booths. In addition, he arranged for numerous record displays in parts of the store, where customers could make their own selections if they wished.

He was aided by the fact that his store is located near a busy street intersection. The store has wide showwindows which give countless people an opportunity to look into his store every day and be "sold" by the displays of records. While he is situated in a high rent location, this is compensated somewhat by the fact that almost every bus in this city stops at this corner. Rockford has a population of 110,000 and is a busy war-time city with large purchasing power.

Gianoli also encourages people to visit his store while waiting for buses. This helps to bring folk into the store, many of whom buy records.

Early in the war period, and within a very short time, discs helped this



Owner Jack Gianoli, right, shown checking stokers, did big selling with radios and appliances pre-war. Now records fill the gap; hold customers for peacetime sales of home equipment.

merchant to show a profit, and the trend has continued that way ever since. Because of the large volume of record business, store traffic has increased five to six times. Many of these platter customers, once they get into the habit of buying records here, come back very often for additional discs throughout the year.

#### **Insures Future Business**

A buying trend like this, Gianoli says, should prove very valuable to the store in postwar, when a full line of appliances will again be stocked and sold. Satisfied record customers certainly should also become satisfied appliance customers.

The average record purchaser may spend from \$3 to \$25 at one time in this store. Albums, priced in the higher brackets, are frequently sold, largely because of intelligent salesmanship and through good display. The browsing customer is encouraged to spend all the time he wishes looking over the records on view at convenient locations throughout the establishment. This friendly attitude has done much to make this establishment, The Zenith Store, one of the favorite record shops in Rockford.

This store maintains its service department in the basement where competent technicians, paid on a salary and commission basis, are able to give fairly rapid service to set owners. Most customers bring in their own receivers for repair, and call for them when finished. Customers can usually get service on radios within one week, providing parts and tubes are available.

In postwar, Gianoli plans to expand both sales and service departments. He states that he will maintain a large record department, because records have proved themselves as traffic builders and profit makers. ill YOUR FUTURE by

> BUILDING TH THE PRESENT-

DON'T WAIT for post war plans— SELL SOMETHING NOW! Something that is "NOT waiting on the drafting boards," RECORDIO DISCS and Recordiopoint NEEDLES ... fine quality merchandise developed and manufactured by Wilcox-Gay to the high traditions established over a long period

The famous RECORDIO went to war....constantly improved and tested on the proving grounds of our military needs it will return with a history of even finer achievements and a promise for a glorious future.

commercial and professional use.

instruments for home,

MICHIGAN,

CORPORATION

Recordiopoint of Sale Display 13 inches high and 92 inches wide featuring ? dozen Sapphire-Tipped Recor-"SELL RECORDIO ACCESSORIES for MORE PROFIT IN YOUR POCKET" diopoint playback needles. Six harmonizing colors are supremely effective in eye appeal for this fine quality merchandise carried by display.

WILCOX-GAY

CHARLOTTE

MANUFACTURED

# "Big Three" news about BT resistors



#### IDGET TYPE

To meet the growing demand for smaller, space-conserving components, IRC presents two new insulated METALLIZED resistors . . . Type BTS, 1/2 watt and Type BTA, 1 watt. Thoroughly dependable and engineered to embody the high-quality standards that have made BT's "preferred for performance", these tiny units can be counted on to do a mansize job. Like other BT's they operate at lower temperature than ordinary resistors of comparative size.



#### OW PRICES

New methods and new techniques in the stocking and packaging of resistors for Servicemen make possible the introduction of new lower prices on IRC Type BT and BW resistors. This means that you can now buy premium quality resistors at prices comparable to non-branded or "unknowns". For example, here are a few of the typical reductions based on list prices: BTS now 13c (BT-1⁄2 was 17c), BTA now 17c (BT-1 was 20c), BT-2 now 25c (was 30c), BW-1⁄2 now 15c (was 17c), BW-1 now 17c (was 20c), BW-2 now 25c (was 30c). Under IRC's new price set-up you can operate even more profitably than before.



#### REFERRED RANGES

IRC's standardization on RMA Ranges in both BT's and BW's as stock values for Servicemen, enables you to replace the same values you take out when making resistor repairs. Long used by set manufacturers, and now adopted by the Army-Navy in Specification JAN-R-11, the RMA Preferred Number System is a mathematical sequence of ranges which gives complete coverage with the least number of values. RMA Ranges listed for  $\pm 10\%$  tolerance resistors are carefully spaced so that preceding or following values are never more than 20% STERRED FOR PERFO apart, thus assuring complete coverage of every value with regularly stocked BT's and BW's.



MC makes more types or resistance units, in more shapes, for more applications than any other manufacturer in the world.



BTA

BTS

(actual size)

HERE'S THE BIG NEW NAME IN

#### **Phonograph Records**

**MAJESTIC!** It's a name that you-and your recordbuying customers-are going to become more and more familiar with... because great things are ahead for Majestic Records, and for dealers who handle them.

Look for sparkling new hits on Majestic Records!

Look for top-ranking orchestras and artists that will record exclusively for Majestic Records!

Look for variety in Majestic Records that will meet every type of musical taste!

Look for improved recording techniques!

Look for advertising that will bring these Majestic features to the attention of record-buyers-and bring these buyers to you asking for Majestic Records!

WRITE FOR INFORMATION about Majestic Records! Let us show you all the reasons why ...

MAJESTIC MEANS BUSINESS ... , AND LOTS OF IT!



Majestic Records, Inc., St. Charles, Illinois. A subsidiary of Majestic Radio & Television Corporation RADIO & Television RETAILING • May, 1945

# THE BIG PARADE IS TOWARD .

"THE FRANCHISE WITH A FUTURE"

Radio

BUILD BEST WITH BENDIX . . . FOR

Bend

1.

## SEND FOR THIS FACT-FILLED BOOK

Read the story that is winning to Bendix Radio the "Bluebook" names in radio merchandising

No question about it—Bendix is the big news of radio. The finest distributing organizations in the country have signed up to build with Bendix. Dealers by the hundreds are taking the *Franchise With A Future* every day. *And this book tells you why*. Send for it get the facts about the biggest name to enter postwar radio, and let your own good judgment tell you why it's your biggest opportunity as well.



WRITE DIRECT TO

Bendix Radio Division Baltimore 4, Maryland

1 internet

PRODUCT OF BENDIX AVIATION CORPORATION

ESTIG

**RADIO & Television RETAILING** 



C. E. Hull at his repair bench in New Brunswick. He claims that knowing how to service the goods you sell makes for better sales.

## **Service** to Sales

#### **Technical Know-How Real Aid to Selling Radios and Electric Appliances**

• Out of a successful service business C. E. Hull is building a merchandising set-up for the future.

Owner of Radio Service Technicians, 100 Louis St., New Brunswick, N. J., Hull puts out from three to four hundred repaired receivers a month from this location, with the assistance of one part-time helper.

At this site of operations for a number of years, Hull has built up a good business handling home and car set repair for most of the dealers in town and for the car agencies throughout the county.

#### **Basic Knowledge**

Proof of his versatility may be seen from his New Brunswick store card: "We specialize in special radio work of all kinds: public address, sound systems; automobile radio service and installation; noise filtering motors, oil burners, etc."

Hull, however, is extremely interested in entering the merchandising field on a sound basis just as soon as radios and electrical appliances, both large and small, for the home are available.

His first step was to figure out a satisfactory new location, and he chose the commuting town of Metuchen, just four miles beyond his home location at Highland Park, which in turn is just two miles from New Brunswick.

#### **Plan** for Sales

Each morning Hull and his wife, who manages the Metuchen store, leave in opposite directions—he to carry on his servicing at the New Brunswick shop and she to run the store in Metuchen. However, they are both working in the same direction, as they plan eventually to have a similar selling establishment in New Brunswick, as soon as war conditions permit, and to establish the service department for both stores there. And the final result will be a good twostore independent retailing operation.

Plans call for the merchandising of

refrigerators, washers, ironers, and table appliances, radios and television receivers. Franchise for Admiral's complete line has just been arranged and the Hull's are working toward the establishment of additional wellknown manufacturers' lines.

Meanwhile, the present operation at the Metuchen store, known as Hull Radio, is primarily in records, both in singles and albums. Minor "duration" lines are carried in addition to discs, such as: coffee makers, fluorescent and Mazda electric light bulbs, and other small items, but records comprise the bulk of the business just now.

#### "Showcase" Technique

A firm believer in display and in the fact that the public will buy what it can see, Mrs. Hull keeps the window attractively arranged at Metuchen and changes the display often. She finds her customers return often, and frequent requests are directly traceable to planned display.

uch lechnical Genius

-through Intensive Merchandising-Emerson Radio Dealers will Lead LOCALLY with the WORLDWIDE Leader in SMALL RADIO

Television RETAILING

# **Kadio and Television**



May, 1945 As featured in National Billboard Advertising

ucts will stand out from other makes ... in a class

by themselves.

Performance and Value of Emerson Radio prod-

now and piling up a backlog of profitable store? The Emerson Radio "p.d.q."-Preference Delivery Ouota plan-is pulling in customers for merchandise you're selling Are YOU using this dramatic ADVANCE SALE promotion in your windows and Today and Tomorrow Building Business for p.d.g.

'great engineering ideas in small packages''-not just 'small radio," but EMERSON Small radio-and what In sensational new Table Models, in Portables,

Pocket Sets, Combinations and spectacular Television, the advanced Engineering, Styling ...

LOCAL LEADERSHIP with a line that millions have preferred in the past. You'll rank FIRST with a whale of difference that specialization makes!

Yours-as a Franchised Emerson Radio Dealer-

lined merchandising-promotion TEAMWORK-are dynamic factors that will speed your prosperity the Emerson Radio and Television advertising-streammoment civilian sets are available. It's a promise-

backed by greater engineering, production and merchandising resources than ever before.



Emerson Radio and Television Models for Every Purpose and Every Pursc

Write TODAY for Complete Details of the Emerson Radio Dealer Franchise EMERSON RADIO AND PHONOGRAPH CORP'N, NEW YORK 11, N.Y.

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orders for tomorrow. Write for details.

Frequency Modulation poses obvious problems in the design and building of Loud speakers and loud speaker systems. The answers to these problems are not simple, but research and precise engineering based on long experience in and knowledge of audioacoustics, will result in a complete postwar line of JENSEN speakers to meet the most particular requirements of FM. Other new and special loud speaker applications will be met just as satisfactorily with other lensen postwar products, some of which will employ the new JENSEN ALNICO 5.

To help the service man, dealer and engineer solve the special problems of FM sound reproduction, JENSEN has made available technical Monograph No 3 entited, "Frequency Range in Music Reproduction " This Monograph, one of a series of four, is available for 25c.

#### Other Morographs

WHAT

No. 1-"Loud Speaker Frequency-Response Measurement" No. 2-'Impedance Matching and Power Distribution' No 4-"The Effective Reproduction of Speech"

ALNICO 5



Specialists in Design and Manufacture of Acoustic Equipment

60

# HOWARD Radio

## is NOT a WAR BABY!

Since the early days, when radio was first introduced to the American public, Howard has been a leader. Through boom times and depression, Howard Radio Receivers have been developed, engineered and created under one management by Howard trained craftsmen. This policy of Howard engineering and production personnel working together over the years adds up to greater value for the consumer and assured profits for the Howard dealer.

## You have an opportunity to build sustained success in the retail radio field with Howard

Millions know Howard as a maker of fine radio receivers, radio-phonographs and radio-recorders. Identified with all that is best in radio entertainment, Howard has consistently developed an outstanding reputation for progressiveness, dependability and performance. By tying in your post-war sales activities with Howard, you will be in a preferred position to capitalize on this valuable background of consumer acceptance.

HOWARD RADIO COMPANY 1731-35 BELMONT AVE • CHICAGO 13, ILL.

America's Oldest Radio Manufacturer

hoose

Your Radio Line for

zmanence

#### .... But you <u>can</u> see the results

Pieced together this picture shows one step in the making of dials for Simpson Instruments. We have scrambled it deliberately to emphasize the fact that Simpson employs many processes others do not in manufacturing electrical instruments and testing equipment. To the man who knows instruments this extra measure of engineering skill and craftsmanship is evident in every detail—a reflection of Simpson's never-ending quest for refinements in design that will at once improve performance and permit more efficient production. It is the experience gained through more than 35 years of such study which promises you, in Simpson Instruments, the ablest application of the great advances that will be forthcoming.

SIMPSON ELECTRIC COMPANY 5200-5218 W. Kinzle St., Chicago 44, III.



Buy War Bonds and P Stamps for Victory

MILLIAMPERES

# Here's the portable for EXTRA SALES

WHEN YOUR CUSTOMERS ARE TAKING VACATIONS AGAIN-MAKE SURE THEY HAVE ONE OF THE NEW REVOLUTIONARY, SELF-CHARGING GENERAL ELECTRIC PORTABLE RADIOSI

DDING a portable to every home A radio sale you make is going to be one of the best ways to make multiple-set selling a success in the post-war period ... especially when you are selling the revolutionary, self-charging G-E portable.

The only pre-war radio of its kind ever built, this G-E portable has a built - in, non - spillable airplane type storage battery and charger ... When it's played indoors . . . it stores up power to play outdoors! It's the ideal extra radio and it is going to be back with many startling improvements.

A portable for every requirement will be featured in the coming line of General Electric models.

RADIO & Television RETAILING 
May, 1945

#### The entire line of G-E Radios will be outstanding

FM-the biggest thing in radio immediately after Victory-will be a top feature of the new G-E radio line. There will also be unprecedented quality and values in AM, radio-phonographs and television receivers. Take advantage of G-E's great coming line and the tremendous consumer pre-selling campaigns that are winning thousands of customers. Investigate the G-E radio dealer franchise now! See or write your nearest G-E radio distributor or drop a line to the Electronics Department, General Electric, Bridgeport, Conn.

Hear the G-E radio programs: "The World Today" news, Monday through Friday 6:45 p. m., EWT, CBS. "The G-E All-Girl Orchestra," Sunday 10 p. m., EWT, NBC. "The G-E House Party," Monday through Friday, 4 p. m., EWT, CBS.





General Electric consumer advertising is greater than that of any other home radio manufacturer.

## "Curve" in Store Design



**Modernization a Must for Efficient Merchandis-**

ing in the Coming Streamlined Marketing Era

#### at Yale University, has been retained by the company to create the ideas behind "Moderneering." He will also act as coordinator of the recommendations and specifications submitted by various manufacturers who are participating in the program.

The principles behind Universal's program has suggested the ideas which are used in this article. The need for store modernization is acute, and it will become increasingly important in the days to come. Mr. Bennett's plans are presented in an effort to lay store planning helps before the dealer who is interested in serving the public and earning a profit.

#### **Displays That Sell**

The primary purpose of the radio and appliance dealer should be a store layout which will focus interest in the merchandise on display. An establishment's walls, ceiling, floor, or fixtures should center attention on the goods. The store's attractiveness should not detract from the mer-

• Radio and appliance retailers who expect to "cash-in" on sales of new merchandise in the future will have to prepare themselves with modern and up-to-date establishments. After the first flush of reckless buying immediately after Victory, the time will have passed when poor-looking, unappealing stores will do any profitable volume of business.

Many stores today are in bad shape to cope with the increased competition that will come with the return of men and merchandise. The radio-appliance dealer's store must be revamped and modernized today—for tomorrow's customers may turn their patronage over to those establishments where shopping is both convenient and pleasurable.

#### The Time is NOW

In the past, an insufficient supply of manpower and materials, in addition to priorities, has prevented the majority of dealers from beginning a store modernization program. However, the day is at hand when retailers must gear their stores for maximum merchandising efficiency.

Simply standing idly about and dreaming for something to happen which will brighten a radio merchant's place of business will get him nowhere —except, perhaps, in the "red ink." The dealer should sit down now and prepare the plan with which to remodel his store. This includes the establishment's interior, exterior, displays, lighting, flooring and other factors which will help make more profits.

To assist merchants with their store planning program, Landers, Frary & Clark, manufacturers of Universal home appliances, New Britain, Conn., is sponsoring a store modernization program under its copyrighted title of "Moderneering." Richard M. Bennett, consulting architect, and professor in the Department of Architecture





chandise, thereby 'stealing its thunder," but should accent the value of the items to be sold.

Home cleaning equipment such as vacuum cleaners can be sold and demonstrated to the retailer's best advantage in an area having a carpeted floor. This section of the store ought to be adjacent to a display of venetian blinds, curtains, or drapes, where the cleaner's ability to do an all-around job can be demonstrated to the customer's complete satisfaction. The sale of vacuum cleaner accessories, extensions, and attachments will also be increased by this arrangement.

(Continued on page 140)



## Furniture changer-

Her husband says his sometimes barked shins are the penalty of living with a progressive!... Not satisfied with the status quo, she does the best with what she has, wants something better if possible...She may make a lot of mistakes, but learns by doing, and incidentally lifts the level of American living...

She is sideline cheer leader and reception committee for frosted foods, deep freeze units, air conditioning, better bathroom and kitchen equipment, radiant heating... anything to save labor, stretch time, up quality. Demonstrator and sampler, she works well for better products and their makers... sells other women by sheer example... is the best focus for advertising, first prospect in every community... She is found

all over, in every income bracket! Life Story editors picked her as the hardest but best prospect to attract and hold . . . designed a magazine to her liking and needs . . . enlisted the best writers and artists, put emphasis on functional fiction founded on experience, and articles of real help to women ... The formula has succeeded in gathering more than 600,000 circulation-98% newsstand, at 25¢ per copy...in producing greater response and interest to both editorial and advertising, and more definite results for advertising . . . in proving Life Story a major medium, potent now, of increasing potential!... Inquire Life Story - a Fawcett Publication, 295 Madison Avenue, New York 17, N.Y.



## **Tracing Radio Noise**

#### Location of Internal Receiver Noises. Suggested Remedies

• Last month, suggestions were offered on tracking down noisy tubes. This month's article will concern itself with other sources of internal noise.

Noise service problems can be divided into three categories. In the first may be placed noise that is continuously present while the set is being serviced. In the second, we may put noise that is intermittent. In the third, we can place noise that does not readily develop and must be forced to occur.

When noise is continuously present, the service problem is not too difficult. The most likely offenders are checked at once—volume and tone controls, short-wave switches, and ganged tuning capacitors.

The quickest way to determine if a volume control is noisy is, of course, to rotate it, listening for the typically



FIG. 1-Poor ceil ground can cause noise.

scratchy sounds that a defective control produces. Tuning the set off a station while rotating the control eliminates the possibility that another source may be responsible for these sounds. Noisy volume controls result when dirt gets between the movable contact and the fixed resistance, or when the composition element wears "thin" in spots. Not only noise, but fading, hum, rise and fall in volume, and distorted reception, frequently result.

Sometimes a noisy volume control produces symptoms that closely resemble those of an open filter capacitor. On one service inspection of this sort, noise, hum, distortion, and decreased volume were the symptoms, and a fairly loud hum was present even when the control was turned to minimum—an almost certain indication of an open filter capacitor. At one point on the control, however, perfect reception, without hum, was received. It was this peculiarity that indicated to the radioman that the control, and not the filter capacitor, was to blame.



FIG. 2-Corroded coil turns often cause noise.

After spending a moment checking the volume control, the short-wave switch should be checked. Contacts on these switches frequently become dirty or corroded, causing noise. Not infrequently the switch jaws lose tension. In all these cases, not only noise, but fading and intermittent operation may occur. Moving the switch to and fro from broadcast to short-wave usually intensifies the noise, leading to easy detection of the trouble. Dirty switch contacts can be cleaned with any of the prepared products or by tetrachloride and brush. Tension on loose contacts should be increased.

Ganged tuning capacitors are also checked in the quick, preliminary inspection. Noise occurring during their rotation indicates where the trouble lies. Tuning capacitors become noisy because of dirt, plating blisters, bent plates, or imperfect ground connections. When dirt gets between the plates, the tuners will be noisy over most of the dial. A small brush may be used to clean out large particles of dust. Smaller dust particles can be removed by dropping tetrachloride through the plates with an eye-dropper.

Scraping noises at particular points on the dial indicate bent rotor plates, or blisters. Bent plates are readily repaired; blisters, however, may have to be burned off. A power transformer whose primary is plugged into the line, and high voltage secondary attached to rotor and stator terminal points with test prods, may be used. When noises occur throughout the rotation of the tuning capacitors, and no dirt is present, imperfect rotor ground springs are to blame. These springs should be removed from their position on the capacitor assembly, cleaned, polished, and bent to create more tension.

RF and oscillator padding capacitors may also become dirty. It is sometimes difficult to locate this trouble, but turning the screws of the padders slightly back and forth will usually determine whether or not they are noisy. If they are, noise symptoms will be intensified, and reception may sometimes completely disappear, due to dirt particles shorting the plates together.

Tetrachloride can be dropped on these padders to clean them. The screws may be rotated back and forth slightly during the process, but returned, of course, to the same position afterward.

When volume and tone controls, short-wave switch and tuning capacitors have been eliminated as causes of noise, the tubes should be checked.



FIG. 3-Finding aerial breaks. See text.

Suggested tests and procedures for locating noisy tubes were described in the March issue of RADIO & Television RETAILING.

When noise is continuously present, radio components may be checked by simple mechanical means, such as tapping and wiggling suspicious capacitors, resistances, and leads. When tapping can be regulated so that one unit alone produces noise when struck—no response, or a much lesser response, being received from other units, by sympathetic vibrations —the defective part has probably been discovered.

Noisy by-pass and coupling capacitors generally have other associated symptoms that help identify them. Noisy screen by-pass capacitors, for instance, tend to cause fading, whistles, and squeals, as well as noise. Noisy coupling capacitors are apt to open and produce intermittent low volume. Noisy AVC audio filter capacitors often open intermittently, causing low volume, distortion, and low noise level between stations. When intermittently shrill reception, accompanied by hisses and noise, occurs, a plate by-pass condenser on a detector or AF tube may be opening.

RF and antenna coils, especially on TRF sets, often produce noise. A lug that grounds the coil is frequently used to support it as well, and is soldered directly to chassis. Because of the coil's weight, the solder connection may become imperfect, causing noise and fading. Moving the coil about will intensify the symptoms and help locate the trouble.

Some of the old-type RF coils are enclosed in cans placed under the chassis. The ground lead of the coil it attached to a screw mounted on the coil form, and a nut on the outside of the can fastens the screw to the can, which is grounded to the chassis. When the nut works loose—a frequent occurrence—noise and fading are produced. Care should be used in tightening the nut, because it is very easy to break the screw off from the coil form. See Fig. 1. A good lock washer helps.

#### **Coil Corrosion**

Primaries of IF coils sometimes become corroded at some points due to moisture. The result is a high resistance contact that produces noise. This type of trouble can be detected by using the low range scale on a voltmeter. Place leads across coil terminals — usually from screen to plate—and watch for an erratic de-



FIG. 4-This one-tube noise tester amplifies and detects noises in any stage.

flection of the needle. See Fig. 2. The volume control should be turned to minimum to avoid deflections due to the signal.

To repair this type of defect, the coil will have to be removed from its shield can and unwound. Green traces on the coil form indicate the corroded area. The break in the wire is generally found at this point. Rewind the wire carefully after repair, duplicating original spacing. Use only high grade rosin core solder.

Poor connections in line cords or plugs produce short, ripping 60 cycle sounds. Tube lighting will be affected. Moving the line cord or plug about will generally reveal the source of trouble.

Aerial leads (the attached types) often open beneath their insulation, causing noisy and intermittently low reception. If noise is intensified while the aerial lead is being shaken, the trouble lies in the lead. To locate the break, hold wire at point C (see Fig. 3), keep section A to C immovable, and shake portion C-D. If noise is not increased, grip wire at B, keep A-B still, shake portion B-D. Keep this procedure up till a noisy section of wire is reached—this will indicate that the area of the break has been located.

Aerials may also short against the chassis, when the insulation wears off in that portion of the lead which comes through the chassis eyelet. This type of short is quickly discovered.

Aerial capacitors may open intermittently, producing noisy, as well as intermittently low reception. Tapping the unit while keeping the aerial lead still usually indicates the source of trouble.

Pushbutton sets frequently become noisy, due to dirty trimmer capacitors on the pushbuttons. This is particularly true of AC-DC midget sets. Tetrochloride dropped on the trimmers, while moving buttons in and out continuously, will repair them.

Imperfect solder connections sometimes cause noise. These bad connections are not always easy to locate. Tapping tests may elicit equally loud responses from all units and connections in a large area, and thus be ineffective. Resoldering all the solder connections in the area under suspicion may take too long.

In obscure cases like these, where continuous noise is present and cannot be located by mechanical or voltage tests, several further test procedures may be used.

A one-tube noise tester may be rigged up (see Fig. 4). On AC sets, the filaments of this tester may be connected in parallel with the 6 volt filament supply. The earphones alone cannot be used for checking noise, because when they are placed across (Continued on page 68)

FIG. 5—Locating audio sources of noise. Probe numbered points with signal tracer's "hot" lead.

#### **Tracing Noises**

(Continued from page 67)

high impedance circuits, load and change of characteristics in these circuits occurs. The high impedance of the tube prevents such changes. With points B, C and D hooked to set common ground, prod A can be used to probe all suspicious points. Look for trouble where the greatest noise is heard.

Radiomen who own signal tracing equipment can use it to good advantage in hunting noise. The same procedure is used as in tracing a radio signal. No test oscillator is required —the noise itself serves as a signal.

Place test probe in order on points I, 2, 3, 4, 5 and 6 (see Fig. 5). Noise will be evident by fluctuations on the v-t voltmeter. Earphones may be connected and used for more certain identification of the noise.

For RF and IF sections of the receiver, the tuned v-t voltmeter is used—for power supply and AF checking, use AF v-t voltmeter.

If noise is found at the plate of an amplifying tube, test at a B plus terminal. If the noise response is equally great there, the fault probably lies in the power supply, which should be probed.

#### **Localizing Noise**

Noise can be localized to particular stages by turning volume control to minimum. If noise remains just as loud at either setting, its source is in the AF or power stages. If noise disappears at this minimum setting, it originates in the RF and IF sections.

If noise is found at the plate terminal of a socket, but not at the grid, check the tube, which may be defective, by substituting a new one. If noise persists, the output transformer may be to blame. When the noise level is much stronger at the plate of the output transformer than at a B plus terminal, the transformer is probably at fault. If the noise level is the same at both points, the transformer may be eliminated from consideration. RF, IF, and AF transformers may be checked in this way.

Where internal noise is not very evident, a test oscillator may be used to bring it out. If the origin of the noise is suspected to lie in the RF, Ist detector, or oscillator stages, connect the test oscillator to set aerial and ground, leaving modulation switch in the *unmodulated* position. Feed in a very strong RF signal. The noise will substitute for the customary modulation, and will be received much more loudly than before. Bad tubes are a frequent cause of hum modulation.

By tapping and moving suspected parts about, the noise may become worse—in which case the guilty unit will be easily detected.

When testing IF stages, procedure is the same, except that an IF unmodulated signal is fed into the gridcap of the first detector. This IF signal should be even stronger than the RF one previously introduced, since the amplification has been reduced.

Noisy coils, transformers, volume controls, intermittently noisy condensers and resistors are quickly located by this method. Microphonics and acoustic feed-backs are also brought out by this test method.

In cases where noise is the complaint, but fails to appear, it must be forced to occur. Allowing the set to play for several hours in its cabinet may be tried. It may heat up sufficiently to cause the faulty unit to break down and produce noise. Enclosing the set in a box



FIG. 6-An auto transformer can step up line.

may further reduce the ventilation and speed up the breakdown process.

Stepping up the line voltage often forces an intermittent defect to show up. An auto-transformer may be used for this purpose (see Fig. 6). A bell transformer may be similarly employed. Depending on the lead connections (see Fig. 7), either 100 or 120 volts will be delivered from a 110 v. power supply line.

Simple mechanical methods should not be scorned in forcing noisy units to go bad. Squeezing a suspected condenser with a pair of long-nose pliers — not too hard, of course — often brings intermittent defects out. Tapping and wriggling parts is also helpful. Heavy pressure from a screwdriver may be used on heavy bakelite case capacitors.

Sometimes light taps and wriggling will prove better than heavy action in getting results. It goes without saying that making sure the guilty unit has actually been located is important.



FIG. 7-Bell transformer hook-up for 120 v.

Not one method, but many methods, may have to be used in hunting down intermittent noises. Where instruments fail, bare-handed ingenuity can succeed.

#### Service Notes

#### **Peculiar Grid Short**

The complaint on this Philco midget was no reception. The 6Q7 was burnt out, and since another one was not available, a metal 6R7 was used to replace it. Set still remained inoperative. When set was turned over for voltage tests, set began to work. It was turned right side up again, and after some tapping, went dead once more. When external aerial was placed to grid-cap of 6R7, very little noise response was received. When grid-clip was removed and aerial now placed to grid-cap, noise response was normal. Gridclip was restored to cap, and wiggled about. Intermittent reception resulted. Close inspection showed that the large grid-clip was shorting against the metal, grounded envelope of the 6R7. When it was turned over, the grid-clip's soldered edges were further removed from the metal side of the tube, and no further intermittent short occurred.

#### Output Transformer Substitution

Late models RCA Record Changers and Recorders use an output transformer with a tapped secondary for use when radio programs are being recorded. On one model, the output transformer was hopelessly shorted internally, and had to be discarded. No replacement was available. An ordinary transformer designed for operation with a 50L6 tube was used instead. A wire was soldered to one of the secondary windings near the center. This home-made tapping worked perfectly.

(More Service Notes on Page 70)



Slick chick, this dame. She comes up to me and says, "I want a radio-phonograph that's really modern. I'm particularly interested in the phonograph because I collect records." Well —this is just my dish—So I slip the Demonstration Record into the Crosley Combination and turn it on.

The record turns—not a sound. "You've forgotten to put in a needle," she points out. "Yeah—on purpose," I says. "That silence you hear is the Crosley Floating Jewel\* Tone System. Goodbye needle noise forever. No needles to buy, change or hear—your records last up to 10 times longer.

That "silent treatment" gets 'em! Then the music starts lush and full—so I wise her up to the buttons of the Master Tone Control—"64 different tone combinations—pick the combination you like best for anything you're ear-ing—radio or records."

#### **HEARING** is believing

Nothing sells a Crosley faster than a Crosley itself! Let your customer listen to the "silent treatment." Show her the diagram of the ordinary sharp needle and the Crosley Floating Jewel\*. Play the Demon-

stration Record and her own ears will convince her that there's nothing like a Crosley.



But you can *tell* her this: Crosley offers every modern improvement in radio-

Old fashioned sharp needle "Scra-a-tch1" "Good.bye HI-1-sss1 Needle Chatter!" Scratch!"

electronic design, plus the finest cabinet work, plus unsurpassed mechanical skill, in producing top quality, long-lasting, dependable products.

Every Crosley household appliance and radio brings your customers PLUS advantages and features they can see, or feel, or hear!—always features you can demonstrate!



THE CROSLEY CORPORATION, CINCINNATI, OHIO





Oh, brother!-Did that record sell her!-Better than that, she's been selling her friends for me. As I always say, hearing is believing.

\*Patented

Radios : Radio-Phonographs : FM : Television : Short Wave : Electronics : Radar ; Refrigerators: Home Freezers : Housebold Appliances : The Crosley Car ; Home of WLW, "The Nation's Station"\*

### Service Notes

#### A "Toughie" is Serviced; Equipment Lack No Bar

"Let's not quibble about how many years of experience l've had," said the radioman to his prospective employer. "Give me your toughest radio repair—I'll finish it in 90 minutes or less."

"Maybe you're biting off a little more than you can chew," suggeste! the radio dealer. He brought in an old, battered set and placed it on the work-bench. "Our last mechanic had ten years experience. He worked on this set off and on for two months, but couldn't fix it. Think you can?"

The radioman replied that he would like to try, and went to work. The store's test oscillator had been sent to the factory for repairs. The roof antenna was down, and a tenfoot length of wire strung along the wall of the work-room was being used as an external aerial in its place. The dealer had a Channelyst on order, but the only instruments actually available at the time were a tubetester and a volt-ohmmeter.

The set was completely dead. Maker's name and model number must have been obliterated years ago. The conditions certainly didn't look favorable for a quick repair.

The radio was a straight AC. Filaments of all tubes lit when the power supply was turned on. When the '42 was removed after the set had warmed up, a slight click was audible. The rectifier and last audio stages were working, but how well, was uncertain.

The indoor aerial was touched to the control grid of the '42. A slight hum came through the speaker. It was hard to tell whether this response was normal or subnormal, because the strength of the indoor an-

tenna was uncertain. Voltages on the rectifier and power tubes seemed normal. Antenna signal was injected into the other side of the coupler capacitor, on the plate of the 6F7. Hum response was absent on one trial, present on another. The capacitor seemed intermittent, especially as one of its leads was very loosely connected internally. It was replaced, and further testing continued. An open screen resistance was quickly located by the absence of voltage on the screen of the 6B7. Detector plate voltage-6F7 was used as detectorseemed low. No shorts were present. It was hard to determine by the ohumeter whethe the detector load resistance had increased, because the color coding on the resistance was not legible, in the first place. In the second place, the ohumeter could read only to  $\frac{1}{2}$  meg, and so an increase of resistance in a resistor of 1/2 meg or more could not be detected. The radioman decided to replace the suspicious resistance by a new  $\frac{1}{2}$  meg one, since antenna signal response from the grid of the 6F7 was considerably increased by this substitution.

#### **Alignment Necessary**

The set still wouldn't play, however. The radioman placed antenna to the grid of the 6B7, and aligned the set for greatest noise response. A weak station finally came through at one point on the dial. Even this reception was intermittent. When band switch was turned from broadcast to short-wave and back, reception did not always occur on the broadcast setting. This led to cleaning of the switch, and the clearing up of this latest intermittent.

The radio dealer's expression lost its skeptical smile as the service man tuned up the set by ear, working



Placing ohmmeter from B to A will make pointer "kick" if filter capacitor is o.k., or deflect continuously if shorted.

from 2nd IF, to 1st IF, to oscillator trimmer and padder, and finally to RF padder.

"Èighty minutes, on the clock," he said approvingly to the servicer. "This job is certainly yours."

#### Socket Test for Shorted Filter Capacitor

When a cathode of an AC-DC rectifier tube is burnt out, it is customary to check the filter capacitors for shorts, in order to arrive at a correct repair estimate. Taking the set apart for this purpose may be avoided by checking at the rectifier socket. Remove rectifier tube, place one ohmmeter test prod in cathode terminal hole of socket, the other test prod in filament hole. One filament connection will give no reading, because removal of the tube has open-circuited it. The other filament connection, however, goes to switch through the other tube filaments. With the switch closed, a deflection or "kick" reading should be obtained on ohmmeter when test prods go from cathode to correct socket filament prong. (See diagram.)

Remember, when figuring out which holes correspond to cathode and filament, to reckon *counter-clockwise* from tube key. When socket is looked at from below chassis, reckoning, of course, is clockwise. If no "kick" reading occurs, 3 pos-

If no "kick" reading occurs, 3 possibilities exist, assuming other filaments are ok. One, is that the filter capacitors are completely open. The second, that good contact has not been made. The third possibility is that the wrong socket holes have been used. Retests should be made. When no deflection occurs after retests, set should be taken apart and checked. When short reading is obtained, the set should similarly be taken apart and checked to find the exact trouble.

What, then, is the value of this test? Simply this: If no shorted filter, or by-passes, or other shorts are present, this socket test will determine it quickly. Considerable time then is saved when no shorts are present—no time is saved if they are. Socket tests can also be used to check open line and resistance cords.

#### **Emerson U5A**

A small dry cell is used for detector grid bias on this set. When this cell opens volume is decreased, distortion may occur. Poor internal contracts may cause the cell to open intermittently. Short cell out to remedy.
RCA was first to market and manufacture metal tubes back in 1935. Since then, RCA has made more than 150,000,000 metal tubes...more than all other manufacturers put together. After the war, RCA Preferred-Type metal tubes will offer both the stock-saving advantages of the RCA Preferred-Type Program, and the high performance assured by the greatest experience in producing metal types.

FOR MORE PROFIT

### RCA PREFERRED-TYPE Metal Tubes make your servicing easier and quicker

SERVICE WITH METALS

> DURING the war it's been hard to get metal types ...you have had to substitute glass types for metals. Result? We all realize, more than ever, how much easier metal tubes make servicing! And for good reason . . .

> How many times have you had to add shields to sets...how many hours have you spent realigning ...when self-shielding metal tubes would have done the trick pronto! How much time have you spent in grounding shields...when easy-to-workwith metal tubes are self-grounding?

> Yes, metal tubes save trouble from the word "go." Even when you're just testing tubes, metal types are easier to take out and put in ... without fooling with clumsy shield cans.

We hope it won't be long until plenty of RCA

THE FOUNTAINHEAD OF MODERN TUBE DEVELOPMENT IS RCA



RADIO & Television RETAILING · May, 1945



Preferred-Type metal tubes are available again. And



When *new* sets start rolling, look for RCA metal tubes in them. Sell your customers the sets you *know* are easier to service.

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# WILL GIVE YOU A FLYING START ON



## IN RADIOS! VICTROLAS! TELEVISION!

COMORROW only one line of radios, Victrolas and television receivers will reflect the experience of consistent engineering leadership in Communications...Broadcasting...Research...Radar...Tubes...Television ...as well as in home instruments. That line is RCA—product of Radio's Richest Experience—and your assurance of plus quality and customer acceptance.

Think it over and you'll agree that no other organization is better equipped to "get you going" faster or keep you on a surer road to profits. So when you move up to the postwar starting line, remember this: For a flying start it's RCA Victor!



In Canada, RCA VICTOR COMPANY LIMITED, Montreal



www.americanradiohistorv.com



RCA Laboratories model with an 18 by 24-inch screen showing how Bob Hope may appear on future home television.

### New Projection Television - Bob Hope's face"big as life"

**C**an you picture Bob Hope on television ... seeing his face *big as life*—right in your own living room?

Well, you will—for now, thanks to RCA research, all limitations on the size of home television screens have been removed.

RCA Projection Television sets can have 18 by 24-inch pictures, or for that matter, pictures as large as the screen in a "movie" theater!

When you tune in an NBC television broadcast you'll almost think the actors are in the same room with you—and trust NBC, America's No. 1 network in sound broadcasting, to bring you the best in television entertainment.

This revolutionary improvement was achieved in RCA Laboratories by development of an entirely new reflector and lens, shown in phantom above. This lens, of inexpensive plastic, is 8 times as efficient for the purpose as the finest optical lens.

When you buy an RCA radio, phonograph or television receiver—or any other RCA product—you receive the benefit of the latest research development of RCA Laboratories. It is this *plus value* which is your assurance of lasting satisfaction.

The widespread public recognition of this plus value has given to RCA world leadership in the radio, phonograph, television and electronic art.



**Dr. D. W. Epstein** with a projection television tube, reflector and lens unit. Here the image on the end of the tube hits the reflector, is corrected by the lens, projected to the screen, then enlarged . . . making possible larger and clearer television than ever before.

### **RADIO CORPORATION of AMERICA**

PIONEERS IN PROGRESS



RADIO & Television RETAILING . May, 1945

# **Balance Your Business**

Added Goods and Services May Mean More Profits for the Dealer

**ELECTRICAL PRODUCTS** 

• If your situation is like that of most key radio dealers we have talked with lately about their postwar plans, you have decided to handle a full line of electrical appliances--perhaps for the first time. You plan also to maintain complete stocks of AM and FM radio and television sets.

Although you may still be thought of in your community as a radio dealer, your establishment will emerge as a radio-appliance center carrying diversified lines.

When new radio receivers disappeared from your store, you displayed resourcefulness by expanding your service work on radios, and a variety of appliances, or by selling non-electrical products. You now tell us that you will want to retain at least some of these war-born services and products in the days following Victory.

When you balance your sales of radio sets by selling a variety of other products and services, you will have attained several direct advantages:

#### **Non-Related Goods**

1. The costs of your overhead will be distributed over several lines instead of placing the entire burden on radio receivers.

2. You will increase your sales the easy way, by selling a greater variety of goods to each customer.

3. With lower overhead and increased sales, you will have attained a new high level of profit.

You will profit indirectly as well from having a diversified business. For example, the reputation you have established for your service department will bring you dividends in prestige. Market surveys show that people are demanding a degree of quality never imagined before in the new radios, television sets and appliances. The public will recognize that these costly and often intricate appliances will require a high type of service, and will buy them from you because you have proved that you can provide good service.

Even your non-electrical lines may remain profitable. Many dealers plan to retain their phonograph record departments. Other retailers will balance their stock of radio sets with a complete line of musical instruments, and attempt to make their store a music center. Still others may retain

for a Radio Dealer Accessories Air conditioners **Batteries** Clocks **Coffee makers** Cooling units Electric light bulbs Fans **Floor** lamps Fluorescent lighting Grills Hair dryers Hand irons Home freezers **Kitchen** food mixers Laundry equipment **Oil Burners** Radio tubes Refrigerators Ranges Sunlamps Table lamps Toasters Vacuum cleaners Waffle irons

such lines as furniture, glassware and cutlery, to provide extra

sales volume and to bring customers into their establishments.

But, no dealer can stock everything or perform every service "under the sun!" There are some lines that will not pay their own way. Other lines may interfere with the retailer's efforts to mechandise *specialties*, such as radios and appliances, which require active selling. How, then, can you decide what lines to stock and what to drop?

We think the answer lies in being cautious in adding new lines. Study your trading area. Check your potential competition. Start now to ask your prospects what products and services they want to buy. Then make a thorough canvass of sources of supply to see how you can fill those wants.

It is easy to feel today that if you could only get a new line, you could sell an infinite number of items in that line. But by the time you get

deliveries, your

competitors may

also be receiving

similar merchan-

dise. So before

you sign a con-

tract or a fran-

chise calling for a

large quantity of

new goods, see if

you can't try out

the line on a

### NON-ELECTRICAL PRODUCTS for a Radio Dealer

Automobile accessories Automobile polish Builders' hardware Cameras China **Cocktail** sets Cutlery Floor coverings Floor wax Furniture Gift items Glassware Hard ware **Kitchen** cabinets Mirrors Musical instruments Paint **Picture frames** Sporting goods Tools Toys

### Types of Service for a Radio Dealer

Automobile radio Charging radio battery Electric fan Electric motor Floor lamp Industrial sound system Laundry equipment Oil burner Plane radio Police radio Radio, home Recording studio Refrigerator Small appliance Television

smaller scale, even at a temporary sacrifice of extra discounts.

When you know what you can sell, and how much of it people will buy, you are then in a position to add the line and have it help, not burden, your business.

Keep in mind the physical limitations of your store when you think about the new lines you will handle. See that you have enough space to display this merchandise properly. Do

(Continued on page 126)

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for the widest range of transmitting and severe-service

electronic

assemblies

AEROVOX

CAPACITORS

• Critical equipment designers, builders and users are insuring their assemblies with Aerovox rating-plus capacitors. That Aerovox extra safety factor is widely recognized today. Service records speak for themselves.

All Aerovox paper-capacitor voltage ratings are for standard temperature, pressure and humidity conditions, namely,  $20^{\circ}$  C., 30 inches of mercury (760 millimeters), and 50% relative humidity.

Where Aerovox capacitors are in hermetically-sealed cases, the only effect caused by changes in standard conditions will be in the external flash-over voltage occurring at lower voltages for conditions involving reduced pressure and increased humidity. The capacitor proper remains unaffected. The maximum operating temperature for continuous operation at rated voltage is 65° C. ambient. If temperature is greater, operating voltage must be reduced. Derating data will be supplied on request.

Yes indeed, it will pay you to look into this matter of Aerovox rating-plus insurance. Remember, it costs no more but it can save you much expense and trouble.

• Ask your jobber about Aerovox heavy-duty capacitors and necessary priorities. Ask for latest catalog-----or write us direct.



FM \* ELECTBONICS

EVERYWHERE the word is the ord is going round...

larged research and experimental aboratories larged research and esperimental appravites under the driving naeds of var. under the criving notes of yat a big has the facilities or doing big things in a big way. When the time comes for reconversion way. When the time comes for reconversarial to peacetime production, trace facilities will be applied full force to the manufacture of be applied full lorce to use minutacaus o-advanced FM ralio receiving sets, feetly auvanceu rin raino receivers, and a complete line of phonograph, television and ratio conime of phonograph, television and rains com-binations, Beamont Radio Corporation, 5921 West Dickens Avenue, Cui24go 39, Illinois.

Keep Your Eyes On Belmont

It is a matter of general knowledge that outstanling value distinguished the millions of standing value distinguished the miners of radios that Belmont built before the var. It is an equally well known fact that Belmont is an equally well known fact that Demont now is one of the large-volume producers of electronic equipment for the Armed Forces. And it is no secret that Belmont expects to make important contributions to the Jevelopmaxe important contributions to the zereiop-ment of the better radio and televis-on recep-

With years of successful peacetime experi-Belmønt Radio 🐖 ence on which to draw ... with greatly ention of toplorrow.

\*

RADAR

TELEVISION

# LOUD SPEAKER HEADQUARTERS ...MAGNAVOX



MODEL 69. 118 additional models will be available for the postwar manufacturing trade.

**PIONEERING** in the production of elliptical speakers, Magnavox filled an important need in receivers for automobiles, as well as for larger model home sets and phonograph combinations.

★ ★ The elliptical speaker offers decided acoustical and mechanical advantages...desirable frequency response...compensation in the speaker for lack of an adequate baffle...ideal directional characteristics and small mounting space. ★★ Because of the wide popularity of the Magnavox elliptical series, various sizes will be available for postwar radios. Electrodynamic or permanent magnet models will be made to your specifications.

 $\star \star$  In your planning, be sure to



consult with loud speaker headquarters. The Magnavox Company, Components Division, Fort Wayne 4, Indiana.



SPEAKERS · CAPACITORS · SOLENOIDS · ELECTRONIC EQUIPMENT RADIO & Televisión RETAILING • May, 1945

### Whoo?...Whoo?...

The steamer sirens sound their invitation in a hundred harbors... The gray transports, packed with men in khaki, sail for destinations unknown... The brine-crusted Libertys run the gamut of subs and bombs, to carry cargo to pinpoint islands that flyspeck unimaginative maps ...

This is the greatest era of adventure in all man's history. But for most of us at home, unfit for active combat, too busy, too bound to desks and routine responsibilities ... tomorrow is just another day, the job is the same old job, the small worries still persist ... And the steamers' siren call must go unheeded.

TRUE was founded on the often forgotten principle that no man lives by bread alone . . . that even in the staidest some bond persists with those whose courses lead to far places and adventurous pursuits ... It serves as a front row critic of the universal drama... of men in unconventional conflict with diverse adversities ... the chance-takers, argonauts, the seekers, the unsatisfied ... finds a world of truths surpassing fiction, realities out-ranging cut-and-dried romance ...

TRUE has had extraordinary reception, response and reader loyalty... piled up more than 600,000 circulation, almost all newsstand at 25¢ per copy, despite limited paper and distribution ... offers a selective all-men audience priced well below prevailing publication rates, plus a tremendous potential!... Inquire TRUE, a Fawcett Publication, 295 Madison Avenue, New York 17, N.Y.



#### Shallcross SEALED RESISTORS

Hermetically sealed, fixed wire-wound resistors, impervious to moisture, fungus, vibration, and rough handling. Standard mounting facilities. Resistance values from 1000 ohms



to 10 megohms. Resistance form and protective shell are of sturdy ceramic. Mounting is accomplished by means of the standard mounting hole. Insulation resistance to ground is exceptionally high. Shallcross Mfg. Co., 10 Jackson Ave., Collingdale, Pa.—RTR

#### JFD TUBE ADAPTERS

365 types of adapters, making possible 1209 tube substitutions, are being put out by the JFD Mfg. Co. Many substitutes for hard-toget tubes are available among these types. JFD Mfg. Co., 4111 Ft. Hamilton Parkway, Brooklyn 19, N. Y.—RTR

#### Hushatone EXTENSION SPEAKER

Miniature, molded plastic extension speaker, designed for private listening. Lightweight. Tone quality comparable to that of large, conetype speakers. Power consumption, .01 watt. Flat, disc shape ( $4.3/16'' \times 1.1/16''$ ) makes it suitable for under pillow use in bed. Hermetically sealed. A light-weight "Bimorph" crystal element insures uniform response and high sensitivity. Brush Development Co., Cleveland, Ohio.—RTR

#### EE 3B 27 RECTIFIER

Rugged, high voltage rectifier suitable for industrial and mobile transmitter use. Peak



inverse voltage 8,500 volts. Average plate current .150 amps. 5415 DC volts output to filter with 6,000 volts input. Filament draws 5.0 amps at 2.5 volts. Electronic Enterprises, Inc., 65-67 Seventh Avenue, Newark 4, N. J. --RTR

#### Ideal FLASHLIGHT BATTERY

New improved model rechargeable battery. May be charged from any AC electrical outlet by means of -a rectifier type charger or from the DC ignition system of automobile, truck or bus. 40 per cent greater discharge capacity due to 3 plates instead of 2. Fits any standard flashlight case using two 1¼ in. size D dry cells. Also can fit 3 and 5 cell cases by use of spacer plug. Ideal Commutator Dresser Co., 4033 Park Ave., Sycamore, III.—RTR

#### Talk-A-Phone POWER BOOSTER

Inter-office communication and factory paging are possible in the same system with this Power Booster. The HP-16 is capable of delivering a minimum of 15 watts "voice



range'' power for paging. Replies come through at regular reduced office volume. Dimensions of the unit are  $6'' \times 12'' \times 61/4''$ high. Talk-A-Phone Mfg. Co., 1512 So. Pulaski Rd., Chicago, III.—RTR

#### Meck RADIO and PHONOGRAPH

To be offered when civilian production permits, John Meck plans include a 5-tube AC-DC superheterodyne, approximately 6" x 9" x 6", plastic cabinet and walnut wood styles. An-



other set to be offered is a 4-tube AC-DC superheterodyne in a plastic cabinet 6" high,  $3\frac{1}{2}$ " wide, 8" deep. A phonograph, designated as the Saratoga, is a 3-tube amplifier with a 4-inch electro-dynamic speaker, 11" wide, 3" high, and 15" deep. John Meck Industries, Inc., Plymouth, Ind.—RTR

#### **Universal MICROPHONE**

New D20 Series. Has extended frequency range and conventional dynamic response characteristics. Mounted on substantial "Micro-



Adjust Swivel," the unit may be positioned anywhere throughout a 60-degree angle. Internal element is mechanically isolated, minimizing "stand and cord noises." Designed for use both indoors and outdoors with a frequency range of 50 to 8000 cycles at -54 db as referred to one volt per bar. Universal Microphone Co., Inglewood, Calif.—RTR

#### Langevin AMPLIFIER

The 101-C amplifier has been designed to meet the demand for a good unit at low cost. Output impedance is adjustable to loads of 1 to 1,000 ohms; internal input impedance is 1,500 ohms in a high gain connection. The amplifier will deliver 50 watts to a nominal load impedance with less than 3% RMS harmonic distortion at 400 cycles. Langevin Co. Inc., 37 West 65th St., N. Y.--RTR

#### **Proctor HAND IRON**

Model No. 975, 1000 watt, alternating current iron with bakelite handle, permanently attached cord, speed selector and a fabric



dial. To retail at \$9.30. Every effort being made to assure simultaneous delivery of first shipment irons to distributors. Proctor Electric Co., Philadelphia, Pa.---RTR

# NEW PRODUCTS

#### **Centralab SWITCHES**

A new "J" series for power applications. Will be available in one to five sections, with shorting or nonshorting type contacts. The switching combinations for the present will be one pole, 17 positions (18 positions, continuous rotation, with eighteenth position "off") and 3



poles, 5 positions (6 positions, with sixth position "off"). All units will be furnished with adjustable stops for limiting the desired number of positions. Rated at  $7\frac{1}{2}$  amperes at 60 cycles, 115 volts. The minimum voltage breakdown between critical points will be 3000 volts rms. Centralab, 900 East Keefe Ave., Milwaukee 1, Wis.—RTR

#### Superior TUBE TESTER

Tests all tubes up to 117 volts, including 4, 5, 6, 7L, octals, loctals, bantam junior, peanut, television, magic eye, hearing aid, thyratrons, etc. Detects shorts and leakages up to 3 megohms. Ear-phones may be plugged into tip jacks to detect noisy tubes. Works on 90 to 125 volts. 60 cycle AC. Superior Instruments Co., 227 Fulton St., New York 7, N. Y.--RTR



#### **Kwik-Lite FLASHLIGHT**

An all-plastic, waterproof flashlight has been developed by the Usona Mfg. Co., Inc. It is built to withstand rain, severe heat and cold, and heavy impacts. Features are a three-position metal switch, disappearing hanger, and bulb shock-absorber. Usona Mfg. Co., Toledo, Ohio---RTR

#### **Garod PHONOGRAPH NEEDLES**

"New Superior" and "New DeLuxe" needles now have a bent shaft for smooth and easy riding in the record grooves. Perfected to



eliminate scratch and surface noise. For simplified installation in the pick-up, all shafts have a flat shape. New plastic containers also serve as record brushes. Garod Radio Corp., 70 Washington St., Brooklyn, N. Y.-..RTR

#### **Riteohm RESISTORS**

Pie-wound to 1 per cent accuracy. The Riteohm 32 is available in three sizes—11/16 in. diameter by  $1\frac{1}{8}$  in. long, 1 7/16 in. long or  $1\frac{3}{4}$  in. long for the 2, 4 and 6 pie units respectively. The minimum resistance is .1 ohm



for all units and the maximum is 400,000 ohms for the 2 pie unit, 750,000 ohms for the 4 pie, and 1 megohm for the 6 pie unit. The Riteohm 83 is available in three sizes—1/2 in. long. The first two units are 2 pie while the third is a 4 pie unit. The minimum resistance is 10 ohms for all units and the maximum is 200,000 ohms for the small 2 pie unit, 400,000 ohms for the large 2 pie, and 800,000 ohms for the 4 pie unit. Ohmite Mfg. Co., 4835 Flournoy St., Chicago 44, III.—RTR

#### Sprague CAPACITORS

These Hypass capacitors do not show resonance at frequencies as high as 50 megacycles and, in many instances, even up to 300 megacycles. They are installed by connecting them in the circuit in the same manner as a lowpass filter would be connected. Can be used to eliminate "hash" in many circuits. Sprague Electric Co., North Adams, Mass.—RTR

#### **Bruno EXPANSIVE BIT**

Built for fast, true, wood cutting. Wedgelock construction for positive holding of cutter blades. Secondary blade acts as a clamp. Wide throat permits easy chip clearance with no clogging. Bruno Tools, 9330 Santa Monica Blvd., Beverly Hills, Calif.—RTR



## Spartan VAPORIZER and HUMIDIFIER

Half-gallon capacity. Will run approximately 4 to 5 hours. Current shuts off entirely when water is gone. Steams 20 seconds after



unit is plugged in. Container does not get hot. No salt required, eliminating possibility of bubbling over, short-circuits. Will retail for approximately \$10. Spartan Co., 1428 W. 28th St., Minneapolis 8, Minn.—RTR

#### University DRIVER UNITS

Features include molded diaphragm flexing surfaces, heatproof voice coil suspensions, and hermetically sealed dust covers. Rim centering of voice coil assembly in the magnetic gap results in permanent positioning of the voice coil assembly. Model PAH: Rating 25 watts, impe-



dance 15 ohms, frequency 100 to 6000 cycles, diameter 51/4 in., height 5 in., weight 9 lbs. Model SAH: Rating 25 watts, impedance 15 ohms, frequency 100 to 6000 cycles, diameter  $41/_2$  in., height 5 in., weight 5 lbs. University Laboratories, 225 Varick St., New York 14, N. Y.—RTR



### CONDENSER-RESISTOR TESTER de luxe!

EVERY basic characteristic of EVERY type of condenser and resistor can be read quickly and accurately on direct read-ing scales on the Sprague de luxe Tel-Ohmike. Measures ca-pacitance from .000010 to pacitance from .000010 to 2000 mfd.; d-c resistance from .5 to 5,000,000 ohms; and in-sulation resistance to 10,000



megohms, Contains built-in d-c megonms, Contains Duilt-in d-c volt-milliameter. Power factor and leakage current of electro-lytic condensers are read di-rectly. Built-in power supply permits all characteristic measurements under actual working conditions up to 1,000 DC. A "magic eye" inc indicator shows bridge circuit balance.

Sprague de luxe Tel-Ohmikes are NOW **AVAILABLE** to Sprague distributors under W.P.B. Form 3243 or AA-5MRO.

TRADE-Good battery portable WILL WILL IMADE—Good battery portable and misc. radio parts and scarce tubes for a good Weston or G-E exposure meter, Kodak 35 or similar camera or good V-O-M, All letters answered. Don Spaan, 1308 Muscatine Are., Iowa City, Iowa.

WANTED-Late model dynamic tube tester, also Solar condenser tester. Morris Gilfand, 1445 N.W. 10th Ave., Miami 36, Fla.

WILL TRADE Leica camera for hard-to-get tubes. Want Sky Buddy; Rider 10, 11, 12; audolyzer; record player; V-0-M; record changer; television or FM re-ceiver or adaptor; microanmeter; 0-10 d-c ammeter; signal tracer; auto "A" eliminator. Gilley Radio, 5523 S. West-ern. Hollywood, Calif. ern, Hollywood, Calif.

WANTED-Complete set Rider manuals; square Triplet 7" V-O-M complete. Louis F. Lete, 318 S. 3rd St., Effingham, Ill. WANTED-Good make communication receiver, Cash. Jack St., Cisco, Texas. Jack Farleigh, 708 E. 13th

FOR SALE-3" United Motors oscillos-cope #165. Bob's Radio Snop, Gaylord, Mich.

WANTED-Supreme tube and set tester 5304-A, also sig, generator and one 25A7 tube. Will trade 35Z5 tube. Joseph Lishok, 200 N.W. South River Drive, Miami 36, Fla.

WANTED-Hallicrafter Sky Buddy or Echophone EC-1 or what have you? Cash, Also need 6 or 4 prong plug-in coils, George Grant, 2845 Avondale Rd., Cleveland 18, Ohio.

FOR SALE—Meissner FM tuner (new) 8 tube; G-E 12-tube 4-band ehassiss and 12" speaker 550 kc to 70m· (sentry box tuner); Vibroplex code machine and tapes. W. L. Thiel, 96 Westbury Blvd., Hempstead, N. Y.

stead, N. 1. FOR SALE—Quantity of new tubes at OPA list: 1LN5; 1LH4; 3S5; 1T4; 2B7; 6AE6G; 6A4; 6B4; 4B8G; 6C86; 6E6; 6D7; 6E5; 6H6GT; 6K6GT; 6L7; 6N7; 6SL7; 12SL7; 7V7; 7D7; 7N7; 7G7; 7H7; 7E7; 7E6; 7B8; 7A7; 7A5; 7A4, Stein, 456 Bedford Ave., Mt. 7A4. Stein, Vernon. N. Y.

WILL TRADE code learning instruc-tograph hand wound type, 3 rolls tape, WILL IMADE code learning instruc-tograph hand wound type, 3 rolls tape, portable, hardly used. Need condenser checker or what test eqpt. have you? Fred Joil, Box 45, Rt, No. 1, North Brookfield, Mass.

WANTED-Type 25A7G tube for cash. Hyman Blatter, 3260 Coney Island Ave., Brooklyn, N. Y.

WANTED- 12" turntable with motor, also a crystal pick-up arm. Phil Werking, R.R. No. 3, North Manchester, Ind. of

TUBES FOR SALE-Have hundreds used tubes, meter and set tested. SFFG; 6A7; 6A8; 6Q7; 75; 41; 6J5; 6C6; 6D6, etc. Will sell in lots of 50 or more. Can use new phono motors with tunrtables, single or automatic. Deltz Radio Engineering, 421 Utica Ave., Rrocklum, N Brooklyn, N. Y.

WILL TRADE S-20R Hallicrafters for any commercial set with an r-f stage except Howard, Cash for good set, Will not part with Hallicrafters unless a better receiver is obtained. J. W. Gilpin, 550-8th St., Michigan Center, Mich.

500-stil St., Michgan Center, Anca. WANTED-Sprague de luxe TelOhmike; late model sig, generator, preferably llickok and voltohmyst. Raymond C. Wilson, 1016 Creighton Ave., Dayton 10, Ohio.

WANTED—Small all-wave receiver, pref-erably Hallicrafter Sky Ranger SW-29, Pvt. Henry Geiger #33876829, A.P.O. 17971, c/o P.M., New York, N. Y. WANTED-Recorder, RX-12 or RM-12 Rek-0-Cut ovehead mechanism or any portable type. Cash. Stephens Radio Serv-ice, 407 ½-3rd Ave., Columbus, Ga.

WANTED—Multimeter, signal generator, or oscillator for a-c power. Multimeter range must be at least 10 meg. Also need tube tester not more than 2 or 3 yrs. old. Clayton E. Wills, 1252 Danvers Ct., Willow Run, Mich.

FOR SALE-RCA station allocator #171, . ... JALE WUA station allocator #171, like new, \$20, or will trade for sig. generator. Dick's Radio Shop, Donnelly, Idaho. FOR SALE-About 25 lbs. short wave parts, \$15; National short-wave receiver, speaker or phone missing, "as is," \$25; \$7 vol. Gernsback manual, \$8, new. August Palermo, 223 S. Winebiddle Ave., Pittsburgh, Pa.

WANTED-Table model television receiver. with or without audio amplifar, preferably RCA. Have Atlas drill press for sale with Jacobs ½" chuck. L Browne, Sound Radio & Electronics, 210 Kings Highway, Brooklyn 23, N. Y.

WANTED-Good sig. generator, V-0-M and tube tester. Cash or will swap two yr. old plano accordion, 120 bass, cost \$450. Norman Walker, 218 Broadway, Cambridge 39, Mass.

WAINTED-Tube tester and ohmmeter.

WANTED---Tube tester and ohmmeter. Cash. Albert Paulus, 225 W. 23rd St., New York 11, N. Y. FOR SALE OR TRADE---Amplifier both d-c 6v or 110 a-c 30 watts, complete with tubes, tapped 5 separate ohmage outputs, 2 mike taps and controls and 1 phono. No speakers or mike. Value about \$100. Want anything useful in test capt. or what have you? Geo C. Ellwood, 90 Ocean View Ave., Santa Cruz, Calif. Cruz, Calif.

FOR SALE—Crystal osc. with crystal 3626 kc. uses 6L6 tubes, 25 watts out-put, external power supply, \$12 com-plete. Carl Morris EM 1/C, 147th, plete. Carl Morris EM N.C.B., Davisville, R. I.

FOR SALE—CB solar capacitor analyzer and resitance bridge; Supreme #35 tube tester with adaptors for octal tubes; Trimm featherweight head phones; calibrated var. resistance indicator. Ed-ward Sherman, 710—12th St., Peru, III. WANTED-Good V-0-M, AC-DC volt-meter, tube checker and other shop equipment. What have you? Cash. Gran-ville Arnold, 139 Main St., Emmaus, Pa. WARNING!

WARNING! Federal laws cover the use of the mails to defraud—which means that most transactions resulting from Trading Post advertisements fall under their jurisdiction. Users of the Trading Dece Trading Post service are thus specifically cautioned to refrain from any dealings which might be cause for complaint to the Post Office authorities.

FOR SALE—20 watt portable Webster-Chicago amplifier with 12" dual speed 6v. phono turntable, microphone, speakers. Write for details. Power Hill Sound Ser-vice, 306 West St., N. Hillsdale, Mich.

WANTED-1H5GT, 1N5GT and 6L6 tubes, also 15 to 30 watt 6v amplifier and good auto radio. A. Skitsko, Was-A. Skitsko, Waskatenau, Alberta, Canada.

WILL TRADE new 12SQ7GT tubes for 11/2 v or 117v tubes. Jolly Radio Service, Gulrock, N. C.

SWAP recorder, etc.; ... hones: vibration hi-SWAP SELL Federal Little-Pro SwAP OK SELL Federal Little-Pro recorder, etc.; FM tuners; Brush head-phones; vibration pickups; mikes; heart-beat pickups; hi-fi tone arms; xtal cut-ting heads; C-B osc. OM and CRA 'scope, Need 50L6 and 35L6 tubes, etc. Hall Radio Lab., 415 Penn Ave., Pittsburgh. Pa.

WANTED-Signal generator, Hickok with other makes considered; also condenser tester and 3" 'scope. Cash. Rudolph F. tester and 3" 'scope. Cash. Rudolph F. Grosh, 203--26th Ave., San Mateo, Calif.

WANTED—Medically discharged radio operator needs Hallicrafter SX-25 or SX-28 in order to keep present position. Cash. A. Clement Diedricksen, 11 Vine St., New Britain, Conn.

FOR SALE—Weston 0-1.5 amp. meter and two 0-25 mill. meters, all like new. Ivan G. Dyer, 1927 N.W. 10th St., Oklahoma Clty, Okla.

WANTED-Good single copies QST magazines for Dec. 1915; all 1916 copies ex-cept Oct. and Nov.; also Aug. and Sept. 1917. State price. Capt. William W. Orr, c/o ARRL, West Hartford, Conn.

FOR SALE—Superior 1250 a-c all meter, 4½" meter, port. case, practically new, \$33. A. B. Eatherly, 1504 Bernard Are., Nashville 4, Tenn.

WANTED-Reliable sig. generator. ( Paul Keen, Box 1614, Orlando, Fla. Cash.

WANTED-S.W.3 plug-in coils 60-70 series: also bandspread coils. Alvin Datt-ner, 92 W. River St., Wilkes-Barre, Pa. WANTED-Dual speed recorder with playback unit complete, portable preferred, mike included. Cleveland Radio Supply, 19313-33 W. Lake Road, Rocky River 16, Ohio.

WANTED---Rider manuals 1 to 14, one or a set. T. A. Gillock, Sr., 742 May St., Walla Walla, Wash.

FOR SALE—New Shure Unidyne uni-directional dyn. mike #559A hi or low impedance, \$39.50. Roxy Service, Mit-chell, S. D.

WILL SELL OR TRADE for what have you-5" scope television receiver; Su-preme 502 tube and set tester; Triplett all-wave all-purpose V.M.O. checker; and Audiograph amplifher. Jos. Y. Gomez, 3120 Fairmount St., Los Angeles 33, Oslig Calif.

WANTED-Sig. generator, tube tester, and signal tracer. Describe fully. L. W. Thomsen, 46 Ledge Lane, Stamford, Conn. FOR SALE—Precision 2-meter analyzer; Philco bat. operated sig. generator, less batterles; Rider manual No. 1. Write for details. Fels Radio, 612 Rogers Ave., Brooklyn 25, N. Y.

#### YOUR OWN AD RUN FREE!

This is Sprague's special wartime advertising service to help radio men get needed parts and equipment, or dispose of radio materials they do not need. Send your ad today. Write PLAINLY or PRINT—hold it to 40 words or less. Due to the large number received, ads may be delayed a month or two, but will be published as rapidly as possible. Sprague reserves the right to reject ads which do not fit in with the solvit of this service.

HARRY KALKER, Sales Manager

Dept. RRT-55, SPRAGUE PRODUCTS CO., North Adams, Mass.

(Jobbing Sales Organization for Products of the Sprague Electric Company)



Obviously, Sprague cannot assume any responsibility, or guarantee goods, services, etc., which might be exchanged through the above advertisements





Push a button for your favorite drink?

IT MAY BE SO



Super-Concentrated Auto Fuel?

IT MAY BE SO



Cooking by sun's heat?



Will your postwar pencil count the number of words you write?

IT MAY BE SO ... BUT



Will all talk in offices and homes be automatically recorded?



Will postwar bread come in tin?



Will your postwar pants be fireproof?



# SYLVANIA NEWS **RADIO RETAILER EDITION**

MAY Published by SYLVANIA ELECTRIC PRODUCTS INC., Emporium, Pa.

# Service Department Needed For Retail Tube Selling

### **Customers Look for Service** Facilities in Radio Tube Buying

Radio service outlets account for the major portion of radio tube replacement sales. This fact was disclosed through the nationwide, independent and impartial survey recently conducted by one of America's leading market research organizations-at the request of Sylvania's Sales Research Department. Essential points supported by this conclusion are:

1. In prewar years, the 24,700 radio service stores in the U. S. sold about 30.000,000 of the 34,000.000 replacement tubes sold annually-20,000,000 of them as part of service.

2. When sets fail, the majority of cus-

tomers call on radio service dealers to get their sets back in operating condition.

3. More servicemen feature Sylvania tubes than any other brand, because of quality and performance.

4. When it comes to tubes, people trust servicemen to know best.

In short, servicemen sell the tube replacement market-and they prejer to sell Sylvania.

As new essential facts are gathered from this national survey, retailers will be kept constantly informed.

### Sylvania Recommends Wartime Tube Manual for Retailers' Use

1945

From Sylvania Electric's long list of technical bulletins designed to assist servicemen and dealers, comes a handy, up-to-date manual "Aids To Wartime Servicing"especially prepared to help cope with the present acute shortage of many tube types.

The booklet represents an expansion of the aid offered in Sylvania's previous 4-page and 6-page bulletins-20 full pages being necessary for a complete report on wartime tube substitutions.

75,000 copies have already been distributed -an ample indication of its widespread usefulness and the wealth of information contained in this concise booklet.

As long as the present emergency exists it will be most helpful for retailers to have in their possession "Aids To Wartime Servicing"-only one of the many Sylvania cortributions to aid the radio industry.



MAKERS OF RADIO TUBES; CATHODE RAY TUBES; ELECTRONIC DEVICES; FLUORESCENT LAMPS, FIXTURES, ACCESSORIES; INCANDESCENT LAMPS



## **ACOUSTIC AND ELECTRONIC** PHONOGRAPHS

There'll be no delays when we get the "go-ahead" on civilian production-we'll be ready to start delivering phonographs because we've stayed on the job . . . making special Phonolas and communication devices for the Armed Forces. And these things we've been building in wartime have added immeasurably to the knowledge we've gleaned during our 28 years of making fine phonographs.

Famous since 1916, Phonolas will be even more famous when restrictions are lifted, for they will incorporate (as materials are released to us) new improvements in tone and appearance by which both you and your customers will benefit.

EASTERN SALES OFFICE: 17 E. 42nd Street, New York City, VA. 6-2079

MIDWESTERN SALES OFFICE: 224 So. Michigan Ave., Chicago, HAR. 1880 WATERS CONLEY COMPANY

ROCHESTER, MINNESOTA

# School for Technicians

#### Radio Instruction, Urged by Dealer Group, Adopted in San Diego

• Are you short of help in your radio service store? Finding a reliable radio repairman to do dependable, high class work isn't always easy—even during peace times! Radio dealers of San Diego, Cal., are taking steps to solve this problem by organizing an apprentice training program for future radio technicians.

#### Thorough Training

At the instigation of these dealers through their local trade association, the Bureau of Radio and Electrical Appliances of San Diego County, the San Diego Vocational School is planning a three-year training program calling for both classroom work and practical experience, the latter to be gained through part-time employment in dealers' radio shops.

Apprentice radio technicians will first take a three-months' full-time course at the Vocational School. The remainder of the three-year course will be divided between classroom study and part-time employment in a radio shop qualified to provide adequate supervision. Amount of time spent in the class will continue to diminish until, at the end of the course, the apprentice will be spending his full time in the shop and only a few hours each week in class.

To insure the apprentices of obtaining a well-rounded education, the progress of each student and the qualifications of each shop to supervise them will be periodically reviewed by an apprentice board consisting of three radio dealers, three radio technicians, and a representative from the Board of Education.

Through the G. I. Bill of Rights, returning war veterans may receive from one to three years' financial assistance for this education. Such assistance would be entirely separate and independent of whatever the apprentice would earn part-time.

The apprentice training program is a part of the California State education system, which has been in effect since 1938. Since that time it has proved highly successful in 14 skilled trades industries, while 7 other industries are now considering its adoption for the education of personnel. San Diego will be the first in the state to inaugurate the apprentice system for the training of radio servicemen. This will provide more highly skilled technicians for the community.

#### **Retailers** on Board

It is hoped that through this program a uniform standard of efficiency will be established for all journeymen radio technicians. San Diego dealers and service personnel elected to serve on the first apprentice board and to get the program under way are Harry Calloway, vice-president of Thearle's Music Co.; Grayson Lovell of the San Diego Radio Hospital; Al Reynolds of Reynolds' Appliances; Ivan Lauritzen of the Coast Electric Co.; Harvey Watt of the Thearle Music Co.; A. D. Kilpatrick of Standard Electric Corp.; and J. Clark Chamberlain, secretary-manager of the Bureau of Radio and Electrical Appliances.

### The Campbell's

#### (Continued from page 49)

the Earl Theatre, declares: "With a new show coming up every week and the audience expecting to hear the latest hit tunes, my job would be harder if it were not for the facilities of Campbell's."

In addition to testimonials by the outstanding personalities in Washington music, the Campbell advertisements offer a cordial invitation to the public to make this store their second studio home.

A jitterbug's paradise will be created in the below-street-level floor. Many of the youngsters going through the "jam session" age become serious music lovers and represent a great future market. Proper regard for their wants is part of the Campbell plan. They will be large volume buyers of radio combinations and record players tomorrow. Their tastes are being formed by radio today.

The main floor will continue to include the sheet music and record departments. The front part of the main floor showroom is devoted to a rotational display of the instruments featured. Two concert bureaus are located on the first floor rear, where tickets to all Philadelphia orchestra concerts are sold, as well as for other concerts.

#### **Demonstration Rooms**

Purchasers must pass the record and sheet music departments, when going to buy tickets. These bureaus are operated by Mrs. Snow and Mrs. Dorsey, respectively. Earl Campbell's contacts do not end here, however, for in all of these concert programs, the Campbell Music Co. has one or more attractive advertisements.

The second floor—now devoted to Hammond organ and piano sales will have a separate organ studio sales room and a series of large, high-ceiling room settings for proper display and demonstration of radio combinations. This series of rooms for demonstration of instruments is now being built—with records carefully selected for effective demonstration. Also, H-F antennas are being installed to improve fidelity of radio demonstrations. Every month in the year, at least one week of window selling will be devoted to radios and combinations.

The third and fourth floors will be piano display and sales studios, devoted to new pianos primarily. A separate Steinway grand salon is part of the sales layout. Campbell is not waiting for the war's end to make radio sales, he is taking orders now for radios and combinations. The purchaser makes a 10 per cent deposit, and is entitled thereby to a priority number assuring prompt delivery when reconversion comes. This deposit is converted into War Bonds.

#### **Regular Follow-Up**

Periodic check-up of the radio after it is sold is a goodwill factor which is found to be very valuable by the Campbell management. At least two check-ups are given in the 1st year period of guarantee. Earl Campbell stresses the importance of carefully supervised installation and operating instructions on the radio-combinations. Merely acquainting the purchaser with the record player's operation is not enough; the person in the family who uses it most should be given special instruction if complaints are to be avoided. ★ Utah Speakers: More than 20 million Utah speakers have been made for radio, and public address systems.

## PRECISION PLUS... THAT'S UTAH PERFORMANCE

When it comes to coil winding, Utalins<sup>\*</sup> are past masters. They operate machines, built by Utah engineers, that produce finished products to a greater accuracy than ever possible by human hands alone.

This, and every manufacturing step, is part of a comprehensive process carried through in Utah's own factory . . . tooling, welding, plating, winding . . . to unexcelled standards of accuracy. Then comes checking, rechecking, supervising, testing . . . till every step of production has been thoroughly approved. In fact, there's not one moment from the original buying of raw materials to the final delivery, that Utalins\* relax their efforts. This is the Utah perfection that guarantees performance.

#### \*Utah's Helpers

UTAH RADIO PRODUCTS COMPANY, 820 ORLEANS ST., CHICAGO 10, ILL. Utah Electronics (Canada) Ltd., 300 Chambly Road, Longueuil, Montreal (23) P.Q. + Ucoa Radio, S.A., Misiones 48, Buenos Aires

# BASIC TRAINING ...

More than 10,000,000 young Americans have learned it the hard way . . . . learned that in order to get fit to fight you have to train.

Maybe we were a soft, ease-loving nation. If so, we snapped out of it, as a few countries discovered to their chagrin.

During the past few years of abnormal demand for sub-normal supply, perhaps business let its sales muscles get a little on the flabby side, too. Selling was no problem at all.

Unless all signs fail, it won't be long before the customers can be a little choosy as to what they'll buy... and from whom. It's time now for sellers to start the setting up exercises. Competition may be nearer and tougher than we think.



BALTIMORE 2, MARYLAND

Capital and Surplus more than \$65,000,000

\* THE DETROLA CONFERENCE ROUND TABLE

#### RATTERN OF ELECTRONICS PLANNING 11

5

Creative thinking at Detrola probes the frontiers of electronics-devising the pattern for greater performancewider range of Detrola-built Television Receivers . . . Radio Receivers ..... and other electronic instruments. And none will excel them in beauty or value.

A REAL AMERICAN KEEPS HIS BONDS KEEP AN ON

Detrola Radio

DIVISION OF INTERNATIONAL DETROLA CORPORATION



# Just a Kid... BUT DEEP IN ELECTRONICS

OW he's a Major in the U.S. Army Air Forces. A few short years ago he was a freshman in high school, just a kid "fooling around with radio." Today "the kid" knows every inch of his giant bomber,



He knows each link in the vast chain of Superfortress performance. And that includes the important electronic details of amplification.

After the war, thousands like him are going to tell you what can be done in sound reinforcement, and how! Because "the kid" has used Eastern-built equipment in war, he'll buy Easternbuilt equipment in peace — or maybe he'll sell it! In either case, his generation will have a great influence on the selection, installation and operation of sound and electronic equipment. And we believe that Eastern products will rate high with these young men.

To aid the war effort, our engineers are available for consultation on any amplification problem. Until Victory, Eastern will continue to devote its resources to the design and manufacture of vital war equipment. Meanwhile, let us send you the next of a series of useful articles prepared by our engineering staff on the newest developments in amplification related to both sound systems and industrial instruments. Ask for Brochure 5-A.

#### Buy MORE War Bonds

EASTERN AMPLIFIER CORPORATION U. S. Reg'n. Applied For

794 EAST 140th STREET • NEW YORK 54, N.Y.

# New Ideas for New Day Selling!

Marion

• CLARION RADIO dealer helps are on the job today. The new 15-mile continuous poster illustrated above is a typical example of the many new day CLARION promotions available NOW. It is providing CLARION dealers with store displays backed with dramatic power.

CLARION-all out for victory-cannot tell you when you will have new radios to sell.

But CLARION dealers are getting every possible assistance that careful planning can produce under today's conditions.

There is a story back of the name CLARION RADIO worth knowing. The name of the distributor for your territory will be furnished upon request.

WARWICK MANUFACTURING CORPORATION 4640 WEST HARRISON STREET • • • CHICAGO 44, ILLINOIS Proved Quality for twenty-three years

Clarion

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DIO

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the word

lariot



## DYNAMIC

(Continued from page 39)

the ceiling and indirect lighting is arranged around the walls to give plenty of light for reading album titles. Two colorful double backed album display racks are on the show floor, which is done in rose and grey asphalt tile, and comfortable chairs upholstered in white leather are distributed about for customer convenience.

The listening booths are exceptionally attractive. Rose broadloom covers the floor, and the machine, built into the booth, is encased in limed oak. Grey leather upholstered seats are built against the wall, and the walls are done in a light cream. The slate blue painted doors are soundproofed oak.

Glass is used for display cases and shelves, providing the greatest possible visibility. The mezzanine offices at the rear of the store are shielded from public view by a translucent glass curtain with "vision" squares (see photo on page 38).

#### **Radio-Appliance Identity**

Effective arrangement of available merchandise is used to maintain this dealer's identity with the currently missing radio and appliance lines. With records to sell, Winer makes a terrific appeal to music lovers with his attractive store interior. The atmosphere actually invites the relaxation that is necessary to "music-browsing." Using all the eye-appeal qualities of the best in war-time self-service selling technique, Winer plans to combine this with expert infiltrated selling by record specialists. Distributed on the floor are various record cabinets of period design, and front and rear showcases and shelves hold small musical instruments, record accessories, record carriers, needles, and those table appliances that are available.

Plans for the second floor are shaped around the reappearance of radios on the civilian market. Specialists for many years in the tailoring of

radio cabinets to individual home decoration, Dynamic's designers have a catalogue of some 50 to 60 period cabinet designs. In this connection, the second floor radio salon will present a series of miniature rooms in proper setting to display modern, English, Chinese Chippendale, etc., cabinet designs, and many other styles of cabinet for the purchaser's choice in type of radio. This will comprise a display of unusual radio furniture created by Dynamic over a period of years. The receivers themselves will represent the very finest Dynamic can get from the standard radio manufacturers.

#### **Television** Plan

Television will also be enthusiastically promoted on the second floor by Dynamic. A revolving "stage" is planned for this display, so that various makes of the video sets may be demonstrated simultaneously during the showing of the same tele program, while customers relax comfortably as the sets revolve in display before them.

Electric appliances for the home in their entirety will be displayed by Dynamic in the basement showroom. Currently devoted to storage of stock and in the process of being "finished," this department will hold forth in no small way when merchandise is available. A complete modern kitchen and a complete modern laundry will be installed for the demonstration of all electrical appliances for the home, Owner Jack Winer at the store's "mid-section" counter, where he plans to feature traffic appliances as well as record accessories.

both large and small-major and minor.

In this connection, Dynamic will carry all lines, rather than a single "exclusive" line. Dynamic will attempt to show by actual demonstration to the customer the emphatic advantage of truly "automatic" appliances at their higher prices, and will attempt to "de-borax the borax" selling, and intends to combat "discount" buying and selling. Definitely will not sell lines of merchandise that have uncontrolled distribution policies.

As a matter of fact, Dynamic is out to debunk unjustified claims issued about merchandise by actual demonstration, and to create the desire to own the better built units through actual demonstration, and less lip service.

#### Sales Via Demonstration

Advertising is an important factor in the eyes of Winer, and his effective attention to this method of keeping in the public eye has and will continue, he believes, to bring him the best re-Currently he is now on a turns. local New York station, WQXR, "Man About Town" program, a sophisticated chit-chat program, on 15 minutes daily at 5:45 and well positioned on the air-between classic recordings and press news. The program stresses better shops in New York, as reported on by Sue Ryan, who adds the attraction of a celebrity guest each day.

Another example of Winer's keen interest in publicity and what it can do for him is his ability to tie in with various other promotional activities that have to do with his merchandise. Right now (see photo at top of page 38) his window is a definite eyecatcher as a tie-in with "Up In Cen-(Continued on page 96)

Record division manager Jack Melzer, left, brings a vast backlog of experience to disc retailing.



# PARDON US FOR POINTING, JUST THIS ONCE?

This is the record that makes us proud...

# FAWCETT FIRSTS FOR '44

Fawcett Women's Group Magazines were

FIRST in Advertising Linage Advertising Linage Gains Advertising Revenue Advertising Revenue Gains

FIRST in Women's Apparel House Furnishings Toilet Goods Medical and Drug Linage Food and Beverages Soaps and Cleansers Cosmetics

FIRST in Number of Editorial Pages

FIRST in Food and Household Editorial Linage



Fawcett Publications, Inc. World's Largest Publishers of Monthly Magazines 295 Madison Avenue, New York 17, N. Y.

# FAWCETT WOMEN'S GROUP

3,000,000 WDMEN CHOOSE THE FAWCETT GROUP EVERY MONTH



He has mastered his craft. Each movement of his sure, deft hands adds Meissner quality to the precision electronic equipment he builds. Dedicated to the armed forces today, tomorrow his skills will mean Meissner precision-built products for you.

# MT. CARMEL HAS An eye to the future

"Personnel" is an outmoded word in the little city of Mt. Carmel, Ill. Why? Because it has been replaced by "precision-el," a word that more aptly describes the men and women whose skills and enthusiasm produce Meissner precision-built products for a world at war and who will soon help rebuild a world at peace.





They live in the future! Through their hands pass the work of Meissner's "precision-el," embodied in Meissner precision-built electronic equipment now going to our armed forces. Many of the parts they now handle as part of their daily routine will mean new comforts in postwar living.



#### "Step Up" Old Receivers!

These Meissner Ferrocart I. F. input and output transformers are getting top results in stepping up performance of old worn receivers. Special powdered iron core permits higher "Q" with a resultant increase in selectivity and gain, now available for frequency range 127-206. Ask for numbers 16-5728 input, 16-5730 output. List \$2.20 each.



RADIO & Television RETAILING . May, 1945

www.americanradiohistory.com

E, at Templetone, are not going to make the most radios — nor the cheapest radios — nor the highest-priced radios. But we *are* going to produce radios so highly qualitied in performance and appearance — and so invitingly priced — as to meet all or any competitive price ranges on all types of models. In brief, top values for your customers — top profits for you!

### TEMPLETONE RADIO MANUFACTURING CORP. New London, Conn.

FM...TELEVISION...RADIO-PHONO' COMBINATIONS

"Where FM will also mean Finest Made"





95



The Turner Company is proud of its thoroughly experienced staff of representatives. This competent group is gualified in every field of microphone application. These men are ready to study your electronic communications problems NOW. You are invited to call in your nearest Turner Representative for expert advice and suggestions in selecting the right microphone for your purpose. He is at your service whether you need job lots or single units. Call him today!

BOSTON Henry P. Segel Co. 221 Columbus Ävenue Boston Mass.

CHICAGO Royal J. Higgins 600 S. Michigan Avenue Chicago 5 Ill.

CLEVELAND Earl S. Dietrich 707 Hanna Bldg. Cleveland 15, Ohio

DALLAS Ernest L. Wilks 1212 Camp St. Dallas 2, Texas

DETROIT Fred J Stevens 15126 E. Warren Ave. Detroit 24, Michigan GREELEY Gordon G. Moss P. O. Box 428 Greeley, Colorado

HENDERSONVILLE Herb Erickson Co. P. O. Box 179 Hendersonville, N. C.,

JENKINTOWN . D. M. Hilliard Box 246 Jenkintown, Pa.

KANSAS CITY Edw. B. Lundgren 516 Migrs. Exch. Bldg.) Kansas City 6, Mo.

**1ONTREAL** Sni-Dor Radiolectric Ltd. 455 Craig St., W. Montreal, Quebec

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**Pioneers in the Communications Field** 

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EXPORT REPRESENTATIVES AD AURIEMA, INC. 89 Broad Street, New York 4, N. Y.

R

LOS ANGELES David N Marshank Marshank Sales Co. 2022 West 11th St. Los Angeles 6, Calif.

MILWAUKEE Irvin I. Aaron 4028 N. 16th St. Milwaukee 9, Wisc.

NEW YORK Wm. Gold 53 Park Place New York 7, N.

SEATTLE Verner O. Jensen Co. 2607 2nd Avenue Seattle 1, Washington





tral Park," Michael Todd's popular musical success now playing in New York. The tie-in for Dynamic, of course, is the Jeannette MacDonald Victor album of songs from the show. Potted plants and a lampost, banked around the back of the display, complete the illusion of "Up in Central Park." The proximity of Dynamic's new location to the *real* Central Park is one of the reasons Winer chose this particular album to tie in with, as it definitely reminds the customer that his new location is near Central Park.

While Dynamic's future plans for the merchandising of radios, records, and electrical appliances are soundly set and ready to go at the production "green light," today's sales continue to establish the current "intake." Service on appliances and radios at the Broadway building continue at a speedy pace, under the skillful operation of 7 technicians. And the 57th Street store is currently engaged in the sale of records, record accessories and some jewelry and giftware lines.

According to Winer, records and their attendant lines of accessories have reached a peak of popularity with the buying public where gross income can be of a sizeable volume. Used as a major department it can also be a traffic building center.

#### **Tyrnabout** Operation

While in the past there has been a predominance of stress on self-service on single discs and attended service on albums, Winer decided he would reverse this operation-open a spacious library of classics for the public to browse among, as in book stores. A good musical education is not necessary, Winer claims, for a customer to become an ardent record library collector, via this method. Albums in their attractive present day dress appeal to anyone's imagination and the customer is intrigued into his own selection of music, and finds he enjoys this method of explorative purchasing. Accordingly, this section is arranged by type of composition, and another section numerically for the customer who knows specifically what he wants.

The single disc department gets the complete attention of sales clerks. Horizontal storage against the back wall of the store will hold 1,700 records for self-selection, arranged under titles, types of music, and artists' names. Vertical arrangement of singles adjacent to this is arranged numerically and holds approximately 6,000 records.

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EDAR



### **On Discounts**

(Continued from page 37)

signed to impress the passerby that the "Five-and-Dimes," drug chains, etc., did NOT sell Mazda lamps at lower prices than those charged by the independent merchant.

It is significant, though, that by and large the American buying public is *certain* that the independent has more to offer in the way of personal service than any other merchandiser. The independent retailer realizes that this feeling exists. He bases his right to future survival on it. He wants a longer discount as a *result of it* because this personal service costs him money.

If, however, the trend toward patronizing "chains," etc., continues to grow in spite of his efforts to control business on a "personal" basis, the independent will have to re-arrange his methods—cut down his costs of doing business and meet the new competition on its own grounds.

#### **Free Service Rendered**

Here is an example of how the independent retailer has secured such a strong foothold in the merchandising field, and it is also a good example of why he needs a greater profit in order to succeed if he continues to practice along these lines:

A customer buys an electric alarm clock from local Dealer Jones. The clock fails to operate properly, so the customer requests Dealer Jones to *call for it*—in his truck. When Dealer Jones finds that he cannot Philadelphia Firm 40 Years in Business



Sound equipment division men of Stromberg-Carlson helped the Elliott-Lewis Electrical Co., Inc., Philadelphia distributors, celebrate its fortieth anniversary. Chief participants in the celebration were: (left to right) David Douglas of Elliott-Lewis sales staff; Ben Saxton, Pittsburgh sales rep of Stromberg-Carlson sound equipment division; Frank Elliott, Jr., president of Elliott-Lewis; and J. G. Martenson, of Elliott-Lewis.

repair the clock, which is under guarantee for a year—what can he do? He cannot tell the customer he will have to wait a month or so until the clock comes back from the factory. He would no doubt lose the customer. So, Dealer Jones, either gives the customer a new clock, or lends him a used one—delivering it in his truck.

Suppose the customer mentioned above had bought the clock in a "drug chain?" The answer is that "service" would probably have consisted of having a clerk take the clock in for shipment to the factory—and that's all, except a vague answer as to when it would be returned. The above, and innumerable other

The above, and innumerable other instances where independent merchants are obliged to spend their good money and give their valuable time to keep customers satisfied, are certainly good reasons why the independent retailer needs sufficient margin if he is to continue building and holding good-will for his business and for the manufacturer.

#### **How to Meet Competition**

Yes, it is a fact that the independent dealer has an enviable position in merchandising, throughout the United States.

But he must be constantly aware of trends in competitive selling.

He must get out after the business And most important of all, i shorter discounts are forced upon him, either by manufacturers, be cause of upped costs, or through government control measures, he mus be prepared to meet the new condi tions if he wants to stay in business How to meet "chain" competition if his discounts are cut, is a probler the independent must face. Should he abandon his "personal service role? Should he do away with a "free service," and call a halt to al "open account" selling? Should h go all-out for increased volume t compensate for lowered profit rate and still retain his prestige by cor tinuing to render service on a scal his competitor can never hope t equal? These are questions the in dependent must ask himself at th time when he is confronted with th possibilities of reduced discounts.

#### Lear Radio and Recorder Combination Demonstrated



The Lear home radio and wire recorder combination was unveiled at a N. Y. demonstration. William P. Lear, left, president of Lear, Inc., shows Ole Olson, star of the Broadway hit "Laffing Room Only," the latest Lear development in wire recorders. This device will be offered as part of the sets; as a separate unit, as well as for commercial and industrial uses.

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Stewart-Warner

21

years

is one of the few

manufacturers who have remained

in business from the start-with a record of 21 years of unbroken

radio receiver

production!







WHEN YOU GET YOUR FIRST SHIPMENT

PERA

DR DISPLAYS



ADVERTISIN

# of NEW Sentinel RADIOS

And Sentinel is ready to start delivery as soon as the "green light" goes on. Delivery will be made on a wide variety of exciting new cabinet models, styled by leading designers ... every model will have the rich, vivid studio tone for which Sentinel is famous. Every set will represent an extra profit opportunity for you.

With quick deliveries assured, Sentinel offers you a sound, constructive dealer plan that's built on established consumer acceptance and sure profits.

SENTINEL RADIO CORPORATION 2020 Ridge Avenue • Evanston, Illinois RADIO & Television RETAILING . May, 1945





# LONG LIVE KING DEALER!

YES, MR. DEALER, YOU'RE KING. And will be until "The System" makes you the GOAT again!

#### What "System"?

Why, the system of distribution that made a battle ground of dealers' stores in the last radio war.

**THE SYSTEM** filled with bad trade practices, inflated discounts, "Co-op" allowances, "Spiffs," high-pressure promotions, dumping and all the other evils that ate up dealer profits.

Will it happen again?

Sure! It can't miss IF old practices are followed.

If they are, dealer mortality may be even higher—with 125 manufacturers instead of 57 slugging it out for postwar leadership.

This kind of trade war will make the Chains happy.

It drove business to them before and it will again.

**SOME OF THE BEST** dealers in the U. S. know from experience that the \*S.C.M.P. avoids all the pitfalls of the old distribution system—

**\***S.C.M.P. enables dealers to meet any and all competition and still make a profit. Sparton—"Radio's Richest Voice" —since 1926, has established many firsts in the industry.

After Victory is won, there will be new Spartons—radios and combinations with FM of unsurpassed performance. All in beautiful cabinets and created by America's leading designers.

**YOU** can be the Exclusive Sparton Dealer (if you qualify) in your Community. Appointments are being made now.

If you are interested may we suggest that you do not delay requesting a copy of the \*S.C.M.P. book which explains the plans in detail.



The coveted Army-Navy "E" awarded all five plants of Sparks-Withi¤gton Co.

# ONE **SPARTON** DEALER

Check These Profit-Increasing Features

- One exclusive dealer in each area
- Direct factory-to-dealer shipment
- Landed dealer cost prices
- Low consumer prices
- National advertising
- Factory prepared and distributed promotion helps
- Seasonal promotions

.

- Uniform retail prices
- Products styled by outstanding designers

Radio and Appliance Division—Plant 5 THE SPARKS-WITHINGTON CO., JACKSON, MICH.

\*S.C.M.P.

Sparton Co-operative Merchandising Plan. An exclusive method of profitably retailing radios and home appliances that has been and is being advertised regularly to consumers in leading magazines as The Sparton Way.

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GIE



VHEN YOU SIGN up with Farnsworth, you will gain nore than identification with a famous name in radio, elevision and radio-phonographs...you'll be laying he foundation for a sound business future.

You will be in good company. You may be sure that ll other Farnsworth dealers will be selected only on heir qualifications to conform to the Farnsworth franhise requirements. You will have every opportunity o exploit to the fullest the Farnsworth sales program. You will have "plenty of room."

You are assured a profitable volume. As the Farnsvorth dealer, you will cash in on a great line, brilliantly engineered, soundly merchandised and aggressively promoted. The Farnsworth name has been continuously and prominently before the public eye.

You will enjoy a proper margin. Farnsworth's established fair trade practices safeguard your profits. It's only common sense, we feel, to give you complete merchandising co-operation... to help you become "the" phonograph, radio and television headquarters in your community.

Outstanding distributors have been selected nationally. Dealers are rapidly signing up. Now's the time to act. Write us today.



arnsworth Television & Radio Corporation, Ft. Wayne 1, Indiana. Farnsworth Radio and Television Receivers and Transmitters; Aircraft Radio Equipment; Farnsworth Television Tubes; the Farnsworth Phonograph-Radio; the Capehart, the Capehart-Panamuse P4 RADIO & Television RETAILING • May, 1945

www.americanradiohistory.com

# O Years of Research O Stand Back of the



To give you just a few reasons why the Launderall will receive quick and enthusiastic consumer interest, we would like to quote from an impartial survey recently made by the Crowell-Collier Publishing Company.

"Most women would prefer the fully automatic type of washer. And women who now operate automatic washers would like to be able to stop them in order to add clothes that have been left out. Entrance to the automatic washer from the top would also be desirable."

Launderall has all these preference features—PLUS many more.

You'll HEAR MORE About the LAUNDERALL You'll Want to KNOW MORE About the LAUNDERALL

## DEALER FRANCHISING PROGRAM

is now being inaugurated for the post-war era

ADDRESS ALL INQUIRIES TO

MR. ROBERT H. RODEN

General Sales Manager



RADIO & Television RETAILING . May, 1945

# **JOBBER NOTES**

#### Thomas Joyce Joins Raymond Rosen & Co.

Raymond Rosen of Raymond Rosen & Co., distributors, Philadelphia, Pa., has announced that Thomas F. Joyce has acquired an interest in the company and will act as general manager. He was formerly general manager of the radio, phonograph and television department of the RCA Victor Division of the Radio Corp. of America.

In making the announcement, Mr. Rosen said: "We are particularly pleased that Tom Joyce has become a member of our firm. With the unfortunate death of Albert Slap, one of the founders of the business, it became necessary to have someone to take over Mr. Slap's responsibilities. That is what Tom Joyce is to do. . . He played an important part in the come-back of the record business and the return of the phonograph to public favor. His activities in laying the ground work for the early postwar large scale commercial development of television, have received national recognition."

#### **To Help Dealers**

In commenting on his new association, Mr. Joyce said: "I am happy about my new business association, with Raymond Rosen and Joseph Wurzel, whom I have known for the past 15 years. While I have had several offers from manufacturers to join their organizations in an executive capacity, all of which I deeply appreciate, the offer made to me by Raymond Rosen & Company makes possible an ambition which I have always had—to be in business for myself. "Raymond Rosen & Company has played a vital role in building up independent dealerships in eastern Pennsylvania, Delaware and southern New Jersey. It has ambitious plans for strengthening these independent dealerships during the postwar period and in helping qualified ex-service men to establish themselves in territories where dealerships are open. In my new work I will feel that I have been successful if I make a contribution to the success of a program which is so vital to our country—the success of the independent dealer."

Among the nationally known lines handled by the company are: Kelvinator and Leonard refrigerators, RCA Victor radios, phonographs and television receivers, Victor records and RCA sound systems, Bendix home laundry, Eureka vacuum cleaners, and American Kitchens.

#### Midwest-Timmerman to Handle Filter Queen

Midwest - Timmerman, 114 Western Ave., Davenport, Iowa, recently appointed distributor for Stromberg-Carlson, will also handle Filter Queen products, postwar. In addition to the aforementioned lines, the firm will continue wholesaling Gibson refrigerators, White sewing machines, Thor washers, Gladiron irons, Chambers ranges, Ironrite ironers, and Coleman heaters, in Iowa, western Illinois, eastern Nebraska, and South Dakota.

At the present time, this organization is distributing Nu Enamel paints and the O-Cedar line of polish and wax. These goods, however, will be sold by a separate

#### **Chicago Distributors Place Huge Adaptol Order**



Norman Siskin, left, of Lake Shore Electronics, Chicago distributors, presents Harry Waldman of Adaptol, with an order for 50,000 Adaptol adapters. Standing are Jack Bernstein of Adaptol, Paul Davidson, president of Lake Shore Electronics, and Lou Grossberg, N. Y. rep for Adaptol and Lake Shore Electronics.

sales force after the war, it was stated by B. J. Kerper, sales manager of the firm.

The organization maintains a branch office at Des Moines, Iowa. After the war, the firm plans to establish shipping offices at Omaha, Nebraska, and Sioux City, Iowa.

#### Jobber Expands Lines to Radios and Appliances

Jos. F. Igoe, vice-president of Igoe Bros., Newark, N. J., manufacturer and distributor of hardware and building specialties, announces the expansion of the company's activities to include the



General Manager, Wm. T. Hunt

merchandising of radio and major appliances. This event marks the turn in the half century mark for this well established organization. Offices, display and warehousing facilities will be maintained in Newark. Present headquarters are located at 50 Poinier St.

General manager of the newly organized radio and appliance division will be Wm. T. (Bill) Hunt, veteran New Jersey merchandiser. Franchises have already been signed with Majestic, Gibson and Duo-Therm, and merchandising plans are now in progress. A Majestic record department is being set up and is now receiving the initial shipments from this new recording firm.

#### **Rissi Joins Knight Co.**

Al J. Rissi, formerly a partner of Rissi Bros., radio parts jobbers of Detroit and Grand Rapids, has joined the organization of W. Bert Knight Co., technical service representatives, Los Angeles, Cal. Rissi will devote his time to furthering better relations between jobbers and the factories for which the Knight organization are agents. Charles J. Nace, office manager, is another new-comer.

(More Jobber News on following pages)
Top Flight Craftsmen — with years of radio experience before and during the war — will build the ARVIN Radios you've ordered from your distributor, just as soon as possible, as explained to your customers in the magazine page reproduced below, from a current issue of The Saturday Evening Post . .

Flight Craftsmen

WILL BUILD YOUR ARVIN RADIOS-LATER



These are the skilled hands of an Arvin Top Flight Radio Craftsman. All the radios they are producing now go to warprecision-built fighting-radios like the one you see here. But some fine day they'll make Arvin Top Flight Radios for your home.

Depend on

for Quality

▶ For many years before the war, Arvin craftsmen made good, dependable home radios — more than 500.000 the last peacetime year. In days to come, they'll use their skill and long experience to build even better radios—and a broader line of models for you to choose from.

▶ Your new Arvin Top Flight Radios are ready for production when the sign says "GO." There'll be tiny ones, middle-size ones, big ones, radio-phonograph combinations with AM and FM—table models, floor models, portables and rural battery sets —beautiful, dependable values from an old reliable manufacturer.

▶ The day is coming when you can radio-furnish your home completely and economically with Arvin Top Flight Radios upstairs, downstairs, all through the house and outdoors, too. You'll hasten the day by buying more War Bonds.

READY FOR THE "GO" SIGN

Products to come from NOBLITT-SPARKS INDUSTRIES, INC., Columbus, Indiana Then war work ends ... ARVIN Radios, Metal-Chrome Dinette Sets, Metal Outdoor Furniture, Electric Heaters, Electric frons and Appliances, Laundry Tubs, Car Heaters and Other Equipment for Homes and Cars.









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## RIDER VOLUME XIV COVERS 1941-42 RECEIVERS



Even back in '41, when 1 was brand new, "Information Please" was giving sets of Encyclopedia Brittanica to people who submitted questions that stumped the program's "experts."

If the "Information Please" people ever want to get hundreds of servicemen to stay up mights thinking of questions they can offer a "set of Rider Manuals," recognized as the most valuable piece of equipment in any shop. That's why there's such a tremendous demand for Vol. XIV right now. It contains the vital servicing data needed to quickly diagnose and cure the ills of radios of my age; the last generation born before the stoppage of civilian set manufacture.

We have been worked hard because of the war. For the same reason paper is scarce and WPB limitations on paper may cause your jobber to be out of a Rider Manual. Thanks for being patient.

RIDER MANUALS (14 VOLUMES)         Volumes XIV to VII 12.50 each volume         Volume VI       9.50         Abridged Manuals I to V (1 vol.) 15.00         Automatic Record Changers         and Recorders       7.50         OTHER RIDER BOOKS YOU NEED         The Cathode Ray Tube at Work         Accepted authority on subject       4.00         Frequency Modulation         Gives principles of FM radio       2.00         Servicing by Signal Tracing         Basic Method of radio servicing       4.00         Servicing Superheterodynes       2.00         JOHN F. RIDER PUBLISHER, INC.         Export Division: Racke-International Corp.       13 E. 40th	The Meter at Work       An elementary text on meters       2.00         The Oscillator at Work       How to use, test and repair       2.50         Vacuum Tube Voltmeters       Both theory and practice       2.50         Automatic Frequency Control Systems       - also automatic tuning systems       1.75         A·C Calculation Charts       Two to five times as fast as stide rule       7.50         Hour-A-Day-with-Rider Series-       On "Alternating Currents in Radio Receivers"-       On "Alternating Currents in Radio Receivers"-         On "Automatic Volume Control"-       On "D-C Voltage Distribution"       1.25 each         404 FOURTH AVE., N.Y. 16, N.Y.       Street New York City       Cable: ARLAB
RIDER MANUA	LS are complete IN 14 VOLUMES
STANDOR THE STANDBY O Call your nearest Stancor Jobb	
STANDARD TRAN CORPORATI 1500 NORTH HALSTED STREE	O N STANCOR

#### Surplus Jobbing "Big Gamble," Says Golenpaul

"Let's stick to the usual parts business we really know," advises Charley Golenpaul who heads jobber sales at the Aerovox Corp., New Bedford, Mass., and serves also as chairman of the eastern group, Sales Managers Club. This year, Golenpaul celebrates his fifteenth anniversary with Aerovox Corp.

"Don't be fooled by the exaggerated profits that are supposed to be made in the handling of that surplus stuff," Golenpaul emphasizes. "Very often, the regular parts jobber, envious of the profits that expert operators are making by handling surplus, feels that he, too, should purchase surplus materials and get in on the easy money. But it isn't quite that simple. Actually, it's a big gamble. Also, the odds may be far too great for the regular parts jobber who must be quite inexperienced in this game, and, what is even more vital, hasn't got any spare cash to play with.

#### "Jobber May Be Stuck"

"What often happens is that the jobber, yielding to the temptation of easy money, takes a flier. He buys a lot of surplus merchandise. It looks like a heap of stuff for the money, especially in comparison with standard merchandise. Of course some of the items in the lot have real sales value. But in the long run the biggest portion of the items and slow movers.

"I believe that the jobber is very apt to be stuck with a large portion of such surplus goods. The market soon peters out after the lively items have been snapped up. Then the jobber finds himself holding the bag with much of his cash tied up. When he goes back to standard merchandise and regular manufacturing sources, he is apt to be badly strapped for operating capital," Golenpaul explained.

#### **Sound Advice**

"I don't think I have overpainted the doleful picture. I've seen this kind of thing happen too often in the past. That is why I insist that, unless the jobber has the necessary experience, ability and surplus cash to dabble in surplus merchandise, he had better stick close to standard brand merchandise sold in the regular way, with usual profit and usual turnover. The best proof that such advice is sound is the fact that all successful jobbers today have built up their business on standard brand merchandise sold at regular manufacturers' suggested resale, rather than in surplus merchandise deals.

"Always remember, our parts trade has had a hard enough struggle climbing out of the bargain basement and into the ground floor store. Long ago the parts trade ceased being regarded as a 'gyp' business and serving as scavenger for dumped merchandise. And most of us want to keep the parts trade in the category of sound, steady, profitable and reputable business," Golenpaul concluded.



## IS JUST ONE OF THE FEATURES OF WEBSTER RECORD CHANGERS

THE WAR IS NOT OVER UNTIL FINAL VICTORY IS WON BUY MORE WAR BONDS NOW ... and KEEP THEM Needle pressure of one-ounce or less multiplies record life many times and positively eliminates needle scratch. This is just one of the extra values Webster Record Changers bring to better combinations. Of course, Webster changes records dependably... without jamming... faster than ever before. Every model has velocity trip. A child can learn the simple operation of Webster Changers in a minute or two. Oversize motors provide adequate power for a full load of records ... with plenty of torque and without motor rumble. All these advantages are combined in changers of strikingly handsome appearance. Turn tables have beautiful, velvet-soft coverings. You will be wise to look for Webster Record Changers in the combinations you sell. Webster means satisfied customers.

3825 ARMITAGE AVENUE, CHICAGO 47, ILLINOIS

www.americanradiohistory.com

WEBSTER

ELECTRONICS DIVISION CHICAGO

#### Times Appliance to Sell Westinghouse, Postwar

Times Appliance Co., Inc., which introduced the original Westinghouse home radio receiver—the world's first factorybuilt set—in the New York metropolitan market nearly 24 years ago, will be exclusive distributor in the same territory for the coming Westinghouse postwar line of radio and television receivers and radio tubes. The announcement was made by Harold B. Donley, manager of the Westinghouse home radio division, Sunbury, Pa., which will manufacture and market the new receivers.

E. B. Ingraham is president of Times

Appliance, 353 Fourth Ave., New York City. Oscar W. Ray is vice-president and general sales manager.

Dealer franchising is going ahead at Times as rapidly as possible, according to Mr. Ray, who is in charge of this activity. An ardent exponent of visual merchandising, Ray says, "Almost without exception these men recognize the need for physical rearrangement of stores so that displays may be made more effective or operations more efficient. Scale models of several sales rooms of tomorrow now are in preparation. When completed these will become part of a permanent exhibit in our offices serving as a guide for dealers and their architects as individual plans take definte form."



#### New RCA Distributor Sets Up Organization

Associated Distributors, a newly-formed organization, has been established at 211 S. Illinois St., Indianapolis, Ind. This new firm will distribute RCA radios, records, and parts in 41 counties in Indiana, and 2 counties in Illinois. In addition to these goods, the firm will handle a complete line of major and small appliances.

To initiate an active distributor-dealer relationship, the organization is instructing its customers in modern record merchandising. In the near future, the firm will issue a brochure to its dealers in which it will state its plans and policies.

Personnel of the organization include Harley T. Litteral, general manager; Don Delbrook, sales manager; C. B. Harper, manager of the record department; and J. H. Kirchhoff, manager of the parts department.

The firm intends to sell wholesale exclusively. There will be no "back door" retail selling, the management has declared.

#### Cunningham Sales Head for Florida Distributor

W. D. Rowlands, president of Major Appliances, Inc., of Florida, announces the appointment of D. C. Cunningham as general sales manager. "Dave" Cunningham has a background of 25 years in the merchandising of major appliances with



Sales Manager "Dave" Cunningham.

factories and distributors, and is familiar with dealers' problems. "Dave" and his associates operated one of the first exclusive major appliance distributing and retailing companies in Syracuse, following which he became New York State manager, eastern sales manager and general sales manager of Gainaday Electric Co. of Pittsburgh. For the past 13 years he has functioned as divisional sales manager for Easy Washing Machine Corp., of Syracuse, and during the past 5 years has been southern divisional sales manager with headquarters in Atlanta.

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## Here's Typical MALLORY Standardization!

12 VIBRATORS MEET 90% OF YOUR REPLACEMENT NEEDS ...65 VIBRATORS REPLACE 101 DIFFERENT TYPES

Score another bull's eye for the Mallory program of standardization! Now the entire line of Mallory vibrators has been simplified so that replacements can be made more easily and quickly—with a *really streamlined stock* to select from!

This streamlining imposes no penalties. It means that the new list of 65 Mallory vibrators will answer the needs that formerly required 101 different types. Even more important, 90% of your replacement requirements can now be met with only 12 vibrators!

Not least of the advantages of the new set-up is the fact that Mallory vibrators will be more readily available. Because of the reduction in the number of vibrators, your distributor will stock fewer types—and more units of each! Delivery will be tremendously speeded up.

Yes, the replacement problem has been changed and simplified—but Mallory quality remains the same! Mallory precision vibrators, backed by years of outstanding performance, still offer the dependability, the long life and the trouble-free service that you and your customers expect from us.

Order them from your Mallory distributor. Ask him, too, for your copy of the new Mallory Vibrator Standardization Folder.

VOLUME CONTROLS . SWITCHES . RESISTORS

FILTERS • RECTIFIERS • POWER SUPPLIES ALSO MALLORY "TROPICAL"® DRY BATTERIES, ORIGINALLY DEVELOPED BY MALLORY FOR THE U. S. ARMY SIGNAL CORPS, NOT PRESENTLY AVAILABLE FOR CIVILIAN USE.



APPROVED PRECISION PRODUCTS



\*Trademorts

## TELEVISION MERCHANDISING

#### Philco Broadcasts Tele Show from Washington

The first television program ever broadcast from Washington, was transmitted to a television audience in Philadelphia over a new multiple-relay television network developed by Philco Corp., Phila., Pa. Appearing on this inaugural telecast from Washington were the Hon. Paul A. Porter, chairman of the FCC, Dr. Karl T. Compton, president of M.I.T., and chairman of the research board for national security, and John Ballantyne, president of Philco Corp.

Six television transmitters were used to carry the television pictures from the Philco studio in Washington to the final television station WPTZ in Philadelphia. Television signals were relayed at four intermediate points on hill tops along the route—Arlington, Va., Odenton, Md., Havre de Grace, Md., and Honeybrook, Pa., to reach Philco Television Station, WPTZ, which transmitted the program to its television audience throughout the Philadelphia metropolitan area.

#### Color Chart Aids in Solving a Video Problem

The color problem of reds, greens, blues, and yellows looking one way to the naked eye in the television studio, and coming over the iconoscope quite differently, has been partially solved, announced Thomas H. Hutchinson, production director of RKO Television Corp. A color chart now in use in the DuMont television studio, has been devised by means of which the director can tell at a glance at the monitor, which colors will blend or contrast. The chart gives an over-all picture of the colors, and may be used to great advantage when selecting materials to be televised.

#### **Brown, of RCA, Predicts Tele as Potent Force**

Postwar growth in the use and range of television and extension of facilities to make unfettered radio available to all the peoples of the world will implement the great plans now being formulated to insure a just and permanent peace, according to Charles B. Brown, advertising director of RCA Victor.

At a luncheon of the sales and advertising managers division of the Trenton (N. J.) Chamber of Commerce, Mr. Brown predicted that the science of electronics, through television, radio, facsimile, and sound motion pictures, will strongly influence social and ethical development as well as economic progress in the postwar world.

"Radio and sound motion pictures already have begun to shrink the world into the community of neighbors needed to support any plan for permanent peace. . . . Television and facsimile . . . will be new and powerful forces of enlightenment to bridge cultural barriers as well as distances," Brown said.

#### Emerson Campaign Will Promote Video Interest

Emerson Radio & Phonograph Corp., New York, is promoting a coast-to-coast billboard advertising campaign, the first poster of which will deal with radio



POST-WAR EMERSON RADIOS FOR EVERY PURPOSE AND EVERY

First of new series.

and television. The poster interprets Emerson's postwar television theme---"A theatre in every home." Emerson will change the design of its posters periodically to keep in step with future trends.

#### **Present Tele Ballet**

The Charles M. Storm Co., advertising agency, presented a full hour version of the Scheherazade Ballet, on the Du-Mont television station in New York. Raymond E. Nelson, vice-president in charge of radio and television for the Storm Agency staged the production. Additional interest was given the presentation by the use of varied trick effects.

#### **Examples of DuMont Postwar Television Sets**



Home television unit, right, contains a retractable 20" direct view picture tube along with complete FM-AM combination. At left, projection television set produces a 3' x 4' picture on an external screen. Lenses are used in place of Schmidt mirror projection system. Projection unit has 7" tube operating at 25KV. A special viewing screen is used. Home set, right, is planned to sell at \$1,500; projection unit at \$1,800.



his Kids SAY: THE

### "DUMONT TELEVISION IS TERRESTRIAL PRESTIDIGITATION"

You will agree with these diminutive stars<sup>•</sup> that television is a magnificent new art. And you will agree with us that television is at its best with a DuMont Television-Radio Receiver. And this will mean *profits* to you.

DuMont's fourteen years in the forefront of precision electronic pioneering assure sharp, clear pictures and exquisite tone... assure dependable, high quality craftsmanship—performance above and beyond comparison. If you are qualified to display and promote the finest quality merchandise, DuMont will be happy to discuss its postwar plans with you. Write...Consumer Products Division, Allen B. DuMont Laboratories, Inc., 515 Madison Avenue, New York 22, N. Y.

\*Appearing Sunday evenings on the Blue Network

Copyright 1945, Allen B. DuMont Laboratories, Inc.

n. Electronics and Televise

ALLEN B. DUMONT LABORATORIES, INC., GENERAL OFFICES AND PLANT, 2 MAIN AVENUE, PASSAIC, N. J. TELEVISION STUDIOS AND STATION WABD, 515 MADISON AVENUE, NEW YORK 22, NEW YORK

www.americanradiohistory.com

TELETALK PROSPECTS limmediate War Work FIRM Standard One Co Strow Accome Mbg. Co Pork Jacope Auman Hotel Cur Adam Evens a. WEBST ER ELECIRIC Adds hours to your work week

## Here is "Future" business you can start on Today **Sell Teletalk**

Need for modern, quick, voice-to-voice intercommunication is so apparent in these war-busy days that few business concerns, large or small, are going to be without Teletalk Intercommunication Systems in the days to come.

War orders almost always give the proper priority for these concerns to enjoy the time and energy-saving benefits of Teletalk RIGHT NOW.

Teletalk, like radio, is an electronic device. In construction and operation it combines principles with which you are thoroughly familiar. Teletalk is easy to install...takes its current from the light circuit...and provides no maintenance headaches.

Now is the time to get as many Teletalk installations in your community as possible. With manpower scarce, Teletalk saves time and allows every individual to accomplish more. With time at a premium, Teletalk speeds up the tempo of every business. It almost sells itself when you explain its advantages.

Teletalk is a successful product of a concern which has been a pioneer in the development of high fidelity sound systems. It will pay you to know all about Teletalk Intercommunication, Teletalk Paging Systems and Webster Electric Sound Distribution Systems. Write us today for full information.

Let's All Back the Attack Buy Extra War Bonds



Licensed under U. S. Patents of Western Electric Company, Incorporated, and American Telephone and Telegraph Company

## 

"Where Quality is a Responsibility and Fair Dealing an Obligation"

## **Appliances**

(Continued from page 41)

At the present time, television demonstrations are conducted in the radio show room. In the center of the rear wall of the store is the video set, and along both sides of the tele receiver and side walls, articles offered for sale are displayed. Persons who witness the video shows are comfortably seated in folding chairs provided by the store. Every effort is made by the organization to make the spectator feel at ease, so that the demonstrations can be fully appreciated.

The excellent promotional work the store is doing in offering these free programs to the public is achieving much prestige for this organization. The advertising value of these demonstrations cannot be underestimated. What is even more important, the personal contacts made today will materialize in more profits in the days to come.

#### **Builds Reputation**

This retailer is establishing a reputation as a "go-getter" and a pioneer in television merchandising. The experience being gained today should keep this organization one jump ahead of its competitors in the days following reconversion.

While the store is selling many sidelines at the present time, the company will concentrate on radio and appliance merchandising in the future. In addition to these goods, this establishment also sells furniture, rugs and related items. The firm knows that good profits exist in intelligent merchandising, and it is striving to obtain this objective at present.

#### **No Empty Floor Space**

To give the customer the impression that the store is still well-stocked, care has been taken by the management to arrange available merchandise so that the interior looks well filled. This has been accomplished by filling the empty floor space with a variety of items, such as lamps, mirrors, pictures, furniture, and various giftware.

This company is owned and operated by five brothers, three of whom are now in the armed forces. Operation of the establishment has been taken over by David Polk.

In addition to selling to individual consumers, the store also caters to hotel and apartment house business. The company was founded in 1933, and has done a large volume of business annually since that time. Its present inventory is valued at \$35,000. The firm is looking forward toward doing a bigger and better business in the days ahead.



MEET the new "Eveready" "Mini-Max" midget "B" Battery. Embodying National Carbon Company's exclusive construction, it crams  $22\frac{1}{2}$  volts into a space smaller than any battery ever before conceived — approximately  $2\frac{1}{2}$  times smaller.

Think what it will mean in your business to have a  $22\frac{1}{2}$  volt battery "no bigger than a minute" and handy as a match box. It means that the portable radio business — nipped by the war just as it was getting a good start — will return with an even brighter future. It also means that radios can be made for the personal use of an individual. Made small enough to fit snugly in a vest pocket or a lady's handbag.

In this connection, we're cordially inviting America's engineers and designers to consult RADIO & Television RETAILING • May, 1945 with us. Bring your special problems to our engineers and our laboratories. We should like to cooperate with you in every way possible in order to speed the development of brilliant new battery uses for the good of the industry, right after the war.





ALLIANCE RESUMES PRODUCTION on One Standard Model

• We are now able to return to production of one standard variation of Alliance Model 80 Phono-motor, according to the following definite specifications and on the production plan explained below.

STANDARD SPECIFICATION No.811—Turntable No. Y-278-S2; 110 Volt, 60 cycle, 9" Model 80 iroduction must be on the following practical basis under present conditions where there are no large volume priority orders—namely, by accumulating a sufficient quantity of small orders with necessary priority and making periodical single production runs at such time as the quantity of accumulated orders is enough to make this practical. Priority orders (currently only orders of AA-3 or higher, with GOVERNMENT CONTRACT NUMBER and MILITARY END USE, or where certified to be used in Sound Systems, Intercommunicating or Paging Systems, as exempted from order M-9-C) must allow delivery time required to obtain a minimum practical production run; to procure material for all orders in hand, and make one production run of the one type standard unit only, for shipment on the various accumulated orders. • Check the above against your requirements, and if you have proper priority, communicate with us. DEMEMBED AllIANCE—Vour Ally in War as in Descel

REMEMBER ALLIANCE—Your Ally in War as in Peace! AFTER THE WAR IS WON, WE WILL TELL YOU ABOUT SOME NEW AND STARTLING IDEAS IN PHDNO-MOTORS

#### ALLIANCE MANUFACTURING COMPANY ALLIANCE, OHIO



Throughout the war period, Monarch instruments have facilitated production of better equipment, giving more accurate results. As soon as conditions permit, these same dependable instruments will be used to insure finer results in products designed for civilian use.



## Tested Methods

(Continued from page 43)

his staff fully informed on the best retailing techniques.

In pre-war days, 95 per cent of the volume handled by the firm was done on a credit basis. The company has found this method of operation to be very successful, and has been able to keep its losses on credit sales down to less than one-half of one per cent. This is a record of which it is justifiably proud.

While the organization has taken in many sidelines to keep it going until "M Day," the store has always sold an inexpensive line of small staple electrical goods, such as sockets, light bulbs, etc. As this downtown location is subjected to a great deal of pedestrian traffic, these low-priced articles succeed in getting people into the store. From the sale of these small items, many valuable leads are made which may ripen into large orders.

#### **Follows** Contacts

The firm has made a policy of following up all contacts, either by direct mail, or by outside salesmen. No leads are unimportant, and this rule has consistently boosted the store's sales volume.

Today, substitute lines such as leather goods, housewares, toys, paint, and other miscellaneous items are contributing their share towards keeping the firm out of the "red," in addition to giving the establishment a well-stocked, prosperous-looking appearance. Some of this merchandise has sold so well—housewares and paint especially—that it will be maintained postwar.

Toy electric trains are a permanent part of the establishment's lines.

#### Good Advertising Program

The Monarch Electric Co. is a firm believer in advertising. The store is a daily buyer of space in the city's newspapers, as well as using direct mail and spot announcements over the local broadcasting station. Advertising is an important policy with this firm, which may be one of the reasons responsible for its doing an excellent merchandising job.

While other firms have relied almost exclusively on service to keep them going until after Victory, this organization has done an outstanding business with whatever goods it has been able to get. Since this store can keep its cash register busy in these days of little merchandise, the postwar future certainly looks rosy for this astute retailer.



# ng in ... A NEW NOTE IN HOME RADIO!

Dealers! Distributors! Harken to the New Note in Home Radio! Awaken to the Postwar possibilities of the Maguire Home Radio Line! You'll be delighted with Maguire styling, construction, flawless reception... just what you'll want to create "customer clamor." And it will be music to your ears when you learn about the profitable Maguire Franchise. Selected dealers... protected territories ... national advertising ... cooperative local advertising ... window and showroom displays ... direct mail pieces ... colorful catalogs...guaranteed merchandise...and that's not all...Don't miss this golden opportunity...your territory may still be open. Get the full story today about the radio line that will ring the bell tomorrow!

Write to Maguire Industries, Incorporated, Sales Division, Greenwich, Connecticut.





GREENWICH · STAMFORD · BRIDGEPORT · NEW MILFORD · NEW YORK RADIO & Television RETAILING . May, 1945 117

## TRADE ACTIVITIES

#### Elmer R. Crane Heads Lear Radio Division

Elmer R. Crane, heads the radio division of Lear, Inc., now located in larger quarters in Grand Rapids, Mich., in order to concentrate present and postwar production of Lear aircraft and home radios in one plant. Crane came to Lear from his post as chief of the WPB products and facilities branch of the radio and radar division. "The production of Lear Radios," Crane said, "for the services, at present, and for the home and aircraft after the war—is being performed under the most efficient and effective methods possible."

#### **New Westinghouse Name**

Stockholders of the Westinghouse Electric & Mfg. Co. at their annual meeting voted to change the company's name to Westinghouse Electric Corp. for simplicity and brevity.

#### Gerl at Dealer Confab

Joseph Gerl, president of the Sonora Radio & Television Corp., pointed out at a Walker-Jimieson Sonora dealers' conference, held in Chicago, that success in the radio industry depended largely upon a manufacturer's experience within the industry itself and not upon experience in the washing machine, electric stove, refrigerator or even the aviation business. Mr. Gerl stressed radio design, the technological aspects, and seasonal factors.

#### Kelvinator Plans Postwar National Sales Activity

Still engaged in war work, three important staff members have been designated to handle Kelvinator's three huge regional territories in its national postwar sales activities, Charles T. Lawson, Nash-Kelvinator vice-president in charge of Kelvinator division sales, announced.

"We intend to continue, into the postwar period, the streamlining program successfully undertaken by Kelvinator in 1940, when the distribution operation was tightened all along the line," Lawson said, recalling that Kelvinator at that time sharply reduced prices, trimmed its model line, concentrated its output in the hands of selected retailers, and more than tripled its sales.

#### Same Basic Policy

"There will be no basic change in these policies, which were reaching their fullest effectiveness when the war ended domestic activities," he added, "except that they will be applied more vigorously to our own distribution organization. Just as the best retailers were selected in their market areas, greater responsibilities will be placed in the hands of men best qualified to do the big postwar jobs."

The country has been sliced into three wide territories—east, west and Pacific, assigned respectively to S. R. Sellers, H. C. Patterson and C. J. Bachman. Their activities will come immediately under T. A. Farrell, assistant general sales manager in charge of the operations division.



"Smoke signals nothing, I have a radio transmitter under here!"

#### Dr. Manson President of Stromberg-Carlson Co.

In a program of company-wide expansion, Wesley M. Angle, president of the Stromberg-Carlson Co., Rochester, N. Y., was elevated to the post of chairman at the board's annual meeting.

Dr. Ray H. Manson, former executive



Dr. Ray H. Manson, president

vice-president and general manager, was elected president to succeed Mr. Angle. Dr. Manson, with more than 100 inventions in the communications field to his credit, is considered one of the nation's leading authorities in the world of communications science and engineering. The board named Lee McCanne, previously secretary and assistant general manager, to fill the post of vice-president and general manager left vacant by Dr. Manson.

In his new post as chairman of the board, Mr. Angle will continue to be active in company affairs, particularly on matters affecting future development and expansion. Dr. Manson is the first engineer-scientist to head the company.

#### Galvin Installs Two-Way Radiotelephone Units

The state-wide, two-way Motorola FM radiotelephone system to be installed in South Dakota, by the Galvin Mfg. Corp., Chicago, Ill., will include the use of several innovations in two-way radio.

The initial installation will consist of six 250 watt Motorola central control stations, with steel antenna towers 200 and 400 feet high, strategically located throughout the state. 110 vehicles of the state highway department and state police are to be equipped with mobile Motorola two-way transmitter and receiver units, as are all county and city police cars.

## t takes more than planes to establish AIR CONTROL

Allied fighters and bombers have established one type of air control. Another type, almost equally important, has been established by Allied radio equipment and electronic devices. Far, through the effective application of high-frequency impulses, skilled technicians of the Army and Navy control communication channels—detect and locate enemy planes, ships and submarines—coordinate the movements of aircraft, ships and combat vehicles—direct artillery fire. Delco Radio Division has contributed materially to this air supremacy through the . development and production of varied Delco Radio products, ranging from compact mobile radio sets to highly specialized radar equipment still masked in secrecy. Delco Radio Division, General Motors Corporation, Kokomo, Indiana.



Keep Buying War Bonds



For the first time

#### Erno Rapee Forgets an Exacting Schedule . . . When He Hears The Meissner

"In just a few minutes the maestro will be here," said one of the men about the luxurious cabinet.

"He can stay less than an hour," said another, "but remember how Guy Lombardo missed a rehearsal when he first heard the Meissner . . . "

As they spoke, Erno Rapee, director of music, Radio City Music Hall, entered the room ... prompt to the minute. But before they could greet him, the Meissner took command, filling the room with the first notes of a great overture. Rapee moved to its side. Could this be recorded music? With such fidelity of tone?

"Listen," he exclaimed. "The range

of the flute . . . perfect! And the soft, golden tones of the French horn . . . so alive!"

As the record ended, Rapee was about to speak, but the movement of the Automatic Record Changer caught his eye. He watched it gently lift the record, reverse it, then deftly place the *opposite* side in playing position. "Is there no end to the miracles this instrument performs?" he asked incredulously.

Finally the supply of records was exhausted, and Rapee turned from the Meissner. "I must go," he said. "I am already late for one other appointment, but I have been privileged to hear a miracle . . . and miracles observe no schedule."

☆ ☆ ☆ Like Rapee, you, too, will be able to enjoy more than two hours of continuous recorded music... without touching a record ... when your postwar Meissner is available. You will have the thrills of AM, FM and Super Shortwave Radio reception ... all in addition to the Meissner's fidelity of tone that has astounded the world's greatest artists, critics and conductors.



Reprint of advertisement in The Atlantic, Fortune, Harper's Magazine, House Beautiful, House & Garden, National Geographic, Town & Country 120 RADIO & Television RETAILING • May, 1945

## MAY BE THE MEISSNER RADIO-PHONOGRAPH DEALER IN YOUR COMMUNITY

Yes, your name may be the answer to many of the men and women who write to Meissner each month asking "Where can I buy this new Meissner radiophonograph after victory?"

Judging from their letters, they are the discriminating men and women of your community who expect—and purchase—quality. If you number them among your clientele, and if you have the experience, financial strength and the facilities to sell this quality radio-phonograph, an exclusive Meissner dealer franchise is waiting for you.

This is not "just another dealership." With it, you become the sole Meissner representative in your area. You associate your name with an instrument that has been praised by the world's greatest musicians for its perfect reproduction of recorded sound. And you get valuable sales help from a national advertising and promotional campaign that is attracting nation-wide attention with advertisements like that reproduced on the opposite page. Interested? Write to our Chicago office today for further particulars. An executive of our company will arrange to contact you at the earliest possible date.





**Electronic Distributors Discuss Industry Future** 



Four members of the electronics distributing field, meeting at P. R. Mallory & Co., Inc., Indianapolis, for an informal discussion of industry problems are: (left to right) Samuel Poncher, president of the Newark Electric Co., Chicago; L. B. Calamaras, new executive secretary of the NEDA; Howard W. Sams, general sales manager of the Mallory Co.; and William O. Schoning, president of the NEDA, and owner of the Lukko Sales Corp., Chicago.

#### Helt Stresses Dealer-Distributor Cooperation

A sound line of brand-names plus a common-sense sales and service training program are the ingredients that will help insure the mutual success of both the distributor and the radio-appliance dealer in that long-waited postwar market. This conviction comes from William Helt, president of the Appliance Distributors, Inc., of Indianapolis, Ind.

The Indiana firm was recently appointed exclusive area distributors of the Stromberg-Carlson Co.'s postwar line of radio, FM and television receivers, it was announced by Clifford J. Hunt, manager of radio sales for the Rochester, N. Y., communications company.

"The caliber of dealers' salesmen and service representatives can very well be the deciding factor whether or not that dealer will stay in business," says Mr. Helt, in pointing up the value of these vital selling tools. "In our own particular case, we will be well equipped to specialize our training activities into our three basic lines, Stromberg - Carlson, Coolerator refrigerators, and the Blackstone home laundry line," the sales official declared.

"We do not subscribe to the outdated fable that characterized much of distribution in the old days, that the dealer's discount automatically enabled him to do the entire job of selling, from sales training to service," he continued. "That fable bore bitter fruit in small sales volumes, which represented only a meager fraction of the potential market. The role of the distributor and the dealer in our nation's postwar economy is too important to let it slide into the old grooves," Mr. Helt concluded.

#### Silex Manhattan Model

The Silex Co., Hartford, Conn., has introduced its Manhattan Model in the new 7-cup size. Supplied with black plastic handle, and the flavor-guard Silex filter, this new model is \$2.75 list price. There is every indication that Silex will be able to supply large quantities to distributors.

#### Stromberg-Carlson Shows Improved Wire-Recorder

An improved model of the wirerecorder, one of the developments of wartime communications research, is being demonstrated by engineers of the Stromberg-Carlson Co., Rochester, N. Y. The recorder, shown to engineers representing the civilian licensees of the Armour Research Foundation, reproduced the tones of the music scale with the highest fidelity. The research foundation holds the basic patents on the recorder, the invention of Marvin Camras, an associate physicist with the foundation.

In a statement announcing the Stromberg-Carlson model, Frederick C. Young, vice-president in charge of engineering and research, declared that "the laboratory model's ability to record and play back music with so markedly high a fidelity has removed one of the chief obstacles to the instrument's early future application to the home radio receiver."

#### **Tele Employment Booster**

"Television can directly provide productive employment for betwee , 000 and 800,000 men and women," asserts Herbert E. Taylor, Jr., director of transmitter equipment sales for Allen B. Du-Mont Laboratories, Inc. He describes television as an industry particularly influential in combatting postwar unemployment of returning servicemen, displaced war workers and victims of a potentially declining national income.

#### Sylvania Names Hawkins

The appointment of J. N. A. Hawkins as general sales manager of industrial electronic products of Sylvania Electric Products Inc., has been announced by Don G. Mitchell, vice-president in charge of sales.

Mr. Hawkins, with Sylvania headquarters at 500 Fifth Ave., New York City, will have responsibility for products involving applications of electronics to commerce and industry, and will also be concerned with some products in their development stages.



ELECTRIC SOLDERING IRON CO. Inc. 2345 West Elm Street, Deep River, Conn.

#### Hotpoint Officials Plan Appliance Sales Program

Manufacturers with quality appliances backed by sound, thorough merchandising programs and market research, can have their choices of dealers and a result of choices which will carry out their programs will benefit the entire American public, Ward R. Schafer, vicepresident in charge of sales, Edison General Electric (Hotpoint) Appliance Co. said in opening a meeting of regional and district managers gathered to hear details of the company's market research and advertising for its selective dealer plan. Harry E. Warren, adver-tising manager told of the advertising plans, and G. A. Rebensburg, manager, and Glenn Thompson, statistician, commercial research division demonstrated the place of market research in key market operation.

#### **New Expansion Era**

Schafer said that the appliance industry was "entering a new era during which it will go into an expansion-ofuse phase undreamed of ten years ago."

Mr. Warren discussed the company's advertising objectives, placing knowledge of customers at the top. He said, "As manufacturers we have engineers who design the best; as merchandisers we must have retailers who serve the best. Our ultimate aim is to please the American home."

Mr. Rebensberg discussed what he termed the "heart" of postwar marketing set-up—market research. He asserted that the predicted revolutionary changes in appliance sales would be realized, and that more thorough understanding of the customer would be the biggest new factor.

#### **Trading Area Centers**

A trading area is the unit of territory that forms between other areas with lines extended to the farthest point to which the influence is greater than that of a competing trading center. Outside these bounds, consumer buying habits swing toward competing centers. Any retailer contemplating an expended capital investment should first study the changes in the trading area influence of the territory into which his investment is going. Boundaries once followed county lines fairly closely. Changing conditions have tended to minimize the importance of political subdivisions in market trends, it was concluded.

#### Nat'l. Carbon "E" Award

Maj. Gen. Harry C. Ingles, the nation's Chief Signal Officer, has personally awarded the Army-Navy "E" to the Charlotte, N. C., plant of National Carbon Company, Inc. Commander James H. Ward, of the Navy, presented "E" pins to the employees, and Paul P. Huffard, National Carbon's board chairman, accepted the pennant for the company. The plant is turning out "Eveready" "Mini-Max" "B" batteries for the Army and Navy.

#### Emerson's Ben Abram's on Radio Industry Postwar

The prospect of a billion-dollar postwar radio industry was described by Benjamin Abrams, president of Emerson Radio and Phonograph Corp., at a dinner tendered to Lt. Col. Arthur W. Tager, by Eastern electronic manufacturers at the Waldorf, New York.

A million jobs will be available where only 140,000 existed before, stated Mr. Abrams. Radio has made tremendous technical advances that have thus far been cloaked in secrecy for military reasons.

To aid returning war veterans in getting jobs, Emerson has been conducting surveys of dealers and distributors, asking each of them to state just how many servicemen he can employ, and in what capacities. Information obtained in this way is turned over to government placement agencies. One survey alone showed that 6,000 openings were available.

"Great talents and skills have been developed by our electronic war industries," concluded Mr. Abrams. "In our own interests, we manufacturers should make full use of these abilities in peacetime."

#### Rasmussen Urges Planning Now for Postwar Selling

"Don't be deluded into thinking that civilian products will sell themselves when war-time restrictions have been lifted or that a seller's market will continue indefinitely," warned James H. Rasmussen, general sales manager, manufacturing division, The Crosley Corp., Cincinnati, in an address to the advertising and sales club of Seattle.

"Sales management must be making its plans today for recruiting and training the salesmen it will need to do the tremendous selling job that will have to be done when victory is won," Rasmussen declared.

"While all of us are devoting our energies today to the one big job of winning the war, we must not forget our obligation to do our part in providing postwar employment for the millions of men overseas and the other millions now engaged in war production," Rasmussen stressed.

#### **Proctor Names MacCarthy**

The appointment of Major Oswald MacCarthy, Army of the United States, as eastern sales manager for the Proctor Electric Co., Phila., Pa., has been announced by Robert M. Oliver, vice-president in charge of sales. MacCarthy will make his headquarters in New York.

#### **India Market for Ansley**

The head of one of Bombay, India's largest trading concerns, Mr. Dharmakumar, of Hirachand & Dharmakumar, has secured the Ansley line. The radios will be equipped for 230 volts, carry a special short-wave band, and be well insulated against the rigors of the Indian climate.

### **Preview of Lear's next National Advertisement**



Here you see the next advertisement in the Lear advertising campaign on wire recording and nome radios. It is going to appear in:

> Collier's, Aug. 11th • Fortune, June Liberty, June 10th • Atlantic, June New Yorker, May 26th New York Times Magazine, May 6th

This means that 5,400,000 regular readers of these magazines, their families and friends, will see again the advantages of owning a Lear Home Radio with wire recording.

If you want to be able to offer Lear Radios with wire recording, write for information on the Lear Franchise.

Listen! That's your own voice you hear. Or a radio program caught and recorded straight from the air. Or maybe a program produced by your own youngsters.

It all comes from the thin wire that runs through the Lear Wire Recarder—a wire magnetically Impressed with sound through an entirely new method af recording brought to its present high state in Lear laboratories.

Wire recording will be a part of Lear Home Radios. But home entertainment is only one of

LEAR RADIO

Grand Rapids 2; Michigan Home Radio Sales: 230 E. Ohio St., Chicago 11, Illinois

countless sensational applications. Think of a dictating machine with no records to break or keep shaved—and business conferences, meetlings, telephone conversations kept precisely and permanently far future reference.

No ane has yet begun to explore the full realm of possibilities that lie in Lear Wire Recording. But to give you a glimpse of how it works and a few of the ways it can be used, Lear has prepared a free booklet of questions and answers. Wauld you like one? Just drop us a line—ar mail the coupon below.

it's Wire

with a VOT



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LEAR, I	ncarporated	
	dio Sales Division Ohio Street, Ch	
Gentleme		
Please se Recording zine adve	nd me your free 1 offered in Lear ertising.	booklet on Wire national maga-
Firm Nan		
Individual		
Address		



#### WAR BOND COVER

RADIO & Television RETAIL-ING'S cover on the front of this issue is devoted to the support of the 7th War Loan Drive.

Painted by famed artist Gerald Leake for the collection of the Electric Boat Co., the picture has appeared in that firm's national advertising in connection with its operations as builders of submarines.

The painting's subject—surface attack on Jap shipping should remind us that World War II is far from over. BUY BONDS!

### **Discs for All**

(Continued from page 51)

sive full-color brochure which unfolds to make an attractive display.

Another Victor promotion of real sales value to retailers is its new "Double Feature" series, which couples two stars in two hit tunes. First of these is the duo: King Sisters and Freddie Martin with "Yah-Ta-Ta" and "Take Me in Your Arms."

Victor's store modernization clinics continue and dealer interest is running high.

Addenda: Tommy Dorsey, Victorrecording bandleader, will emcee the Sunday "Music America Loves Best" radio program for 5 weeks starting Apr. 29. Wide promotion will be given Music Week over this program, May 6 through 13.

New record promoting program is running on WNEW (New York), titled "The Listening Booth." The latest recordings are played the day they are released; populars are highlighted every Thursday from 9 to 9:30 p.m., and classics on Sundays, 7 to 7:30 p.m.

Sonora specializes in "melodies that will live forever" in particular in its albums 462, "Lullabies;" 470, "Hit Parade;" 457, "Aloha Hawaii;" 463, "Enric Madriguera"; 464, "Songs of the West"; 465, "Irish Ballads."

Capitol broadside highlights the Pied Pipers, King Cole Trio, Anita O'Day and Jo Stafford; and counter card is offered for use with singledisc counter dispenser. Capitol's 1945 catalog is its first, and is clearly arranged by titles, artists and albums. Asch has waxed Art Tatum, jazz

Asch has waxed Art Tatum, jazz pianist, in a 6-tune album. Here again is evidence of the old favorites. Among them: "Danny Boy," "Sweet and Lovely," "It Had to be You." Promised: new albums featuring Mary Lou Williams and James P. Johnson.

THE RAULAND CORPORATION • CHICAGO 41, ILLINOIS Electroneering is our business

BUY MORE



RADIO & Television RETAILING 
May, 1945

HOLD THE BONDS

YOU HAVE!

124

Admiral Corp. Sponsors New Tele Show



Enthusiasm of high school students is giving an impetus to television, in the opinion of Richard A. Graver, left, vice-president of Admiral Corp., Chicago, and George Jennings, right, acting director of radio council, Chicago board of education. Admiral's new television program, "Young Chicago," recruits its talent entirely from the student body of Chicago's high schools.

#### Zenith Dealer Helps Promote Postwar Sales

Thousands of postwar dealers have been franchised thus far in Zenith's present drive to line up its retail selling organization. Most of the dealers who sign up for future sets are ordering Zenith outdoor identification material—neon signs, window signs, metal signs, valances and decals.

The company's "own campaign," featuring the theme, "Keep Your Eye on Zenith," is going over in a big way with retailers, who are using the promotion pieces to install attention-getting window and store interior displays.

#### Novick Receives Scroll for Industrial Record

Labor and management of the electronic industries in the Chicago area honored Samuel J. Novick, of New York, president of the Electronic Corp. of America, when more than 250 executives of electronic manufacturing companies, officials of labor unions and officers of the Army and Navy saw Earnest de Maio, general vice-president of the United Electrical Radio and Machine Workers Union (CIO), present Mr. Novick with a scroll of tribute.

The scroll is inscribed "To Samuel J. Novick for his untiring efforts and excellent record as an industrialist demonstrating and exemplifying a practical idealism in a constructive labor management in war and peace."

#### **Raytheon Moves Office**

The radio receiving tube division of the Raytheon Mfg. Co. announces that its New York offices, formerly at 420 Lexington Ave., will be located in the Lincoln Bldg., 60 E. 42nd St., New York City.

General sales headquarters of the company's radio receiving tube division will remain indefinitely at 55 Chapel St., Newton, Mass.

#### Magnavox Poll Surveys Music Listeners' Habits

So-called "popular" music is less popular than symphony and other classical and "light classic" music with a full twothirds of the owners of Magnavox radiophonographs, according to results of a poll just completed by The Magnavox Co., Fort Wayne, Ind., through its national advertising agency.

Less surprising only in the light of the first finding is the fact that the record-player is in use nearly as much of the operating time of a Magnavox combination as is the radio receiver.

Exact results of the Magnavox-Maxon survey show that 66.3 per cent of Magnavox owners prefer symphony and other classics, while only 20.4 per cent expressed preference for "popular" music.

Magnavox record-players are in operation 43.3 per cent of the instrument's playing time, and the radio receivers 56.7 per cent of the time.

The company prefers not to risk an oversimplified interpretation of the poll, but it believes significant the additional finding that 44.3 per cent of all Magnavox radio-phonograph owners list "superior tone" as their reason for buying Magnavox.

#### Lack Named to Board

At the annual meeting of the stockholders of the Western Electric Co., Frederick R. Lack, vice-president of the company and manager of its radio division, was elected to the board of directors. The present directors were reelected.

#### **Belden Awarded "E"**

The Army-Navy "E" for "high achievement in the production of war material" has been awarded the employees of the Chicago and Richmond plants of the Belden Mfg. Co. Presentation ceremonies were held in both the Chicago and Richmond, Ind., plants.



### For the TOUGHEST RESISTORS, ask for **GREENOHMS**

★ Yes sir, you see them everywhere—those green-colored special-inorganic-cement-coated power resistors. They can take an awful beating, those Clarostat Greenohms, and come back for more. Just the thing for those assemblies or repair jobs that must stay put.

Standard units: 10 and 20 watts fixed; adjustable, up to 200 watts. Wide choice of resistance values.



#### **\*** Ask Our Jobber . . .

Ask him for Clarostat Greenohms. Remember, only Clarostat makes Greenohms! Ask for copy of our "Interim Line Catalog." Or write us direct.



CLAROSTAT MFG. CO., Inc. • 285-7 N. 6th St., Brooklyn, N. Y.

RADIO & Television RETAILING 

May, 1945



Talk-A-Phone, the World's Most Advanced and Complete Line of Inter-communication provides a unit for every requirement . . . and every unit "Has Everything" essential to convenient, efficient, carefree operation. Order-getting is made easy. Customer satisfaction is assured.

Talk-A-Phone is quickly and easily installed. Complete installation instructions furnished. Your sales rights



protected by rigid jobber policy. Good deliveries now. National advertising and dealer helps pave the way to big volume of profitable business. Write today for details and Talk-A-Phone catalog. Address Dept. 3A.





**WE make our own refractories, thereby obtaining the** best possible control over the characteristics of VI-TROHM RESISTORS and RHEOSTATS.

> WARD LEONARD ELECTRIC CO. Radio and Electronic Distributor Division 53 West Jackson Blvd., Chicago, Ill.



#### **Former Sentinel Employe**



Sgt. Stuart Schwartz, a former employe of Sentinel Radio Corp., wrote his old co-workers of being asked to fix a personal radio in England, and discovering that it was one formerly made by him at Sentinel.



(Continued from page 75)

not add products to the point where your store gets cluttered-up. Problems of layout and display for each line are very important in obtaining additional sales volume, and deserve careful study.

As you begin to add postwar lines, scrutinize your present ones to make sure each is still profitable to you. Try to arrive at your net profit for the line by compiling at least approximate figures on its sales, operating expenses and cost of goods. Even if your net profit for this merchandise proves to be small, or non-existent, you may still revive the line by changing its location, price or method of display. But if these experiments fail, or if there is a serious loss on the line, you may well decide not to handle it any longer, particularly as more attractive lines become available.

Three lists are presented with this article. One list shows some of the electrical appliances which key radio dealers have told us they may handle. Another column shows a few of the many non-electrical products which radio dealers have stocked and may continue to carry even after receivers return. The third list is a compilation of services that dealers tell us they have been performing. These lists are not meant to be complete. They are intended only to suggest possibilities to you.

Somewhere in this combination of lines is the right proportion for you to use in building your postwar business. In balancing your sales of radio sets with other lines, you will sell more—and at greater profit than ever before.





in our catalog. Write for Our Free, New Illustrated Catalog!



#### Gerl Looks to Future; Sees Huge Radio Demand

Joseph Gerl, president of Sonora Radio & Television Corp., in a speech before the Walker-Jimieson Sonora dealers in Chicago, stressed the importance of looking toward the future. "As far as demand for radio sets is concerned," he said, "it appears that the public will want to buy about 20 million sets as soon as they are available. This figure is based upon nationwide surveys which indicated that within the four years civilian radio production has been stopped. approximately 20 million sets have become obsolete." As for postwar production and prices, Gerl said, ". . . I think that a conservative estimate of postwar radio set prices would indicate that they will be from 25 to 30 per cent higher than pre-war price levels.'

#### Utah Wire-Records San Francisco Conference

The entire proceedings of the San Francisco Conference were recorded for official State Department reference on a Utah Wire Recorder, Fred R. Tuerk, president of Utah Radio Products Company, Chicago, announced.

Working with WLS engineers, Burt Carter, Utah's Wire Recorder technician, established headquarters in San Francisco. Machines were set up to record from all conference rooms, and directly from the rostrum at the conference hall.

#### Charles M. McCarthy Joins Associated Stores

Charles M. McCarthy has become sales manager of the Associated Stores of Florida. (See RTR, Nov., 1944, pages 36, 37, 84 for feature article on "Associated.") McCarthy will have headquar-



Sales manager, Chas. M. McCarthy.

ters in Miami, at 64 West Flagler St. Present Associated stores are located in Tampa, Lakeland, Sarasota and Orlando, with new modern stores to be opened in Miami, St. Petersburg and other locations. Welburn Guernsey is president, and Herbert A. Brennan is general manager.

#### About Postwar Radios "What the Heck Is FM?"

A tough-talking little guy by the name of "Sergeant Remler Scottie," is credited as the author of a series of advertisements now appearing in San Francisco newspapers over the signature of Remler Company, Ltd.

For years Scottie has been a well known trade character used by the Remler Company to identify a small portable plastic radio. His recent absence from the advertising scene has been due to the fact that Scottie is now a sergeant in the United States Army K-9 Corps. However, his friends continue to write to him inquiring about postwar radios and television, and he answers these questions frankly in the series of ads illustrated with sketches showing Scottie as a hard boiled Sergeant with bristling whiskers, "beating it out" on his tvpewriter.

Typical captions which tease the readers into reading the brief copy are: "Television Receivers \$150," "Will Postwar Radio Be Different?" "What the Heck Is FM?" The advertising series has been prepared by Albert A. Drennan, agency, San Francisco.

#### Teegarden of RCA on Basic Selling Fundamentals

"There is no magic formula for salesmanship, but there are certain fundamentals of salesmanship, and any man can become a better salesman by practicing every one of them to the utmost limit of his art and skill," L. W. Teegarden, general manager of the RCA tube and equipment division, Radio Corp. of America, declared at a meeting of the basic sales training course in Philadelphia.

Ten commandments of salesmanship were presented by Mr. Teegarden as basic guides for every sales representative. These commandments are: (1) Know your product. (2) Know your customer. (3) Know your market. (4) Be honest-deal with facts. (5) Be careful of commitments. (6) Keep your promises. (7) Get the order-but at a profit. (8) Watch your conduct and your health. (9) Be on the job. (10) Be loyal-cooperate.

"If there is anything to learn from experience, it is that salesmanship cannot be learned from courses of study alone, and salesmen are hard to pick. Yet, salesmanship can be learned; and salesmen are both born and made," Teegarden said. "There are certain fundamentals of salesmanship, and every successful salesman practices them all," he added. "Learning these commandments of salesmanship will not necessarily make a successful salesman, but any man can become a better salesman by practicing every one of them to the utmost limit of his art and skill."

#### Truesdell of Bendix Sees High Radio Sales

American families will buy more than 15 million radios and radio-phonograph combinations during the first year after resumption of unrestricted manufacture, Leonard C. Truesdell, general home radio sales manager for the Bendix Radio division of Bendix Aviation Corp., predicted.

A very high percentage of the nation's 60,000,000 home radio sets will have outlived their peak efficiency and usefulness in America's homes by the time the military situation permits the radio industry to be "honorably discharged from its wartime responsibilities" and to resume the tremendous civilian production that will be necessary to meet consumer demands and help provide full employment, Truesdell pointed out.

"The American public, eagerly awaiting the postwar restoration of quality merchandise of all types, will demand the quality features which the nation's advanced radio and electronics technology will be able to provide in the years ahead," Truesdell told a regional meeting of Bendix radio distributors who will handle marketing in the south of the company's forthcoming line of radios and radio-phonographs.

Bendix currently is launching an extensive advertising and merchandising campaign to "pre-sell" its home radio line, distributors were told by Earl Hadley, advertising manager. "National newspaper advertising, as well as cooperative advertising, will play an important role in the long-range development of our home radio marketing program," Hadley stated.

#### **Howard Representative**

Howard Radio Co., Chicago, Ill., has appointed Smith Benny Sales Co., 11 West 42nd St., New York, N. Y., as eastern representatives for its line of postwar radio receivers, phonograph combinations and radio-recorders. They will be in charge of distributor appointments in this territory.

#### Sylvania Official



Don G. Mitchell, vice-president in charge of sales, Sylvania Electric Products, Inc., elected to the company board of trustees.



Chicago Novelty Company, Inc. 1348 Newport Avenue Chicago, 111.



### Manufacturers of RADIO, ELECTRICAL AND ELECTRONIC COMPONENTS

ELECTRONIC PRODUCTS MFG. CORP. Dexter, Michigan

## OHMITE RESISTORS

## Mour Guide to DEPENDABLE RESISTANCE CONTROL



The service-record of Ohmite Brown Devil and Dividohm Resistors before and during the war... is your best guide to resistancecontrol tomorrow. Widely used in military and industrial equipment... everywhere! Write for Stock Unit Catalog No. 18.

Authorized Distributors Everywhere



#### Rohr and International Combine for Postwar

Rohr Aircraft Corp. and International Detrola Corp., have agreed on a proposal for exchange of stock interests and for an integrated postwar program of manufacturing related to the aviation, radio and automobile industries, a joint announcement states. International Detrola will be among the first Eastern radio receiver manufacturers to establish a west coast assembly plant to serve the expanding western market. Fred H. Rohr is president and general manager of Rohr Aircraft Corp., and C. Russell Feldmann, president and board chairman of International Detrola.

International Detrola has a radio-electronics plant in Detroit, Mich., with more than 1,000 employees making land mine detectors, field radio receivers and transmitters, and radar and special devices. The corporation's peacetime products include home and automobile radio receivers, automatic record changers, portable radios, record players, automatic turret lathes, lathe tools and fixtures.

#### West Coast "Rep" News

Howard M. Saul, secretary of the Los Angeles chapter of The Representatives has announced that A. V. Rodman of 1827 So. Hope St., Los Angeles, Cal., has become a member of the chapter.

Arnold M. Sinai of the California chapter has been discharged from the armed forces and is back in business at his old address, 1280 Mission St., San Francisco 3, Cal.

Dave M. Marshank of the Los Angeles chapter is now located at 672 Lafayette Park Pl., Los Angeles 5, Cal. and V. T. Rupp of the same chapter is now at his new address, 1150 W. Olympic Blvd., Los Angeles 15, Cal. W. I. Otis, a member of the same chapter has moved his office to 600 Camelia St., Oakland 2, Cal.

#### **Bell Sound Official**



Harry E. Harris has been appointed as sales engineer in charge of distributor sales, it was announced by F. W. Bell, president of Bell Sound Systems, Inc., Columbus, Ohio.

#### **Gets Crosley Dealership**



Sam Schrager, owner of City Radio Store, Chicago, is receiving postwar Crosley dealership certificate from Harry Alter, Crosley distributor in Chicago.

#### Bendix Conducts Meeting for Southern Jobbers

First details of the course which the Bendix Radio division of Bendix Aviation Corp. will take in its long-planned expansion into the manufacture and marketing of AM and FM radios and radiophonographs were revealed to the company's southern distributors by Leonard C. Truesdell, general sales manager for home radio, and other factory executives, at a two-day meeting in Memphis, Tenn. The gathering was the first in a series of Bendix Radio district distributor meetings at which company production and sales executives presented their policies and program for long range development.

#### Sound Merchandising

The significant and important places in the radio and television industries of the future, Truesdell told distributors, will go to "those firms which are able to back up sound merchandising programs with products designed and engineered to incorporate progressively the latest advances in electronics, acoustics and cabinet design."

Southern Bendix Radio distributors present at the Memphis meeting included sales executives of Moore-McCord, Ltd., Atlanta, Ga.; Lighting Fixture and Electrical Supply Co., New Orleans, La.; Graybar Electric Co. branches in Atlanta, Birmingham and Chattanooga; Gunn Distributing Co. of Little Rock, Arkansas; Interstate Electric Co. of Shreveport, La.; Bomar Appliances, Knoxville, Tenn.; and Florida Radio and Appliance Co., Miami, Fla. Officials of the Stratton-Warren Hardware Co. of Memphis cooperated in local arrangements for the two-day meeting.

In building its dealer organization, Truesdell stated, Bendix will aim for effective, concentrated coverage of all market areas. The growth and evolution of the dealer organization will proceed in a carefully organized manner to maintain the long-range value of the dealer's franchise, he pointed out.

#### GE Distribution Set-Up Stays Same for Postwar

C. R. Pritchard, general sales manager of General Electric's appliance and merchandise department, states that GE's policy of distributing both major and traffic appliances postwar will be fundamentally identical to its prewar policy.

The department has 60 wholesale major appliance distributing outlets for GE refrigerators, ranges, water heaters, home laundry equipment, dishwashers, disposalls, electric sinks and kitchen cabinets. These distributors, operating in assigned trading areas, will maintain sales organizations and local warehouse stocks at over 125 points, and will be prepared to serve the retail dealers in every city and town in the United States, Hawaii and Alaska. In order to extend the exposure and acceptance of items of particular interest to the plumbing trade such as dishwashers, disposalls and electric sinks, these products will also be distributed in the United States by the Crane Co. and its branches.

Better than 50 per cent of the distributing outlets will be independent wholesalers, many of whom have been with GE since the General Electric refrigerator was first announced in 1927. While there have been some divisions of large territories and appointments in smaller markets, GE will have about the same number of independent distributors, postwar.

#### **Branches in Major Markets**

General Electric will operate its own major appliances wholesale distributing branches in nine major markets. Seven of them, located in New York, Newark, Cincinnati, St. Louis, Pittsburgh, Los Angeles and Philadelphia are new. They were added to the two branches which GE operated before the war. Mr. Pritchard pointed out that these branches are in large metropolitan markets where product specialization is essential, and that the branches would devote all of their efforts to the promotion and sale of the company's major appliances.

The GE Supply Corp. will continue as a wholesale distributor of the major appliances in about the same number of markets as before the war.

The company's traffic appliances, as in the prewar years, will be distributed through multiple wholesale outlets in order to reach all types of retailers. The electrical dealer, department store, furniture store, utility outlets, jewelry, drug and hardware retailers will be served by the same type of distributing organizations that supplied them prewar.

Customer buying habits determine the lines of products handled by the various kinds of distribution. For instance, drug stores are natural outlets for alarm clocks and heating pads and, of course, jewelry stores are logical outlets for all kinds of clocks. Therefore, wholesale drug companies such as McKesson & Robbins, Inc., and jewelry distributing agencies are used for these products to supplement other distribution. Following this practice some GE traffic appliances will be handled postwar as prewar, through such accounts as Montgomery Ward and Goodyear, Mr. Pritchard states.

## that tell the truth ...

Instruments

The Standard of Quality for a Third of a Century

Irchor

Volt-Chm-Mil i mamet

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Set Tes er

Signal Generators

• In maintaining the highest standard of excellence the one and only HICKOK aim must always be the building of instruments that tell all the truth all the time. When quality is built up to a high standard instead of down to a price, the user has greater confidence in his work.

Whether you are selecting tube and et testers, signal generators, oscillographs, volt-ohm-milliammeters or any other service equipment, remember that the standard of quality for a third of a century has never been excelled. Having pioneered the major new developments and vindicated maximum accuracy and dependability, HICKOK equipment has been specified by the armed forces in both world wars. We are still bending every effort to speed the war program and trust it will not be long until we can again take care of your civilian needs with the service equipment that is held in highest esteem. Write for Radio Equipment catalogue.

THE HICKOK ELECTRICAL INSTRUMENT COMPANY 10523 Dupont Ave., Cleveland 8, Ohio

#### Sylvania Survey Reports **Radio Service Future**

The radio service industry has a sound past and an extremely bright future, according to a survey conducted by Sylvania Electric Products, Inc. The survey indicated that 30,000 stores, employing 90,000 men, will sell 60,000,000 tubes annually in postwar years. Among the other findings of the survey were that the public is almost unanimous in its high opinion of the radio serviceman, and that before the war radiomen completed some 30 million repair jobs per year, selling 30 million tubes in the process.

Analyzing the results of the survey, which is the second in a continuing series

on the radio industry, Frank Mansfield, Sylvania's director of sales research, said that there were approximately 24,700 radio service establishments in the United States today, employing 60 thousand people with specialized skills unknown twenty-five years ago. Re-affirming the fact that radio repairmen know their business, Mr. Mansfield said the surveys being conducted by his company indicate that the public is well satisfied with wartime radio service. More than 90 per cent of all repairmen today frequently modify circuits because of wartime tube scarcities. However, nine out of every ten changes made by radiomen are successful, in spite of the complexity of modern radio receivers.

## Here's Important News! MASCO'S MPA-3 ALL ELECTRIC PHONOGRAPH REPRODUCERS

NOW AVAILABLE through your jobber for resale to Schools, Churches and Institutions on a Priority Rating of AA-4 or better, MRO. Orders must bear name and address of ultimate purchaser.

Also available for resale to American Red Cross, U.S.O. Armed Services and any gov-ernment agency on priority of AA-4 or better.

- 3 Tube Amplifier
- 2.5 Watts power output .
- Separate volume and tone con-trols .
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- · Excellent tone quality
- Acoustically built cabinet .
- Sturdy constant speed motor Astatic crystal pickup ഒ
- Covered needle cup .
- Rugged handsomely covered
- carrying case Plays 10" or 12" records with cover closed
- 115 Volt a. c. operation

SIZE: 14<sup>1</sup>/<sub>4</sub>"x17<sup>1</sup>/<sub>4</sub>"x7 WEIGHT: 13 Pounds Net LIST PRICE

\$48.50 Federal Excise Tax Included

0.P.A. APPROVED The M P A - 3 is supplied, packed in air - cushioned carton and comes complete with wiring diagram and instructions.

Ask your jobber, or if you cannot locate him ask us for his name. Write for Catalog 44-D





Masco Sound Systems and Accessories 186-194 WEST FOURTH STREET :: NEW YORK 14, N.Y.

Getting down to the technical facts of radio repairing, he said that approximately 40 per cent of all radio repairs can be made with either tubes alone, with mechanical or electrical parts alone, or labor alone; 36 per cent require only two of these factors; 17 per cent require three; and only 7 per cent require four. Stated in other words, 52 per cent of all repair jobs require tubes; 63 per cent require electrical parts; 31 per cent require mechanical parts; and 44 per cent involve labor.

#### Service Needs Outlined

Mr. Mansfield reported that radiomen generally attribute the need for service to the failure of seven specific components which he named in the following order of importance: tubes, condensers, power supplies, tuning systems, IF coils, RF coils, and filters. While tubes are most frequently needed for radio servicing, they are not, however, affected by humidity, which was cited as a major cause for radio servicing in an average of 44 per cent of the sets serviced throughout the nation. Humidity as a cause of trouble varies in importance in different parts of the country. Measured in terms of sets serviced, it has been reported as follows: Pacific states 22 per cent; East, North, and Central states 28 per cent; South Atlantic states 61 per cent; and Gulf states 87 per cent.

#### **Tube Inventory Problem**

Radio repair outlets in pre-war times sold 30 million tubes annually, Mr. Mansfield said. Market studies conducted by Sylvania also indicate that tube inventory poses a difficult problem for radiomen. Many of them, he said, feel that too many types have been required in the past, and they blame the set manufacturers for this condition. 54 per cent of all radio dealers stock 250 tube types; 38 per cent stock 300; and 20 per cent stock at least 400. 94 per cent of the dealers interviewed said there should be fewer types. 89 per cent thought there should be less than 200; 79 per cent less than 150; and 65 per cent thought 100 types enough.

Mr. Mansfield predicted that there will be 75 million home radios and 25 million automobile radios in use 5 to 6 years after the end of the war. This will mean that there will be an increase of about 5,500 radio service establishments and an increase in employment of about 50 per cent. The need for more and better equipment will become more urgent with the widespread acceptance of record players, FM and television, he predicted. To meet future tube replacement needs, he estimated that 60 million tubes annually will be required, compared with 34 million in 1941.

#### Muter Co. Gets "E" Award

Les Muter, of the Muter Co., Chicago, veteran radio parts manufacturer, accepted the Army-Navy "E" Award on behalf of his employees, at presentation ceremonies held at the plant. Lt. Col. Elden Koerner of the U. S. Signal Corps presented the award.

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AEROVOX CONDENSERS
SPRAGUE         Money-Saving         Kits           6 ATOMS         8mfd         450v         Tubular         \$2.56           15 TC-11         .01mfd         600v         Tubular         1.59           15 TC-12         .02mfd         600v         Tubular         1.59           15 TC-15         .05mfd         600v         Tubular         2.12
TEST EQUIPMENT !!! Volt- Ohm-Milliammeters GE UM-3 31.50 Superior PB-100 28.40 Servicemen's Priority AA-5 MRO CMP5A Delivery-3 weeks
PM SPEAKERS           4 * Square 2 oz.         1.35           5 * Round 3.6 oz.         2.10           10* Round 20 oz.         7.20           12* Round 11 oz.         5.19           12* Round 31 oz.         10.14
TURNER         MICROPHONES           Model Type         Cord         List         Your           BX         Crystal         7'         \$9.95         \$5.85           2XX         Crystal         7'         18.50         10.88           33X         Crystal         20'         22.50         13.23           BD         Dynamic 7'         14.50         8.53         332
RADIART VIBRATORS           Mallory           Type         Equal         Base         Size         Used in         Each           S-1         4-4         4 Prong         1½-3½         Universal         2.09           5300         294         4 Prong         1½-3½         Universal         2.09           5326P         509P         4 Prong         1½-23         Wniversal         2.09           5334         868         4 Prong         1½-23         Motorola         1.76           5341         901M         4 Frong         1½-23         Motorola         1.76           5400         248         6 Prong         1½-23         Motorola         1.76           5400         248         6 Prong         1½-33         Socola         3.50           5426         7.16         5 Prong         1½-33         2 Luice         3.50           5426         7.16
TRIMM ACME DELUXE PHONES 200 OHM 1.50 Cannon-Ball Dixie 1.56 Brush Crystal Phones Type "A" 7.95
L40.       2.35       LP6.       4.70       M22       2.94         PHILCO BEAM OF LIGHT         Selenium Cell only, no holder
AC-DC RESISTANCE CORDS 135-160-180-220-250-290 OHM Each 48¢ 10 for 4.50
ICA Universal 22-330 ohm 73¢ 560 ohm for 3-way Portable 73¢
(octal) each 59c prepaid. DON'T FORGET L-265 or AA-3certificate.
KAVIO SUPPLY & ENGINEERING CO., Inc. 128 SELDEN AVE: DETROIT 1, MICH.

#### Maguire Ind. Purchases Thordarson Electric Co.

In its second major expansion this year, Maguire Industries, Inc., manufacturer of the famous "Tommy" gun and of electronic equipment, has purchased from the Burgess Battery Co. for cash, all common stock of the 50-year-old Thordarson Electric Mfg. Co. of Chicago and



Russell Maguire.

Antioch, Ill., it was announced by Russell Maguire, president of Maguire Industries.

The acquisition, Mr. Maguire said, adds substantially to the transformer manufacturing facilities already owned by Maguire Industries at New Milford, Conn.

Mr. Maguire has been elected a director and president of Thordarson to succeed Jackson Burgess, who has resigned. Bartlett Pinkham and Eugene D. Powers, directors of Maguire Industries, have also been added to the board. The Thordarson company will continue to operate as a separate entity.

#### Sentinel "E" Renewed

The men and women of Sentinel Radio Corp., Evanston, Ill., have won a renewal of their Army-Navy Production Award. In a letter addressed to the employees of Sentinel, Undersecretary of War Robert P. Patterson said that the renewal adds a white star to Sentinel's "E" Flag, and is "the symbol of appreciation from our armed forces for your continued and determined effort and patriotism."

#### **Kay Sales Co. Expands**

The Kay Sales Co., factory representatives, Kansas City, Mo., has moved to new offices at 3527 Broadway, in order to secure more space and more efficient working facilities. For fifteen years, the Kay Sales Co. has represented radio and electronic manufacturers in the states of Missouri, Kansas, Oklahoma and Arkansas. This territory has recently been extended to Nebraska and western Iowa. J. P. Kay is head of the organization. G. W. "Skip" Davis, who just received his army discharge, has recently joined the firm.



...remember this—when yee buy antennae. Snyder offers superior quality (because of controlled manufacture)—better price—prompt delivery. Be certain of customer satisfaction. Recommend Snyder.



25.000 OHMS PER VOLT PUSH BUTTON OPERATED SPEED TESTER SUPREME MODEL 592



- \* Design proven by over 5 years production
- ★ Dual D.C. Sensitivity—25,000 ohms per volt and 1000 ohms per volt.
- \* Matched resistors of 1% accuracy
- \* Push button operated—no roaming test leads
- \* Open face-wide scale 41/4" meter. 40 microamperes sensitivity.
- \* | Microampere first scale division.

### **SPECIFICATIONS**

- D.C. MICROAMPERES: 0-70-700 microamperes D.C. MILLIANMETER: 0-7-35-140-350 milliamperes
- D.C. AMMETLR 0-1.4-14 amperes
- D.C. VOLT5, 25,000 OHMS PER VOLT: 0-3,5-7-35-140-350-700-1400 volts
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- A.C. VOLTS, 1000 OHMS PER VOLT: 0-7-35-140-350-700-1400 volts
- OUTPUT VOLTMETER: 0-7-35-140-350-700-1400 volts
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OHMMETER: 0-500-5000-50,000-500,000 OHMS 0-5-50 MECOHMS

POWER SUPPLY Battery Operated

With the above specifications the Supreme Model 592 Speed Tester meets today's re-quirements for general laboratory use, as-sembly line tests and inspection, radio and other electronic repair and maintenance.



#### Schaefer of Westinghouse Sees Huge Service Future

Postwar radio service business will offer a challenging combination of expanded opportunities and stern responsibilities in the opinion of Harold W. Schaefer, assistant manager of the Westinghouse home radio division, which will manufacture and market radio and television receivers after victory. He estimates that the service business will hit \$55,000,-000 during the first peacetime year.

Speaking before a recent meeting of the Philadelphia Radio Service Men's Association, Mr. Schaefer declared: "Surveys indicate that manufacture of civilian radios will not meet demand for the first few postwar years, and that about seven and a half million repair jobs--representing approximately \$55,000,000 worth of service business-will be required to keep the nation's radio sets in operation during the first year alone.

#### New Service Era

"In addition to this maintenance there will be the all-important job of installing new FM and television sets; and it is in these installations, more than in any other postwar activity, that the service man can be of lasting benefit to the radio industry.

"Postwar FM and television will make more exacting demands on both the manufacturers and the service men," Mr. Schaefer continued.

"Manufacturers will have to use higher quality materials and employ cleaner production techniques if they are to build the kind of receivers required by these scientifically-stepped up services. Service men, on the other hand, will have to keep abreast of improving installation and maintenance methods. This will require additional investments of time and money to acquire the necessary 'know how' and equipment. But, despite costlier operation, both will profit because of vastly expanded opportunities," he declared.

#### **Dealers Receptive to** ECA Plan, Says Geartner

Jack Geartner, sales manager for Electronic Corp. of America, Inc., manufacturers of ECA radios, has returned to New York from a trip through the middle West visiting numerous dealers in that area. Mr. Geartner found tremendous interest on the part of dealers anxious to get set for postwar business.

Particularly well liked, Geartner said, were the direct dealer, protected profits and assured deliveries aspects of the ECA dealer franchise. In addition to signing up a number of dealers who qualified as ECA representatives, he booked substantial orders for ECA home radios.

"Dealers are well aware that number one problem in the immediate postwar period is going to be obtaining radios rather than selling them," Geartner said, "and for this reason ECA's plan of assured delivery made possible by restricting the total number of ECA dealers that will be accepted, was of particular interest."

#### **New Permo Needle Deal**

Permo, Inc., has announced a special "dealer-reward," on Fidelitone master needles, at a special price which nets dealers 150 per cent profit on their sales. This new "FM" model, at \$1.50 was announced through a special introductory offer. Full details may be obtained through Fidelitone distributors or from Permo, Inc., 6415 Ravenswood Ave., Chicago, Ill.

#### **McAllister is Capehart District** Manager

W. R. McAllister, nationally known sales executive in the music instrument industry, has been appointed district manager of the Capehart metropolitan New York territory, according to an announcement made by I. C. Hunter, sales manager of the Capehart division of the Farnsworth Television & Radio Corp., Ft. Wayne, Ind. McAllister has long been active in the music and radio industry in executive sales capacities with several of the country's leading manufacturers, joining the Farnsworth Corp. in 1939, as eastern district manager. In 1941, he was transferred to the Capehart division of that firm as Philadelphia district manager. Since the cessation of civilian production, Mr. McAllister has served as a Farnsworth field expeditor in the eastern U. S.

#### **Newcomb Amplifier System**

The Birmingham Veterans Hospital, Van Nuys, Cal., has installed a complete, three channel radio amplification system with more than 1,500 individual control The system, manufactured by boxes. Newcomb Audio Products Co., Los Angeles, Cal., consists of three master units, wired to every bed in the hospital to give the patients a choice of programs.

#### Capt. Albert Goffstein



After over three years military service Capt. Albert Goffstein, returned to American Television & Radio Co., St. Paul, Minn., to resume his position as general manager and chief engineer.

#### **Eureka Vacuum Device**



Eureka Vacuum Cleaner Co., Detroit, Mich., will introduce an exclusive attach-o-matic device, which can be fitted into the motor compartment of the upright cleaner, and makes possible the interchange of various cleaning devices, according to H. W. Burritt, president.

#### **Sentinel Postwar Plans**

In line with its postwar production program, including new models for urban and rural homes, the Sentinel Radio Corp., Evanston, Ill., is formulating new advertising and merchandising plans in behalf of its products and its nationwide dealer organization. Although Sentinel is currently engaged 100 per cent in war production, this production is entirely in the electronics field. Consequently, reconversion to peace-time products should present no great difficulty or lengthy change-over interim.

#### **Freed Employees Active**

Employees of the Freed Radio Corp., New York, N. Y., recent "E" Award winners, presented gift boxes to 80 convalescent soldiers at Veterans' Hospital, Bronx, N. Y. Funds for the purchase of merchandise were contributed by workers and management. Weekly donations to the blood bank, and social work at the union canteen are among other war activities of Freed employees.

#### **New Universal Designs**

Norbert Shaeffer, Hollywood, industrial design engineer, has become affiliated with the Universal Microphone Co., Inglewood, Cal., in that capacity.

The D-20, first new Universal product since Pearl Harbor, is the first style model in the Shaeffer creations. A new studio microphone floor stand, the second item, will be released soon.

#### **Admiral Ad Campaign**

Admiral Corp., Chicago, Ill., has launched a new national magazine campaign, handled by Edmond I. Eger, head of the Cruttenden and Eger Agency, Chicago.

#### HOMER G. SNOOPSHAW says:

"Customers won't need a 'detector' to find the war battery story in this Burgess ad! These ads in 45 magazines and 1,629 weekly newspapers show homefolks how batteries serve Americans overseas!"

**HE HAS YOUR BATTERY** 



batteries every day-that's why we're short of them on the homefront. Burgess Battery Company.

Support the 7th I Buy Your Share Today!

BURGESS BATTERIES IN THE NATION'S SERVICE BURGESS BATTERY COMPANY, FREEPORT, ILLINOIS

### WE'LL SELL SOUTH DAKOTA FOR YOU

If you need a dealer or distributor to handle your products, get in touch with me-There is a terrific market here for Refrigerators, Radios, Washing Machines, and Electric Appliances of all kinds.

> Write NELSON LOGAN ROXY SERVICE

Mitchell

BURGESS

UPER SERVICE

UNI-CEL

South Dakota

M'LEAL



One of the first type-

writers developed was that of Thurber in 1843. Then clumsy and slow, it has been brought to its present high level of efficiency and speed by careful application of design.

Here at THE WARD PRODUCTS COR-PORATION Design Counts, also; because, it is only through superior design that the benefits of experience and the finest production facilities can best be brought to the user. For the finest antennas for all applications . . . for home and automobile use . . . look to WARD.



BACK AGAIN .... SOON

WARD AERIALS "World's Finest for Car & Home"

THE WARD PRODUCTS CORPORATION 1523 EAST 45TH STREET+ CLEVELAND 3, ONIO





Max Abrams, Secy. - Treas., Emerson Radio Corp., N. Y., presents Old Timers' certificate, representing ten years of service, to E. Frances Solow, at inaugural Old Timers Club dinner.

#### **Quality Products Tops** in Sales, Mountjoy Says

Quality products always head the sales list in any field, and after the war this will be especially true of radio sets, according to Garrard Mountjoy, radio research and development director of Lear, Inc. "The pre-war years in radio were rather hectic ones, with the public being sold sets on the basis of one improvement or another. Cessation of radio production changed the picture radically. During the past few years, it was not the novelty feature, but the overall performance of the radio set that counted. It made the radio public conscious of the fact that quality in a radio is important; that the basic principles of the maker should guide the purchase of radio sets," Mountjoy asserted.

Before Mountjoy joined Lear, he served as head of the license consulting section of the RCA industry service division.

"The Lear home radios will be designed with an eye to faithful, long-term performance. They will include every forward step in radio, including some exclusive Lear features, such as the Lear wire recording device as part of the home radio. And we will also design Lear radio-television sets which will carry out this same idea," Mountjoy added.

#### Proctor States Policy Points for Distributors

Appropriately framed distributor franchises are being presented to all Proctor Electric Co. distributors throughout the country, together with a statement of the firm's distributor policy. Among the policy points that are stressed in the franchise are: Proctor appliances will be sold only through established wholesalers; full recognition is given to the necessity for adequate profit margins for both distributors and retailers; no "low profit deals"; no unnecessary duplication of wholesale distribution; a guarantee of a high quality product together with aggressive advertising and merchandising policies; national consumer and trade paper advertising; planned organized selling aids.

#### Philco Service for Appliance Repairers

Formation of Philco Service, a worldwide organization of appliance servicemen to establish new high standards in the profession, was announced today by Robert F. Herr, vice-president in charge of service for Philco Corp. A membership of 25,000 appliance servicemen qualified to repair all types of radio receivers, refrigerators and air conditioners is expected by the organization within the next two years.

Membership in Philco Service is open to individual servicemen, dealers' servicemen, and dealer organizations. Members will be informed as to the latest technical developments and will be instructed in maintenance and repair work. One of the features of the program will be a standard labor charge schedule to insure the public of fair prices on its repair work and at the same time assure the serviceman that he is properly compensated.

#### Electro-Voice Issues Basic Guide Catalog

A new Electro-Voice catalog, with a simplified reference level conversion chart has been issued by the Electro-Voice Corp.

Basic operating principles of microphones are explained in the new Electro-Voice catalog, offering a guide to the proper selection of types for specific applications. New types of special purpose microphones developed for voice and sound transmission, featured in the catalog, make it a valuable handbook for sound men.

Poly-directional, dynamic, velocity and carbon microphones in various Electro-Voice models are completely described from applications to specifications. Diagrams, giving mechanical dimensions and photographs on every page illustrate each model.

Copies are available by writing to the Electro-Voice Corp., 1239 South Bend Ave., South Bend 24, Ind.

#### Walker-Jimieson Donation



J. Harrold Blair, representative of Walker-Jimieson, Inc., Chicago, III., presents Martin H. Kennelly, general chairman of the Red Cross war fund, with a check for \$500, contributed by the employees and the management.





General Industries constantspeed electric phonograph motor—Model CX

### YOU'LL HAVE



### **MOTORS FOR PEACETIME PRODUCTS**

No doubt about it. Those quick-starting, velvety-running *Smooth Power* motors will be right back on the job as soon as we've finished our war work.

They'll be driving turntables, record-changers and recorders as smoothly and dependably as always... with complete fidelity in every word or musical note. They'll deliver finished performances—for you and your customers.

So, for your peacetime designs—include General Industries *Smooth Power* motors, recorders, combination record-changers and recorders. No deliveries now, of course, but you can count on them for your postwar production.



#### THE GENERAL INDUSTRIES COMPANY DEPT. M ELYRIA, OHIO





+ ONAN ELECTRIC GENERATING PLANTS supply reliable, economical electric service for electronics applications, and for scores of general uses.

Driven by Onan-built, 4-cycle gasoline engines, these power plants are of single unit, compact design and sturdy construction. Suitable for mobile, stationary or emergency service, intermittent or continuous.



Models range from 350 to 35,000 watts. A.C. types from 115 to 660 volts; 50, 60, 180 cycles, single or three-phase; 400, 500 and 800 cycle, single phase; also special frequencies. D.C. types available. Write for en-gineering assistance or detailed literature.



D.W.ONAN& SONS 2031 Royalston Ave. Minneapolis 5, Minn.



## WHOLESALE LINES WANTED!

By Hard-Hitting Sales Organization with **25** Years Wholesale & Retail Appliance Experience in New Jersey

WE WANT REFRIGERATION (Commercial & Household), RADIO & TELEVISION, LAUNDRY EQUIPMENT, GAS & ELECTRIC RANGES, OIL BURNERS, AIR CONDITIONING, SMALL APPLIANCES & ACCESSORIES WHOLESALE LINES.

WE'LL GIVE YOU A WELL-BALANCED ALERT NEW JERSEY DIS-TRIBUTOR WITH STRONG FINANCIAL STANDING, OUR OWN WARE-HOUSING FACILITIES-CAPABLE OF PICKING & DEVELOPING TOP-FLIGHT DEALERS AND TRAINING RETAIL PERSONNEL.

FOR A WIDE-A-WAKE, QUOTA-CLINCHING REPRESENTATION-WRITE TODAY

Address All Replies to RICHARD V. OSMUN, Sales Manager



31 WILSEY ST., NEWARK 1, NEW JERSEY

Phone MArket 2-8218

## For A Better SALES JOB—"GO AMERICAN—SELL AMERICAN"

#### FM to Zoom in Postwar

Sylvania Electric Products Co., Emporium, Pa., reports that in a nation-wide survey:

(1) The public wants 91,000,000 FM sets after the war.

(2) Estimates of the number of FM stations needed to give the nation a fully-rounded FM service run as high as 4,000.

(3) Set industry will employ 262,000 persons in the manufacture, distribution and servicing of 18,000,000 FM sets during the first postwar years. (This is the number of sets consumers have said they want just as soon as possible. On this basis, the industry will produce the want<sub>3</sub> ed 91,000,000 FM sets in five years.)

(4) Actual operation of FM stations will provide employment for 17,300 in the first year postwar. (This is based upon the operation of 46 present stations and 300 new ones.)

(5) The equipment industry will employ 2500 persons to build the 300 firstyear stations. (This branch must expand three-fold if it is to build 4,000 stations in five years.)

#### "Visual" Trade-Marks Important, Says Cuff

"Before the war, manufacturers invested much money in the establishing of visual trade-marks. One of radio's principal frustrations was its inability to attain comparable point-of-sale familiarity with product packages and trade-marks via a purely oral medium. When we begin publicizing of postwar brands, television will undoubtedly be the most potent medium for establishment or reestablishment of the importance of the visual trade-mark in the minds of the public," said Samuel H. Cuff, general manager of DuMont television station WABD, in describing the role of television in the publicity work of the future.

"Radio is blind. After seeing television programming for any period of time, you watch, instinctively for the source of the sound," Cuff noted.

#### **Elizabeth Woody Named**



Elizabeth Woody has been appointed director of the General Electric consumers institute, C. R. Pritchard, general sales manager of appliance and merchandise department, announced.

#### **Motorola Two-Way Radio**



A railroader tests the installation of Motorola two-way F-M radio, time-saving device installed in freight trains.

#### Hurley to Introduce Postwar Butter Churn

A postwar innovation to be introduced by the Hurley Machine Division, makers of Thor washers and ironing machines, is an electric churn which E. N. Hurley, head of the organization, believes will be of as much interest to city dwellers as to ruralites.

"Rationing restraints on butter may or may not be removed by the time production of this novel churn begins," Mr. Hurley declares, "but the memory of butter shortages will no doubt be vivid. Varying tastes in butter will be an interest-stirring factor, as will the possibility of personally controlling the quantity of the butter served on home tables."

#### Speed Queen Display

Barlow & Seelig Mfg. Co., Ripon, Wis., makers of Speed Queen washers and ironers are offering attractive displays of the units in full size. The washer card is 44 in. high, the ironer card is 36 in. high. They are on heavy board, die-cut in full color, complete and ready to set up. Two feature cards 28 in. high, playing up the ironer and washer features and a "Register Now" card are also included in the set, which cannot be broken up. The 5 piece display can be ordered for \$2.75 complete.

#### American Central Set-Up for Postwar Complete

The American Central Mfg. Corp. now has its postwar sales set-up for steel kitchen sinks and wall cabinets 100 per cent complete, according to announcement of a national list of 65 franchised distributors by C. Fred Hastings, general sales manager of the Connersville, Ind., firm.

Although all of American Central's plant facilities are currently devoted to the production of jeep and trailer bodies and aircraft parts for the armed forces, the company plans to resume the manufacture of sinks, wall and base cabinets and related kitchen products as soon as permitted after V-E Day.



NAME

ADDRESS

## Store Modernization

(Continued from page 64)

When a prospective purchaser walks into the area which is covered with carpeting, he will feel more "at home." If the dealer intends to merchandise floor polishes, waxes, etc., this environment should help him to sell these goods.

4 STANDARD TYPES

of Amperite Regulators replace over 400 types of AC-DC Ballast Tubes now in use.

Amperites are real REGULATORS ... have patented Autamatic Starting Resistar which

prevents initial surge and saves pilot lights

. Ask Your Jobber.

imples

WRITE FOR REPLACEMENT CHART

AMPERITE (6. 561 BROADWAY, NEW YORK, N. Y.

The Soldering Iron That's

HOT IN 90 SECONDS!

WAY TO REPLACE

**Only Kwikheat** 

has a

**BUILT-IN** 

THERMOSTAT

No more waiting for your

soldering iron to heat up

the Kwikheat Iron is hot.

ready to use only 90 sec-

onds after plugging in! A

built-in thermostat main-

tains proper temperature.

Can't overheat - saves tips and retinning time.

Powerful, 225 watts: yet

exceptionally light, 14

oz. Cool, safety handle.

Six interchangeable tip

styles are available to adapt one iron to most

any job . . . . \$11.00

TO PLUG ..... IN A CLASS BY ITSEL.

THERMOSTATIC SOLDERING IRON

A Division of Sound Equipment Corp. of California.

3903 San Fernando Rd., Glendale 4, Calif.

#### **Display** Pointers

A device which will give the merchant control over his store traffic is a zig-zag display of toasters, irons and other small appliances, which will guide customers to the area where major appliances are being exhibited. A display of this type serves a two-fold purpose and can be of value to the dealer.

As far as it is possible, the retailer ought to achieve a warm, homey atmosphere, which will help to "sell" the goods on display. In addition to this, cozy surroundings will put the customer at ease, and aid him in visualizing how the merchandise will look in his home.

Contrast and harmony can be obtained by the use of a curving section display of ranges situated opposite an exhibit of appliances displayed in a sawtooth fashion. In this way, the latter merchandise can draw close examination from the customer, and at the same time it can be part and parcel of the entire display.

To obtain the best results, all units on display should be wired-in, so that appliances can be demonstrated under actual working conditions. If the customer can operate the appliance himself, and be given an opportunity to become familiar with it, a large step will have been taken toward closing the sale.

#### **Proper Lighting Needed**

One of the basic ideas behind an efficient store lay-out, should be to provide for more volume by proper handling of the store traffic. Freedom of movement for the customer, in addition to "exposing" him to displays of related merchandise, will mean increased sales for the retailer.

Customer interest can be controlled, without the customer being aware of it, by the employment of contrasting displays. These exhibits can guide and direct attention "ac-cording to plan." "Customer control," together with intelligent display arrangement at the point-of-sale, is a large step toward increasing the dealer's sales volume.

The correct use of lighting is very important in planning for store modernization. Lighting can determine



the customer's mood, and be an important factor in influencing a sale. This is especially true if the sales floor occupies a large area, and individual attention to the customer cannot be given at all times. Lighting should assist the displays in selling the prospective purchaser.

#### **Harmony** in Colors

Floor covering also comes in for its share of credit in the modern retail establishment. In choosing colors and patterns for the modernized store, it should be remembered that a lighter design should be used for covering spacious areas. To complement this, a harmonizing color contrast ought to be used for counters. Emphasis can be directed to a large display of radios and appliances by the use of darker patterns in harmony.

Contributing organizations who are cooperating with Landers, Frary & Clark in the development of "Mod-erneering" are: Pittsburgh Plate Glass Co., which is making recommendations on store front development; Congoleum - Nairn, use of flooring for obtaining the greatest merchandising effect; Sylvania Electric Co., which is advising on the use of lighting; the Celotex Corp., suggesting proper treatment of walls and ceiling.

#### **Other Participants**

Also sharing in this store modernization plan are: W. C. Heller & Co., and the American Store Equipment Corp., which are cooperating on the use of counter display fixtures; Devoe-Reynolds Co., Inc., on the use of paint to brighten store interiors; the National Electric Sign Assn., suggests the uses of signs; and air conditioning is included in this store plan by the Carrier Corp.

VANATTA

HT WEIGHT



### **RADIO TUBES**

We have radio tubes combined with adaptors, sold as complete units, for the following critical numbers:

1A5	6A7	6K7
1C5	6A8	6SA7
1H5	606	76
1N5	6D6	77
3Q5	6J7	
	\$1.35 each	
697	6SC7	6X5
6SQ7	75	84-6Z4
	\$1.20 each	
	the second s	

 Regular tubes—not substitutes

 7H7
 —\$1.10 each

 6SN7
 .72 each

 1T4
 .90 each

 3S4
 .90 each

 1S5
 .90 each

 27
 .35 each

Signed supplier's certificates #L-265 must accompany all tube orders.

#### A D A P T O R S

We manufacture a complete line of radio tube adaptors. Don't let your old tubes be idle, use our ADAPTORS. 50c each—doz. lots of any one type 60c each—smaller quantity Send for our complete list of over 125 different types of adaptors.

NI anor ELECTRIC & APPLIANCE CO. -3236 Southport Ave., Chicago 13, III.



The tool is encased in an attractive plastic housing, comfortable and well balanced.



## 20 Years Ago

#### From the May, 1925, Issue of Radio Retailing

"CATCH THEM OUTDOORS" is suggested as slogan for avoiding summer slump in sales. With the aid of a loud-speaker, a California retailer gives concerts for benefit of sidewalk crowds.

DEMONSTRATIONS IN "SELECTED HOMES" WILL SELL RADIO—A complete plan of action is suggested for dealers, to further enable them to sell sets through the dull summer months.

"RADIO AS AN OUTDOOR SPORT"—Even if a prospect already has a stationary set in his home, sell him the idea of a battery-operated portable one to take with him on his outdoor trips. No home is complete without two sets, one for the parlor and one for the automobile.

HOW TO GET FARMER BUSINESS—Direct mail and country newspaper advertising, demonstrations at the farm, personal convassing and adequate service facilities are the paths to success.

"A RADIO SET FOR EVERY JUNE BRIDE"—The distinctive 1925 wedding gift.

"MERCHANDISE WELL DISPLAYED IS HALF SOLD—Radio Seems to Be Following the Automobile in the Matter of Attractive Display Rooms."

WHAT'S NEW IN RADIO—A portable receiver that can be taken on an outing by raising the cover of the console, and lifting the receiver out.

MANUFACTURERS PROMOTE DEALER SALES—by offering dealer helps, the manufacturer helps increase the merchant's radio profits.

"AND NOW 'RADIO RETAILING' IS GETTING READY TO DELIVER A BODY BLOW TO GYP ADVERTISING"—headline.

## Jobber Appointments

ADMIRAL CORP., Chicago, Ill., Wallace C. Johnson, manager, field activities, announced the appointment of the Electric Supply Co., Albuquerque, N. M., as exclusive distributors of Admiral radios and appliances in that area.

NOBLITT - SPARKS INDUSTRIES, INC., Columbus, Ind., has announced that the Dunkerley Distributing Co., Jacksonville, Fla., will handle the several Arvin product lines in north Florida and southeastern Georgia.

BENDIX RADIO DIVISION, of the Bendix Aviation Corp., Leonard C. Truesdell, general sales manager for home radio has named additional distributors for the company's forthcoming line of AM and FM radios and radio-phonograph combinations: • Albany Hardware and Iron Co., Albany, N. Y. • Alford's Wholesale, Albuquerque, N. M. • R. F. Trant, Inc., Norfolk, Va. • The Gunn Distributing Co., Little Rock, Ark. • The Nelson Hardware Co., Roanoke, Va. • The Bond-Rider-Jackson Co., Charleston, W. Va.

STEWART-WARNER CORP., Chicago, Ill., has appointed the following distributors: • Fitzgerald & Co., Kansas City, Mo., for the Kansas City area. • The Rudning-Robertson Co., Sioux Falls, S. D. HAMILTON RADIO CORP., New York, N. Y., has announced additional franchised distributors for Olympic Radio & Television: • Burhans & Black, Inc., Syracuse, N. Y. • W. A. Case & Son Mfg. Co., Erie, Pa. • Rhode Island Distributing Co., Providence, R. I. • Graybar Electric Co., Inc., for the Cincinnati, Dayton, Columbus and Charleston areas.

GALVIN MFG. CORP., Chicago, Ill., has named the Boyd Distributing Co., Denver, Colo., as distributor for Motorola radios.

EUREKA VACUUM CLEANER CO., Detroit, Mich., has appointed several new distributors for postwar products, announced George T. Stevens, vice-president in charge of sales: • Bondurant Bros., Inc., Knoxville, Tenn. • Burlington Hardware Co., Burlington, Vt. • Radio Specialty Co., Milwaukee, Wis.

HOFFMAN RADIO CORP., Los Angeles, Cal., has appointed the Arizona Wholesale Supply Co., Phoenix, as distributor.

TEMPLETONE RADIO MFG. CORP., makers of Temple Radios, announced the following distributor appointments: • Associated Industries, Inc., Detroit, Mich. • Alabama - Florida Distributing Co., Birmingham, Ala.

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Sinyder Mig. Co., mark       133         Solar Capacitor Sales Corp.       144         Sonora Radio & Television Corp.       29         Sound Equipment Corp.       140         Sparks-Withington Co.       102         Sprague Products Co.       82         Standard Transformer Corp.       108         Stewart-Warner Radios       99         Stormberg-Carlson Co.       32         Supreme Instruments Corp.       134         Sylvania Electric Products, Inc.       84         Talk-A-Phose Mfg. Co.       126         Templetone Radio Mfg. Corp.       91         Trav-Ler Karenola Radio & Television Corp.       31         Typiett Electrical Instrument Co.       12         True Confessions       24         Tung-Sol Lamp Works, Inc.       86         Turne Co.       96
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Sinyder Mfg. Co., mark       133         Solar Capacitor Sales Corp.       144         Sonora Radio & Television Corp.       29         Sound Equipment Corp.       140         Sparks-Withington Co.       102         Sparke Products Co.       82         Standard Transformer Corp.       108         Stewart-Warner Radios       99         Stomberg-Carlson Co.       32         Supreme Instruments Corp.       134         Talk-A-Phome Mfg. Co.       126         Templetone Radio Mfg. Corp.       126         Templetone Radio Mfg. Corp.       127         True       79         True Confessions       24         Turne-Sol Lamp Works, Inc.       84         Universal Microphone Co.       10         Utah Radio Products Co.       10         Utah Radio Products Co.       137         Ward Leonard Electric Co.       126         Ward Leonard Electric Co.       126
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While every precaution is taken to insure accuracy, we cannot guarantee against the possibility of an occasional change or omission in the preparation of this index.



RADIO & Television RETAILING . May, 1945



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Speaker



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RADIO & Television RETAILING .

May, 1945



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